

Privacy Policy

Effective Date: January 22, 2024

At **EchoLink Connect**, your privacy is important to us. This Privacy Policy explains how our partner companies (*Solare Light, Homes Pathway, Ivy Property Concierge*) collect, use, and protect your personal information when you interact with our websites, sales agents, or services.

1. Information We Collect

We may collect:

- Name, phone number, email address, and home address
- Electricity usage or energy bill details
- Communication history with our sales team
- Any information voluntarily submitted via forms or phone consultations

2. How We Use Your Information

We use your information to:

- Connect you with licensed local service partners
- Provide personalized service recommendations
- Schedule consultations or installations
- Communicate with you about your services and updates
- Improve our customer experience and offerings

3. Information Sharing

We only share your information with:

- Verified service providing companies in our partner network
- Service providers that help us operate (e.g., CRM, communication platforms)

- We do **not** sell your data to third parties.

4. Your Choices

You may:

- Opt out of marketing communications at any time
- Request access to or deletion of your data by emailing: privacy@echolinkconnect.com

5. Security

We use secure protocols and industry-standard practices to protect your data. However, no method of online transmission is 100% secure.

6. Updates

This policy may be updated from time to time. Continued use of our services implies acceptance of changes.

For questions, contact: privacy@echolinkconnect.com