Iowa Medicaid
DD Council Presentation

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Bureau Chief – Medical/LTSS
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Today’s Discussion Will Cover:

• Medicaid Team
  • Supports work of the DD Council
  • Individual bureaus and the role of each bureau
  • Primary focus on Medical and Long-Term Services and Supports (LTSS) Policy

• Some of our current priorities
Medicaid Team

- State employees and contracted specialty vendors
  - Medicaid staff are assigned to one of four bureaus (teams) based on specific skills and interests
    - Managed Care Bureau
      - MCO oversight, contracting, quality and reporting
    - Operations Bureau
      - Vendor contracts, pharmacy, program integrity
    - Eligibility Policy Bureau
      - Member eligibility and HIPP policy
    - Medical and Long-Term Services and Supports (LTSS)
      - Connections to the work of the DD Council
Medicaid Specialty Vendors

- Contracted vendors
  - Bulk of Medicaid team (400+) are vendor staff
    - Member Services
    - Provider Services
    - Provider Cost Audit and Rate Setting
    - Program Integrity
    - Quality Improvement Organization (QIO)
    - Revenue and Collections
    - CORE
    - Pharmacy
Medical and LTSS Policy

• Responsible for policy development for several programs
  • Medicaid (including all Medical and LTSS/HCBS programs)
  • CHIP – Children’s Health Insurance Program
  • Hawki – Healthy and Well Kids in Iowa
  • IHWP – Iowa Health and Wellness Program
    • also known as Medicaid expansion
Medical and LTSS Policy

- Responsible for establishing and maintaining Medicaid policies related to medical and long-term services and supports
  - Hospitals, physicians, clinics, behavioral health, substance use disorder, durable medical equipment, etc.
  - Monitor federal regulations to make sure we are following the rules
  - Develop and update state plan amendments (SPAs)
  - Develop and update federal waiver applications
  - Develop, monitor and update administrative rules
  - Develop and submit reports to legislators and federal government
  - Work with advocacy groups, members, families, associations, legislators to address policies to make programs successful
  - Quality Oversight of all Medicaid, CHIP and IHWP programs
  - Technical Assistance for all programs
  - HCBS waiver slot management
  - Money Follows the Person (MFP)
  - Managed Care Oversight and collaboration
# Medical and LTSS Bureau Team

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Current Priorities

- **Strategic Planning**
  - Strong focus on building our provider network
  - Adding additional reserved capacity waiver slots

- **Pandemic Response:**
  - Make sure everyone has access to vaccines
  - Public Health Emergency (PHE) Unwind
    - We have a lot of policies we still need to work out
    - Identify flexibilities we want to keep (such as telehealth)

- **Listening Sessions - identify issues and resolutions**
  - Member and provider townhalls
  - Durable Medical Equipment (DME) and Prior Authorization
  - Maternal Health
  - School-Based Services
  - Transition Aged Services
  - Consumer Choice Option (CCO) workgroup
Current Priorities

• ARPA Spending Plan
  • Increased Training and Support
    • Provider Training Platform, Crisis Response Services, HIT, Resources for Parents with IDD and Caregivers of Children with IDD

• Expanded Access
  • Behavioral Health, Aging and Disability Services Statewide System Evaluation
  • Pilot Projects
    • Therapeutic Foster Home
    • Community-Based Neurobehavioral Rehabilitation Services for Children

• Workforce Support
  • Expand Direct Care Registry
  • Recruitment and Retention Provider Payments
Questions or Comments?