DEPARTMENT OF CONSUMER AND REGULATORY AFFAIRS NOTICE OF CONSUMER BILL OF RIGHTS – FUNERAL HOME ESTABLISHMENTS

- 1. A funeral home establishment must post all of its price lists on any websites that it maintains. This includes the General Price List, the Casket Price List, and the Outer Burial Container Price List.
- 2. You have the right to see a funeral home establishment's General Price List as soon as you enter the funeral home establishment to make arrangements and may take the list home with you. You may also ask for this information over the telephone, without having to provide any personal information. The General Price List must contain current prices.
- 3. You have the right to see a Casket Price List as soon as you begin discussing caskets.
- 4. You have the right to view an Outer Burial Container Price List before the funeral home establishment shows you containers.
- 5. You do not have to buy a casket from the funeral home establishment (it may cost less online). Funeral home establishments cannot charge a fee for bringing in a casket purchased elsewhere.
- 6. You do not have to buy an outer burial container from the funeral home establishment. An outer burial container can be purchased from the funeral home establishment, the cemetery, or from an online vendor.
- 7. You do not have to buy a casket if you choose direct cremation.
- 8. You do not need to pay for embalming if you are having a direct cremation or immediate burial. The District of Columbia requires authorization from the deceased's next of kin or agent to perform embalming services.
- 9. The funeral home establishment must supply you with receipts for the amounts they paid to third parties (for example, florists, newspapers, or clergy). Under District of Columbia law, when a funeral home establishment utilizes the services of a third party, the funeral home establishment may not charge consumers more than the amount the funeral home establishment paid the third party.
- 10. You do not have to pay for a package of goods and services. You have the right to select only the goods and services you want, other than the basic services fee, which is a standard fee charged by all funeral home establishments for overhead costs.
- 11. Once you have made your choices, the funeral home establishment must give you a statement that itemizes the cost of each good and service that you have chosen as part of your signed contract.

12. If you pre-pay for a funeral, you can get a full refund within 30 days of signing the contract, and a refund of at least 90% on services you no longer want 30 days after signing the contract. You can pre-plan a funeral without pre-paying.

If you encounter a funeral home establishment that is not abiding by any part of the Consumer Bill of Rights, please contact the Department of Consumer and Regulatory Affairs (DCRA) at 202-442-4400 or dcra@dc.gov. Or, you may contact the Office of the Attorney General (OAG) at 202-442-9828 or consumer.protection@dc.gov.

The Consumer Bill of Rights must be posted on funeral home establishments' websites and be provided to customers during initial meetings.

SNEAD FUNERAL HOME AND CREMATION SERVICE



General Price List

5732 Georgia Avenue Northwest Washington, D.C. 20011

Phone: 202.726.4400/ 202.726.4575 / Fax: 202.726.5400

Email: sneadfuneralhome@gmail.com Web: www.sneadfuneralhome.com

Prices Effective January 1, 2025

Snead Funeral Home & Cremation Service 5732 Georgia Avenue, NW Washington, DC 20010 Phone: (202)726-4400

GENERAL PRICE LIST These prices are effective as of January 1, 2025 and are subject to change without notice

A. CHARGES FOR SERVICES SELECTED

Professional Services:

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

Our services include: conducting the arrangements conference; planning the funeral; consulting with family and clergy; shelter of remains; preparing and filing of necessary notices; obtaining necessary authorizations and permits; coordinating with the cemetery, crematory, or other third parties. In addition, this fee includes a proportionate share of our basic overhead costs.

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

Embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement, such as direct cremation or immediate burial, that does not require you to pay for it.

Bathing, shaving, hairdressing, cosmetology (including necessary extra care necessary with regards to abrasions, cuts, bruises) derma casketing. This includes preparation of unembalmed cases for cremation or immediate burial.

Beyond this radius, we charge \$3.00 per mile. Night removal between 7pm and 7am or additional person removal (housecall) is an additional \$ 100.00

Facilities, Equipment & Staff:

Day of Visitation / Wake	\$350.00
Each additional Hour(s) of Visitation/ Wake	\$100.00
Use of Facilities and Staff for Viewing at the Funeral Home	\$400.00
Use of Facilities and Staff for Funeral Ceremony at the Funeral Home	\$400.00

Use of Facilities and Staff for Memorial Service at the Funeral Home	\$400.00	
Outside Service of Funeral Director and Staff		
Services of funeral director and staff and use of all necessary equipment for funeral ceremony at church or other facility outside the funeral home.		
Refrigeration per day	\$85.00	
Shelter of remains (this charge begins the fourth day \$85.00 per days our facilities are used to shelter the remains. For remains that were		
picked up by us and being taken to another funeral home this begins on the first day)	cited the remains, for remains that were	
Transportation:		
K2 Hearse		
Hearse		
Limousine		
Sedan	\$ <u>150.00</u>	
Service/Utility Vehicle		
BaskHarges.For.Merchandise.selected		
Outer Burial Containers	\$94 <u>5.00</u> to \$4,000.00	
Cremation Urn		
A complete price list will be provided at the funeral home.		
Acknowledgement Cards (25 per box)	<u>\$15.00</u>	
Register Book		
Air Tray		
Burial Pouch		
Combo Tray (wood Bottom)		
Men's Suit		
Ladies Dresses		
Gloves (men or women)		
Ladies and Men's undergarments Men's white shirt & Ties		
	<u>\$35.00</u>	
C. SPECIAL CHARGES		
Receiving Remains from another Funeral Home		
Our charge includes: basic services of funeral director and staff; a proportionate share of overhead costs; care of remains;		
transportation of remains to funeral home and to cemetery or crematory.		
Shipping of remains to anther Funeral Home	\$2,500.00	

Transfer of remains to funeral home, embalming and professional use, use of facilities, services of a funeral director and staff. This charge does not include the container used for forwarding the remains, viewing, funeral ceremony and point of transportation.

Transport from airport, hearse to cemetery, professional and staff services. This charge does not include merchandise, viewing or funeral ceremony.

Direct Cremation \$1,695.00 to \$2,984.00

Our charge for a direct cremation (without ceremony) includes: basic services of funeral director and staff; a proportionate share of overhead costs; removal of remains; transportation to crematory; necessary authorizations.

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are a fiberboard container or an unfinished wood box.

A. Direct cremation with container provided by the purchase	r\$ <u>1,695.00</u>
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- B. Direct cremation with a fiberboard container\$2,684.00

Simple Cremation:

Transfer of remains to funeral home	\$ <u>475.00</u>
Professional and Staff Services	\$1350.00
Cremation Charges vary depending on crematory & size of the decedent	\$250.00 -\$905.00
Transfer to Crematory	\$ <u>350.00</u>
Flex hoard Container	\$275.00

Immediate Burial \$3,500.00 to \$3,950.00

Our charge for an immediate burial (without ceremony) includes: basic services of funeral director and staff; a proportionate share of overhead costs; removal of remains; and local transportation to cemetery.

A. Immediate burial with casket provided by the purchaser \$3,500.	.00
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D. CASH ADVANCES

Certified Copies of Death Certificates:

Filing Death Certificates/ Securing Death Certificates	\$150.00
From Dr. Office/ Hospital	\$150.00

Cremation Stamp for D.C	\$75.00
Cremation Stamp for Virginia	\$100.00
Maryland	1st copy \$10 addl. \$12
Vaires by county Montgomery County 1st copy \$18 addl.\$ 20.00 P.G. County	y 1sr copy \$25 addl \$20
District of Columbia	\$ <u>18.00</u>
Virginia	\$ <u>12.00</u>
Clergy	\$250.00
Flowers	\$50.00 and up
Casket Spray	\$ <u>150.00 and up</u>
E. Special Services	
Complete Funeral Service	\$6500.00
Coming County	
Service Cremation	<u>\$6000.00</u>

ARRANGEMENT FOR PAYMENT OF ALL SERVICES MUST BE COMPLETED 48 HOURS PRIOR TO DATE OF SERVICE.

THERE WILL BE A 5% SURCHARGE FOR ALL ASSIGNMENTS AND 3% CREDIT CARDS