

WayMaker Ministries – NOLA

Client Intake Form – Adults



Today's Date: _____ Birthdate: _____

First Name: _____ **Last Name:** _____

Email: _____ Phone Number: _____

In what ways may I contact you? ☐ Email ☐ Phone Call ☐ Text Is it okay to leave a message? ☐ Yes ☐ No

Address: _____ City, State, Zip: _____

Highest level of Education: _____ Occupation: _____

Place of Employment: _____

Briefly describe why you are seeking counseling: _____

List 3 words that best describe your strengths. _____

What is your most difficult relationship right now? _____

What is your most difficult emotion right now? _____

Who is coming for counseling? _____

Have you had any previous counseling? ☐ Yes ☐ No If yes, briefly provide the duration and circumstances.

Are you, or a family member, currently seeing a psychiatrist or counselor? ☐ Yes (self) ☐ Yes (family) ☐ No

If yes, provide a brief summary of the circumstances.

Are you currently having **suicidal** thoughts, feelings, or actions? ☐ Yes ☐ No If yes, please explain:

Are you currently **homicidal**, have assaultive thoughts or feelings, or anger-control problems? ☐ Yes ☐ No

If yes, please explain: _____

Have you ever had suicidal thoughts or actions? ☐ Yes ☐ No If yes, please explain:

Have you had past counseling, hospitalization, or incarceration for suicidal or assaultive behavior? ☐ Yes ☐ No

If yes, please explain: _____

Are you currently experiencing any current **threats of significant loss or harm**? ☐ Yes ☐ No If yes, explain:

Emergency Contact Name: _____ **Relationship:** _____

Phone: _____ **Address:** _____

When were you last examined by a physician (approximate date)? _____

Name of Physician: _____

List any **medical conditions** for which you are currently receiving treatment:

List any **medications/supplements** that you are currently taking. Include name, dosage, and reason for taking:

Client Marital Status: ☐ Single ☐ Engaged ☐ Married ☐ Separated ☐ Divorced ☐ Widowed

If married, what is your spouse's name? _____

*Spouse's phone: _____ *We will not call without your consent.

List your **children and stepchildren** by name, age, sex, and if they live with you.

If living, what is your **father's** state of health and where does he live? If deceased, when and how did he die?

List 3 words that best describe your father, like loving, mean, etc. _____

How do you get along with your father? _____

If living, what is your **mother's** state of health and where does she live? If deceased, when and how did she die?

List 3 words that best describe your mother, like loving, mean, etc. _____

How do you get along with your mother? _____

If living, what is your **stepfather's** state of health and where does he live? If deceased, when and how did he die?

List 3 words that best describe your stepfather. _____

How do you get along with your stepfather? _____

If living, what is your **stepmother's** state of health and where does she live? If deceased, when and how did she die? _____

List 3 words that best describe your stepmother. _____

How do you get along with your stepmother? _____

List your **siblings** in birth order. Include name, age, sex, where they live, and how close you are emotionally.

Have you ever experienced any of the following? A more extensive list follows.

- | | |
|--|--|
| ☐ Harsh physical punishment or abuse as a child | ☐ Rape |
| ☐ Sexual advances made toward you as a child | ☐ Abortion |
| ☐ Sexual abuse | ☐ Alcoholic family member |
| ☐ Incest | ☐ Drug addicted family member |
| ☐ Verbal or emotional abuse as a child or adult | ☐ Fearfulness in your home |
| ☐ Physical abuse by spouse or romantic partner | |

If yes to any of the above, please explain.

Have you used any **depressants**? ☐ Alcohol ☐ Inhalants ☐ Barbiturates ☐ Other: _____

If yes, what was the age of first usage, age of last usage, and are you currently using?

Have you recreationally used or abused any of the following?

- | | | | |
|------------------------------------|---|------------------------------|--------------------------------|
| ☐ Marijuana | ☐ Opioids | ☐ LSD | ☐ XTC |
| ☐ Cocaine | ☐ Prescription Drugs | ☐ PCP | ☐ Other |

If yes to the above, what was the age of first usage, age of last usage, and are you currently using?

List any **other** substances abused. What was the age of first usage, age of last usage, and are you currently using?

Do you use or struggle with pornography in any way now or in the past? ☐ Yes ☐ No If yes, please explain:

Do you inflict any other **self-harm** not listed? If yes, please explain.

What was your religious affiliation during childhood? _____

How meaningful was religion as a child? ☐ Very important ☐ Average importance ☐ Not important

What is your religious affiliation now? _____

How meaningful is religion now? ☐ Very important ☐ Average importance ☐ Not important

Checklist of Concerns

Please mark all items that apply to you. You may also add any other concerns or details at the end.



- ☐ I have no problems or concerns that bring me here.
- ☐ Abuse – victim of physical, sexual, or emotional abuse or neglect
- ☐ Aggression, violence
- ☐ Alcohol use
- ☐ Anger, hostility, arguing, irritability
- ☐ Anxiousness, nervousness
- ☐ Attention, concentration, distractibility
- ☐ Career concerns, goals, choices
- ☐ Childhood issues, from your own childhood
- ☐ Children, child management, childcare, parenting
- ☐ Codependence
- ☐ Confusion
- ☐ Compulsions
- ☐ Cutting, self-inflicted pain
- ☐ Custody of children
- ☐ Decision making, indecision, mixed feelings, putting off decisions
- ☐ Drug use – prescription medications, over-the-counter medications, street drugs
- ☐ Delusions (false ideas)
- ☐ Dependence
- ☐ Depression, low mood, sadness
- ☐ Divorce, separation
- ☐ Eating disorders – over/undereating, vomiting, excessive focus on food/dieting
- ☐ Financial or money troubles, debt, impulsive spending, low income
- ☐ Emptiness
- ☐ Failure
- ☐ Fatigue, tiredness, low energy
- ☐ Fears, phobias
- ☐ Friendships
- ☐ Gambling
- ☐ Grieving, mourning, deaths, losses, divorce
- ☐ Guilt
- ☐ Headaches, other kinds of pains
- ☐ Health, illness, medical concerns, physical problems
- ☐ Inferiority feelings
- ☐ Interpersonal conflicts
- ☐ Impulsiveness, loss of control, outbursts
- ☐ Irresponsibility
- ☐ Judgment problems, risk taking
- ☐ Legal matters, charges, suits
- ☐ Loneliness
- ☐ Lust
- ☐ Memory problems
- ☐ Marital conflict, distance, coldness, infidelity, affairs, remarriage
- ☐ Obsessions, compulsions (thoughts or actions that repeat themselves)

- ☐ Menstrual problems, PMS, menopause
- ☐ Mood swings
- ☐ Motivation, laziness
- ☐ Nervousness, tension
- ☐ Oversensitivity to rejection
- ☐ Panic or anxiety attacks
- ☐ Perfectionism
- ☐ Perpetrator of physical, sexual, or emotional abuse or neglect (of children or elderly), or cruelty to animals.
- *Please disclose this item only with the knowledge of my duty to report such abuse.*
- ☐ Pornography use (past or present), lust issues, X-rated materials of any kind
- ☐ Procrastination, work inhibitions, laziness
- ☐ Relationship problems
- ☐ School problems
- ☐ Self-centeredness
- ☐ Self-esteem
- ☐ Self-neglect, poor self-care
- ☐ Sexual issues, dysfunctions, conflicts, desire differences, other (see also “Abuse”)
- ☐ Shyness, oversensitivity to criticism
- ☐ Sleep problems – too much, too little, insomnia, nightmares
- ☐ Smoking and tobacco use
- ☐ Stress, relaxation, stress management, stress disorders, tension
- ☐ Struggle with abortion(s), miscarriage(s), or infertility
- ☐ Suspiciousness
- ☐ Suicidal thoughts, actions, or self-harm
- ☐ Temper problems, self-control, low frustration tolerance
- ☐ Thought disorganization and confusion
- ☐ Threats, violence
- ☐ Weight and diet issues
- ☐ Withdrawal, isolating
- ☐ Work problems, employment, workaholism, overworking, can’t keep a job

Do you have any other concerns or issues? Please explain.

Please look back over the concerns you have checked off and write the **three** that you are most concerned with.

Your responses are **strictly confidential**. Disclosure or transfer is expressly prohibited by law.

General Information & Consent

Please carefully read through this important information and consent, initial at the end of each line, and sign at the bottom.



Credentials and Licensing

- _____ I understand that Beth Cleveland Maillho is a Pastoral Counselor. She is not licensed by the state of Louisiana, rather she is licensed by the National Christian Counselors Assn.
- _____ Because she is not state licensed, Beth Cleveland Maillho cannot diagnose nor treat mental health conditions and cannot bill insurance companies on your behalf.
- _____ Beth Cleveland Maillho provides her services as an agent of the Church, not the state of Louisiana.

Sessions and Payment

- _____ Sessions typically last 50-60 minutes for individual counseling and 75 minutes for couples' counseling. Contact with clients will be limited to scheduled sessions unless mutually agreed upon for critical situations and appointment scheduling. You and your counselor can discuss how you will handle contact outside of the session.
- _____ Your fee is due at the end of each session to WayMaker Ministries. Acceptable forms of payment are credit card, Zelle, or Venmo. Check or money order must be received by date of appointment.
- _____ If you are unable to attend a session, you must contact your counselor the day before your appointment to avoid being charged a **cancellation fee of 50% of your session fee**. The cancellation fee is only 50% instead of 100% because problems do arise last minute.
- _____ Although there are generally tremendous benefits associated with pastoral counseling, there are also some risks. These might include feeling "worse" before you feel "better" or not seeing the desired changes from pastoral counseling. The decisions you make as a result of counseling are yours. The counselors of Way Maker are not responsible for any negative outcomes resulting from your decisions.
- _____ Way Maker is not credentialed with any insurance companies. If your insurance policy covers pastoral counseling, you may seek reimbursement for counseling fees on your own.

Confidentiality, Code of Conduct, and Client Rights:

- _____ Everything that is said between you and your counselor is to remain confidential, except in certain instances which include:
- When you sign a written release of information indicating informed consent of such release;
 - When your pastoral counselor believes you might cause physical harm to yourself or another;
 - When abuse to a child, or elderly (65+ years) or dependent adult is disclosed;
 - When a complaint is filed with our professional board;
 - When your file is subpoenaed by a court of law. Your counselor will always assert privileged communication on your behalf and will consult with you when possible before mandated disclosure.
 - In instances when your counselor discusses your case with peers as part of peer supervision, your identity will remain anonymous and the information disclosed will remain confidential.
- _____ As a Clinical Pastoral Counselor licensed by the National Christian Counselors Association, Beth Cleveland Maillho strictly adheres to the Code of Ethical Standards outlined and published by this Association. Because your needs as a client will best be served if the counseling relationship remains professional, your counselor will not be able to accept any gifts or socialize outside of counseling.
- _____ You have the right to confidentiality, except in those cases previously mentioned. You have the right to see the contents of your file or obtain clear information regarding your records. You have the right to actively participate in you counseling plan. You may refuse any services recommended by the counselor and can terminate counseling at any time.

_____ In the event that you are dissatisfied with services for any reason, please let your counselor know. If you still have concerns, you may report your complaints to the National Christian Counselors Association Licensing Board of Examiners, 5260 Paylor Lane, Sarasota, FL 34240, tel. 941-388-6869, ncca.org.

Your responsibilities as a Client and expectations of your Counselor:

- _____ You are responsible for keeping and being on time for your appointments. You are responsible for paying for services at the time of each visit. You are expected to be honest, to work hard, and to be open-minded. You are expected to notify your counselor of any other ongoing professional counseling services you are receiving. If you see another professional for counseling, the professional must give your pastoral counselor permission to work with you.
- _____ You can expect your counselor to be professional, timely, kind, and honest, to challenge you, and to pursue ongoing continuing education to pursue growth in her own walk with the Lord to best serve you.
- _____ **For virtual appointments**, your counselor expects you to be alone and in a quiet space that is not a moving vehicle.
- _____ **Termination of Counseling:** Counseling may terminate for a number of reasons, including (but not limited to) improvement of the issues for which you originally sought counseling, if you think counseling is not helpful to you, if your counselor thinks you might be better served by working with another counselor or in a different type of setting, or if you are unable to meet your financial responsibilities.
- _____ **Emergencies:** If you are experiencing an emergency during office hours, you should contact your counselor in accordance with your agreement about contact outside of the session. If you feel that you cannot wait for your counselor to return your call, you should go to the emergency room of your nearest hospital and ask for psychiatric services. In addition, you can call the COPE line at 800-749-2673.
- _____ The **mutually agreed upon fee** for these services is \$100 for individuals and \$200 for couples plus other fees for first appointment assessments unless otherwise arranged.

I have read and initialed the above information. ☐ Yes ☐ No

I, _____, hereinafter referred to as the Client, has this day retained Beth Cleveland Maillho, Clinical Pastoral Counselor licensed by the National Christian Counselors Association, to provide pastoral faith-based counseling.

It is expressly understood that Beth Cleveland Maillho as Clinical Pastoral Counselor has not and **will not issue any guarantee** of results, number of sessions necessary, or total cost of service. We, the undersigned counselor and Client, have read, discussed together, and fully understand this agreement and stated policies. We agree to honor these policies and will respect one another's views and differences in Christian charity. This agreement is entered voluntarily by the Client with competency, and with knowledge and understanding of the consequences. Please sign and date this document, which may be typed or hand-written.

Client Signature: _____ Date: _____

Counselor Signature: _____ Date: _____