

Public Webinar | April 28 & 30, 2026

Learn About Your Energy Future: Why the Integrated System Plan Matters

Meeting details

- Tuesday, April 28, 2026, and Thursday, April 30, 2026
 - 12:00 - 1:00 p.m. (73 participants)
 - 5:30 p.m. - 6:30 p.m. (32 participants)
- Virtual webinars hosted by PSE and facilitated by Triangle Associates
- Links to:
 - [Presentation](#)
 - [April 28, 2026 meeting recording](#)
 - [April 30, 2026 meeting recording](#)

Questions and responses

The following table records participant questions and PSE responses from the public webinar. All meeting materials are available on the [ISP website](#).

PSE endeavors to provide clarity in responses but subsequent follow-up may be required at times. Please direct any follow-up clarifications to isp@pse.com.

No.	Date	Question or comment	PSE response
1	04/28/26 12:00 p.m.	[Are we] going solar? Is PSE going to help us getting started?	PSE has existing programs/products like net metering, customer-connected solar and the ISP will evaluate future rooftop solar expansion. Programs include: <ul style="list-style-type: none"> • Solar Energy Credit • Customer Connected Solar
2	04/28/26 12:00 p.m.	How is the ISP different from the Integrated Resource Plan you previously made?	The ISP integrates near- and mid-term action plans (4-year implementation + 10-year action plan) with 20-year planning and brings gas and electric planning together.
3	04/28/26 12:00 p.m.	How is the ISP development process evaluating rate impacts across customer segments, especially as it relates to meeting new large load demand from data centers and electrification targets?	PSE is tracking cost implications at a high level as the preferred portfolio is built. PSE is modeling a range of potential futures that accounts for large load growth from data centers.
4	04/28/26 12:00 p.m.	I am curious how your customers will benefit from this plan?	Benefits may include expanded customer programs (solar, storage), demand response/efficiency, more clean resources, and reliability investments.
5	04/28/26 12:00 p.m.	Will funding and costs be included in the draft ISP?	Costs will be included. While the draft will be limited in terms of content, we will still include cost information. The final ISP will include full detail on cost implications.
6	04/28/26 12:00	How many percent of residential customers participated to solar program?	As of March 2026, there were 5,544 participants in community solar (both general participants and income-eligible) and 27,665 customers in Net metering out of a total of approximately 1.1 million electric customers
7	04/28/26 12:00 p.m.	Will this webinar be available later somewhere where we can watch it again?	You can find recorded public webinars on our YouTube: Learn about Your Energy Future: Why the Integrated System Plan Matters 4.28.26 ISP Public Webinar
8	04/28/26 12:00 p.m.	Is residential electrical storage (battery banks) in the ISP? ... Is there residential battery storage information/resources available?	PSE is actively exploring advanced storage technologies. For residents you can access the following programs: Flex Batteries and Battery Storage .
9	04/28/26 12:00 p.m.	Does or will PSE roof solar program include portable balcony solar panels?	PSE does not currently have a portable balcony solar program. Until all components of these systems have been tested and certified as safe and compatible for use when plugged in to a home's electrical outlet, their use is not permitted under National Electric Code (NEC).

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10	04/28/26 12:00 p.m.	Is there handout for the today's webinar?	You can find materials from the presentation on our clean energy website.
11	04/30/26 5:30 p.m.	How will we give feedback?	Individuals can stay involved and provide input by joining the email list, visit the ISP website for materials, attend future webinars/RPAG meetings (with public comment), and submit written comments via website/email .
12	04/30/26 5:30 p.m.	Given the massive increase in our bills recently, what's the plan for keeping costs reasonable, particularly for people on fixed incomes?	PSE acknowledges rate impacts are top of mind, and planning will evaluate cost implications and consider available assistance. PSE has existing resources such as the bill discount rate and other assistance programs. <ul style="list-style-type: none"> • Bill Discount Rate • Find your local agency (LIHEAP) • HELP • Past Due Bill Forgiveness • Payment Arrangements
13	04/30/26 5:30 p.m.	How can it be measured if it's or it's not achieve the program goal? [the overall ISP goals/clean energy targets over the 1–20 year horizon]	Progress can be tracked via interim targets (e.g., MW/MWh for clean energy programs) and longer-term progress toward 100% clean electricity. Repeated ISP cycles help measure change over time.
14	04/30/26 5:30 p.m.	I think more needs to be said about the economics of solar power and net metering.	PSE covered this topic in more detail in our 2025 Fall public webinar .
15	04/30/26 5:30 p.m.	Will any of this become "law" (mandatory) or is it voluntary programs?	The ISP is required by law. PSE also has specific clean energy and conservation goals it is required by law to meet, which the ISP models. PSE uses voluntary customer programs in part to meet those targets.
16	04/30/26 5:30 p.m.	Will this plan spread the cost of possible new data center electrical and water loads to everyone?	PSE is tracking data centers as part of load forecasting and will factor large-load uncertainty into the ISP. PSE's existing tariffs already require new customers to pay for the incremental transmission and distribution costs of receiving service. PSE is not a water utility and cannot speak to the impact of data centers on water costs.
17	04/30/26 5:30 p.m.	Are transmission and distribution hardening/investments part of the plan?	The ISP includes not just generation and demand growth, but also transmission and distribution investments (including hardening) as part of integrated planning.
18	04/30/26 5:30 p.m.	How much influence does BPA [Bonneville Power Administration] have on this process?	BPA is an important regional transmission partner. Coordination is critical to delivering new resources across the Pacific Northwest back to PSE's service area.

No.	Date	Question or comment	PSE response
19	04/30/26 5:30 p.m.	Will a “clean energy future” plan be more expensive or more cost-effective?	The ISP analysis will evaluate cost impacts. Rules require considering cost-effectiveness, alongside other public-interest factors like reliability, resiliency, and health/environmental impacts.
20	04/30/26 5:30 p.m.	Can cities affect decisions?	Cities are interested parties and can participate by commenting. Many cities have their own clean energy strategies and routinely coordinate/align questions with PSE.
21	04/30/26 5:30 p.m.	Will rural folks be treated differently than city folks?	The portfolio planning affects everyone, but the ISP also considers how benefits and impacts are distributed across communities (reliability/resiliency needs, energy burden, health impacts).
22	04/30/26 5:30 p.m.	Can the PSE bill assistance program be used along with Hopelink?	The PSE bill assistance program likely can be used together with Hopelink. However, it is recommended that applicants confirm eligibility and the application process directly with the customer team. For more details and to apply, please visit the official program page .
23	04/30/26 5:30 p.m.	What’s the link to YouTube?	You can watch the meeting recording on our YouTube channel.

Other participant feedback

During the webinars PSE engaged participants in “waterfall” activities by asking questions and having participants type their responses into the chat feature. Below are the questions and a thematic summary of responses provided by participants.

1. What areas of the ISP are you most interested or curious about? (Short, medium, or long term)
 - **Interest spanned all time horizons**, with many participants explicitly saying “all of them / all of the above / all 3.”
 - **Long-term planning drew substantial interest**, including responses like “long-term,” “20 years,” and “1–10 years.”
 - **Near-term urgency also surfaced**, with some participants prioritizing short- and medium-term actions - especially in the context of rising electricity demand (including mentions of AI and data centers).
2. Looking at this timeline, what stands out to you most?
 - Future milestones stood out most often
 - Regulatory review and approval was a notable focus, including comments highlighting the importance and rigor of the UTC approval process.

- Participants appeared especially focused on when results and decisions would become clearer, based on the emphasis on upcoming stages (summer/fall results, draft, and approval steps).
3. Which way are you most likely to stay engaged after today?
- **Many participants indicated they plan to stay engaged through multiple channels**, including future webinars, reviewing the draft ISP, and continuing to follow their “personal clean energy journey.”
 - **Email updates were a clear engagement pathway**, with several participants noting they had already joined (or planned to join) the email list.
 - **Ongoing learning and follow-up interest was evident**, including participants thanking the team, noting the session was informative, and expressing interest in future meetings.