

# November 18, 2025

Public webinar: Customer priorities for a clean energy future

**Session 1:** 12:00 p.m. – 1:00 p.m.

**Session 2:** 5:30 p.m. – 6:30 p.m.

**Host:** Puget Sound Energy

**Facilitator:** Triangle Associates

## Virtual participation

- To participate in this webinar, you must register (you do not need a Zoom account to register)
- Session 1 link: [https://us06web.zoom.us/webinar/register/WN\\_5rVEciMIQqOAZawwNMpO9Q](https://us06web.zoom.us/webinar/register/WN_5rVEciMIQqOAZawwNMpO9Q)
- Session 2 link: [https://us06web.zoom.us/webinar/register/WN\\_1Fzbv0FTT1yGMdf8BxMAFQ](https://us06web.zoom.us/webinar/register/WN_1Fzbv0FTT1yGMdf8BxMAFQ)
- After registering, you will receive a confirmation email containing information about joining the Zoom webinar
- If you experience technical difficulties, please email [epilchowski@triangleassociates.com](mailto:epilchowski@triangleassociates.com)
- To view the live stream of this meeting without participation, please visit the [PSE Integrated System Plan YouTube channel](#)

## Webinar purposes

- Share a refresher of our clean energy engagement journey
- Discuss the role of PSE customers in our clean energy transition
- Discuss PSE's demand response programs for customers
- Discuss solar opportunities for PSE customers
- Answer participant questions related to PSE's clean energy transformation

Time	Agenda Item	Presenter
5:30 p.m. – 5:35 p.m. 12:00 p.m. – 12:05 p.m.  5 min	<b>Introduction and agenda review</b> <ul style="list-style-type: none"><li>• Safety moment</li><li>• Introductions</li><li>• Agenda</li></ul>	<b>Annie Kilburg Smith</b> , Facilitator, Triangle Associates Ray Outlaw, Manager Communications Initiatives, PSE
5:35 p.m. – 5:40 p.m. 12:05 p.m. – 12:10 p.m.  5 min	<b>Customer participation is critical to transforming to clean energy</b>	<b>Heather Mulligan</b> , Manager, Customer Clean Energy Solutions, PSE
5:40 p.m. – 5:50 p.m. 12:10 p.m. – 12:20 p.m.  10 min	<b>Load flexibility now and in the future</b>	<b>Tom Smith</b> , Supervisor, Customer Energy Management, PSE <b>Malcolm McCulloch</b> , Manager, New Products & Services, PSE

Time	Agenda Item	Presenter
5:50 p.m. – 6:05 p.m. 12:20 p.m. – 12:35 p.m.  15 min	<b>Customer solar opportunities</b>	<b>Heather Mulligan</b> , Manager, Customer Clean Energy Solutions, PSE
6:05 p.m. – 6:25 p.m. 12:35 p.m. – 12:55 p.m.  15 min	<b>Battery storage opportunities</b>	<b>Malcolm McCulloch</b> , Manager, New Products & Services, PSE
6:25 p.m. - 6:30 p.m. 12:55 p.m. – 1:00 p.m.  5 min	<b>Final questions and wrap up</b>	<b>Annie Kilburg Smith</b> , Facilitator, Triangle Associates