



DRIVE STREET AUTO GROUP

DRIVE STREET COLLISION & PAINT

4720 N High St Columbus, OH 43214

Tel. 614-732-5140 DriveSreetCollision@yahoo.com

www.DriveStreetAutoGroup.com

Name	
Address	
Phone #	
Year:	
Make & Model	
Insurance & Claim #	

Most estimates performed prior to disassembly of the vehicle are not accurate because of the probability of hidden damage. Therefore, it is our practice that accurate estimates of the cost of repair, as well as the expected time to complete repairs, are not made until we have disassembled the area of damage to your vehicle. Our normal process is as follows:

Obtain your approval for us to repair your vehicle and to negotiate with your insurance company if required. Itemize the visible external damage. Disassemble the damaged area to locate any hidden damage. Itemize the previously hidden damage that is now visible and predict the likelihood of any additional damage. Drive Street Collision and Paint follows its own repair procedure to ensure a quality repair backed by a written guarantee. Small differences may exist between our exact repair process and the procedures outlined on insurance company estimates. However, any difference that would affect total repair cost will be discussed with you or your insurance company beforehand.

In the event that Drive Street Collision & Paint does not repair your vehicle, there will be a charge for any labor preformed in regard to disassembling and estimating the damage, restocking fees for all pre-ordered parts and/or materials, storage for the time the vehicle was in our possession, and any other fees reasonably incurred to your vehicle.

All charges for repairs must be paid when the vehicle is ready for delivery. In some cases, this requires your assistance in following up with the insurance company to make sure they make timely payment. Some insurance checks also require lienholders endorsement that you must obtain. You authorize us to endorse your name on any insurance checks made for the purpose of paying for repairs to your vehicle.

Drive Street Auto Group will do its best to prevent delays in the repair to your vehicle, however, it is important to understand that parts and insurance delays are sometimes beyond our control, and we cannot be responsible for them. We will do our best to keep you informed at the frequency you desire.

Employees of Drive Street Collision & Paint and its sublet vendors may occasionally operate your vehicle for testing, moving, or pick up/delivery purposes. Also, during the process of repair, it is normal for the battery to be disconnected which may result in loss of radio stations or other memory presets.

I hereby authorize the repairs of this vehicle, as referenced above, and acknowledge that I understand all of the above. I also hereby authorize payment to be paid directly to Drive Street Collision & Paint.

Signature: _____

Date: _____