

# TEXAS ELITE BENEFITS

## Website Accessibility Statement

**Texas Elite Benefits** is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards to guarantee we provide equal access to all of our users, clients, and partners.

### Conformance Status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

The Texas Elite Benefits website is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content may not fully conform to the accessibility standard, though we are actively working to identify and resolve these issues to improve your browsing experience.

### Ongoing Efforts

To ensure our website is accessible, we take the following measures:

- Include accessibility throughout our internal policies and procedures.
- Provide continual accessibility training for our staff and web management team.
- Assign clear accessibility targets and responsibilities within our organization.
- Conduct regular accessibility audits of our digital platforms.

## Compatibility with Browsers and Assistive Technology

The Texas Elite Benefits website is designed to be compatible with standard assistive technologies, including:

- Recent versions of screen readers (such as JAWS, NVDA, and VoiceOver).
- Operating system accessibility features on major platforms (Windows, macOS, iOS, Android).
- Modern web browsers with accessibility support (Chrome, Firefox, Safari, Edge).

Our website may not be fully compatible with browsers older than 3 major versions or mobile operating systems older than 5 years.

## Feedback and Contact Information

We welcome your feedback on the accessibility of the Texas Elite Benefits website. If you encounter any accessibility barriers on our site, or need assistance accessing our benefits information, please let us know so we can assist you and address the issue directly:

**Phone:** 469-939-8796

**E-mail:** [accessibility@texaselitebenefits.com](mailto:accessibility@texaselitebenefits.com)

**Address:** 511 E John Carpenter Freeway, Irving, TX 75962

We try to respond to feedback within 2-3 business days.

## Preparation of this Statement

This statement was created on **April 21, 2026**.