

MUNA - Support at Home Price List

(for services we provide) - From 1 November 2025



Support at Home Services we provide	Service provided by	Weekdays 6.00am - 4.00pm	Weekdays 4.00pm - 10.00pm	Saturday	Sunday	Public Holiday
Everyday Living		Rate per Hour ¹				
- General house cleaning - Laundry services - Shopping assistance (local area only) - Meal preparation	Assistant in Nursing (or Enrolled Nurse)	\$111.20	\$119.60	\$139.00	\$174.60	\$189.00
Independence		Rate per Hour ¹				
- Assistance with self-care & daily living activities - Assistance with self-administration of medications - Continence management (non-clinical) - Accompanied activities (local area only) - Direct transport (local area only) - Respite (local area only)	Assistant in Nursing (or Enrolled Nurse)	\$111.20	\$119.60	\$139.00	\$174.60	\$189.00
Clinical Care		Rate per Hour ¹				
- Clinical Nursing Care - Care Management ²	Registered Nurse	\$158.00	\$169.00	\$197.50	\$248.10	\$268.60

¹A 30-minute minimum applies to all services. Thereafter, services are charged in 30-minute increments except Clinical Care which is charged in 15-minute increments.

²A 15-minute minimum applies to Care Management only and thereafter is charged in 15-minute increments.

- Services provided by a third party (or associated provider) arranged by us will be charged to you and show on your statement at the price/rate as invoiced by the third party (or associated provider). Any third party (or associated providers) service you arrange without or prior approval and consent from us will incur a 10% mark-up.

- Services that you choose to self-fund will incur a 10% mark-up to the Prices listed above.

- All Prices are reviewed annually in July but can be subject to change at any time. When our Prices change, we will provide you with at least 14 days' prior notice of any change.

Our Price reviews take into account various factors, including, but not limited to, CPI increases, award wage increases for our employees (casual and permanent) who provide services, and any other increase to our costs that may be reasonably incurred to provide our services in a regional area.

Our Prices must not exceed any applicable caps or upper limit imposed by the Department of Health and Aged Care.