

MUNA - Support at Home Price List

Effective from 1 August 2026



Support at Home Services we provide	Service provided by	Weekdays 6.00am - 4.00pm	Weekdays 4.00pm - 10.00pm	Saturday	Sunday	Public Holiday
Everyday Living		Rate per Hour ¹				
- General house cleaning - Laundry services - Shopping assistance (within local area only)³ - Meal preparation	Assistant in Nursing (or Enrolled Nurse)	\$126.00	\$135.50	\$157.50	\$197.80	\$214.20
Independence		Rate per Hour ¹				
- Assistance with self-care & daily living activities - Assistance with self-administration of medications - Continence management (non-clinical) - Accompanied activities (within the local area only)³ - Direct transport (within the local area only)³ - Respite (within the local area only)³	Assistant in Nursing (or Enrolled Nurse)	\$126.00	\$135.50	\$157.50	\$197.80	\$214.20
Clinical Care		Rate per Hour ¹				
- Clinical Nursing Care - Care Management²	Registered Nurse	\$184.50	\$197.30	\$230.60	\$289.70	\$313.70

¹ A 30-minute minimum applies to all services and thereafter are charged in 30-minute increments.

² Care Management Fee (10% of your SAH ongoing budget) is automatically deducted by My Aged Care. MUNA claims the Care Management Fee in 15-minute increments.

³ Services requiring transport outside the local area by a MUNA employee (as requested by you), may incur a higher charge rate based on kilometres travelled (approx. \$1.20 per km).

• Services provided by third parties (or associated providers) arranged by MUNA are charged without mark-up. Services provided by third parties (or associated providers) arranged by you without MUNA's prior written approval may be charged at a minimum 10% mark-up.

• Services that you choose to self-fund may incur a minimum 10% mark-up.

• Administration Fees may be charged on any Assistive Technology (10% of the item's cost or \$500, whichever is lower) or Home Modifications (15% of the modification cost or \$1,500 whichever is the lower). Care Management Fees do not apply Assistive Technology and Home Modifications.

• MUNA's Prices are reviewed annually in July but are subject to change at any time. Whenever our Prices change, MUNA will provide at 28 days' prior notice.

• MUNA's Price reviews are based on, but not limited to changes in, the CPI, employee wages, transport costs or any other costs incurred or that may be incurred to provide services in our service area.