

## QUALITY POLICY

Waters Excavations Pty Ltd is a well-established company specialising in civil construction (including, road works, pipelines, earthworks, and demolition), limestone quarry materials and the Waters Industrial Recycling (Recycling waste concrete, brick & asphalt and processing for reuse/resale).

To achieve collective success and satisfaction we shall strive for:

- Best practice in quality standards by operating under a well maintained and accredited ISO 9001:2015 Quality Management System.
- Satisfying expectations for our work by ensuring that legal requirements, compliance obligations and client specifications are determined, understood, and consistently met.
- Continual improvement of the Quality Management System to address changing risks and opportunities that can affect conformity of products and services with the primary goal of maintaining and improving customer satisfaction.
- Ensuring that policies and objectives align with the strategic direction of the Company and do not interfere with the quality of work produced.
- Maintaining regular internal and external auditing, monitoring and management review of processes, to assess the performance of quality control systems.
- Demonstrating leadership and ensuring that IMS resources are readily available, effective and easy to use including training, support, and encouragement.
- Ensuring that our system of quality control effectively maintains the quality of our work and products at a consistently high level.
- Engaging, directing, and supporting persons to contribute to the effectiveness of the IMS; establishing partnerships with suppliers and interested parties to provide an improved service.
- Communicating the importance of effective quality management and conforming to the IMS requirements.
- Committed to meeting our customers' expectations and applicable regulatory requirements, while proactively identifying and addressing risks and opportunities, including those related to climate change, to enhance quality and drive continual improvement

Waters Excavations Pty Ltd is committed to continual improvement of quality performance. This policy will be reviewed annually by the Managing Director and is available from our website [www.waterex.com.au](http://www.waterex.com.au). Current policies will be communicated to all staff, external providers and interested parties as required and upon request.