

Notifying the Public of Rights under Title VI and the ADA

Greene County Transit

The **Greene County Transit** operates its programs and services without regard to race, color, and national origin, in accordance with Title VI of the Civil Rights Act of 1964, and for persons with disabilities under the Americans with Disabilities Act of 1990. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI or the ADA may file a complaint with the **Greene County Transit**.

For more information on the **Greene County Transit's** program, and the obligations and procedures to file a complaint, contact (518) 719-3290; email jhannahs@greencountyny.gov; or visit our office at **Greene County Transit**, 411 West Bridge St., Catskill, NY 12414. For more information on how to contact **Greene County Transit** to find out about Title VI, visit <https://www.greencountytransit.com>.

A complainant may file a complaint directly with **Greene County Transit** TITLE VI Coordinator by following the **Greene County Transit** complaint procedures also found on the agency's website. A complaint can also be filed with the New York State Department of Transportation on its Civil Rights website at <https://www.dot.ny.gov/main/business-center/civil-rights/title-vi-ej>. Finally, a complaint can be filed directly with the Federal Transit Administration Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.

If information is needed in another language, contact (518) 943-3625.

Si necesita información en otra idioma, por favor contacto (518) 943-3625.

Greene County Transit Title VI and ADA Complaint Form

Section I:				
Your Name:				
Address:				
Telephone (Home):			Telephone (Work/Mobile):	
Email Address:				
Accessible Format Requirements?	Large Print		Audio Tape	
	TDD		Other	
Section II:				
Are you filing this complaint on your own behalf?			Yes*	No
<i>*If you answered "yes" to this question, go to Section III.</i>				
If not, please supply the name and relationship of the person for whom you are complaining:				
Please explain why you have filed for a third party:				
Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party.			Yes	No
Section III:				
I believe the discrimination I experienced was based on (check all that apply):				
☐ Race ☐ Color ☐ National Origin ☐ Disability				
Date of Alleged Discrimination (Month, Day, Year): _____				
Agency name complaint is against: _____				
Location of where the alleged discrimination occurred:- _____				
Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please attach additional pages.				
Section IV				
Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?				

☐ Yes	☐ No
<i>If yes, check all that apply:</i>	
☐ Federal Agency: _____	
☐ Federal Court: _____	☐ State Agency: _____
☐ State Court: _____	☐ Local Agency: _____
Provide information for the contact person at the agency/court where the complaint was filed.	
Name and Title:	
Agency:	
Address:	
Telephone:	

You may attach any written materials or other information that you think is relevant to your complaint.

Signature and date required below.

Signature	Date

Please submit this form by mail, email or in person to the address below.

Greene County Transit
Title VI /ADA Coordinator
 James Hannahs
 Director of Economic Development Planning & Tourism
 411 Main Street
 Catskill, NY 12414
 Phone: (518) 719-3290
 TTY/Relay: 711 (New York Relay Service)
 Email: jhannahs@greenecountyny.gov

This complaint may also be filed directly with the New York State Department of Transportation, Office of Civil Rights, 50 Wolf Road, 6th Floor, Albany, NY 12232, (518) 457-1129 Fax (518) 549-1273, OCR-TitleVI@dot.ny.gov or the Federal Transit Administration, Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.