

The Courtyard Marriott located at 6225 Cypress Gardens Blvd. is hiring for Bartenders, Servers, and Front Desk Staff.

Essential Job Functions of Bartender and Server:

- Present menu, answers questions, and take order for food and beverages.
- Clear and clean tables; reset counters and tables.
- Maintain kitchen and wait station by keeping area tidy and clean and stock kitchen and bar at the end of each shift
- Have complete knowledge of all liquor brands, beers and non-alcoholic selections, correct glassware and garnishes in the Bistro.
- Have complete knowledge of all menu items, prices, preparation method/time, major ingredients and quality standards of taste, appearance, texture, serving temperature, portion size, garnish and method of presentation.
- Prepare and serve food courses and alcoholic beverages to guests.

Essential Job Functions of Front Desk Staff:

- Resolve guest complaints, ensuring guest satisfaction.
- Anticipate guests needs, respond promptly and acknowledge all guests, however busy and whatever time of day.
- Maintain positive guest relations at all times.
- Resolve guest complaints, ensuring guest satisfaction.
- Maintain complete knowledge at all times of: a) all hotel features/services, hours of operation. b) all room rates, special packages and promotions. c) daily house count and expected arrivals/departures. d) scheduled daily group activities.
- Process all guest check-ins and check-outs.

With both positions, education & experience is preferred.

- High School Graduate or General Education Degree (GED).
- One-year previous experience in a similar position, preferably in hotel setting.
- Basic computer skills required.
- Must be able to work flexible schedule.
- Must be able to work weekends.

Apply in person at the Courtyard Marriott, 6225 Cypress Gardens Blvd., Winter Haven, Florida. We offer a competitive salary and benefit package.

Come join our TEAM!!!!