



Standard Terms and Conditions of Sale and Service

Unless otherwise agreed by PAZ Aviation, Inc (Paz) in writing, the Standard Terms and Conditions of Sale and Service shall apply exclusively to all sales and services of parts by PAZ and shall supersede any terms and conditions on Customer Agreements. By issuing a purchase or repair order, requesting services by PAZ or by accepting delivery of said parts, Customer hereby expressly agrees to the terms and conditions set forth below.

Payment Terms

Unless otherwise stated on the invoice and signed by an authorized representative of PAZ, payment terms are net thirty (30) days of the invoice date and are unconditionally due without deduction or setoff. Customer shall submit any invoice dispute with PAZ within fifteen (15) days of the Invoice date or the Invoice will be deemed correct. PAZ may require deposits, advance payment, or payment upon delivery. Unless otherwise agreed to in writing, all payments shall be non-refundable. Customer shall pay PAZ an amount equal to all taxes paid, payable or required to be collected by PAZ and shall pay all bank fees, wire transfer fees and other costs of money transfers.

Customer shall submit payment details to PAZ to permit posting of the payment to proper Invoices or purchase orders. In the absence of such payment advice, PAZ may apply payments to any outstanding amount owed by Customer. Unless otherwise agreed by PAZ in writing, payments must be made in the invoiced currency and to one of the bank accounts supplied in writing from PAZ.

If payment is not made within thirty (30) days of its due date (“past due”), the amount due is subject to a late charge of 5% plus interest at 1.5% per month, costs of collection, and reasonable attorneys’ fees at all trial and appellate levels. Any property that is not paid for and retrieved within 90 days after Customer is advised that PAZ’s services have been completed may be sold at public auction in accordance with Florida Statutes §713.58 and §85.031.

Purchase Order Placement

All orders must be made or confirmed in writing or by electronic data interface (EDI) and are subject to approval and confirmation upon receipt by PAZ. Cancellation of purchase orders may not be made without the written consent of PAZ.

Repair Order Placement

All orders must be made or confirmed in writing or by electronic data interface (EDI) and are subject to approval and confirmation upon receipt by PAZ

Repair order cancellations are subject to evaluation charges up to \$300, plus associated assembly and shipping and handling charges.

Delivery; Export; Compliance with Laws

All parts serviced and purchased by Customer shall be delivered Ex Works the PAZ facility unless otherwise indicated on the invoice. The export or re-export of commodities, technology, or software from the United States is controlled by United States law which prohibits export to North Korea, Iran, Cuba, Syria or Sudan, or to any other country or end user(s) to which shipments are prohibited unless otherwise authorized by the United States. Commodities, technology or software controlled by United States law must be exported in accordance with the Export Administration Regulations of the Department of Commerce. Should Customer decide to export any part purchased from PAZ or its affiliates, Customer must verify the proper export classification of the parts and determine if an export license or exception is required by the Export Administration Regulations. PAZ in no way accepts responsibility for assigning a classification to Customers export shipments. Customer agrees to comply fully with export control laws and regulations of the United States and acknowledges that diversion contrary to the United States law is prohibited.

Warranties

PAZ overhaul warranty states that all articles furnished at the time of delivery will be free from defects in PAZ' workmanship. PAZ hereby warrants to Customer that all workmanship performed by Seller in connection with the maintenance and repair of Customer's components will conform to the applicable published requirements of the engine manufacturer and the applicable regulations of the United States Federal Aviation Administration in effect at the time such work is performed by PAZ, and will otherwise conform to customary practices of the aviation component repair industry. PAZ does not warrant any materials installed by PAZ on Customer's components. At the request of Customer, PAZ will use reasonable commercial efforts (excluding litigation) to assist Customer to obtain the benefit of any applicable warranty made by the manufacturer or supplier of such materials.

Overhaul Warranty

PAZ liability is limited to defects occurring within twelve (12) months from date of shipment of such item to the first user. Warranty covers labor,. Warranty is subject to Warranty Exclusions listed below.

Bench Test and Recertification

Customer units that are only bench tested and found to be within tolerance as described by the manufacturers' specifications carry no warranty.

Repair Warranty

PAZ liability hereunder is conditioned on defects becoming apparent within six (6) months or 100 flight hours from date of shipment of unit by PAZ. This warranty does not give full coverage on any failure during this time period but is limited to the repair or replacement of the parts and or subassemblies replaced during PAZ' first service period.

No Fault Found Returns

If a unit is removed from an aircraft or returned to PAZ and found to meet all the manufacturers test specifications, the customer will be responsible for bench test and re-certification charges.

Electronic Component Warranty

Electronic components are tested, and their function verified at the time of test. There is no way to verify the service life without impairing the functionality of the unit, therefore it is PAZ's policy to warrant only the electronic components replaced at the time of repair/overhaul.

Expendables, Consumables and Rotables - Warranty

Parts purchased in factory new or new surplus condition carry a warranty of remaining OEM warranty or thirty (30) days from date of sale, whichever is longer. Parts purchased in overhaul (OH), or Serviceable (SV) carry a 30-day warranty from date of sale. Parts sold in Repairable (RP) or As Removed (AR) carry a 30-day warranty. Parts sold in "as-is" condition carry no warranty and are not returnable.

Warranty Exclusions

THERE IS NO WARRANTY FOR UNITS THAT HAVE BEEN SUBJECTED TO MISUSE, NEGLIGENCE, OR CONTAMINATION, DAMAGED BY ACCIDENT, RENDERED DEFECTIVE BY IMPROPER STORAGE, INSTALLATION, REMOVAL, OPERATION, OR MAINTENANCE BY AIRCRAFT OR AIRCRAFT WIRING. ANY COMPONENT RECEIVED WITH THE WARRANTY SEALS REMOVED, REPAIRED, OR HAS BEEN ALTERED AT A PLACE OTHER THAN PAZ, UNLESS SUCH WORK WAS PERFORMED WITH THE EXPRESS WRITTEN CONSENT OF PAZ, ARE EXCLUDED FROM ANY WARRANTY.

Parts Supplied by Customer

Parts supplied by customers will be subject to a handling fee of 10% (Ten) of Original Equipment Manufacturer (OEM) pricing, not to exceed \$5000.00 (Five thousand). PAZ will not be liable for any labor or part warranty on customer supplied parts if the part(s) fails to operate correctly. Customer supplied parts must be accompanied with all approved documentation prior to installation. Cores for customer supplied parts are the sole responsibility of the customer once returned to the customer. PAZ is not liable for any charges assessed for customer supplied parts. PAZ will accept major components only from customer, PAZ reserves the right to reject customer supplied parts at our discretion.

NOTE: Additional parts needed to complete services, not supplied by customer, will not be purchased until all customer supplied parts are in house and inspected. Please be advised that this will extend lead time to complete unit.

