

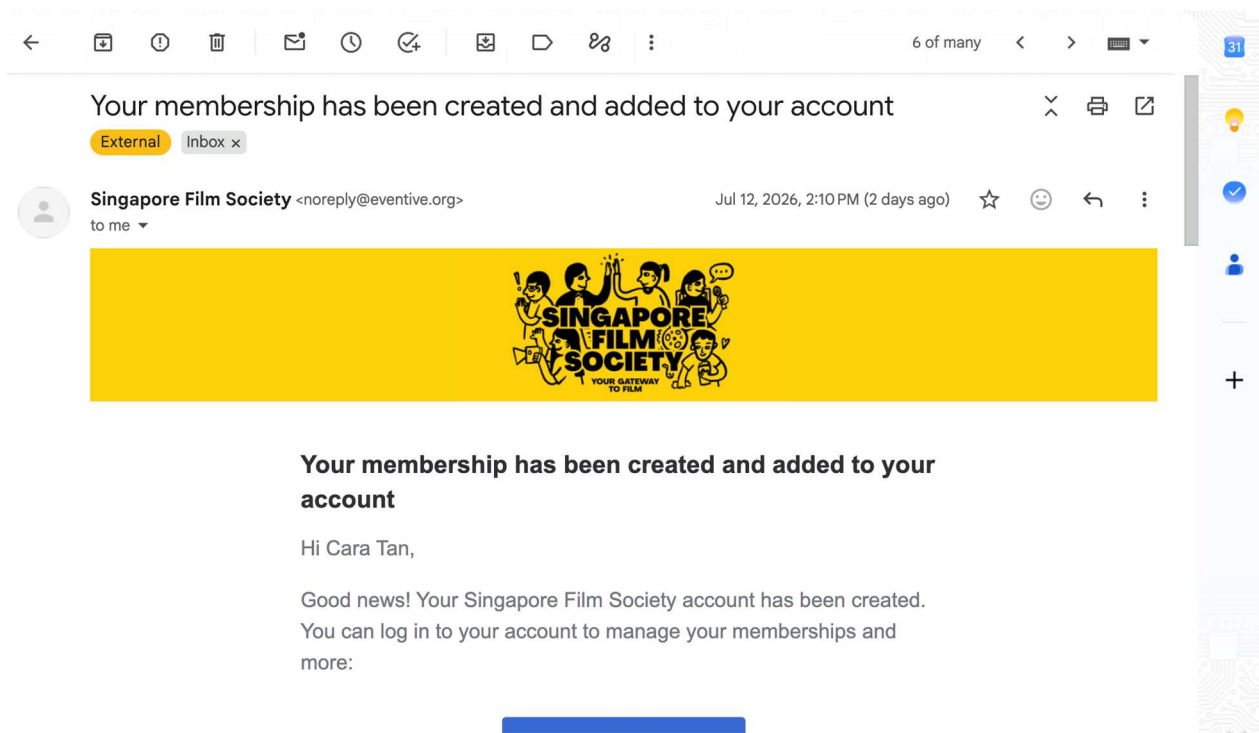


Membership Guide

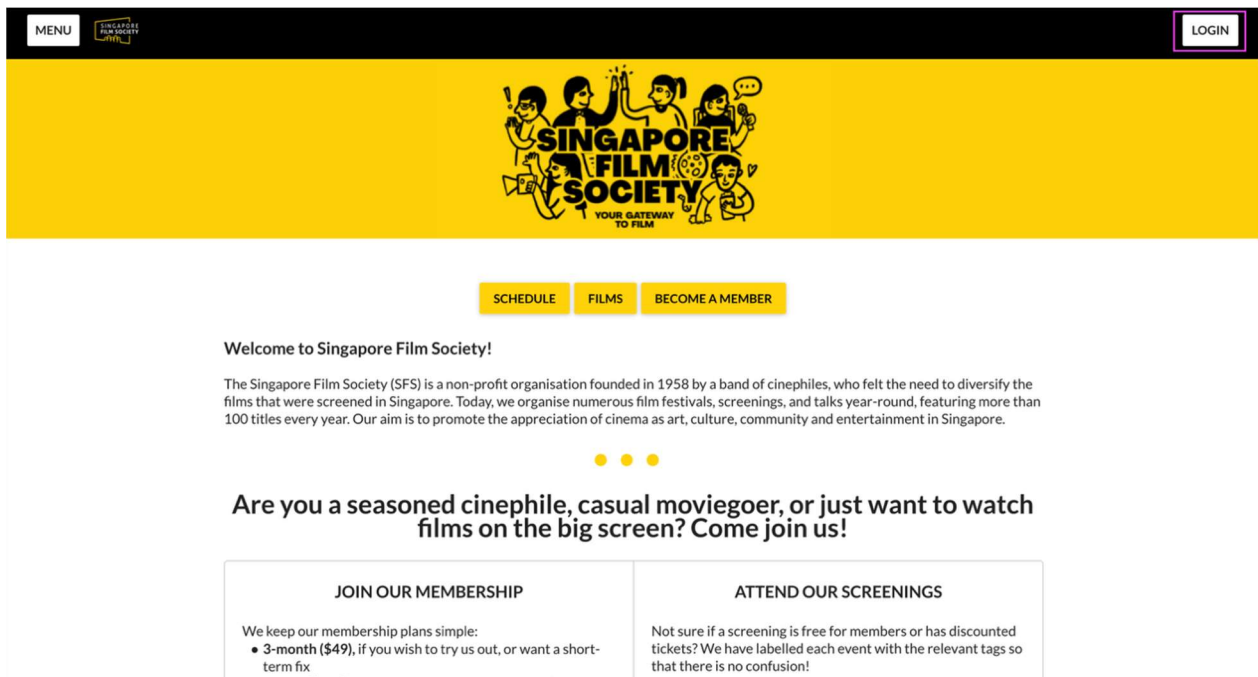
SFS memberships and ticketing now live on one platform, Eventive, at events.singaporefilmsociety.com. One account manages your membership, tickets and member benefits. This guide covers existing members moving over from the old system, new sign-ups, and how to claim member benefits.

A. Existing members — moving to the new system

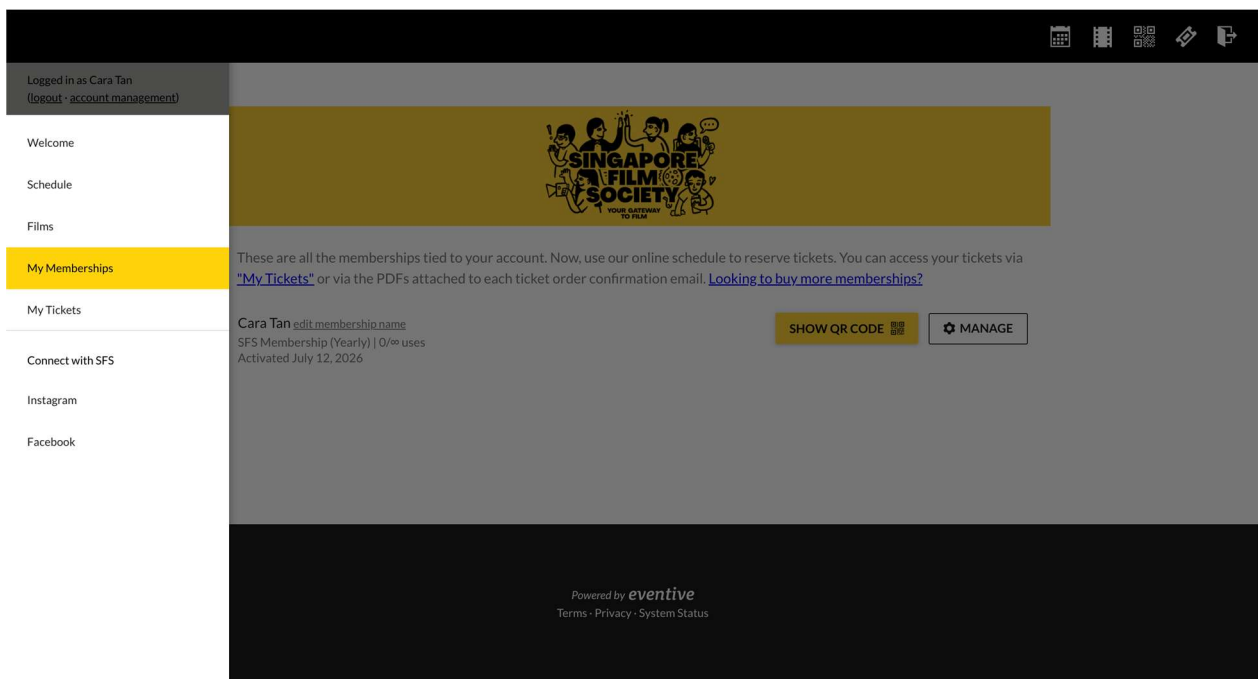
1. Look out for an email from Eventive prompting you to set a password and activate your account. This email is legitimate and part of the migration, so don't worry! Your name and email address have been imported into the new system.



2. Once your password is set, log in at events.singaporefilmsociety.com (or via the [LOGIN] button on www.singaporefilmsociety.com). Use the same email address your SFS membership was registered with. Click [Forgot password?] on the login page if you need to reset it.



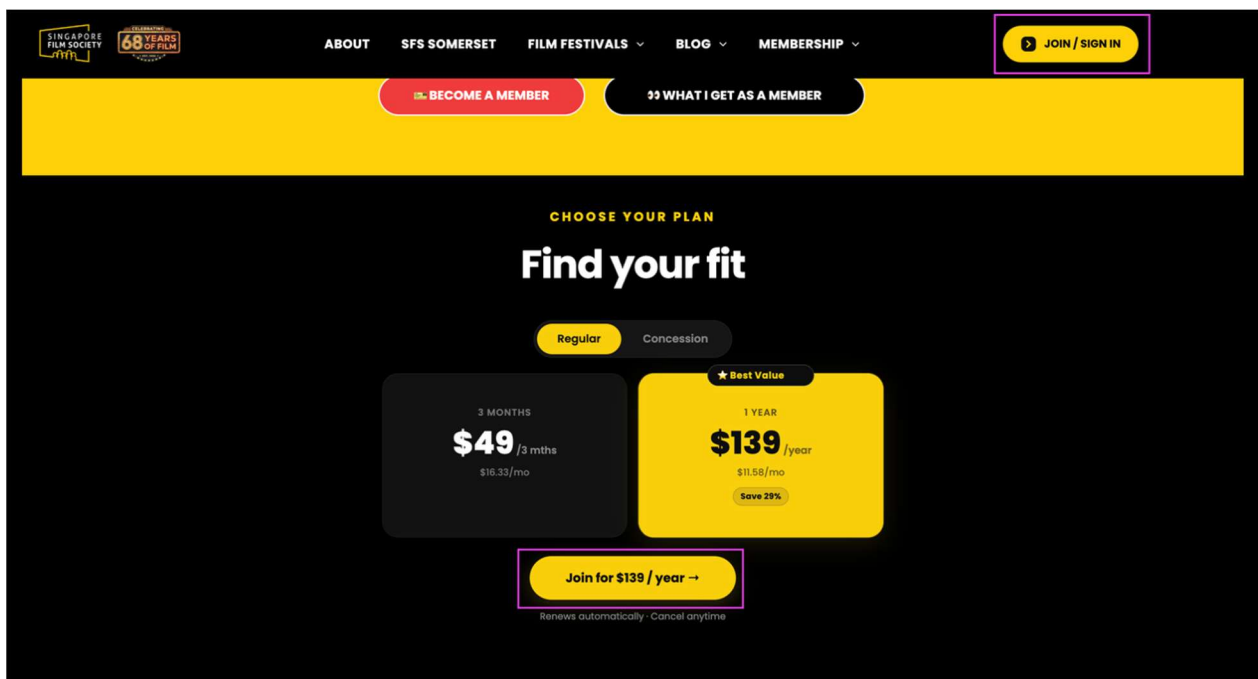
3. After logging in, open the **My Memberships** page. This is your membership page which shows your name, status, expiry/renewal date, etc.



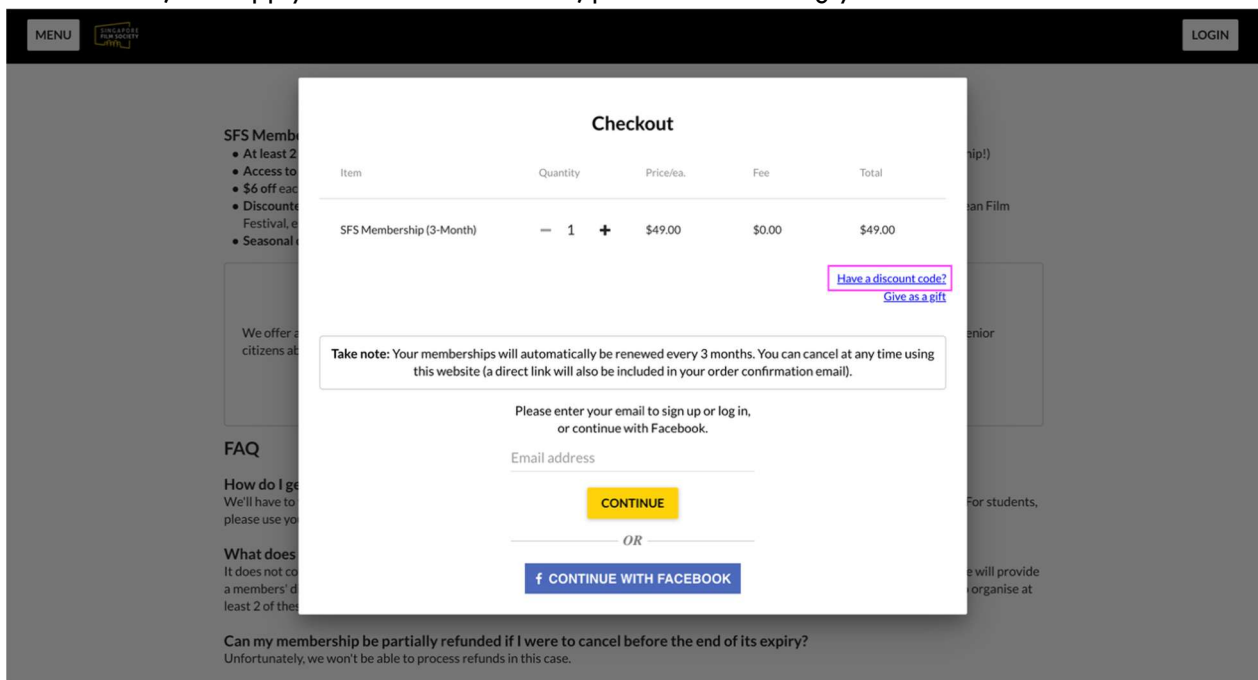
4. **Important:** memberships carried over from the old system remain valid until their current expiry date and will *not* renew automatically. When your membership expires, simply purchase a new plan (see Section B) at the current rates — 3 months at S\$49 or 1 year at S\$139.

B. Signing up or renewing

5. Go to www.singaporefilmsociety.com/membership and choose your plan: **3 Months at S\$49** or **1 Year at S\$139** (best value — works out to about S\$5.80 per free screening at the guaranteed minimum of two a month). Click [Join for \$X/X] to continue to Eventive checkout.



6. Concession rate (10% off: S\$44 / S\$125): students, NSFs, and seniors aged 55 and above qualify. Before purchasing, email info@singaporefilmsociety.com to verify your eligibility and receive your discount code, then apply it at checkout. Students, please write in using your institutional email address.

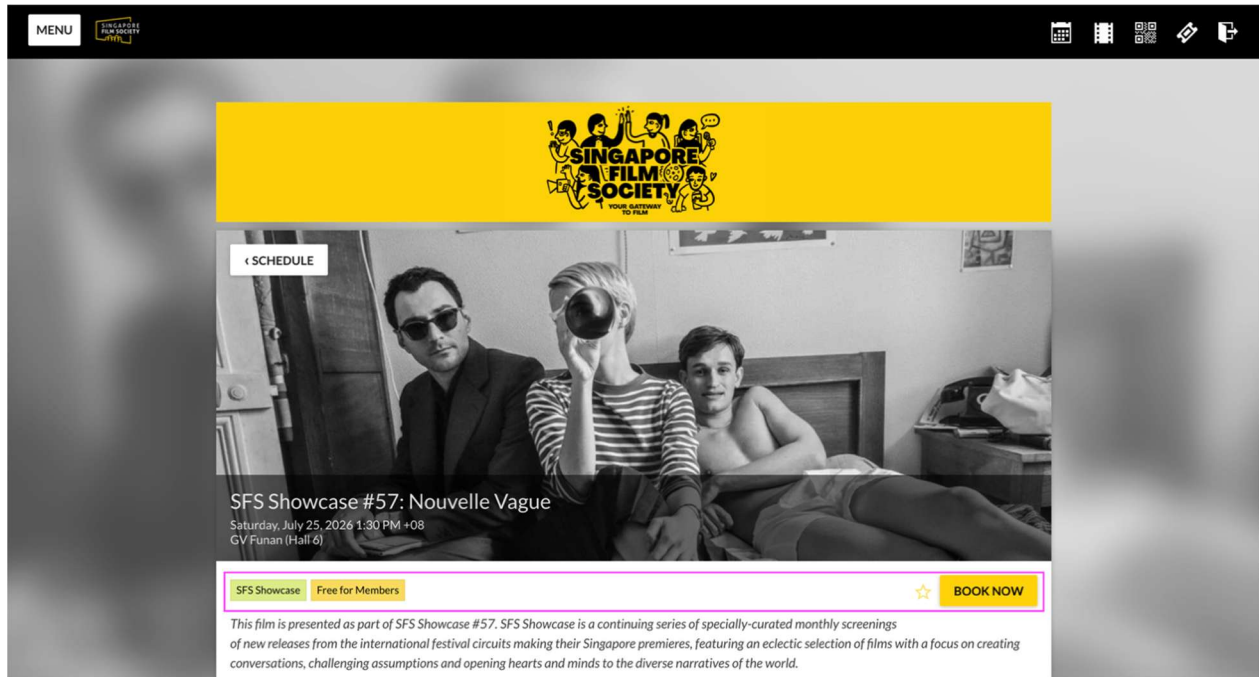


7. Key in your payment details to complete checkout (card payments are processed securely via Stripe). First-time members will receive an email to set a password for logging in.

8. New memberships renew automatically at the end of each 3-month or 1-year period so your benefits continue uninterrupted. The system will auto-generate a renewal notification about 1 week before your expiry date. You can cancel anytime from your account, and you keep your benefits until the end of the period you have paid for.

C. Attending screenings and claiming benefits

9. Free member screenings: log in, find the screening on the events page (“Free for Members” screenings are tagged as such), and claim your free ticket — one free ticket per membership per eligible screening. Your ticket QR code will appear under My Tickets; present it at our SFS registration table in the cinema lobby.



10. SFS Somerset: members enjoy a \$6 discount on every ticket for films playing at SFS Somerset (Golden Village Cineleisure, Hall 6). The member price is applied when you are logged in. Present your e-ticket at the door to our SFS staff for entry.

11. Festivals and special presentations: We also send exclusive email notifications when new member offers go live.

12. At our SFS registration table: Our staff or volunteers will scan your ticket QR code (phone screen is fine). Membership status can also be verified at entry by name or email if needed.

D. Managing your account

13. Log in and open your profile to update your name, email or password. Use [Forgot password?] on the login page to reset a lost password.

14. If you have any questions or issues, including gift memberships, concession verification, or anything that looks wrong with your membership, don't hesitate to email us at info@singaporefilmsociety.com and we will sort it out!