Broadband Facts

BalsamWest

Fiber to the Home 300/300 Mbps Service Plan

Fixed Broadband Consumer Disclosure

Monthly Price	**$ 60**

This Monthly Price is not an introductory rate.
This Monthly Price requires a 2 year contract.

https://www.balsamwest.net/service-use-policy-documents

Additional Charges & Terms

Provider Monthly Fees

300/300Mbps Residential Fiber Internet	**$ 60**

One-time Fees at the Time of Purchase

Network Access Fee (NAF)	**$0-$3,500**
Installation Fee (waived w 2yr Contract)	**$0**
Early Termination Fee	**Contract Dependent**
Government Taxes	**N/A**

Discounts & Bundles

N/A

Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find our whether you qualify, visit: affordableconnectivity.gov.

Participates in the ACP	**Yes**

Speeds Provided in Plan

Typical Download Speed	**300Mbps**
Typical Upload Speed	**300Mbps**
Typical Latency	**20ms**

Data Included with Monthly Price

Unlimited Data Included

Service Use Policies

Read our Policy

https://www.balsamwest.net/service-use-policy-documents

Customer Support

Contact us: customerservice@balsamwest.net / (828)339-2900

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center fcc.gov/consumer

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Broadband Facts

BalsamWest

Fiber to the Home 300/300 Mbps Service Plan

Fixed Broadband Consumer Disclosure

Monthly Price	**$ 100**

This Monthly Price is not an introductory rate.
This Monthly Price does not require a contract.
https://www.balsamwest.net/service-use-policy-documents

Additional Charges & Terms

Provider Monthly Fees

300/300Mbps Residential Fiber Internet	**$100**

One-time Fees at the Time of Purchase

Network Access Fee (NAF)	**$0-$3,500**
Installation Fee	**$150**
Early Termination Fee	**Contract Dependent**
Government Taxes	**N/A**

Discounts & Bundles

N/A

Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find our whether you qualify, visit: affordableconnectivity.gov.

Participates in the ACP	**Yes**

Speeds Provided in Plan

Typical Download Speed	**300Mbps**
Typical Upload Speed	**300Mbps**
Typical Latency	**20ms**

Data Included with Monthly Price

Unlimited Data Included

Service Use Policies

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Broadband Facts

BalsamWest

Fiber to the Home 500/500 Mbps Service Plan

Fixed Broadband Consumer Disclosure

Monthly Price	**$99**

This Monthly Price is not an introductory rate.
This Monthly Price requires a 2 year contract.

https://www.balsamwest.net/service-use-policy-documents

Additional Charges & Terms

Provider Monthly Fees

500/500Mbps Residential Fiber Internet	**$99**

One-time Fees at the Time of Purchase

Network Access Fee (NAF)	**$0-$3,500**
Installation Fee (waived w 2yr Contract)	**$0**
Early Termination Fee	**Contract Dependent**
Government Taxes	**N/A**

Discounts & Bundles

N/A

Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find our whether you qualify, visit: affordableconnectivity.gov.

Participates in the ACP	**Yes**

Speeds Provided in Plan

Typical Download Speed	**500Mbps**
Typical Upload Speed	**500Mbps**
Typical Latency	**20ms**

Data Included with Monthly Price

Unlimited Data Included

Service Use Policies

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Broadband Facts

BalsamWest

Fiber to the Home 500/500 Mbps Service Plan

Fixed Broadband Consumer Disclosure

Monthly Price $165

This Monthly Price is not an introductory rate.
This Monthly Price does not require a contract.

https://www.balsamwest.net/service-use-policy-documents

Additional Charges & Terms

Provider Monthly Fees

500/500Mbps Residential Fiber Internet	**$165**

One-time Fees at the Time of Purchase

Network Access Fee (NAF)	**$0-$3,500**
Installation Fee	**$150**
Early Termination Fee	**Contract Dependent**
Government Taxes	**N/A**

Discounts & Bundles

N/A

Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find our whether you qualify, visit: affordableconnectivity.gov.

Participates in the ACP	**Yes**

Speeds Provided in Plan

Typical Download Speed	**500Mbps**
Typical Upload Speed	**500Mbps**
Typical Latency	**20ms**

Data Included with Monthly Price

Unlimited Data Included

Service Use Policies

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Customer Support

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Broadband Facts

BalsamWest

Fiber to the Home 1,000/500 Mbps Service Plan

Fixed Broadband Consumer Disclosure

Monthly Price $111

This Monthly Price is not an introductory rate.
This Monthly Price requires a 2 year contract.
https://www.balsamwest.net/service-use-policy-documents

Additional Charges & Terms

Provider Monthly Fees

1,000/500Mbps Residential Fiber Internet	$111

One-time Fees at the Time of Purchase

Network Access Fee (NAF)	$0-$3,500
Installation Fee (waived w 2yr Contract)	$0
Early Termination Fee	Contract Dependent
Government Taxes	N/A

Discounts & Bundles

N/A

Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find our whether you qualify, visit: affordableconnectivity.gov.

Participates in the ACP	Yes

Speeds Provided in Plan

Typical Download Speed	1,000Mbps
Typical Upload Speed	500Mbps
Typical Latency	20ms

Data Included with Monthly Price

Unlimited Data Included

Service Use Policies

Read our Policy

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Customer Support

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fcc.gov/consumer

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Broadband Facts

BalsamWest

Fiber to the Home 1,000/500 Mbps Service Plan

Fixed Broadband Consumer Disclosure

Monthly Price — $185

This Monthly Price is not an introductory rate.
This Monthly Price does not require a contract.

https://www.balsamwest.net/service-use-policy-documents

Additional Charges & Terms

Provider Monthly Fees

1,000/500Mbps Residential Fiber Internet	$185

One-time Fees at the Time of Purchase

Network Access Fee (NAF)	$0-$3,500
Installation Fee	$150
Early Termination Fee	Contract Dependent
Government Taxes	N/A

Discounts & Bundles

N/A

Affordable Connectivity Program (ACP)

The ACP is a government program to help lower the monthly cost of internet service. To learn more about the ACP, including to find our whether you qualify, visit: affordableconnectivity.gov.

Participates in the ACP	**Yes**

Speeds Provided in Plan

Typical Download Speed	1,000Mbps
Typical Upload Speed	500Mbps
Typical Latency	20ms

Data Included with Monthly Price

Unlimited Data Included

Service Use Policies — Read our Policy

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Customer Support

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