# Transcendent App
Remote Viewing Set Up

To add remote capabilities to your smart device you will need to install the Vitek Transcendent App. Simply open Google Play Store for Android or iTunes for Apple. Search for Vitek under the recommendations. You will need to select and install the Transcendent App. It is an icon with a green butterfly logo (see picture).

Locate your NVR QR Code

From your DVR: Select the system info icon (   ) located on the lower right of your monitor in the live view display. This will display the NVR info and a QR code.

From an already connected device (smartphone or tablet): In the app on the connected device, open the menu and select Server List. Then select the edit icon that looks like a note pad and pencil (   ).
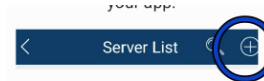
Setting Up New Device

Open the Transcendent App. In the top left corner there will be 3 horizontal lines. This is the Menu Icon. Select to open.
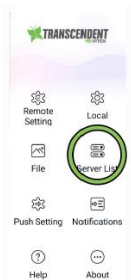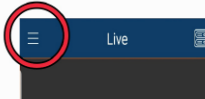
A menu will open with several options. Select Server List.
A new window will open.

On the top right corner there will be a + icon.
Select to add new device to your app.

On the right side of the Add Device window there will be a QR Scanner icon.
The QR Scanner will open your camera on your device.
It will also prompt for camera access permission, you must accept to continue.

Scan your QR code. After scan is complete, you will return to the Add Device window. In order to connect, you will need to enter the user name & password.
The default user name is ADMIN & password is 7749 (unless changed per customer request on original install date).
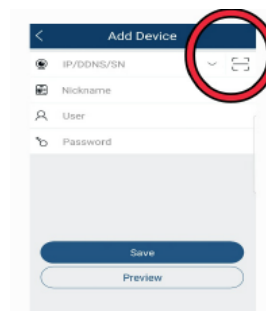
*PLEASE NOTE: If the username or password has been changed, it may require a service call to retrieve information. This service is not covered under the full service contract and my result in an $80 charge. If Alamo Alarm needs to send a technician out to set up a new device, it will also incur an $80 service charge.