Patient Welcome Letter

It is our pleasure to welcome you to Silver Pine Medical Group. Prior to your first visit, we would like to share some important patient information. This will help familiarize you with our practice and how we operate.

Preparing For Your Appointment:

To prevent any delays in receiving care, please complete your online registration and remember to arrive 15 minutes before your scheduled appointment time.

Please bring the following items to your appointment:

- Identification and Insurance card
- Medication List
- List of current specialists
- Medical paperwork, including advanced directives

Convenient Office Access:

Silver Pine offers many convenient ways for you to access our clinicians, including:

- Early and late clinic hours
- Saturday clinic hours
- Evening and weekend telehealth appointments
- 24-Hour answering service

For convenient access to your medical records, refill requests, and appointment scheduling, sign up for our Patient Portal Here.

Controlled Substance Prescription Policy:

In accordance with Michigan Law, our practice has established a policy around prescribing medication classified as controlled substances:

Your first appointment will consist of a thorough medical history and evaluation. Your physician will create a customized treatment plan based on your individual assessment. Due to the length of this examination, and other requirements within Michigan's state law, we may **not** prescribe controlled substances during this visit.

To review our complete policy, click here: Controlled Substance Prescription Policy.

Well Visits and Complete Physical Exams:

Our physicians will provide routine visits to monitor growth and development in children and adolescents, as well as wellness in adulthood.

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SILVER PINE MEDICAL GROUP

Silver Pine Medical Group Vaccine Statement

We strongly recommend and want to emphasize the importance of vaccinating your child. We recognize that the choice may be a very emotional one for some parents.

Vaccines can prevent serious illness, disability and death. Vaccines are highly effective and the CDC and the FDA take great care to make sure that a vaccine is safe both before it is licensed and after the public begins using it. The recommended vaccines and their schedule are the results of years and years of scientific study and data gathering on millions of children by thousands of our brightest scientists and physicians.

- Children are exposed to thousands of germs every day. This happens through the food they eat, the air they breathe, and the things they put in their mouth.
- Babies are born with immune systems that can fight most germs, but some germs cause serious or even deadly diseases a baby can't handle. For those, babies need the help of vaccines.
- Vaccines use very small amounts of antigens to help your child's immune system recognize and learn to fight serious diseases. Antigens are the parts of a germ that cause the body's immune system to go to work.

Children and young adults should receive all of the recommended vaccines according to the schedule published by the Centers for Disease Control and Prevention and the American Academy of Pediatrics. Getting every dose of each vaccine provides your child with the best protection.

You can view a parent-friendly version of the vaccination schedule at www.immunize.org/catg.d/p4050.pdf

The recommended vaccination schedule balances when a child is likely to be exposed to a disease and when a vaccine will be most effective. In some cases, we may alter the schedule to accommodate parental concerns or reservations. Please be advised, that delaying or "breaking up the vaccines" to give one or two at a time over two or more visits goes against expert recommendations, can put your child at risk for serious illness (or even death) and goes against our medical advice as providers at Silver Pine Medical Group. You will also be required to sign a "Refusal to Vaccinate" acknowledgement in the event of any delays.

Finally, if you should absolutely refuse to vaccinate your child despite all our efforts, we will ask you to find another healthcare provider who shares your views. You will have 30 days to establish with a different practice. We do not keep a list of such providers, nor would we recommend any such physician.

As your medical professionals, we feel very strongly that vaccinating your child on schedule with currently available vaccines is absolutely the right thing to do to protect all children and young adults.

Thank you for taking the time to read this policy. Please feel free to discuss any questions or concerns you may have about vaccines with your physician.

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Comprehensive Care Services:

Our medical group proudly offers you personalized care plans, chronic condition support, and a patient-centered approach to specialty care. For a detailed list of Patient Services, please visit www.silverpinedocs.com.

No Show and Cancellation Policy:

As a patient of Silver Pine Medical Group (SPMG), we want you to know that we value your time and commitment to improving your health and well-being. Because of that, we make every effort to see you as close to your scheduled appointment time as possible. In return, we ask that you kindly show the same consideration to our staff and fellow patients.

For more information regarding this and other financial policies, click here: SPMG Financial Policy.

FMLA, Disability, Insurance Forms, and other paperwork:

Completion of these forms and paperwork is **not** a covered benefit under medical insurance plans. A fee will be charged for the completion of FMLA, Disability, Insurance, and other paperwork.

We appreciate you selecting Silver Pine Medical Group for your medical care, where our physicians are dedicated to providing comprehensive care in a compassionate, respectful, and professional environment. We are committed to safety, innovation, and high-quality care for all our patients.

If you have any questions, please call us at (586) 726-4823.

Sincerely,

SILVER PINE
MEDICAL GROUP