Appointment Policy for All Treatments

To ensure fairness and respect for both our clients and practitioners, please note the following:

Appointments rescheduled or cancelled with less than 24 hours' notice may result in a non-refundable booking deposit being required for future bookings.

Failure to attend your appointment (no-show) may result in cancellation of future bookings and/or a non-refundable booking deposit equal to the total fee of your appointment being required.

Arriving more than 15 minutes late may lead to your appointment being cancelled or shortened. Please note that in these cases, the full treatment fee may still apply.

Repeated reschedules or cancellations (two or more in a row) may result in Advanced Cosmetics declining further bookings or requesting a non-refundable booking deposit equal to the total fee of your appointment.

Advanced Cosmetics reserves the right to request a booking deposit at any time, which may be non-refundable in certain circumstances.

We appreciate your understanding and respect for our time, as well as the time of other clients.