

Whiter-Hendrix Funeral Home

100 Otsego Street
Ilion, NY 13357
(315) 894-3781

General Price List

Heather A. Rauch

Vincent Iocovozzi

We are a private, funeral director-owned business. Whiter-Hendrix Funeral Home is a proud partner of Milestone Funeral Partners of New Hampshire LLC. Local address; 204 Daniel Webster Highway, Meredith, NH, 03253. Shareholders include Heather A. Rauch, Vincent Iocovozzi, Michael Martel, and Timothy Smart. We are proud to offer you our service and merchandise pricing representative of our local partners and NY based suppliers.

These prices are effective as of December 9, 2025 but are subject to change without notice.



General Price List

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The Federal Trade Commission (FTC) and the New York State Department of Health both require that certain disclosures be made by funeral providers on the General Price List. Although these disclosures are similar, they are not exactly the same. This General Price List contains both sets of the required disclosures. The disclosures required by the FTC, when different from those required by the Department of Health, are preceded by the letters "FTC."

The goods and services shown below are those we can provide our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our services. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral services and merchandise you selected.

This list may not include prices for certain items that you select, such as cemetery charges or crematory services, flowers, and newspaper notices. The estimated or final prices for those items will be shown on the itemized statement describing the funeral services and merchandise you selected. We charge you for our services in buying certain items.

Your authorization is required for a funeral home to obtain custody of a body, and a body must be released promptly upon your request.

The Provider of funeral services is required to give price information in person and over the telephone.

A provider of funeral services is prohibited from representing that the deterioration of human remains can be prevented for more than a limited time by embalming, caskets, vaults or outer interment receptacles.

(FTC) "The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our services. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected."

(FTC) "This list does not include prices for certain items that you may ask us to buy for you, such as cemetery or crematory services, flowers, and newspaper notices. The prices for those items will be shown on your bill or the statement describing the funeral goods and services you selected."

Arrangements	\$2,395
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The charge for our services will be added to the total cost of the funeral arrangements you select. However, this charge will not be added to the cost for direct cremation, direct burial, forwarding of remains, or receiving of remains because the prices for those services include this charge.

(FTC) "This fee for our services will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)"

This fee includes the following:

>Personnel available 24 hours a day, 365 days a year to respond to initial call.

>Arrangement conference.

>Coordinating service plans with cemetery, crematory, and/or other parties involved in the final disposition of the deceased.

>Securing of necessary authorizations.

>Also covers overhead, including facility maintenance, equipment and inventory costs, liability insurance and governmental compliance costs.

Supervision: Funeral Director and Staff

Supervision for Visitation per hour	\$150
Supervision for Funeral Service.....	\$550
Supervision for Graveside Service (Main).....	\$550
Supervision for Memorial Service.....	\$550
Supervision for Disinterment	\$975
Supervision for Graveside Service (Secondary).....	\$200
Supervision for Weekend/Holiday Services of Visitation.....	\$300

Facilities

Use of funeral home for visitation or funeral service.

First day or any part thereof.....	\$550
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Second day or any part thereof.....	\$550
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Third day or any part thereof.....	\$550
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Same Day Visitation and Funeral.....	\$1,100
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Food Service Charge.....	\$250
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*Use of staff and facilities for visitation starts at	\$1,100
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*Use of staff and facilities for funeral starts at.....	\$1,100
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Transfer of Remains to the Funeral Home

Including personnel, equipment, and vehicle.

Local within 15-mile radius\$725

All livery (including Transfer of Remains) is priced as local within 15 miles. Additional mileage will be charged at \$5.00 per loaded mile thereafter.

Livery

Hearse\$595

Transfer to/from Crematory or Airport\$595

Alternative Vehicle (Van/Suburban)\$150

Limousine/s—Per Car\$675

Flower Car\$150

Passenger Car/s—Per Car\$150

All livery (including Transfer of Remains) is priced as local within 15 miles. Additional mileage will be charged at \$5.00 per loaded mile thereafter.

Limited Services

Forwarding Remains To Another Funeral Home\$2,475

This charge includes the local transfer of remains to the funeral home, staff services, securing necessary authorizations and local transportation to the point of shipment. The charge does not include shipping charges or additional items of service, merchandise, facility use, and livery that the customer may wish to select. Includes transportation to the point of shipment within 60 miles from funeral home, additional mileage will be billed as a livery mileage charge.

Receiving Remains From Another Funeral Home\$2,075

This charge includes basic local transportation of remains to the funeral home and/or place of local disposition, staff services, and securing necessary authorizations. The charge does not include additional items of service, merchandise, facility use, and livery that the customer may wish to select. Transportation beyond the local place of disposition will be billed as a livery charge. Local place of disposition is up to or within 5 miles of the funeral home.

DIRECT CREMATION\$3,270 to \$3,665

Pricing includes the local transfer of remains to the funeral home, staff services, securing of necessary authorization, basic local transportation to the crematory, and return of the remains to the funeral home.

NOTE: Charges DO NOT include the cremation fee.

(FTC) "If you want to arrange a direct cremation, you may use an unfinished wooden box or an alternative container. Alternative containers can be made of heavy cardboard, pressed wood or composition materials (with or without an outside covering), or may be pouches of canvas or other materials, as allowed by the crematory."

Direct cremation with container provided by the purchaser\$3,270

(All such containers must meet any applicable state or crematory requirements.)

Direct Cremation with alternative container selected from our funeral home\$3,665

Preparation of Remains

NOTE: In New York State, embalming is not required by law.

If you do not want embalming, you have the right to choose an arrangement which does not require you to pay for embalming such as a direct cremation or direct burial. If you select certain funeral arrangements, such as viewing or an open casket funeral, embalming may be required by the funeral firm.

(FTC) "Except in certain special cases, embalming is not required by law. Embalming may be necessary, however; if you select certain funeral arrangements, such as a funeral with a viewing. If you do not want embalming, you usually have the right to choose an arrangement which does not require you to pay for it, such as direct cremation or immediate burial."

Embalming.....	\$750
<i>(Including use of preparation room)</i>	
Embalming of Autopsied Remains.....	\$1000
<i>(Includes Anatomical Donations)</i>	

Other Preparation of the Body

Preparation of the remains, unless selected, is not required for direct cremation or direct burial.

Topical Disinfection (including use of preparation room).....	\$200
Basic Identification (Not Calling Hours).....	\$150
Custodial Care (Charged Per Day after 12 hours).....	\$100
<i>Note: Custodial Care will not be charged on the days when embalming or other preparation of the remains occurs, visitation is held, or a funeral service is conducted.</i>	
Dressing and Casketing of Deceased.....	\$150
Cosmetology.....	\$200
Restoration Per Hour.....	\$250

Caskets and Alternative Containers.....\$395 to \$8,995

(Refer to the Casket Price List as provided by the Funeral Home.)

The Federal Trade Commission prohibits the provider of funeral services from imposing any additional fee or surcharge to consumers who obtain a casket elsewhere.

Outer Burial Containers.....\$1,895 to \$23,075

(A complete price list will be provided by the Funeral Home.)

Additional Services and Merchandise

We will purchase/supply additional services and merchandise for you. The prices in this section include a charge for our services in buying/supplying these items to you.

Memorial Cards per/100	\$150 and up
Thank you, Cards per/25	\$25 and up
Flag Cases	\$60 to \$180
Hairdresser	\$125 and up
Keepsake Jewelry	\$160 and up
Register Book	\$75 and up
Temporary Grave Marker	\$50 and up
Cremation Urns	\$55 to \$4,395
Marking Stone	\$275 and up
Mounting Veterans Marker	\$200 and up
Memorial Package	\$250 and up
Memorial Video (30 Photos)	\$375
Additional Photos	\$1.00 ea.
Obituary Notices	\$100 and up
Graveside Equipment	\$595 and up
Video Streaming	\$350 and up

All Veterans and spouses of a Veteran prearranging services with us will receive 10% savings from funeral home merchandise and services.

Cash Advances:

Cash advance items include Cemetery, Crematory, Clergy Honoraria, Copies of the Death Certificate, Public Transportation, Gratuities, Tolls, Cemetery Equipment, Newspaper Notices, Telephone Charges, Etc.

Services and merchandise provided as cash advance items are outside charges and will be billed at the same amount as paid by the funeral home.

All cash advances must be paid at the time of arrangements.

Credit cards are NOT accepted for cash advances.

Veteran discount does not apply to cash advances.

Immediate Burial	\$3,520 to \$5,165
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Our charge for immediate burial (without any rites or ceremonies at the funeral home, graveside or elsewhere) includes the transfer of remains to the funeral home, staff services, securing of necessary authorizations, and basic local transportation to the cemetery.

Immediate burial with alternative container	\$5,165
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Immediate burial with casket provided by purchaser	\$3,520
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Immediate burial with casket selected from our facility	\$3,520
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(In addition to cost of casket – see Casket Price List for casket prices.)

Payment Policy

To lose someone you love is one of the most emotionally challenging times in life. It can be overwhelming and can impair one's judgement. Therefore, it is important to be realistic with funeral expenditures. We want to assist you in planning the most meaningful celebration to honor your loved one's life while also keeping in mind your financial well-being after services are over. It is important that arrangements reflect your wishes within the budget you set forth.

We strive to serve every family as if it were our own. Our compassionate staff will work to meet your requests in planning a one-of-a-kind ceremony to highlight the life your loved one lived. Before you conclude conversations with our directors, they will discuss the following terms for payment with you and provide an itemized list of Goods and Services that you have selected. Funeral payment must be determined at the time of arrangements or prior to setting the funeral date.

We accept the following forms of payment:

- >A fully funded pre-arranged funeral.
- >Cash, Check, Money Order, or Credit Card.
- >Life Insurance policies collected through Express Funeral Funding. Policies must be assigned to the funeral home. Any policy that is contestable will not be accepted as a viable payment method. Service information will not be determined until Life Insurance proceeds have been confirmed by the funeral home.

In cases where the deceased's estate must stand the burden of paying the funeral expenses, a family representative will be required to pay the funeral expenses and file claim for reimbursement with the loved one's estate.

At least one family representative and Whiter-Hendrix Funeral Home must mutually agree upon financial responsibility. Please let us know which method of payment you prefer and if you have any questions.

Casket Price List

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Wood Caskets

Gatewood	\$8,995
Hearthside	\$7,395
Du Valais	\$6,595
Pieta Poplar	\$5,995
Allegiance	\$5,995
Warwick	\$5,395
Daniel	\$4,995
Provincial	\$4,995
Endicott Gloss Cambridge	\$3,895
Ashford	\$3,395
Shellbrook Cherry	\$2,695
Walden Walnut	\$2,195
Longley Cherry	\$1,995

Metal Caskets

Pieta 20 Gauge Steel	\$4,995
Freedom 18 Gauge Steel	\$4,995
Patriot 18 Gauge Steel	\$4,995
Going Home 18 Gauge Steel	\$3,995
Sterling 18 Gauge Steel	\$3,995
Edson 18 Gauge Steel	\$3,595
Jessup 20 Gauge Steel	\$3,595
Mercury 20 Gauge Steel	\$3,395
Sutton B 20 Gauge Steel	\$2,695
Bradford 20 Gauge Steel	\$2,295
Baron 20 Gauge Steel	\$2,095

Casket Price List, Continued

Alternative Containers

Alternative Container	\$395
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The terms ‘protective’ and ‘non-protective’, which may be found in some printed materials provided by the manufacturer, were chosen by the manufacturer and do not constitute or imply a representation or warranty by the Funeral Home. Although certain caskets offered for sale by this funeral establishment may be of better quality construction and comprised of more durable material than others, neither this funeral establishment nor any of its employees represents or implies that any casket will be air-tight or water-tight or will provide long-term preservation of human remains.

Outer Burial Container Price List

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Federal Trade Commission (FTC) Disclosure

State or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries require that you have such a container so that the grave will not sink in. Either a grave liner or burial vault will satisfy these requirements.

The Wilbert Bronze- Plastic Encased and Bronze lined.....	\$27,985
Bronze Triune -Plastic and Bronze lined by Wilbert.....	\$7,295
Copper Triune -Plastic and Copper lined by Wilbert.....	\$7,095
SST Triune- Plastic and Stainless Steel lined by Wilbert.....	\$5,695
Cameo Rose –ABS lined by Wilbert.....	\$5,695
Veteran –ABS Plastic lined by Wilbert.....	\$5,695
Venetian - ABS Plastic lined by Wilbert.....	\$3,995
Continental - Plastic lined by Wilbert.....	\$3,295
Monticello (Salute) -Plastic lined by Wilbert.....	\$3,295
Monarch- Painted Concrete by Wilbert.....	\$2,695
Min-Crypt- Unfinished Concrete by Wilbert.....	\$2,495
SST Urn Vault by Wilbert	\$1,695
Universal Urn Vault by Wilbert.....	\$995
Urn Vault (Sealed) by Eternal Burial Vaults.....	\$895

Note: All Outer Burial Containers are made of reinforced concrete.

This funeral home makes no warranties or representations concerning the products sold herein. The only warranties, expressed or implied, granted in connection with the products sold with this funeral service are the expressed written warranties, if any, extended by the manufacturers thereof.

The funeral home hereby expressly disclaims all warranties, expressed on implied, relating to all such products, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.