

From annual inspections, parts and service to repairs and renovations, **Kalamazoo Seating Service Group** is your **factory certified expert**. With KSSG as your seating partner for the lifecycle of your installation, you're guaranteed that every seat will continue to be the best seat in the house for decades of playoffs and championship runs.



KSSG
KALAMAZOO
SEATING SERVICE GROUP

**Your Partner for the
Lifecycle of your
Investment**



KSSG
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SEATING SERVICE GROUP

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Customer Service: customerservice@kssg.us
Installation: installation@kssg.us
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Your Factory Certified Expert for
Parts, Service & Installation:



There are endless events your facility holds; games, tournaments, assemblies, graduations, and concerts. Yet every year, playoffs are cancelled, graduations are moved and venues are changed because of issues arising from lack of maintenance.

According to both the NFPA 101 and ICC 300, **annual inspections are required** of your retractable bleachers to maintain code compliance and safety standards.

With **KSSG Venue Solutions 360**, we are your proactive partner to ensure that your facility is ready for any and all events. No down time. Just game time.

We know that the first 6mo of any telescopic or fixed seating system is critical. We will come in and give it a thorough inspection to make sure you are completely ready for tournament season.

Let KSSG call you when it's time for that annual inspection. We'll send one of our factory certified technicians to check the operation of the bleacher stack and all its components, identify any potential safety or service issues, and provide you with a detailed inspection report with any recommendations.

As the only Interkal and Audience Systems factory-authorized installation and service group in Michigan, you can rest easy knowing any repairs will use factory certified parts and components.

And should you have any warranty repairs, KSSG will work directly with the factory to ensure that your investment is taken care of quickly and easily.

With **KSSG Venue Solutions 360**, you can rest easy with your proactive partner for the lifecycle of your investment.

When you schedule an appointment with KSSG, our comprehensive inspection covers:

General Condition — KSSG inspects around the system and surrounding floor that could be in need of cleaning, or areas that appear to be corroded.

Understructure — All guides, guide rods, row locks, stop angles, guide stops, members, and fasteners will be observed to ensure that they retain full functionality and are safe for use.

Accessories — Guard Rails, center aisle rails, and steps will be checked to make sure they are code compliant, stable, and fit well.

Power System — KSSG inspects the condition of the existing power system, checking for any irregular wear or damage.

Target Needs — After the inspection has been completed, we identify anything that needs to be repaired, maintained, or upgraded to best suit your facility's needs.

Pricing is dependant upon size of facility and travel distance. Please contact us at sales@kssg.us for an updated quote!

Maintenance Plans that support Gyms, Stadiums and Auditoriums

CORE

WHEN YOU ONLY NEED THE BASICS

- Annual Inspection
- Condition & Safety Report
- Photo Documentation
- Deficiency List
- Budget Recommendations

Please note: this inspection does not meet the requirements for ICC300 Compliance

SHIELD

PROTECTING YOUR INVESTMENT

EVERYTHING IN CORE, PLUS

- Preventative Maintenance
- Adjustments & Lubrication
- Operational Testing
- Priority Scheduling
- Preferred Labor Rates

COMMAND

YOUR FULL-SERVICE PARTNER

EVERYTHING IN SHIELD, PLUS

- Two Service Visits Annually
- Pre-Season Readiness Check
- 24hr Call Line
- Weekend Service
- Discount on Parts
- Annual Planning Review
- Multi-Site Reporting

Membership site visits can be made within 4 weeks. Membership fees are due annually. Cancellations must be made at least 72 hours in advance.

ICC 300 2023 Standard on Bleachers, Folding and Telescopic Seating, and Grandstands

CHAPTER 1 - APPLICATION AND ADMINISTRATION

SECTION 105 - INSPECTION

105.1 Required installation and Construction Inspection. After construction or installation, an inspection shall be performed by a qualified person to evaluate compliance with this standard.

105.2 Yearly Inspection Required. The owner shall cause all bleachers, folding and telescopic seating, and grandstands to be inspected at least once a year by a qualified person in order to verify that the structure is maintained in compliance with the provisions of these standards. All folding and telescopic seating shall also be inspected to evaluate compliance with the manufacturer's installation and operational instructions, including and inspection during the opening and closing of such seating.

CHAPTER 5 - EXISTING BLEACHERS, FOLDING AND TELESCOPIC SEATING, AND GRANDSTANDS

SECTION 501 - APPLICATION & ADMINISTRATION

501.2 Inspection. All existing seating shall be inspected and evaluated at least once a year by a qualified person for compliance with the provisions of this chapter. All folding and telescopic seating shall be inspected to evaluate compliance with the manufacturer's installation and operational instructions, including an inspection during the opening and closing of such seating.

501.2.1 Inspection and Identification Tag. A permanent tag or plaque shall be installed in a visible location to document annual compliance inspections. The tag or plaque shall include the following:

1. Manufacturer.
2. Date of installation of the seating.
3. Seating capacity.
4. Name of the inspector.
5. Date of the inspection.

This tag or plaque is required on tiered seating with a capacity of 75 or more. A record of the inspections shall be maintained by the owner or the owner's representative.

NFPA 101 Life Safety Code, 2024 Edition

CHAPTER 13 - EXISTING ASSEMBLY OCCUPANCIES






SECTION 13.7.11 - MAINTENANCE AND OPERATION OF FOLDING AND TELESCOPIC SEATING

13.7.11.2 (3) An annual inspection and required maintenance of each grandstand shall be performed to ensure safe conditions.

13.7.11.2 (4) At least biennially, the inspection shall be performed by a professional engineer, registered architect, or individual certified by the manufacturer.

A Renovation Can Provide Significant Savings

Renovations can provide needed upgrades without the cost of a full replacement. If the structure of your telescopic system is in good shape and proper working order, KSSG has options to renovate your system with a fresh new look to extend your investment.

-  Addition of ADA Seating to existing telescopic systems that may not currently meet requirements.
-  Worn, faded or broken seating modules can often be replaced for safety, while also keeping a consistent look.
-  Replace worn and stained decking with new to extend usable life of the structure.
-  Upgrade existing telescopic systems to comply with newer code requirements.
-  A Maintenance Membership plan helps extend the life of your seating while lowering any long term maintenance costs.



“ Our first assumption was that we had to replace everything. The functionality of the bleachers was still intact and worked great. KSSG worked with us to rehab the bleachers by replacing the seating and the decking.”

Jessica Roth
Advancement Director
Holy Name Catholic Schools



Let KSSG Repair your Fixed or Retractable Seating

Our factory certified technicians provide world-class service to repair your fixed or retractable seating. We use OEM replacement parts to bring you back into code compliance and revive your seating to its full potential.

-  Our expert technicians will conduct a thorough inspection of your seating to determine what needs to be repaired and/or replaced.
-  You will receive a comprehensive estimate detailing costs and repairs. If requested, we can also provide an estimate for full renovation.
-  Our professional technicians will provide needed repairs in a timely and efficient manner, improving your system and extending your investment.

In addition to protecting your investment with our factory certified maintenance and inspection services, let the professionals at KSSG consult you on available upgrades to your facility to provide even more value to you and your spectators.

Factory Certified Available Upgrades

- Convert your manual system to integral power
- Upgrade to Interkal's patented Self Storing Aisle Rails
- Create a dedicated Alumni/VIP Section with upgraded seating
- Update your bench seating with ComfoBack backrests
- Modernize kickboards, decking and more to the Interkal BLACKOUT System
- Install our retrofit rollers to increase system life and stop endless greasing
- Add row letters and aisle numbers to provide a more personalized seating solution.



Trust KSSG with your Installation Needs

KSSG is an industry leader in fixed and retractable seating, providing timely and professional services. Working hand-in-hand with our robust dealer network, or directly with facility managers and directors, we maintain your investment so it can provide decades of trouble-free operation and help create community memories.

Our installation and service teams are highly skilled, using factory certified parts to service your facility. Every job is completed with the utmost attention to detail, as well as making sure your facility is left in the same condition that it was found.



“ They were very quick, very thorough... I was totally surprised at the timeframe which they were able to get things done. Very efficient!

Lynn Johnson
Superintendent
Bangor Public Schools



We Treat Each Step of the Installation Seriously

Rest Easy with the Professionals at KSSG

