



**Your Partner for the  
Lifecycle of your Investment**

# KSSG VENUE SOLUTIONS 360

There are endless events your facility holds; games, tournaments, assemblies, graduations, and concerts. Yet every year, playoffs are cancelled, graduations are moved and venues are changed because of issues arising from lack of maintenance.

According to both the NFPA 101 and ICC 300, **annual inspections are required** of your retractable bleachers to maintain code compliance and safety standards.

With **KSSG Venue Solutions 360**, we are your proactive partner to ensure that your facility is ready for any and all events. No down time. Just game time.

We know that the first six months of any telescopic or fixed seating system is critical. We will come in and give it a thorough inspection to make sure you are completely ready for tournament season.

Let KSSG call you when it's time for that annual inspection. We'll send one of our factory certified technicians to check the operation of the bleacher stack and all its components, identify any potential safety or service issues, and provide you with a detailed inspection report with any recommendations.

As the only Interkal and Audience Systems factory-authorized installation and service group in Michigan, you can rest easy knowing any repairs will use factory certified parts and components.

And should you have any warranty repairs, KSSG will work directly with the factory to ensure that your investment is taken care of quickly and easily.

With **KSSG Venue Solutions 360**, you can rest easy with your proactive partner for the lifecycle of your investment.

*Pricing is dependent upon size of facility and travel distance. Please contact us at [sales@kssg.us](mailto:sales@kssg.us) for an updated quote!*

## Maintenance Plans that support Gyms, Stadiums and Auditoriums

### CORE

#### WHEN YOU ONLY NEED THE BASICS

- Annual Inspection
- Condition & Safety Report
- Photo Documentation
- Deficiency List
- Budget Recommendations

*Please note: this inspection does not meet the requirements for ICC300 Compliance*

### SHIELD

#### PROTECTING YOUR INVESTMENT

#### EVERYTHING IN CORE, PLUS

- Preventative Maintenance
- Adjustments & Lubrication
- Operational Testing
- Priority Scheduling
- Preferred Labor Rates

### COMMAND

#### YOUR FULL-SERVICE PARTNER

#### EVERYTHING IN SHIELD, PLUS

- Two Service Visits Annually
- Pre-Season Readiness Check
- 24hr Call Line
- Weekend Service
- Discount on Parts
- Annual Planning Review
- Multi-Site Reporting

*Membership site visits can be made within 4 weeks. Membership fees are due annually. Cancellations must be made at least 72 hours in advance.*

# Your Partner for the Lifecycle of your Investment

It starts with installation. Working closely with our robust dealer network or directly with the architects or project managers, KSSG takes our decades of experience in fixed and telescopic seating to get your bleacher system installed and operational.

Each job is completed with the utmost attention to detail, as well as making sure your facility is left in the same condition that it was found. We take the time to educate the new owners to ensure that everyone knows how to properly operate and maintain their investment for decades of assemblies, concerts, tournaments, and more.

“ The install crew was great! They completed the job in less time than predicted and did a great job of cleaning the space and making sure everything ran smoothly. Communication was wonderful with the entire crew.

**Jessica Roth**  
Advancement Director  
Holy Name Catholic Schools



# Inspections to keep your Investment Running Smoothly

Routine inspections are a necessary part of keeping your fixed or retractable seating in good working order.

The initial six month “tune up” after an install is vital! It ensures that everything is working smoothly and correctly.

And **KSSG is ready** to make sure your required annual inspection is scheduled and completed, keeping you code compliant and ensuring safety for the next year.

Our routine inspection can include the following, which use factory certified parts and products that meet all applicable codes.

- Lubricate the system
- Adjust telescopic operation
- Tighten hardware
- Check all safety devices
- Submit a detailed inspection report with recommendations

Call **KSSG at (269) 259-2082 today** to schedule an inspection, and keep your investment in the best shape it can be.

## NFPA 101 Life Safety Code, 2024 Edition

### CHAPTER 13 - EXISTING ASSEMBLY OCCUPANCIES

#### SECTION 13.7.11 - MAINTENANCE AND OPERATION OF FOLDING AND TELESCOPIC SEATING

**13.7.11.2 (3)** An annual inspection and required maintenance of each grandstand shall be performed to ensure safe conditions.

**13.7.11.2 (4)** At least biennially, the inspection shall be performed by a professional engineer, registered architect, or individual certified by the manufacturer.

## ICC 300

### 2023 Standard on Bleachers, Folding and Telescopic Seating, and Grandstands

#### CHAPTER 1 - APPLICATION AND ADMINISTRATION

##### SECTION 105 - INSPECTION

#### **105.1 Required installation and Construction Inspection.**

After construction or installation, an inspection shall be performed by a qualified person to evaluate compliance with this standard.

**105.2 Yearly Inspection Required.** The owner shall cause all bleachers, folding and telescopic seating, and grandstands to be inspected at least once a year by a qualified person in order to verify that the structure is maintained in compliance with the provisions of these standards. All folding and telescopic seating shall also be inspected to evaluate compliance with the manufacturer’s installation and operational instructions, including and inspection during the opening and closing of such seating.

#### CHAPTER 5 - EXISTING BLEACHERS, FOLDING AND TELESCOPIC SEATING, AND GRANDSTANDS

##### SECTION 501 - APPLICATION & ADMINISTRATION

**501.2 Inspection.** All existing seating shall be inspected and evaluated at least once a year by a qualified person for compliance with the provisions of this chapter. All folding and telescopic seating shall be inspected to evaluate compliance with the manufacturer’s installation and operational instructions, including an inspection during the opening and closing of such seating.

**501.2.1 Inspection and Identification Tag.** A permanent tag or plaque shall be installed in a visible location to document annual compliance inspections. The tag or plaque shall include the following:

1. Manufacturer.
2. Date of installation of the seating.
3. Seating capacity.
4. Name of the inspector.
5. Date of the inspection.

This tag or plaque is required on tiered seating with a capacity of 75 or more. A record of the inspections shall be maintained by the owner or the owner’s representative.

# Your Source for Factory Certified Parts & Service

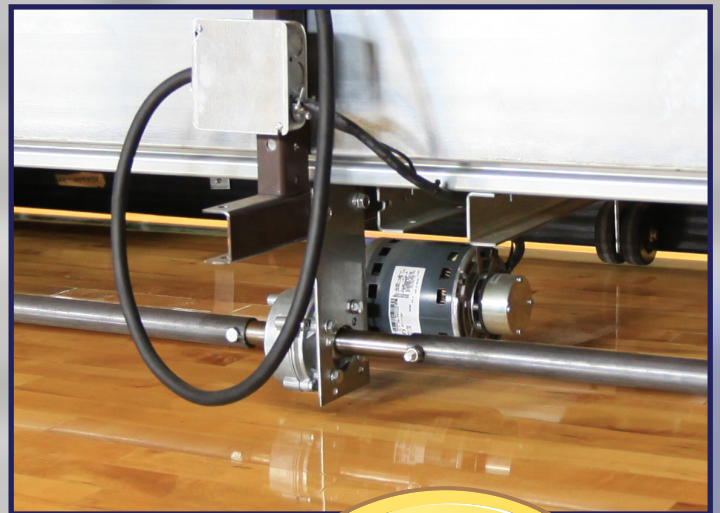
Your partnership with KSSG extends beyond annual inspections. We are your long-term partner in the lifecycle of your seating systems - helping you maintain safety, reliability, and confidence.

**Factory Direct Support** – KSSG is factory-certified in installation and service for Interkal and Audience Systems, providing you with a direct connection to the factory when it matters most.

**OEM Factory Parts** – OEM parts at competitive pricing helps reduce downtime and ensures your systems continue to operate as intended.

**Warranty Service** – We coordinate directly with the factory for any warranty repair and service, streamlining the process and eliminating unnecessary delays.

**Proactive Scheduling** – We proactively schedule inspections and maintenance reminders to keep your system safe, compliant, and performing its best.



“ They were very quick, very thorough... I was totally surprised at the time frame which they were able to get things done. Very efficient!

**Lynn Johnson**  
Superintendent  
Bangor Public Schools

Your Factory Certified Expert for  
Parts, Service & Installation:



# Let KSSG Repair your Fixed or Retractable Seating

Your retractable seating sees a tremendous amount of spectators and students, gym classes and tournament runs. And it sees a lot of foot traffic as the seats are filled with excited fans, ready to cheer for their teams! That's why routine inspections are so important.



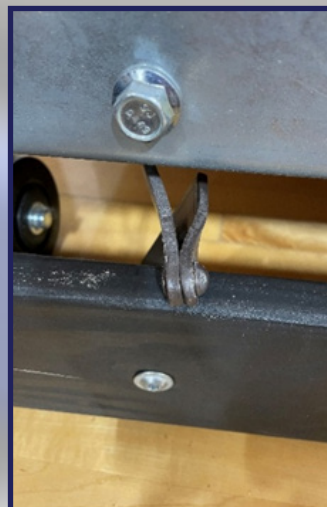
Our expert technicians will conduct a thorough inspection of your seating to determine what needs to be repaired and/or replaced. They will take photos to document each spot and include it in the report.



You will receive a comprehensive estimate with photos and detailed explanations, costs and repairs. We will walk you through the report so you understand everything that is presented.



Once approved, our staff will schedule a time to return and provide the needed repairs, improving your system and extending your investment. We carry many standard parts in our trucks and on occasion, can perform the repairs the same day, saving you the cost of an additional service call.



Our factory certified technicians provide world-class service to repair your fixed or retractable seating. Our direct connection to the factory allows us quick access to factory certified OEM replacement parts, to make sure your investment is repaired as quickly as possible, for the next round of playoffs.

*(included photos are taken from an actual inspection report, highlighting the many areas that KSSG inspects for safety and reliability)*

# Renovate and Refresh your Investment

Renovating your seating system saves you downtime and costs less than a full replacement. If the structure of your telescopic system is in good shape and proper working order, KSSG has options to renovate and refresh your investment.

“ Our first assumption was that we had to replace everything. The functionality of the bleachers was still intact and worked great.

KSSG worked with us to rehab the bleachers by replacing the seating and the decking.

**Jessica Roth**

Advancement Director  
Holy Name Catholic Schools

## RENOVATIONS TO REFRESH YOUR SEATING

- Upgrade your bench seating from Interkal SSM to ESM or CSM Seating Modules.
- Replace older P-Rails with Interkal's patented SSAR Aisle Rails, for added safety and less operational labor.
- Replace worn and stained decking with new to extend usable life of the structure.
- Add vinyl end curtains in solid colors or add your school logo for a more customized look.
- Update ADA Seating to existing telescopic systems that may not currently meet requirements.



**BEFORE RENOVATION**



**AFTER RENOVATION**



From annual inspections, parts and service to repairs and renovations, **Kalamazoo Seating Service Group** is your **factory certified expert**. Working alongside dealers, architects and project managers to athletic directors and facility managers, you're guaranteed that every seat will be the best seat in the house for decades of playoffs and championship runs.

**Customer Service:** [customerservice@kssg.us](mailto:customerservice@kssg.us)

**Parts:** [parts@kssg.us](mailto:parts@kssg.us)

**Sales:** [sales@kssg.us](mailto:sales@kssg.us)

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**Your Factory Certified Expert for Parts,  
Service & Installation:**



**Interkal**  
Spectator Seating World Wide



**AUDIENCE**  
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