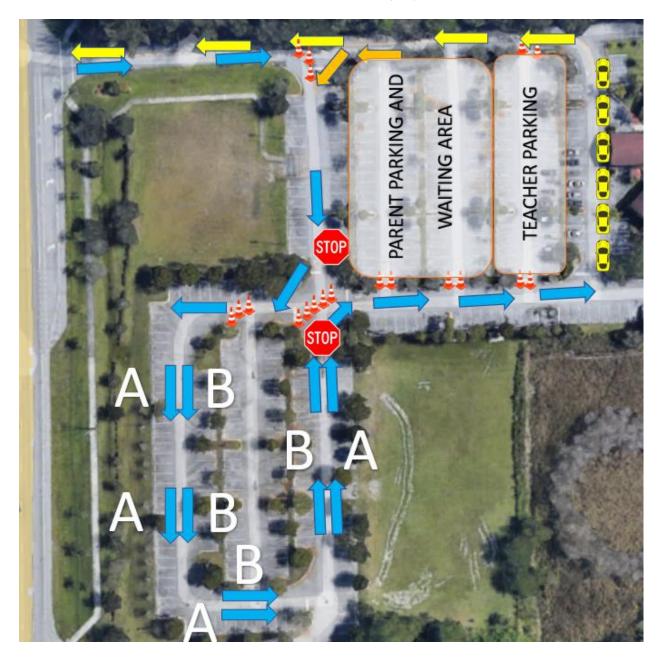


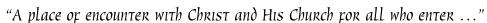
"A place of encounter with Christ and His Church for all who enter ..."

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- The Main Entrance (East) is used for all entry and exit.
- FIRST HOLY COMMUNION DROP OFF BEGINS AT 5:20PM.
- CONFIRMATION DROP OFF BEGINS AT 7:20PM. PLEASE DO NOT ARRIVE BEFORE!
  - o Please do not drop off anywhere except the Portico (front of Church).
  - o Parent Parking and Waiting Area is available. Church is open for prayer.
- When near the property, Announce using the PikMyKidApp.
  - Place Placard on the passenger side dashboard <u>AND/OR</u> check-in using your PikMyKid app and have code visible (ensure location services are on).
    - This is required as it confirms you are authorized to pick-up.
  - o Stop at the security checkpoint. You will be directed to join either Line A or B
  - When reaching the church, pull all the way forward to allow others behind you.

## St. Edward Catholic Parish



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## Frequently Asked Questions

- **Q:** What time does my child need to arrive for class?
- **A:** For First Holy Communion classes, students can arrive up to 15 minutes before. For Confirmation related classes, students can arrive up to 10 minutes before.
- **Q:** Can I join the carline for pickup as soon as I drop-off?
- **A:** Please avoid joining the carline until 5 to 10 minutes before class ends.
- **Q:** Do I need to use the PikMyKid app?
- A: The use of this software is expected by all families. This tool allows our Religious Education Department to expedite arrival and dismissal. It also allows us to confirm the identity of who is picking up each student.
- Q: Can I walk my kid to the door?
- **A:** If you have a previously scheduled meeting with your child's teacher, you should drop-off as normal, park in the waiting area and then walk in.
- Q: Do I really need to wait in the carline to drop my child off for class?
- **A:** Yes, this system allows us to ensure we are ready to receive your child and avoids unsupervised individuals in the parking lot.
- **Q:** What if I have a question for the teacher?
- **A:** If you have a previously scheduled meeting with your child's teacher, you should drop-off as normal, park in the waiting area and then walk in. Teachers are also available to answer any questions via e-mail.
- Q: I need to have someone else pickup my child, how do I do it?
- **A:** Just use the PikMyKid App! From there you can inform us someone else is picking up. Also, be sure to e-mail the Religious Education Office as well.
- **Q:** I have questions about the PikMyKid app, who do I call?
- **A:** You can contact our vendor directly who can assist with any problems you may be encountering downloading, installing, registering or using the app.

Support can be contacted via e-mail at <a href="mailto:support@pikmykid.com">support@pikmykid.com</a>. Be sure to include the e-mail address we have on file for your, cell phone number and you are a parent at St. Edward Catholic Parish in Pembroke Pines, FL.

Support can also be reached by calling 813-649-8028, extension 1.