

Terms and Conditions

Please read here before booking services with us.

Liability:

1. WR Sports Ltd does not accept any liability to personal loss or damage to those who attend and/or take part in the sessions. Nor does WR Sports Ltd accept any liability to those who are injured during the sessions.
2. Children who are dropped off before a course starts are doing so at their own discretion - WR Sports Ltd are not responsible for any children before a course start time.

Courses, Classes and Clubs:

1. Parents are not to leave their child with our coaches until the designated start time of the session. This is at the coach's discretion.
 2. Late Payments: Parents must pay for sessions in advance unless pre-agreed with the Company. If a parent has not paid by the end of the 2nd session the child's place on the course/class/club will be held until outstanding payments have been settled. There may be a 10% admin charge for this at the discretion of the Company.
 3. There could be an additional charge/s for the number of additional weeks which pass without receiving outstanding payments.
 4. Collecting children: If a parent/guardian is over 15 minutes late picking up their child, the parent/guardian may be charged £5 for this and then an additional £5 for every 10 mins after this. At the discretion of the company.
- i.e. A session finishes at 12pm and the parent collects at 12:25. The parent may be charged £10 for this. £5 for being later than 12:15 and £5 for going over another 10 mins.

Photo Consent:

1. We will take photos on our sessions for the purpose of promotional use, which may include your child/ren in them. For your child to be in these pictures we need to have your consent via our registration form. We will always take your most recent registration form as your preference for consent on photos. We will blur-out faces of children who we do not have consent from to be involved in photos for promotional use. This preference can be changed at any time.
2. For the WR Academy programme: As this programme is documented with videos and photos taken and used for bi-weekly episodes which are put on Youtube. We will take photos and videos of these and assume all parents to allow photos of their children to be included in this to support the development and promotion of our Academy programme. Should you wish for your child to **not** be included in this, for this purpose, please inform us in writing and we will blur/remove your child/ren from any media from the point of notification onwards.

Prize Draws

1. When offering prize draws there is no additional fee to enter these apart from booking onto our courses/classes.
2. You must have registered and paid before the deadline to be entered into the prize draw.
3. When booking: Each individual session p/child = 1 entry into the prize draw.
 4. For example, booking 2 children onto 3 days of our holiday courses would equal 6 entries into the draw.

Special Activities/Guest Appearances

1. From time to time WR Sports may try to arrange things for the children to enjoy. This could be in the form of a professional player or inflatables, for example, which would be fun for the children to enjoy.
2. We do our utmost to ensure this happens however things, out of our control, could effect the appearance of this individual or arranged activity.
3. WR Sports Ltd are not under any liability for any issues which may arise forcing the activity/individual to not be carried out on any given date. Nor would WR Sports given any sort of refund due to this.

Referral Scheme:

- Referral discounts are given to new customers who book with us for the first time and the person who referred them.
- All referrals will receive a discount coupon/voucher.
- You can stack vouchers together and use on one booking. I.e if you refer 4 people you can have 4x5% vouchers and use together on a single booking.
- Not transferrable or sellable
- New customer must mention the individual who referred them in the booking form to be eligible.

Price Matching Holiday Courses

- We believe we offer great value for our courses. If you can find a like-for-like service within 10 miles of one of our courses that is cheaper, we will match the price and take an additional 5% off for the customer.
- The expectations of being like-for-like are: to be the same timings, a privately run organisation offering a similar service.
- They must have spaces on the same day you wish to book.
- The Company must be provided proof of the price being offered.
- Not applicable on other Company promotions and only on their full price services.

WR Academy:

1. Additional to the T's and C's mentioned above for 'liability' & 'courses, classes and clubs' WR Academy programmes have the following T's & C's
2. For WR Academy: If cancelling monthly paid-for sessions: 30 days notice needs to be given. (This could mean falling into the next month of the programme and needing to make a further monthly payment). You are entitled to attend for that complete month also

if you fall into it. If cancelling annually, you will be refunded pro-rata minus £25 a fee. Your place is ended immediately on annual payments.

3. The kit remains property of WR Sports Ltd for the first 4 months of the programme. After this, the kit becomes property of the customer. If you leave the programme within the first 4 months of receiving your kit you need to return this to us.
4. Player development and monthly reports:
 1. Future development is unforeseeable. Therefore, the Academy cannot provide any guarantees on the level and rate of development for your child.
 2. We have monthly reports which coaches of each team share with the Academy Coordinator to assess a player's progression.
 3. A child can move up teams, move down teams or be asked to leave the Academy at any time based on these reports and coach feedback.

Birthday Parties

1. All parties are booked subject to a quote
2. A non-refundable deposit must be paid prior to a party being booked in. The remaining balance of payment needs to be paid 3 days before the date of the party otherwise the services will not be carried out.
3. Any changes/amendments to the services booked after the quote and deposit have been taken may incur a £5 admin charge at the discretion of the company.
4. Products placed in goody bags must be checked by a parent/guardian before giving to a child as WR Sports Ltd does not accept any liability for any harm caused due to the consumption or use of any products in the goody bags.
5. If WR Sports Ltd are hiring a venue on your behalf, you are acknowledging and accepting that you (the customer) are responsible for the hiring and that WR Sports Ltd is facilitating the booking process for you. This means that any additional charges to your booking amount, either due to damage/leaving the premises late etc is to be paid in full by you (the customer).

Additional:

1. WR Sports Ltd reserve the right to change these terms at any time.

Refund Policy (Part of the Terms and Conditions)

1. If you wish to cancel a session which you have booked onto no refund will be given.
2. If a session is cancelled due to reasons out of our control i.e facility closure, bad weather, lack of numbers attending etc we may offer credit notes for future classes and courses, at the discretion of the Company.
3. For 1-2-1 Sessions: 48hrs notice needs to be given to not lose a week of your block booked sessions. Any less than this will result in no refund/reimbursement of payment.

4. For WR Academy: If cancelling monthly paid for sessions: 30 days notice needs to be given. If cancelling annually, you will be refunded pro-rata minus £25 a fee.
5. Refunds are subject to a 4% processing fee.

Privacy Policy

This Privacy Policy details how WR Sports Ltd uses your data when you interact with our website and use our services.

Whenever you are inputting data on this website or when in conversation with us (for example via email) this is how your data will be used.

This policy may be updated from time to time and the most recent copy will be on this page.

Using our Website or Contacting us:

1. For us to add you to our mailing list to be offered our newest deals, classes and courses you must opt-in to being a part of our mailing list. This needs to be done by selecting the 'Opt-in to newsletters' fields on any of our contact forms on the website. You can also email us asking to join our mailing list. These details will not be passed on to any 3rd party.

Your Data and Rights:

1. You have the right to access, rectification, erasure and right to restriction of processing your personal data by directing such requests to WR Sports Ltd (info@wrsportsltd.com).

Data Processing:

1. We take information you have submitted on our website to store in a file which is used to create registers, invoices and other documents/tools which relate to the functioning or running of our classes and courses.
2. We will store your name and email address into our email marketing software to send you the latest information on our upcoming classes and courses. (This is a 3rd party tool we have to share your data with to give you access to our mailing list).
3. We may pass registers (which have your child's name, medical conditions and contact preferences on them) to schools and our coaches (contracted or casual) for administration and safeguarding purposes (only if required).

I.e. if your child attends an after school club via us the school may need a copy of the register for safeguarding purposes however if you attend a holiday camp which we run from a school, the school will not need a copy of this information as they are just hiring the facility to us as opposed to working with us to provide the provision.

Storing Data:

1. We store your data for 6 years. You have the right to ask us to erase this sooner.
2. Please note: Whilst you use our services we must have access to certain data and need this to be processed for operational, administrative and safeguarding purposes. You must stop using our services before requesting data to be erased.
3. We store your data securely using a, very popular and well used, cloud storage solution.