



Diamond Beach Casino is looking for a

CASINO MANAGER

Hospitality is your world, you are looking for a challenging environment with a good portion of dynamics, excitement and adrenaline. As our casino manager you are responsible for the daily operations of the casino. You do what is necessary to meet the targets and enjoy alternating office work with managing your team on the floor. But of course, you are not alone. Together with the director and supervisors you have regular contact about business operations.

About Diamond Beach Casino

Diamond Beach Casino has been the market leader in the field of gaming in Curaçao for over 10 years. we are innovative and creative. It is our goal to be the first choice of guests wishing to visit a casino. Our slogan says it all: Distinctive, exclusive play sensation!

ABOUT THE POSITION

- Oversees the daily operations of the casino.
- Ensure compliance with gaming rules and regulations as well as company policies & procedures.
- Thorough knowledge of gaming regulations and internal controls.
- Is the point of contact for third parties.
- Performs administrator functions.
- Thorough knowledge of the table games offered by the casino including the dealing procedures, payouts, cheque handling and game protection.
- Completes the daily logs.
- Makes necessary changes to schedule and staffing levels to meet operational demands.
- Prepares and submits all necessary reports related to casino operations.
- Safeguard casino assets located within the casino and casino grounds.
- Responsible to respond to and resolve any issue or conflict whether guest or team member related.
- Performs leadership responsibilities for team members including but not limited to one-on-one reviews, yearly evaluations and coaching as needed.

POSITION REQUIREMENTS

- HBO working and thinking level with at least 4 years of relevant experience as a casino manager.
- Strong verbal communication skills of English and Dutch. Papiamentu & Spanish is a pre.

SKILLS

- Professional communication, appearance and behavior.
- Dependable, punctual and able to work flexible hours (weekends, nights, holidays, etc.).
- Ability to work calmly and effectively under pressure.
- Must be self-motivated and organized and have strong problem-solving skills.
- Strong leadership skills, excellent team player.

WE OFFER

- Competitive salary.
- Prospect of a permanent contract.
- Company with many opportunities for personal input and growth opportunities.

If you are interested in this position, please send your resume with photo and motivation letter to jobs@papagayo.com.
A legally required reference check and background are part of the application procedure.