Technically Tahquetta Designs

Client Policies

These policies exist to create clarity, protect time, and ensure a smooth experience for everyone involved.

Getting Started

All projects and sessions require:

- A completed booking or inquiry form
- Agreement to the outlined terms
- Payment as specified for the selected service

Work does not begin until these steps are completed.

Payments

- Payment is required in full at the time of booking unless otherwise stated.
- Payments for completed sessions and services are non-refundable.
- Payment plans, when offered, must be paid on time to avoid delays or pauses in work.

Rescheduling & Cancellations

- Sessions may be rescheduled with at least 24 hours' notice.
- Missed sessions or no-shows are non-refundable.
- If rescheduling is required due to unforeseen circumstances on our end, the next available date or a refund will be offered.

Project Timelines

Timelines are based on:

- Timely communication
- Prompt delivery of required materials
- Approvals within agreed timeframes

Delays in communication or missing assets may result in timeline adjustments.
Projects paused for more than 14 days may be subject to a $100 restart fee.

Revisions

- Revisions are limited to what is outlined in your selected service.

- Revisions apply to refinements of existing work, not new requests or scope changes.
- Requests outside the original scope may require additional fees.

Scope of Work

Services are limited to what is outlined in your agreement or booking description. This may include:

- Strategy sessions
- Website reviews
- Design or system recommendations

Implementation, additional builds, or ongoing support require a separate agreement.

Communication

- Primary communication takes place via email or your HoneyBook portal.
- Response times are typically within 1–2 business days.
- DMs are not used for ongoing project communication or support.

Results Disclaimer

Professional insight and strategic guidance are provided to support success, but results are not guaranteed. Outcomes depend on client implementation, consistency, and external factors.

Fit & Boundaries

Technically Tahquetta Designs is best suited for clients who:

- Value clarity and structure
- Are open to feedback
- Are ready to implement recommendations

Projects may be declined if they are not a good fit for the services offered.

Why This Matters

These policies are designed to:

- Protect time and energy
- Set clear expectations
- Support productive, respectful working relationships

Clarity creates better results.