

# ROOSTER COMPANY

## CEDAR MOUNTAIN ROOM

### FAQ

**How many people can your space fit?**

-Our backroom has a minimum of 15 people and a maximum of 48 people.

**Do I need to leave a deposit?**

-In order to book your back-room event, we require a \$100 room fee. This is non-refundable. This room fee covers the price of linens, unlimited fountain sodas, coffees, teas, and 3 hours of personal service from a member of our catering team.

**What if I need to reschedule?**

-If your Room Fee has been paid, we are flexible to reschedule your event to another date that works best for you, so long as there is not another event on that date.

**What if I need to cancel?**

-If your event is cancelled less than 48 hours' notice, your Room Fee will not be returned to you.

**What if the weather is bad the day of my event?**

-If the weather is not looking good the day of your event, we will gladly reschedule it to another date.

**What if I wanted to stay longer than 3 hours?**

-You can reserve the room for longer than 3 hours, but we will charge an additional \$50 per hour for use of the space.

**Can I come early to decorate?**

-You are welcome to come up to 1 hour before your event to decorate.

**Can I bring other friends or family members with me to decorate?**

-You are not allowed to bring more than 5 people 1 hour before your event to decorate.

**Can I hang up Birthday/Graduation/Etc. Signs?**

-We welcome you to decorate the space as you desire for your event, no thumbtacks, tape, or command stripes. we only allow you to use sticky putty. We can provide some for you if needed. Confetti is prohibited and you will be charged an additional \$100 if confetti has been dispersed.

**What if we have guests that have dietary restrictions?**

-Our staff is knowledgeable as to what dietary restrictions are in each dish. We would be happy to modify a dish for you if need be.

**What if we do not have 15 people?**

-The Cedar Mountain Room has a minimum of 15 people to reserve the space, if you are right under, we will charge you for 15 people.

**What if we have more people show up than we originally planned for?**

-Cost will be based on the guest count confirmation that is needed 24 hours before the event. However, Rooster Company will make sure all members of your event are fed, we will adjust your price per person depending on how many people show up.

**Can we order off the menu?**

-The Cedar Mountain Room is set up buffet-style. It is not a space for ordering items off the menu. If someone in your party desires an additional dish on top of the buffet items, they are welcome to order it. *These terms are approved to change for special planned parties under certain circumstances and consideration.*

**What if we run out of food?**

-Rooster Company will make an assessment as to how much more food is needed to feed everyone at your party. We will not refill entire trays of food but rather assess how much of one item is needed.

**Do I have to clean up after our event?**

-Rooster Company will clean the space after your event, please bring anything that you brought with you home with you.

**Is tip included?**

-A 20% service charge will be automatically added to your event. If you feel inclined to give more, you are welcome to.

**Can we have an open bar?**

-A running tab of alcoholic beverages will be added to your event package. If you do not wish to provide alcohol for your event, we will ask guests to individually pay for their drinks. Going up to the bar separately is not necessary. You will have a personal server that will take care of this for you.

**Can I bring a cake with me?**

-You are welcome to bring a cake and/or desserts with you. A \$10 cake cutting fee will be added to your bill.

**Do kids get a discounted price?**

-Children 10 and under will get a discounted price of 50% per person. Children 2 and under will not be charged.