



HIAWATHA HOMES

1820 Valkyrie Dr. NW

Rochester, MN 55901

507.289.8683

www.hiawathahomes.org

Hiawatha Homes Nondiscrimination in Health Programs and Activities

Hiawatha Homes Inc. and Foundation comply with applicable federal civil rights laws and does not discriminate on the national origin, age, disability, gender identity or sex. Hiawatha Homes does not exclude people or treat them differently based on their race, color, national origin, sex, age, or disability.

Hiawatha Homes provides:

- Free aids and services to people with disabilities to communicate effectively with us. Examples include qualified sign language interpreters and written information in other formats, such as, large print, audio accessible electronic formats, and others.
- Free language services to people whose primary language is not English. Examples include qualified interpreters and information written in other languages.

If you need these services, ask a member of your care team.

If you believe Hiawatha Homes has failed to provide these services or discriminate in another way on the basis of race, color, national origin, age, disability, gender identity or sex, you can file a grievance with:

Cindy Ostrowski, CEO

1820 Valkyrie Dr. NW, Rochester, MN, 55901

Phone: 507-226-0710

Email: costrowski@hiawathahomes.org

You can file a grievance in person, mail or email. If you need help filing a grievance, Cindy Ostrowski can help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>.

You can also contact the Office of Civil Rights by mail or phone:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building

Washington, D.C. 20201

Phone: 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html/>

CONTINUE TO NEXT PAGE TO SEE TOP 15 LANGAUGES SPOKEN BY PEOPLE LEP IN OUR STATE.



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Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 507-226-0710.

Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 507-226-0710.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 507-226-0710.

German: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachunterstützungsdienste zur Verfügung. Rufen Sie 507-226-0710 an.

Arabic: 507-226-0710 إذا كنت تتحدث العربية، تتوفر لك خدمات المساعدة اللغوية المجانية. اتصل بالرقم

Russian: Если вы говорите по-русски, вам доступны бесплатные услуги языковой помощи. Звоните по телефону 507-226-0710.

Korean: 한국어를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 507-226-0710번으로 전화해 주십시오.

Vietnamese: Nếu quý vị nói tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ miễn phí luôn sẵn có dành cho quý vị. Vui lòng gọi số 507-226-0710.

Pennsylvanian Dutch: Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kantscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: 507-226-0710.

Laotian: ຖ້າເຈົ້າເວົ້າພາສາລາວໄດ້ບໍລິການຊ່ວຍເຫຼືອພາສາພຣີເຊມັນມີໃຫ້ທ່ານ. ໂທ 507-226-0710.

French: Si vous parlez français, des services gratuits d'assistance linguistique sont à votre disposition. Appelez le 507-226-0710.

Polish: Jeśli mówisz po polsku, dostępne są dla Ciebie bezpłatne usługi pomocy językowej. Zadzwoń pod numer 507-226-0710.

Hindi: यदि आप हिंदी बोलते हैं, तो आपके लिए मुफ्त भाषा सहायता सेवाएँ उपलब्ध हैं। 507-226-0710 पर कॉल करें।

Albanian: Nëse flisni shqip, ju ofrohen shërbime falas për ndihmë gjuhësore. Telefononi në numrin 507-226-0710.

Tagalog: Kung nagsasalita ka ng Tagalog ay magagamit mo ang mga libreng serbisyo ng tulong sa wika. Tumawag sa 507-226-0710.

Cushite: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 507-226-0710.

Amharic: የአማርኛ ቋንቋ የሚናገሩ ከሆነ ነፃ የእርዳታ አገልግሎቶች ለእርስዎ ይገኛሉ። 507-226-0710 ይደውሉ።

Karen: မာတေုး ကတု ကရင်ဘာသာစကား ပြောတတ်က, ကရင်ဘာသာစကား အခမဲ့ အကူအညီ ဝန်ဆောင်မှု တွေ သင့်အတွက် ရရှိနိုင်ပါတယ်။ 507-226-0710 ကို ဆက်သွယ်ပါ။

Mon Khmer: ប្រសិនបើអ្នកនិយាយភាសាមនខ្មែរ សេវាជំនួយភាសាភាគតិចផ្លែ អាចរកបានសម្រាប់អ្នក។ ទូរស័ព្ទទៅ 507-226-0710 ។