

TeemantSoft

Terms Of Use

Revision: 1.00
Last updated: 01/01/25
Effective date: 01/01/2025

1. Acceptance of Terms

By accessing or using any part of the TeemantSoft platform, including our applications, AI agents (such as Gemma, Opal, and Flint), websites, or integrations with messaging platforms like WhatsApp, Microsoft Teams, and Google Chat, you agree to be bound by these Terms of Use. If you do not agree, do not use our services.

2. Description of Services

TeemantSoft provides AI-powered virtual assistants and workflow automation tools to businesses and end users. These services may include, but are not limited to, interactive chatbots, document processing, real-time support, and automated communication workflows.

Services may be accessed through web portals, mobile applications, or integrated messaging platforms provided by third parties.

3. User Responsibilities

You agree to use the Services only for lawful purposes and in accordance with these Terms. You must not:

- Use the Services in violation of any applicable laws or regulations.
- Interfere with or disrupt the integrity or performance of the Services.
- Attempt unauthorized access to any part of the system.
- Submit false, misleading, or harmful content.
- Misuse the Services to infringe upon the rights of others.

4. Data and Privacy

Your use of the Services is subject to applicable privacy policies. TeemantSoft maintains both a General Privacy Policy and a dedicated European GDPR Privacy Policy. These policies explain how we collect, use, and protect personal data.

By using the Services, you consent to the data practices described in the relevant privacy policy.

5. Intellectual Property

All intellectual property rights related to the TeemantSoft platform, including software, interfaces, AI agents, logos, and documentation, are owned by TeemantSoft OÜ or its licensors.

Users retain ownership of the content they submit but grant TeemantSoft a limited license to use it for service delivery and improvement purposes.

You may not copy, reproduce, distribute, or create derivative works based on any part of the Services without express written permission.

6. Limitation of Liability

TeemantSoft provides its Services “as is” and “as available.” We make no warranties regarding the accuracy, reliability, or suitability of the Services for any particular purpose.

To the fullest extent permitted by law, TeemantSoft shall not be liable for any direct, indirect, incidental, consequential, or special damages arising out of or in any way connected with the use of the Services.

7. Service Availability and Modification

We may modify, suspend, or discontinue parts or all of the Services at any time without prior notice. We are not liable if any part of the Services is unavailable at any time or for any period.

8. Termination

We reserve the right to suspend or terminate your access to the Services at our discretion, especially in cases of suspected violation of these Terms, misuse, or illegal activity.

9. Updates to Terms

We may revise these Terms of Use at any time. Material changes will be communicated via our platform or through email. Your continued use of the Services constitutes acceptance of the updated Terms.

10. Governing Law

These Terms are governed by and construed in accordance with the laws of the Republic of Estonia. Any disputes will be subject to the exclusive jurisdiction of the courts of Tallinn, Estonia.

11. Contact

TeemantSoft OÜ

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