



Hilltop RV Resort Policies

Purpose

Our purpose at Hilltop RV Resort is to provide each tenant with a safe, pleasant, and comfortable experience throughout their stay.

We are committed to maintaining a welcoming community where all guests can enjoy their time at the resort.

RV Restriction Guidelines

Policy

- To help maintain the quality and appearance of our community, RVs that are more than 10 years old require a photo submission prior to approval. Please text

a picture of your RV to the office at **(580) 745-9180** as proof of pride of ownership.

- RV age alone is not a restriction — well-maintained RVs in good condition are welcome.

Quiet Hours

Policy

- Quiet hours are observed from **10:30 PM to 6:30 AM**.
- To ensure a peaceful environment for all residents, excessive noise during quiet hours is not permitted. Continued violations may result in further action, including possible eviction.

Safety

Speed Limit

- The speed limit throughout the park is **12 MPH**.
- Please drive carefully and remain alert — children may be playing in the area. For everyone's safety, always observe and follow the posted speed limit.

Facility Guidelines

Laundry Facilities, Restrooms & Shower Houses

- Please help us keep our facilities clean and welcoming by cleaning up after yourself.
- These facilities are for **tenant use only**. Access will be provided with a door code given at check-in.

- Please be considerate of other tenants by promptly removing your laundry when finished.
- Pet bedding, pet sheets, and/or pet blankets may not be washed in the laundry room.
- Pets are not permitted inside any facilities.

Resort Dumpsters

- Dumpsters are for **household trash only**.
- Please do not leave trash or debris outside of your camper. To help keep our resort clean and enjoyable for everyone, all trash must be placed inside the designated dumpsters.
- Dumpsters are for **tenant use only**.

Amenities Guidelines

Resort Pool Hours & Policy

Pool Hours:

- General Use: **10:00 AM – 8:00 PM**
- Adult-Only Hours: **8:00 PM – 10:00 PM**

Before using the pool facilities, all tenants and guests must complete and sign a mandatory release waiver. Waivers will be kept on file.

For everyone's safety and enjoyment:

- Guests under **18 years of age** must be accompanied by an adult.
- No lifeguard is on duty. Swim at your own risk.
- Each tenant may have a maximum of **two (2) guests** at the pool.

Resort Pool Rules

Please follow all pool rules:

- No pets are allowed inside the pool fence area or pool bath facilities.
- No smoking is permitted in pool bath facilities. Smoking is allowed in designated areas only.
- No food or drinks are allowed in the pool.
- No patio furniture is permitted in the pool.
- No climbing on rocks or the waterfall.
- No diving.
- No running or horseplay around the pool area.
- Please follow all posted safety guidelines.

Failure to comply with pool rules may result in the loss of pool privileges.

Hilltop RV Resort is not responsible for accidents or injuries resulting from misuse of pool facilities or failure to follow posted pool rules.

Please report any pool contamination to management immediately.

Help us keep the pool area clean and enjoyable by disposing of waste properly and respecting your neighbors.

Pet Policies

Pet Restrictions & Guidelines

- No aggressive dog breeds are permitted in the park.
- Management reserves the right to refuse entry or require the removal of any animal at any time.
- Pets must be kept on a leash and/or supervised at all times.
- Please do not allow pets to enter or roam in other guests' sites.
- Pets are not permitted inside any park facilities.

Pet Upkeep Policy

- Please be responsible and clean up after your pet at all times. Pet waste must be collected and properly disposed of immediately.
- This applies to your site as well as all other areas throughout the property.
- Thank you for helping us keep the park clean and enjoyable for everyone.

RV Site Guidelines

Maintenance Policy

To help maintain a clean, safe, and well-kept community, all RV sites must follow these guidelines:

- RV sites must remain clear of items that may interfere with routine maintenance, including utility cords, hoses, toys, lawn furniture, and other obstructions.
- All sites must be kept clean, orderly, and free of clutter, debris, or litter.
- Surge protectors are required unless a waiver has been signed:
 - 30-amp surge protector required for 30-amp RVs.
 - 50-amp surge protector required for 50-amp RVs.

Additional Guidelines

- Approved pet fences and manufactured storage sheds must be reported to and approved by management.
- Makeshift fencing and/or structures are not permitted unless approved by management.
- No pet enclosures in the grass area.
- A maximum of **two vehicles per site** is allowed.

Policy Changes

Hilltop RV Resort reserves the right to modify or update policies at any time to support the safety, comfort, and enjoyment of all tenants.

All tenants will be notified of policy changes in a timely manner.

Disclaimer & Resort Policies

Hilltop RV Resort is committed to providing a safe, enjoyable, and respectful environment for all guests. Please review the following policies:

- Management assumes no liability for loss, damage, or injury involving guest property, persons, pets, or visitors resulting from the use of resort facilities or actions of others on the premises.
- Management is not responsible for faulty connections or issues related to a guest's RV.
- Guests use all resort facilities at their own risk. Please exercise caution and secure personal belongings.
- The resort is not responsible for loss or damage resulting from fire, accidents, theft, weather events, or other catastrophic circumstances.
- Any guest or visitor who willfully or negligently damages park property, landscaping, or equipment will be responsible for repair or replacement costs.
- Individuals responsible for damage may be required to leave the resort.

Guest Conduct & Site Guidelines

- Please practice common courtesy and respect the privacy of others. Do not walk through occupied sites.
- Profane, abusive, harassing, or threatening language or behavior toward staff or other guests will not be tolerated.
- All RV sites must be kept clean, orderly, and well maintained.

Payment Policies

- Monthly guests must pay rent by the **1st day of each month**.
- A **\$35 late fee** will be applied to past-due payments.
- Checks are accepted for monthly guests only.
- A **3.5% processing fee** applies to card payments.
- Management reserves the right to terminate occupancy for non-payment.
- Utilities may be disconnected after the **5th of the month** for unpaid balances.
- No refunds will be issued for early departures.

Management Rights

Hilltop RV Resort is a privately owned property. Management reserves the right to refuse service, require visitors to leave, or deny access to any person when deemed necessary for the safety, security, and well-being of the resort community.

No refunds will be provided if a guest is required to leave the park due to a violation of resort policies.