

# G1 – Useful Contacts

## PADDLE UK<sup>1</sup> SAFEGUARDING CONTACTS - ENGLAND

*The following contacts apply to **England only**. For Northern Ireland, Scotland and Wales please refer to the Home Nation contacts, detailed below.*

**Paddle UK Designated Safeguarding Lead: Susan Hicks**

**Tel: 0115 8655354\***

Email: [safeguarding@paddleuk.org.uk](mailto:safeguarding@paddleuk.org.uk)

*For use by anyone wishing to report a Safeguarding incident or concern. (\*If calling out of office hours, leave a message and your call will be responded to as soon as possible the next working day.)*

---

**Paddle UK Safeguarding for Performance and Talent**

**Tel: 0115 8655354\***

Email: [safeguarding@paddleuk.org.uk](mailto:safeguarding@paddleuk.org.uk)

*For general enquiries, advice, or concerns relating to Olympic or Paralympic disciplines.*

---

**Paddle UK Safeguarding Support Officer**

Email: [safeguarding@paddleuk.org.uk](mailto:safeguarding@paddleuk.org.uk)

*For Paddle UK coaches, volunteers and staff who have received an allegation against them with respect to Safeguarding and require support.*

---

**For DBS eligibility and Post Office application enquiries**

**Tel: 0115 6660199**

Email: [dbs@paddleuk.org.uk](mailto:dbs@paddleuk.org.uk)

---

**For help and advice with the DBS online application system**

First Advantage Online Disclosures helpline **Tel: 0115 9694600** Email:

[support@paddleuk.co.uk](mailto:support@paddleuk.co.uk)

---

## HOME NATION SAFEGUARDING CONTACTS

**Paddle Scotland**

Tel: 07523 987755

Email: [safeguarding@paddlescotland.org.uk](mailto:safeguarding@paddlescotland.org.uk)

---

**Paddle Northern  
Ireland**

Tel: 07514 500312

Email: [safeguarding@paddleni.org.uk](mailto:safeguarding@paddleni.org.uk)

---

<sup>1</sup> Paddle UK is a trading name of British Canoeing which is a Company registered at Companies House with the registered number 01525484.

G1 Useful Contacts - 04/03/2024 (Updated 13.03.24 to reflect Paddle UK trading name) Page 1



## **G1 – Useful Contacts**

### **EXTERNAL CONTACTS (Nationwide)**

**NSPCC Helpline - Tel: 0808 800 5000**

**[www.nspcc.org.uk](http://www.nspcc.org.uk)**

*(24 hour free and confidential telephone helpline providing counselling, information and advice to anyone concerned about a child at risk of ill treatment or abuse.)*

For those with a hearing difficulty, there is a text phone telephone number: 0800 056 0566

---

**Childline – Tel: 0800 1111**

**[www.childline.org.uk](http://www.childline.org.uk)**

*(Free national 24 hour helpline for children)*

---

**Kidscape – Tel: 0207 730 3300**

**[www.kidscape.org.uk](http://www.kidscape.org.uk)**

*(An organisation committed to help prevent child bullying)*

---

**Family Rights Group- Tel: 0808 801 0366**

**[www.frg.org.uk](http://www.frg.org.uk)**

*(Free advice service and helpline for parents and carers who have children in care or who are in contact with Children's Social Care/ Social Services.)*

---

**Local Citizens Advice Bureau**

**[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)**

Contact details of your local CAB are in the phone book or at the website above.

---

**Samaritans – Tel: 116 123**

**[www.samaritans.org](http://www.samaritans.org)**

*(Non-religious, non-political 24 hour confidential support.)*

---

**Family Lives- Tel: 0808 800 2222**

**[www.familylives.org.uk](http://www.familylives.org.uk)**

*(Free helpline, providing help and support in all aspects of family life.)*

**The following contact details need to be filled in by you. We suggest you do this now so they are handy when you need them.**

**LOCAL SAFEGUARDING CHILDREN BOARD:**

Name.....Number..... (Local Safeguarding Children Boards (LSCBs) exist in all areas of the country and work locally to protect children. They bring together the Local Authority, police, health workers and all others in the community responsible for child protection to help them work more effectively to safeguard children from abuse and neglect. Contact details are available from your County Sport Partnership, or Local Council.)

LOCAL POLICE.....

SOCIAL SERVICES ..... Out of Hours.....