RIVERINA TRAFFIC SERVICES Pty Ltd.

STAFF NEWSLETTER SEPTEMBER 2023









Cultivating a Culture of Safety: Encouraging Timely Reporting of Incidents

Encouraging a Blame-Free Reporting Culture:

- To foster an environment of trust and open communication, it is essential to emphasize that incident reporting is not about assigning blame but about learning and improvement. Employees should feel confident that their reports are treated with confidentiality and without fear of reprisal. By cultivating a blame-free reporting culture, we can ensure that vital information reaches the relevant authorities without hesitation, allowing us to address concerns promptly.

Identifying Near-Misses: The Hidden Opportunities for Prevention:

- Near-misses are incidents that did not result in injury or damage but had the potential to do so. Recognizing and reporting near-misses is as important as reporting actual accidents, as they serve as warning signs of potential hazards. Encouraging employees to report these near-miss incidents helps us pinpoint weak points in our safety procedures, enabling us to prevent future accidents before they occur.

Prompt Reporting and Incident Response:

- Time is of the essence when it comes to incident reporting. Encouraging employees to report incidents promptly allows us to initiate timely response measures, reducing the chances of further harm and facilitating a faster return to normal operations. Delays in reporting can hinder investigations and make it challenging to accurately identify the root causes of incidents, which may lead to repeated occurrences of similar incidents.





NEEDING SUPPORT?

If you or someone you know is doing it tough, the MATES Helpline is available 24/7 on 1300 642 111. Click on the red phone button at the top of the screen to dial the number from your device.

If it is an emergency, please call 000.

MATES 1300 642 111

Police 131 444

Lifeline 13 11 14

Suicide Callback Service 1300 659 467

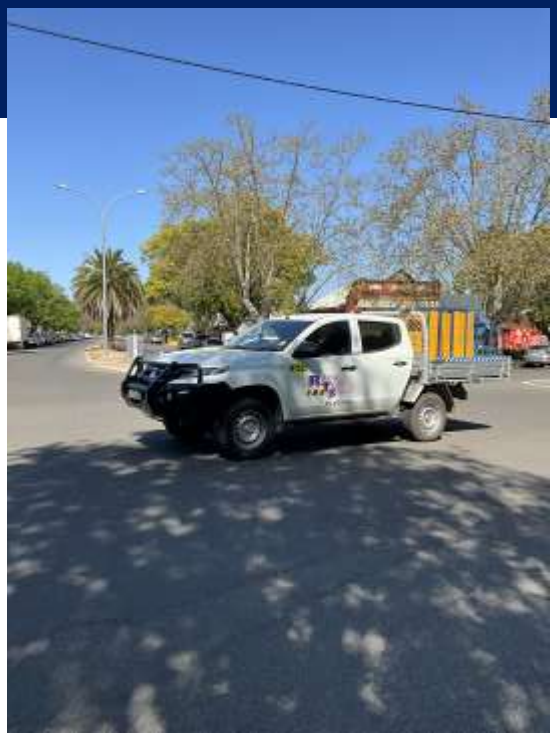
Mens Line Australia 1300 78 99 78

If you are able to wait until the next business day for a call back from MATES, you can email us under Get in Touch and select your enquiry type in the dropdown menu.

SAFETY IS PARAMOUNT

RIVERINA TRAFFIC SERVICES Pty Ltd.

ONE TEAM – 3 BRANCHES



HERE NOW – EMPLOYEE RESOURSES!!!!

As our Company and Team is growing it is identified from feedback the need to make policies, procedures and forms accessible with ease due to geographical circumstance. ON OUR WEBSITE,

- **CLICK EMPLOYEE RESOURSES**
- **PASSWORD Riverina2023**

POTENTIAL HAZARDS

Distracted Drivers

With the presence of infotainment systems in vehicles and the use of phones, distracted driving is on the rise. Distracted driving could result from using your phone, adjusting the radio, eating, or drinking while driving, talking to a passenger, and anything else that makes the driver shift his attention from the road.

When a driver is distracted, they may not notice any signage or other construction site signs which should alert them of the road conditions ahead. In such a case, the traffic controller faces grave danger as he or she either has to flee or get struck. An accident due to distracted driving can be fatal if the vehicle was speeding.



Weather Conditions

- Bad weather can create low tire traction, making it harder to control the vehicle.
- Slippery roads can cause drivers to lose control, so it is advised to slow down, increase following distance, and take longer to slow down when coming to a stop.
- Slowing down in rainy conditions can help drivers avoid hydroplaning.
- Fog can increase the risk of accidents, so it is advised to drive safe and slow and not use bright light beams.
- High winds can blow snow and dirt across the road, which may affect driving conditions.

