

## Terms and Conditions of Concrete Pump Hire

### Before the job

- Hire starts when our pump arrives at your site location and finishes when our pump and line are fully washed out, packed and ready to leave in the same condition as upon arrival.
- Please note, we do not charge for travel to and from your site location.
- Quoted rates are based on the information supplied and available at the time. We reserve the right to amend the original quote by a reasonable amount should additional pipeline be needed or should additional equipment or personnel be required through no fault of our own.
- Any cancellation of hire must be made before 12:00pm, the day prior to the date of hire. Failure to do so will result in a cancellation charge being made, unless agreed otherwise.
- **Any cancellations, pump hire or concrete will only be accepted via telephone (07714 766099)**
- Once the cancellation has been logged with a member of our team, we would then appreciate a confirmation email which we will in turn acknowledge.
- We also have available a selection of additional equipment/items, which may be of use on your project (hire cost on application.)
  - a. 3" delivery hose for filling walls
  - b. Petrol and electric vibrating pokers, and concrete finishing tools
  - c. Additional labour on the day (subject to availability)

### On the day

- 1 or 2 bags of cement will be required to grout the pump and line prior to concrete being placed.
- A designated area or facilities for cleaning out the pump after completion of pour is to be provided.
- Hirer will be responsible for traffic management – As we are unable to do so.
- Hirer is aware that any damage to the lorry which is caused by unsuitable conditions whilst entering/exiting site, may be chargeable.
- We are however able to hire out pedestrian crossing ramps to cover our pipes during the pour – Which may be incorporated into your own pedestrian management scheme.
- **Please note, due to the damage that it can cause on our pumps – We do not pump concrete that contains steel fibres.**

### Payments

- Hire of pump is for a **minimum 5 hours**, any time after this will be charged quarterly per hour as overtime.
- Overtime for our line pumps will be charged at a rate of £90 per hour.
- Overtime for our 28m and 36m booms will be charged at a rate of £100 per hour.
- Please note that payment for pump hire and equipment hire will be taken once job has been completed, along with any overtime and concrete – if supplied through us.
- Quoted prices apply to payment by (cash on delivery) COD or by previously agreed arrangements. We reserve the right to refuse to execute any order or to discontinue any deliveries if the arrangements for payment are not in compliance with the previously agreed terms or if your credit account is overdue for payment. For COD deliveries, all monies as agreed are payable upon completion of delivery.
- Card details – Unless requested otherwise, card details may be held in a secure manner on our PCI Compliant system.

Finally, please find below CPA documents, our safety documents, and policies – The relevant documents should be passed onto your operatives on-site and included in any induction or toolbox talk.

**Should you require any of these documents without the quote attached, please contact us.**

Should you require a hard copy to be viewed on-site, hard copies of our safety documents and policies will be available to view with our operators on the day.

**Agreement - Your signature (the customers) present on our tablet delivery screen, shall be deemed as full acceptance and acknowledgement of the above conditions and terms of sale.**

Should you require any additional assistance or information, please do not hesitate to contact us on 07714 766099 or info@rpomphrettltd.co.uk.