

SMS TERMS & CONDITIONS

1. SMS Consent Communication

Phone numbers collected as part of the SMS consent process will **not be shared with third parties for marketing purposes**.

2. Types of SMS Communications

If you have consented to receive SMS messages from Care Concierge Senior Living Advisors, you may receive messages related to:

- Appointment coordination (calls, consultations, and tours)
- Follow-up messages regarding senior care options
- Responses to inquiries and ongoing conversations
- Updates related to your request for assistance

Example Message:

"Hello, this is Care Concierge Senior Living Advisors following up on your inquiry about senior care options. You can reply STOP to opt out of SMS messaging at any time."

3. Message Frequency

Message frequency may vary depending on the type of communication.

You may receive up to **1–3 SMS messages per week** related to your inquiry, appointments, or ongoing communication.

4. Potential Fees for SMS Messaging

Standard message and data rates may apply depending on your mobile carrier's pricing plan. These fees may vary if messages are sent domestically or internationally.

5. Opt-In Method

You may opt in to receive SMS messages from Care Concierge Senior Living Advisors in the following ways:

- By submitting an online form and providing consent
-

6. Opt-Out Method

You can opt out of receiving SMS messages at any time by replying “**STOP**” to any SMS message you receive.

Alternatively, you may contact us directly to request removal from our messaging list.

7. Help

If you are experiencing any issues, you can:

- Reply with the keyword “**HELP**” to any SMS message
- Visit: www.TheCareConcieres.com/contact
- Contact us directly for assistance

Additional Option:

If you do not wish to receive SMS messages, you can choose not to select the SMS consent option on our forms.

8. Standard Messaging Disclosures

- Message and data rates may apply
- You can opt out at any time by texting “**STOP**”
- For assistance, text “**HELP**” or visit our Privacy Policy and Terms & Conditions pages
- Message frequency may vary