



Tangentyere  
Council

# Tangentyere Family Support Service

Irrkurr'intja ap,  
itinyaka itinyaka lthitjika

Holding and walking together (moving forward)



## About the program

Tangentyere Family Support Service (FSS) is a culturally responsive, trauma-informed and child centred program for Aboriginal Families with children aged 0-18 years living in Alice Springs. We work alongside families, Elders, kin carers, and community to build safe, nurturing environments where children can thrive. The service aims to strengthen parenting capacity, increase individual and family resilience, and support families to realise their hopes for their children.

'Our **objective** is to ensure children are safe, caregivers are strong, and families are together.'



## What we do

- Intensive case management;
- Outreach;
- Therapeutic support;
- Safety planning;
- Engaging Dads in parenting;
- Advocacy and referrals;
- Interagency collaboration;
- Two-way learning.

## What we provide

- Identifying and mapping family goals
- Addressing child protection worries;
- Understanding systems and sharing families' views;
- Developing parenting skills and positive relationships with kids;
- Support in raising strong and healthy kids;
- School engagement;
- Access to parenting groups.





Family Support Service is committed to providing a trauma-informed and culturally safe service. FSS works from a strengths-based approach, acknowledging and celebrating the skills, knowledge, history, wisdom, and connections of Aboriginal families living in Alice Springs. We work in a way that promotes safety, trust, choice, empowerment and connection.

FSS program pays respect to the traditional custodians of the land we work and live on, the Arrernte people.

**Tangentyere Council**

Level 2, Jock Nelson Building,  
16 Hartley Street  
Alice Springs NT 0870

For more information please contact –

**8951 4222** (phone)

or

**fss@tangentyere.org.au** (email)



**tangentyere.org.au**

**WORKING  
TOGETHER  
WALKING  
TOGETHER**