

Privacy Policy

Hair to Impress Privacy Policy

Effective Date: 28th April 2026

Hair to Impress ("we," "our," or "us") is committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal data when you visit our hair salon located in Lisarow NSW. By using our salon's services and website, you agree to the practices described in this policy.

Information We Collect:

We may collect the following types of personal information:

- a. **Personal Identifiers:** This may include your name, contact information (address, email address, phone number), and date of birth.
- b. **Payment Information:** If you make a purchase or reservation at our salon, we may collect your credit card information, billing address, and payment history.
- c. **Service History:** Information about your appointments, treatments, and products you've purchased. We may also keep note of any hair concerns you have raised with your stylist.
- d. **Feedback and Reviews:** Any feedback, reviews, or testimonials you choose to provide.
- e. **Information from Website and Social Media:** Information about your browsing activities on our website and interactions with our social media platforms.

How We Use Your Information:

We use your personal information for the following purposes:

- a. **To Provide Services:** To schedule appointments, provide salon services, and process payments.
- b. **Marketing and Promotions:** To send you updates about our services, promotions, and special offers, with your consent. You can opt out at any time.
- c. **Customer Support:** To address inquiries, requests, and concerns.
- d. **Improve Services:** To enhance the quality of our salon services, products, and website.
- e. **Legal Compliance:** To comply with applicable laws and regulations.

Information Sharing

We may share your personal information with the following:

- a. **Service Providers:** Third-party vendors, such as payment processors and booking software providers, for the purpose of fulfilling our services.
- b. **Legal Requirements:** When required by law, regulatory agencies, or in response to a legal process.

c. Business Transfers: In the event of a merger, acquisition, or sale of our business assets, your information may be transferred to the new entity.

Your Privacy Choices:

You have the following rights regarding your personal information:

- a. Access: You can request access to the personal data we hold about you.
- b. Update and Correction: You can update and correct your personal information as necessary.
- c. Deletion: You can request the deletion of your personal information unless we have a legitimate reason to retain it.
- d. Opt-Out: You can opt out of receiving marketing communications.
- e. Cookies and Tracking: You can manage your cookie settings through your browser or device.

Security Measures:

We implement industry-standard security measures to protect your personal information from unauthorised access, disclosure, or alteration. However, no data transmission over the internet is entirely secure, so we cannot guarantee complete security.

Children's Privacy:

We do not knowingly collect personal information from children aside from what we need to make appointments and keep notes on services provided with a parent or guardians permission. If you believe a child has provided us with their personal information without your consent, please contact us to have it removed.

Filming for Social Media and Promotional Purposes:

At Hair to Impress, we often capture video or photographs in our salon for social media and promotional purposes. These images and videos may feature our stylists and clients showcasing our high-end hair services and salon ambiance. We do our best not to show clients faces. If you do not wish to be featured in our promotional material, please inform your stylist at the beginning of your appointment or at any time during your visit. We respect your privacy and will make every effort to accommodate your preferences. Your comfort and satisfaction are of the utmost importance to us. We will always ask for your verbal consent at time of taking photos or videos.

If you have any questions or concerns regarding this aspect of our privacy policy, do not hesitate to contact us using the provided contact information. Your peace of mind is our priority, and we are here to address any inquiries or special requests you may have.

Changes to the Privacy Policy:

We may update this Privacy Policy from time to time to reflect changes in our practices. The updated policy will be posted on our website with the effective date.

Contact Us:

If you have any questions, concerns, or requests related to your privacy or this Privacy Policy, please contact us at:

Hair to Impress
shop 18 Lisarow Plaza
1 Parsons Road
Lisarow NSW 2250

02 4329 0300
belinda@h2i.com.au

Our Cancellation and Rescheduling Policy

We understand that things come up! To respect our stylists' time, we ask for at least 4 days notice for any changes.

Cancellations or rescheduling within 3 days of your appointment will result in the loss of your deposit.

No-shows or last-minute cancellations may be charged a fee or require a deposit for future bookings.

If you are running late, please let us know. We will do our best to accommodate you, but may need to shorten or reschedule your service.

Note: Final pricing is confirmed at the time of your appointment.

Thank you for choosing Hair to Impress. Your trust is important to us, and we are dedicated to protecting your privacy and providing you with exceptional salon services.