

The Window Guild Website Terms and Conditions

Effective date: October 7, 2026

1 Website operator and scope

These Website Terms and Conditions (Terms) concern www.thewindowguild.com (Website), operated by The Window Guild, LLC, doing business as JAMZ Construction (we, us, or our). The Website provides information about our window and door products, services, and completed projects, and allows visitors to request information, estimates, or appointments for projects in California.

When you affirmatively agree to these Terms through a Website form or other acceptance process, they apply to that use of the Website. These Terms do not create a construction contract or purchase order. Product purchases and installation services are subject to the applicable written agreement and mandatory legal requirements.

2 Information estimates and appointment requests

Website content provides general information. Product suitability, dimensions, material and color choices, availability, installation requirements, project scope, and schedules must be evaluated for your particular project. Colors, photographs, renderings, and samples shown online may vary from actual products or finished work.

Submitting a form does not place an order, accept a quote, authorize work, or guarantee availability. A preferred meeting date is a request only; an appointment is confirmed when our team expressly confirms it with you. Please contact us directly if you need to change a confirmed appointment.

Final pricing and project commitments are established in the applicable written proposal or customer agreement, subject to its terms and applicable law. General Website statements about timing, performance, energy savings, promotions, or financing do not guarantee a specific outcome for every project. Published offers remain subject to their clearly disclosed conditions and applicable law.

3 Customer agreements payments and financing

The Website does not provide checkout or accept payment card or bank account details through its inquiry forms. Payment arrangements are handled separately using the payment methods provided for your transaction. Do not enter payment details into Website contact or quote forms.

Payment schedules, deposits, cancellations, returns, changes, installation obligations, and warranties are addressed in the applicable customer agreement and law. These Terms do not amend that agreement or reduce mandatory consumer protections. The signed agreement controls any conflict on a product or installation matter, to the extent permitted by law.

The Website directs visitors to third-party financing resources, including Go Green Financing and Synchrony. Applications are handled through their separate websites or portals. Eligibility, approval, rates, repayment, and account management are governed by the applicable provider's terms, disclosures, and law. Financing references do not guarantee approval or particular terms. Promotional restrictions are governed by the clearly disclosed conditions of the offer.

4 Product and installation warranties

Manufacturer and Window Guild warranties are governed by their written terms and applicable law. These Website Terms do not reduce customer-agreement warranties or exclude warranties or remedies that cannot lawfully be excluded. Ask us for the warranty information relevant to your proposed products and services.

5 Information you submit and communications

Please submit accurate contact and project information and only information you are authorized to provide. We may use your submission to respond to your request and discuss the services you seek. Providing a telephone number or email address for a project does not by itself authorize unrelated automated marketing calls or texts. Promotional email choices are described in our Privacy Policy.

Submitting a private inquiry does not give us permission to publish your name, message, project information, or photographs as advertising or a testimonial. Any use requiring a separate permission or release will be addressed separately.

6 Permitted use and Website content

You may use the Website to lawfully evaluate our products and services. Do not attempt unauthorized access, interfere with operation or security, send malicious code, impersonate another person, submit fraudulent requests, or unlawfully harass others. Restrictions are subject to rights and exceptions provided by law.

Website text, designs, photographs, and other content belong to us or their respective owners and are protected by applicable intellectual property laws. Except as permitted by law or with the owner's permission, you may not reproduce or commercially exploit that content. Product names and manufacturers' trademarks remain the property of their respective owners.

7 Third party services

The Website does not accept public review submissions. Links to third-party directories or review platforms are governed by those platforms' terms and policies.

Links, embedded maps, manufacturer information, and separate payment or financing services may be provided by third parties. Their services are governed by their own terms and privacy policies. A link does not transfer a third party's contractual obligations to us. Nothing in this section limits our responsibility where applicable law imposes it.

8 Website availability and limitations

We take reasonable care in presenting Website information, but the Website may contain errors or be temporarily unavailable. Contact us to confirm information that is material to your project. We may correct errors or update content, subject to existing agreements and applicable law. This provision does not excuse misleading advertising or permit unilateral changes to a signed project agreement.

To the extent permitted by law, the Website itself is provided as available, without a guarantee of uninterrupted or error-free operation. This statement concerns the Website only, not warranties on products or installation services. To the extent permitted by law, we are not liable for indirect or consequential losses arising solely from Website unavailability or ordinary technical errors.

No exclusion applies to liability for fraud, willful misconduct, gross negligence, unlawful conduct, or other liability that cannot legally be excluded. Nothing waives privacy rights, consumer protections, or remedies that applicable law makes nonwaivable.

9 Privacy updates and governing law

Our Privacy Policy explains our handling of personal information. Acceptance of these Terms is not consent to optional advertising tracking; those choices are handled separately. We may revise these Terms by posting an updated version and effective date. Changes apply prospectively, subject to legally required notice and acceptance, and do not amend previously signed customer agreements.

California law governs these Terms, subject to applicable federal law and mandatory protections. Disputes may be brought in courts with lawful jurisdiction and venue. If a provision is unenforceable, the remaining provisions apply to the extent permitted by law.

10 Contact and contractor identification

The Window Guild, LLC, doing business as JAMZ Construction
1101 Horizon Dr #106, Fairfield, CA 94533
adel@twgca.com | 707-452-8512
California contractor license 1091495
Classifications: B General Building and C17 Glazing