

Office of:
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Effective Date: April 20, 2022

#### **Terms of Service:**

By accessing or participating in our services, including coaching, consulting, events, educational programs, and digital platforms—you agree to comply with the following Terms of Service. These terms are designed to foster trust, transparency, and mutual respect in all our interactions.

## 1. Acceptance of Terms

By engaging with MBK54 Inc., you acknowledge that you have read, understood, and agreed to these Terms of Service. If you do not agree with any part of these terms, please refrain from using our services. Continued participation signifies acceptance of any updates to these terms.

## 2. Scope of Services

MBK54 Inc. offers a range of programs and services designed to empower individuals and communities, including:

- Personal and group coaching
- Community development and mentorship programs
- Educational consulting and curriculum design
- Fitness, wellness, and mental health awareness initiatives
- Workshops, events, and speaking engagements

Services may be delivered in person, virtually, or through authorized third-party platforms.

# 3. Participant Responsibilities

All participants and clients agree to:

- Engage in all sessions, programs, or events with honesty, respect, and openness
- Provide accurate information during registration, intake, or assessments
- Honor scheduled appointments or provide timely notice (at least 24 hours in advance) for cancellations
- Follow all community and behavioral guidelines set forth by MBK54 Inc.

MBK54 Inc. reserves the right to discontinue services or participation if behavior violates ethical, professional, or safety standards.

#### 4. Confidentiality and Privacy

We are committed to protecting your personal information and maintaining confidentiality in all professional interactions. Information shared with MBK54 Inc. will not be disclosed without consent, except as required by law (e.g., threat of harm to self or others, or cases of abuse or neglect).

Please review our **Privacy Policy** for more details on how we collect, use, and safeguard your data.

## 5. Payments and Refunds

- Payment terms, including rates and schedules, will be clearly communicated before the start of services.
- Refunds, when applicable, will be determined based on the type of service and cancellation notice provided.
- Late or missed payments may result in the suspension or termination of services until the account is settled.

All transactions are processed securely, and MBK54 Inc. does not retain payment information beyond what is necessary for service delivery.

#### 6. Modifications to Services

MBK54 Inc. reserves the right to modify, update, or discontinue any service, program, or policy at any time. Participants will be notified in advance of significant changes that may affect their engagement.

## 7. Limitation of Liability

While our services are delivered with professional care and integrity, MBK54 Inc. is not liable for:

- Personal, financial, or professional outcomes resulting from decisions made based on coaching or consulting discussions
- Disruptions caused by third-party platforms or service providers
- Any indirect, incidental, or consequential damages arising from participation

All services are provided for educational, developmental, and informational purposes only and should not replace medical, legal, or therapeutic advice.

#### 8. Termination of Services

Either party may end services at any time, with written or verbal notice. MBK54 Inc. reserves the right to terminate services or program participation if:

- Ethical boundaries or confidentiality are violated
- Safety or legal concerns arise
- Payment terms or engagement agreements are not upheld

Upon termination, any outstanding obligations (including payment or material returns) must be resolved promptly.