

TECHNICAL MEMORANDUM

January 30, 2026

Project# 32070.0

To: Project Advisory Committee

From: Kacie Schmidt, Katie Popp, Miranda Barrus, PE, and Susan Wright, PE, PMP

Project: Basin Transit Service Transportation District and Klamath Tribes Coordinated Human Services Transportation Plan Update

Subject: Final Tech Memo #1: Existing Services

INTRODUCTION

As part of the update to the Basin Transit Service Transportation District and Klamath Tribes Coordinated Human Services Transportation Plan ("Coordinated Plan"), this memorandum presents the various transportation services that are currently available in Klamath County. It summarizes the current transportation providers operating in the county, including the different services they offer, the clientele they serve, and the vehicle fleet and other capital they maintain. This array of information helps create a framework for understanding transportation service needs within Klamath County and developing strategies to better coordinate existing services, fill relevant gaps, eliminate redundancies, and improve services in the future. The information summarized in this memorandum was gathered both from the providers and their websites and/or by way of inventory surveys with providers.

CURRENT TRANSPORTATION PROVIDERS

Today, multiple transportation providers serve the county locally and across the region to meet the needs of specific demographics. These include:

Public Transportation Providers

- Basin Transit Service Transportation District
- Quail Trail Public Transit
- Klamath Basin Senior Citizens' Center Demand Service
- SouthWest Point
- Klamath Shuttle
- Sage Stage
- Pacific Crest Bus Lines
- Amtrak

Human Services Providers

- Basin Medical Transportation
- Klamath Tribal Transport
- Klamath Tribal Health and Family Services
- REACH Klamath Falls
- Oregon Department of Human Resources
- Veterans Health Administration
- Disabled American Veterans
- Klamath County Developmental Disabilities Services
- Klamath Basin Behavioral Health

Public Transportation Providers

Public transportation providers within Klamath County offer services locally within the county and regionally, connecting Klamath County riders to other areas of Oregon. More details on each public provider and the transportation services they offer are presented in the following sections.

BASIN TRANSIT SERVICE TRANSPORTATION DISTRICT

Located in the City of Klamath Falls, Basin Transit Service Transportation District (BTS) aims “to provide safe, efficient, and accessible transportation” to create better community livability and increased access for riders in cities and communities in Klamath County. BTS offers a number of services to several types of clientele. This section summarizes its transportation services, facilities, and vehicle fleet, as well as technology and current funding.

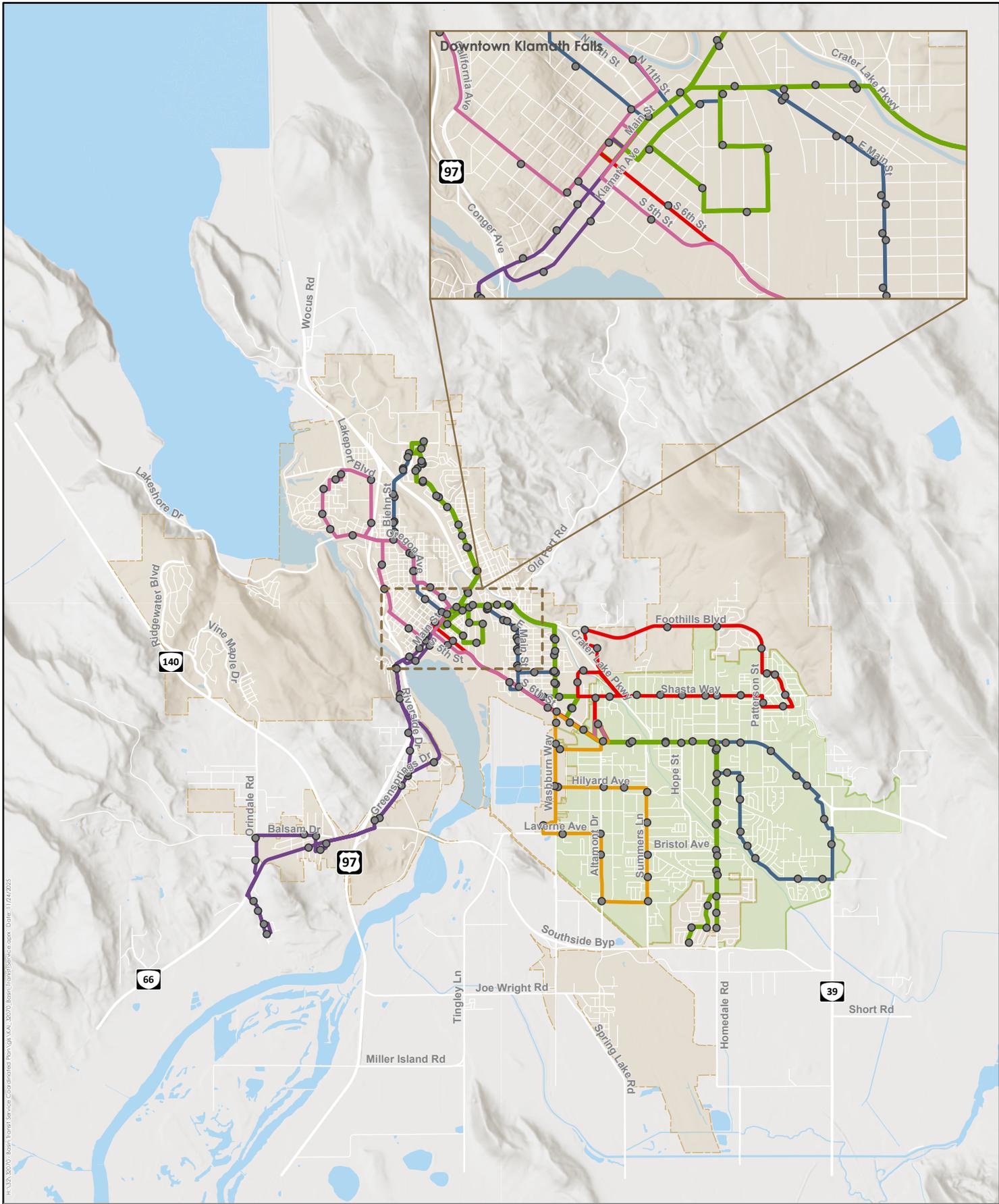
Service

BTS offers both demand response and fixed-route services, which are described separately in later sections. In its entirety, BTS served more than 175,000 riders in 2024, despite a reduction in service due to funding and public guidance.

Fixed Route Service

The Fixed Route Service offered by BTS serves the Klamath Falls Urban Area with three mainlines and two feeder routes, as shown in Figure 1. These routes provide transportation to areas of interest, including Oregon Institute of Technology, Klamath Community College, SkyLakes Medical Center, grocery stores, the Klamath County Veterans Service Office, YMCA, Senior Center, and other notable locations. This service is available Monday-Friday (except for major holidays) from 8:00AM to 5:00PM and each route operates on approximately 60-minute headways, as shown in the route schedules in Figure 2. Winter conditions may cause closure of the fixed routes when the district determines the route is no longer acceptable for safe and efficient bus travel.

BTS offers an “extended service” to all riders within a two-mile radius of any fixed-route stop attempting to access the service. BTS drivers will pick up riders within this boundary and transport them to the nearest fixed-route stop for riders to continue their trip; drivers will also return the riders to their original pick-up spot from the nearest fixed-route stop.



BTS Fix Route Service

- 1 Mainline
- 2 Mainline
- 3 Stewart Lennox
- 4 Moyina Heights
- 5 Pelican City
- 6 South Suburbs
- Stops
- City of Klamath Falls
- Altamont



Figure 1

Figure 2a. BTS Fixed Route Service Schedule (Mainline #1 Route)

MAINLINE #1 SOUTHBOUND STOP LOCATIONS	AM				PM				
DEPART OIT	8:13	9:13	10:13	11:13	12:13	1:13	2:13	3:13	4:13
ALMOND & BENSON EYE CENTER	8:14	9:14	10:14	11:14	12:14	1:14	2:14	3:14	4:14
DAHILIA & MCDONALD'S	8:15	9:15	10:15	11:15	12:15	1:15	2:15	3:15	4:15
BIEHN ST. & KLAMATH EYE CENTER	8:18	9:18	10:18	11:18	12:18	1:18	2:18	3:18	4:18
BIEHN ST. & IOWA	8:18	9:18	10:18	11:18	12:18	1:18	2:18	3:18	4:18
OREGON AVE. & BIEHN ST.	8:18	9:18	10:18	11:18	12:18	1:18	2:18	3:18	4:18
OREGON AVE. & ADDISON	8:19	9:19	10:19	11:19	12:19	1:19	2:19	3:19	4:19
OREGON AVE. & FULTON	8:20	9:20	10:20	11:20	12:20	1:20	2:20	3:20	4:20
OREGON AVE. & PROSPECT	8:20	9:20	10:20	11:20	12:20	1:20	2:20	3:20	4:20
9TH & LINCOLN	8:21	9:21	10:21	11:21	12:21	1:21	2:21	3:21	4:21
9TH & HIGH ST.	8:22	9:22	10:22	11:22	12:22	1:22	2:22	3:22	4:22
ARRIVE PINE STREET STATION	8:24	9:24	10:24	11:24	12:24	1:24	2:24	3:24	4:24
DEPART PINE STREET STATION	8:30	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30
KLAMATH AVE. & 8th	8:31	9:31	10:31	11:31	12:31	1:31	2:31	3:31	4:31
KLAMATH AVE. & COMMERCIAL	8:32	9:32	10:32	11:32	12:32	1:32	2:32	3:32	4:32
BROAD & MAIN	8:33	9:33	10:33	11:33	12:33	1:33	2:33	3:33	4:33
EAST MAIN & S. ELDORADO	8:34	9:34	10:34	11:34	12:34	1:34	2:34	3:34	4:34
EAST MAIN & OAK	8:35	9:35	10:35	11:35	12:35	1:35	2:35	3:35	4:35
EAST MAIN & MILLS SCHOOL	8:36	9:36	10:36	11:36	12:36	1:36	2:36	3:36	4:36
EAST MAIN & GARDEN	8:36	9:36	10:36	11:36	12:36	1:36	2:36	3:36	4:36
EAST MAIN & DARROW	8:36	9:36	10:36	11:36	12:36	1:36	2:36	3:36	4:36
EAST MAIN & WANTLAND	8:37	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37
OWENS & 6TH (OPEN DOOR)	8:39	9:39	10:39	11:39	12:39	1:39	2:39	3:39	4:39
SHASTA & LARK ST.	8:40	9:40	10:40	11:40	12:40	1:40	2:40	3:40	4:40
SHASTA & WASHBURN WAY	8:41	9:41	10:41	11:41	12:41	1:41	2:41	3:41	4:41
AVALON & COASTAL	8:42	9:42	10:42	11:42	12:42	1:42	2:42	3:42	4:42
S. 6TH & ROSS	8:43	9:43	10:43	11:43	12:43	1:43	2:43	3:43	4:43
SENIOR CENTER	8:44	9:44	10:44	11:44	12:44	1:44	2:44	3:44	4:44
ARRIVE ALTAMONT & FAIRGROUNDS	8:44	9:44	10:44	11:44	12:44	1:44	2:44	3:44	4:44
DEPART ALTAMONT & FAIRGROUNDS	8:45	9:45	10:45	11:45	12:45	1:45	2:45	3:45	4:45
S.6TH & HARBOR FREIGHT	8:48	9:48	10:48	11:48	12:48	1:48	2:48	3:48	4:48
S.6TH & GARY ST. (KFC)	8:49	9:49	10:49	11:49	12:49	1:49	2:49	3:49	4:49
S.6TH & HOPE ST. (CASEY'S)	8:50	9:50	10:50	11:50	12:50	1:50	2:50	3:50	4:50
S.6TH & HOMEDALE LUTHERAN CHURCH	8:52	9:52	10:52	11:52	12:52	1:52	2:52	3:52	4:52
S.6TH & SAFEWAY	8:52	9:52	10:52	11:52	12:52	1:52	2:52	3:52	4:52
S.6TH & MADISON	8:53	9:53	10:53	11:53	12:53	1:53	2:53	3:53	4:53
S.6TH & FURNITURE WAREHOUSE	8:53	9:53	10:53	11:53	12:53	1:53	2:53	3:53	4:53
S.6TH & WISEMAN'S RV PARK	8:53	9:53	10:53	11:53	12:53	1:53	2:53	3:53	4:53
S.6TH & HILYARD	8:54	9:54	10:54	11:54	12:54	1:54	2:54	3:54	4:54
ARRIVE KLAMATH COMMUNITY COLLEGE	8:55	9:55	10:55	11:55	12:55	1:55	2:55	3:55	4:55 END

MAINLINE #1 NORTHBOUND STOP LOCATIONS	AM				PM				
DEPART KLAMATH COMMUNITY COLLEGE	7:55	8:55	9:55	10:55	11:55	12:55	1:55	2:55	3:55
HWY 39 & OC&E TRAIL	7:56	8:56	9:56	10:56	11:56	12:56	1:56	2:56	3:56
KELLER RD. & ALT WAY	7:57	8:57	9:57	10:57	11:57	12:57	1:57	2:57	3:57
KELLER RD. & BELLM WAY	7:57	8:57	9:57	10:57	11:57	12:57	1:57	2:57	3:57
HARLAN & RIO VISTA WAY	7:58	8:58	9:58	10:58	11:58	12:58	1:58	2:58	3:58
HARLAN & GRENADA WAY	7:59	8:59	9:59	10:59	11:59	12:59	1:59	2:59	3:59
MADISON & ESTATES DR.	7:59	8:59	9:59	10:59	11:59	12:59	1:59	2:59	3:59
MADISON & INDEPENDENCE DR.	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00
MADISON & MACK AVE.	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00
MADISON & DELAWARE AVE.	8:01	9:01	10:01	11:01	12:01	1:01	2:01	3:01	4:01
HOMEDALE & SAFEWAY	8:02	9:02	10:02	11:02	12:02	1:02	2:02	3:02	4:02
S.6TH & WIARD ST.	8:04	9:04	10:04	11:04	12:04	1:04	2:04	3:04	4:04
S.6TH & GARY	8:05	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05
S.6TH & EXECUTIVE PLAZA	8:06	9:06	10:06	11:06	12:06	1:06	2:06	3:06	4:06
ARRIVE ALTAMONT & FAIRGROUNDS	8:08	9:08	10:08	11:08	12:08	1:08	2:08	3:08	4:08
DEPART ALTAMONT & FAIRGROUNDS	8:15	9:15	10:15	11:15	12:15	1:15	2:15	3:15	4:15
S.6TH & DOLLAR TREE	8:16	9:16	10:16	11:16	12:16	1:16	2:16	3:16	4:16
AVALON ST. & SHERM'S	8:17	9:17	10:17	11:17	12:17	1:17	2:17	3:17	4:17
WASHBURN WAY & FRED MEYER	8:18	9:18	10:18	11:18	12:18	1:18	2:18	3:18	4:18
EBERLEIN & WASHBURN WAY	8:19	9:19	10:19	11:19	12:19	1:19	2:19	3:19	4:19
EBERLEIN & DIVISION	8:19	9:19	10:19	11:19	12:19	1:19	2:19	3:19	4:19
EAST MAIN & WANTLAND	8:19	9:19	10:19	11:19	12:19	1:19	2:19	3:19	4:19
EAST MAIN & DARROW	8:20	9:20	10:20	11:20	12:20	1:20	2:20	3:20	4:20
EAST MAIN & GARDEN	8:20	9:20	10:20	11:20	12:20	1:20	2:20	3:20	4:20
EAST MAIN & OAK	8:21	9:21	10:21	11:21	12:21	1:21	2:21	3:21	4:21
EAST MAIN & S. ELDORADO AVE. GINO'S	8:22	9:22	10:22	11:22	12:22	1:22	2:22	3:22	4:22
MAIN ST. & SPRING ST. MUSEUM	8:24	9:24	10:24	11:24	12:24	1:24	2:24	3:24	4:24
MAIN ST. & 11TH (THE GEORGE)	8:25	9:25	10:25	11:25	12:25	1:25	2:25	3:25	4:25
MAIN ST. & 9TH ST. MED/DEN BLDG.	8:26	9:26	10:26	11:26	12:26	1:26	2:26	3:26	4:26
ARRIVE PINE STREET STATION	8:28	9:28	10:28	11:28	12:28	1:28	2:28	3:28	4:28
DEPART PINE STREET STATION	8:30	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30
KLAMATH AVE. & 8TH ST.	8:31	9:31	10:31	11:31	12:31	1:31	2:31	3:31	4:31
11TH ST. & WASHINGTON	8:34	9:34	10:34	11:34	12:34	1:34	2:34	3:34	4:34
11TH ST. & GRANT	8:34	9:34	10:34	11:34	12:34	1:34	2:34	3:34	4:34
OREGON AVE. & FULTON ST.	8:35	9:35	10:35	11:35	12:35	1:35	2:35	3:35	4:35
OREGON AVE. & ADDISON ST.	8:36	9:36	10:36	11:36	12:36	1:36	2:36	3:36	4:36
BIEHN ST. & LYTTON ST.	8:37	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37
BIEHN ST. & HAWTHORNE ST	8:37	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37
BIEHN ST. & PELICAN CINEMAS	8:38	9:38	10:38	11:38	12:38	1:38	2:38	3:38	4:38
DAHILIA ST. & ALMOND BURGER KING	8:40	9:40	10:40	11:40	12:40	1:40	2:40	3:40	4:40
ALMOND ST. & DAGGETT	8:40	9:40	10:40	11:40	12:40	1:40	2:40	3:40	4:40
ARRIVE OIT	8:41	9:41	10:41	11:41	12:41	1:41	2:41	3:41	4:41
DEPART OIT AS #2 SOUTH	8:43	9:43	10:43	11:43	12:43	1:43	2:43	3:43	4:43

Note: stops in yellow are transfer stations.

Figure 2b. BTS Fixed Route Service Schedule (Mainline #2 Route)

MAINLINE #2 SOUTHBOUND STOP LOCATIONS	AM				PM				
ARRIVE OIT	8:41	9:41	10:41	11:41	12:41	1:41	2:41	3:41	4:41
DEPART OIT	8:43	9:43	10:43	11:43	12:43	1:43	2:43	3:43	4:43
DAGGETT AVE. & UHRMANN RD.	8:44	9:44	10:44	12:44	13:44	1:44	2:44	3:44	4:44
DAGGETT AVE. & MOUNTAIN VIEW	8:44	9:44	10:44	11:44	12:44	1:44	2:44	3:44	4:44
DAGGETT AVE. & SHALLOCK	8:44	9:44	10:44	11:44	12:44	1:44	2:44	3:44	4:44
ELDORADO AVE. & KBBH	8:45	9:45	10:45	11:45	12:45	1:45	2:45	3:45	4:45
ELDORADO AVE. & PEACH	8:46	9:46	10:46	11:46	12:46	1:46	2:46	3:46	4:46
ELDORADO AVE. & BIRCH	8:47	9:47	10:47	11:47	12:47	1:47	2:47	3:47	4:47
ELDORADO AVE. & DEL MORO	8:47	9:47	10:47	11:47	12:47	1:47	2:47	3:47	4:47
ELDORADO AVE. & FREMONT	8:48	9:48	10:48	11:48	12:48	1:48	2:48	3:48	4:48
ELDORADO AVE. & EARLE	8:48	9:48	10:48	11:48	12:48	1:48	2:48	3:48	4:48
ESPLANADE AVE. & N. SPRING	8:50	9:50	10:50	11:50	12:50	1:50	2:50	3:50	4:50
MAIN ST. & 11TH ST. THE GEORGE	8:52	9:52	10:52	11:52	12:52	1:52	2:52	3:52	4:52
MAIN ST. & 9TH ST. MED/DEN BLDG.	8:52	9:52	10:52	11:52	12:52	1:52	2:52	3:52	4:52
ARRIVE PINE STREET STATION	8:54	9:54	10:54	11:54	12:54	1:54	2:54	3:54	4:54
DEPART PINE STREET STATION	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00 5:00 END
KLAMATH AVE. & 8TH ST.	8:01	9:01	10:01	11:01	12:01	1:01	2:01	3:01	4:01
8TH ST. & EAGLERIDGE	8:01	9:01	10:01	11:01	12:01	1:01	2:01	3:01	4:01
ELM ST. & MARKET ST.	8:02	9:02	10:02	11:02	12:02	1:02	2:02	3:02	4:02
SPRING ST. & AMTRAK & POINT	8:03	9:03	10:03	11:03	12:03	1:03	2:03	3:03	4:03
OAK AVE. & BROAD ST.	8:03	9:03	10:03	11:03	12:03	1:03	2:03	3:03	4:03
BROAD ST. & MAIN ST.	8:04	9:04	10:04	11:04	12:04	1:04	2:04	3:04	4:04
MAIN ST. & MORTIMER ST.	8:05	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05
MAIN ST. & BIKE PATH	8:05	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05
WASHBURN WAY & GARDEN ST.	8:06	9:06	10:06	11:06	12:06	1:06	2:06	3:06	4:06
WASHBURN WAY & APPLGATE ST.	8:07	9:07	10:07	11:07	12:07	1:07	2:07	3:07	4:07
WASHBURN WAY & EBERLEIN ST.	8:07	9:07	10:07	11:07	12:07	1:07	2:07	3:07	4:07
WASHBURN WAY & FRED MEYER	8:07	9:07	10:07	11:07	12:07	1:07	2:07	3:07	4:07
SHASTA WAY & WASHBURN WAY	8:08	9:08	10:08	11:08	12:08	1:08	2:08	3:08	4:08
AVALON ST & MCDONALD'S / COASTAL	8:09	9:09	10:09	11:09	12:09	1:09	2:09	3:09	4:09
S.6TH & ROSS	8:10	9:10	10:10	11:10	12:10	1:10	2:10	3:10	4:10
SENIOR CENTER	8:11	9:11	10:11	11:11	12:11	1:11	2:11	3:11	4:11
ARRIVE ALTAMONT & FAIRGROUNDS	8:12	9:12	10:12	11:12	12:12	1:12	2:12	3:12	4:12
DEPART ALTAMONT & FAIRGROUNDS	8:18	9:18	10:18	11:18	12:18	1:18	2:18	3:18	4:18
S.6TH & HARBOR FREIGHT	8:19	9:19	10:19	11:19	12:19	1:19	2:19	3:19	4:19
S.6TH & GARY ST. (KFC)	8:21	9:21	10:21	11:21	12:21	1:21	2:21	3:21	4:21
S.6TH & HOPE ST. (CASEY'S)	8:22	9:22	10:22	11:22	12:22	1:22	2:22	3:22	4:22
S. 6TH & LUTHERAN CHURCH	8:23	9:23	10:23	11:23	12:23	1:23	2:23	3:23	4:23
HOMEDALE & LUTHERAN SQUARE	8:23	9:23	10:23	11:23	12:23	1:23	2:23	3:23	4:23
HOMEDALE & MARYLAND AVE.	8:24	9:24	10:24	11:24	12:24	1:24	2:24	3:24	4:24
HOMEDALE & HARLAN DR.	8:25	9:25	10:25	11:25	12:25	1:25	2:25	3:25	4:25
HOMEDALE & BRISTOL AVE.	8:25	9:25	10:25	11:25	12:25	1:25	2:25	3:25	4:25
HOMEDALE & BARRY AVE.	8:26	9:26	10:26	11:26	12:26	1:26	2:26	3:26	4:26
HOMEDALE & BARTLETT	8:26	9:26	10:26	11:26	12:26	1:26	2:26	3:26	4:26
HOMEDALE & RUSSET DR.	8:26	9:26	10:26	11:26	12:26	1:26	2:26	3:26	4:26
HOMEDALE & AMERICANA	8:26	9:26	10:26	11:26	12:26	1:26	2:26	3:26	4:26

MAINLINE #2 NORTHBOUND STOP LOCATIONS	AM				PM				
GLENWOOD & ANKENY ST.	8:27	9:27	10:27	11:27	12:27	1:27	2:27	3:27	4:27
GLENWOOD & LAURELWOOD DR.	8:28	9:28	10:28	11:28	12:28	1:28	2:28	3:28	4:28
LAURELWOOD & GATEWOOD DR.	8:29	9:29	10:29	11:29	12:29	1:29	2:29	3:29	4:29
GATEWOOD & GOLDEN CT.	8:29	9:29	10:29	11:29	12:29	1:29	2:29	3:29	4:29
BARTLETT AVE & HOMEDALE	8:30	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30
HOMEDALE & STURDIVANT AVE.	8:31	9:31	10:31	11:31	12:31	1:31	2:31	3:31	4:31
HOMEDALE & SYLVIA AVE.	8:31	9:31	10:31	11:31	12:31	1:31	2:31	3:31	4:31
HOMEDALE & HARLAN DR.	8:32	9:32	10:32	11:32	12:32	1:32	2:32	3:32	4:32
HOMEDALE & LELAND DR.	8:33	9:33	10:33	11:33	12:33	1:33	2:33	3:33	4:33
HOMEDALE & DELAWARE AVE.	8:34	9:34	10:34	11:34	12:34	1:34	2:34	3:34	4:34
HOMEDALE & SAFEWAY	8:35	9:35	10:35	11:35	12:35	1:35	2:35	3:35	4:35
S.6TH ST. & WIARD ST.	8:37	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37
S.6TH. & GARY ST.	8:38	9:38	10:38	11:38	12:38	1:38	2:38	3:38	4:38
S.6TH & EXECUTIVE PLAZA	8:39	9:39	10:39	11:39	12:39	1:39	2:39	3:39	4:39
ARRIVES ALTAMONT & FAIRGROUNDS	8:40	9:40	10:40	11:40	12:40	1:40	2:40	3:40	4:40
DEPART ALTAMONT & FAIRGROUNDS	8:45	9:45	10:45	11:45	12:45	1:45	2:45	3:45	4:45
S.6TH & DOLLAR TREE	8:46	9:46	10:46	11:46	12:46	1:46	2:46	3:46	4:46
AVALON ST. & SHERM'S	8:47	9:47	10:47	11:47	12:47	1:47	2:47	3:47	4:47
WASHBURN WAY & FRED MYER	8:48	9:48	10:48	11:48	12:48	1:48	2:48	3:48	4:48
WASHBURN WAY & EBERLEIN AVE.	8:48	9:48	10:48	11:48	12:48	1:48	2:48	3:48	4:48
WASHBURN WAY & DARROW AVE.	8:48	9:48	10:48	11:48	12:48	1:48	2:48	3:48	4:48
WASHBURN WAY & GARDEN AVE.	8:49	9:49	10:49	11:49	12:49	1:49	2:49	3:49	4:49
MAIN ST. & BIKE PATH CANAL	8:52	9:52	10:52	11:52	12:52	1:52	2:52	3:52	4:52
MAIN ST. & ELLA REDKEY POOL	8:52	9:52	10:52	11:52	12:52	1:52	2:52	3:52	4:52
MAIN ST. & SPRING ST. MUSEUM	8:53	9:53	10:53	11:53	12:53	1:53	2:53	3:53	4:53
MAIN ST. & 11TH ST. THE GEORGE	8:53	9:53	10:53	11:53	12:53	1:53	2:53	3:53	4:53
MAIN ST. & 9TH ST. MED/DEN BLDG.	8:54	9:54	10:54	11:54	12:54	1:54	2:54	3:54	4:54
ARRIVE PINE STREET STATION	8:55	9:55	10:55	11:55	12:55	1:55	2:55	3:55	4:55
DEPART PINE STREET STATION	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00 5:00 END
KLAMATH & 8TH ST.	8:01	9:01	10:01	11:01	12:01	1:01	2:01	3:01	4:01
ESPLANADE AVE. & N. SPRING ST.	8:02	9:02	10:02	11:02	12:02	1:02	2:02	3:02	4:02
ELDORADO AVE. & EARLE ST.	8:04	9:04	10:04	11:04	12:04	1:04	2:04	3:04	4:04
ELDORADO AVE. & FREMONT ST.	8:05	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05
ELDORADO AVE. & LAWRENCE ST.	8:05	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05
ELDORADO AVE. & LEXINGTON ST.	8:06	9:06	10:06	11:06	12:06	1:06	2:06	3:06	4:06
ELDORADO AVE. & KLAMATH VIEW RETIREMENT	8:06	9:06	10:06	11:06	12:06	1:06	2:06	3:06	4:06
DAGGETT AVE. & CLAIRMONT AVE.	8:07	9:07	10:07	11:07	12:07	1:07	2:07	3:07	4:07
DAGGETT AVE. & MOUNTAIN VIEW BLVD	8:07	9:07	10:07	11:07	12:07	1:07	2:07	3:07	4:07
DAGGETT AVE. & SKY LAKES HOSPITAL	8:08	9:08	10:08	11:08	12:08	1:08	2:08	3:08	4:08
ARRIVE OIT	8:09	9:09	10:09	11:09	12:09	1:09	2:09	3:09	4:09
DEPART OIT AS #1 SOUTH	8:13	9:13	10:13	11:13	12:13	1:13	2:13	3:13	4:13

Note: stops in yellow are transfer stations.

Figure 2c. BTS Fixed Route Service Schedule (Stewart Lennox #3 and Pelican City #5 Routes)

STEWART LENNOX #3 STOP LOCATION								
ARRIVE PINE STREET STATION	8:57	9:57	10:57	11:57	1:57	2:57	3:57	4:57
DEPART PINE STREET STATION	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00
MAIN ST. & 3RD ST.	9:01	10:01	11:01	12:01	1:01	2:01	3:01	4:01
MAIN ST. & 1ST ST.	9:02	10:02	11:02	12:02	1:02	2:02	3:02	4:02
MAIN ST. & BALDWIN HOTEL	9:02	10:02	11:02	12:02	1:02	2:02	3:02	4:02
RIVERSIDE DR. & CRISIS CENTER	9:02	10:02	11:02	12:02	1:02	2:02	3:02	4:02
RIVERSIDE DR. & GREENSPRINGS DR.	9:03	10:03	11:03	12:03	1:03	2:03	3:03	4:03
RIVERSIDE DR. & FRONTAGE RD.	9:04	10:04	11:04	12:04	1:04	2:04	3:04	4:04
RIVERSIDE DR. & ABILENE	9:04	10:04	11:04	12:04	1:04	2:04	3:04	4:04
RIVERSIDE DR. & GREENSPRINGS DR.	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05
GREENSPRINGS DR. & VILLA WEST	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05
GREENSPRINGS DR. & TURTLE COVE	9:06	10:06	11:06	12:06	1:06	2:06	3:06	4:06
CORTEZ & BALSAM DR.	9:07	10:07	11:07	12:07	1:07	2:07	3:07	4:07
BALSAM DR. & EMERALD DR.	9:08	10:08	11:08	12:08	1:08	2:08	3:08	4:08
ORINDALE RD. & BALSAM DR.	9:09	10:09	11:09	12:09	1:09	2:09	3:09	4:09
ORINDALE RD. & SUNNYSIDE DR.	9:10	10:10	11:10	12:10	1:10	2:10	3:10	4:10
4690 WEYERHAUSER RD.	9:12	10:12	11:12	12:12	1:12	2:12	3:12	4:12
WEYERHAUSER RD. & PEGGY AVE.	9:12	10:12	11:12	12:12	1:12	2:12	3:12	4:12
WEYERHAUSER RD. & MAHAN DR.	9:12	10:12	11:12	12:12	1:12	2:12	3:12	4:12
WEYERHAUSER RD. & RAE ST.	9:13	10:13	11:13	12:13	1:13	2:13	3:13	4:13
HIGHWAY 66 ACROSS RAY'S MARKET	9:16	10:16	11:16	12:16	1:16	2:16	3:16	4:16
AGATE ST. & DOLLAR GENERAL	9:17	10:17	11:17	12:17	1:17	2:17	3:17	4:17
GREENSPRINGS DR. & COAST TRUCK	9:19	10:19	11:19	12:19	1:19	2:19	3:19	4:19
GREENSPRINGS DR. & RV PARK	9:19	10:19	11:19	12:19	1:19	2:19	3:19	4:19
GREENSPRINGS DR. & MALLARD LANE	9:20	10:20	11:20	12:20	1:20	2:20	3:20	4:20
RIVERSIDE DR. & AMERICAN GAS	9:21	10:21	11:21	12:21	1:21	2:21	3:21	4:21
RIVERSIDE DR. & DISCOVER KLAMATH	9:22	10:22	11:22	12:22	1:22	2:22	3:22	4:22
VETERANS PARK	9:23	10:23	11:23	12:23	1:23	2:23	3:23	4:23
KLAMATH AVE. & 3RD ST.	9:23	10:23	11:23	12:23	1:23	2:23	3:23	4:23
4TH ST. & PINE ST.	9:24	10:24	11:24	12:24	1:24	2:24	3:24	4:24
ARRIVE PINE STREET STATION	9:25	10:25	11:25	12:25	1:25	2:25	3:25	4:25
DEPART PINE STREET STATION	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30

PELICAN CITY #5 STOP LOCATION								
ARRIVE PINE STREET STATION	8:28	9:28	10:28	11:28	1:28	2:28	3:28	4:28
DEPART PINE STREET STATION	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30
LAKEPORT BLVD & MONTELIUS ST.	9:36	10:36	11:36	12:36	1:36	2:36	3:36	4:36
HARVARD ST. & MCLEAN ST.	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37
TORREY ST. & CORVALIS ST.	9:38	10:38	11:38	12:38	1:38	2:38	3:38	4:38
CALIFORNIA AVE. & WOCUS ST.	9:38	10:38	11:38	12:38	1:38	2:38	3:38	4:38
CALIFORNIA AVE. & WEST OREGON AVE.	9:39	10:39	11:39	12:39	1:39	2:39	3:39	4:39
CALIFORNIA AVE. & FRONT ST.	9:40	10:40	11:40	12:40	1:40	2:40	3:40	4:40
NEVADA ST. & KILN ST.	9:42	10:42	11:42	12:42	1:42	2:42	3:42	4:42
NEVADA ST. & 97	9:42	10:42	11:42	12:42	1:42	2:42	3:42	4:42
SISKIYOU ST. & DELTA ST.	9:43	10:43	11:43	12:43	1:43	2:43	3:43	4:43
CALIFORNIA & 3RD ST.	9:44	10:44	11:44	12:44	1:44	2:44	3:44	4:44
3RD ST. & JEFFERSON ST.	9:46	10:46	11:46	12:46	1:46	2:46	3:46	4:46
PINE ST. & 3RD ST.	9:46	10:46	11:46	12:46	1:46	2:46	3:46	4:46
ARRIVE PINE STREET STATION	9:46	10:46	11:46	12:46	1:46	2:46	3:46	4:46
DEPART PINE STREET STATION	9:47	10:47	11:47	12:47	1:47	2:47	3:47	4:47
5TH ST. & PLUM	9:49	10:49	11:49	12:49	1:49	2:49	3:49	4:49
S. 6TH & OPEN DOOR	9:51	10:51	11:51	12:51	1:51	2:51	3:51	4:51
S. 6TH & HOLIDAY INN	9:52	10:52	11:52	12:52	1:52	2:52	3:52	4:52
S. 6TH & ROSS	9:53	10:53	11:53	12:53	1:53	2:53	3:53	4:53
SENIOR CENTER	9:54	10:54	11:54	12:54	1:54	2:54	3:54	4:54
ARRIVE ALTAMONT & FAIRGROUNDS	9:55	10:55	11:55	12:55	1:55	2:55	3:55	4:55 END
DEPART ALTAMONT & FAIRGROUNDS	10:00	11:00	12:00	1:00	2:00	3:00	4:00	

Note: stops in yellow are transfer stations.

Figure 2d. BTS Fixed Route Service Schedule (South Suburbs #6 and Moyina Heights #4 Routes)

SOUTH SUBURBS #6 STOP LOCATION										MOYINA HEIGHTS #4 STOP LOCATION									
ARRIVE ALTAMONT & FAIRGROUNDS		8:55	9:55	10:55	11:55	12:55	1:55	2:55	3:55	ARRIVE ALTAMONT & FAIRGROUNDS	8:25	9:25	10:25	11:25	12:25	1:25	2:25	3:25	4:25
DEPART ALTAMONT & FAIRGROUNDS	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	DEPART ALTAMONT & FAIRGROUNDS	8:28	9:28	10:28	11:28	12:28	1:28	2:28	3:28	4:28
CROSBY ST. & WASHBURN WAY	8:02	9:02	10:02	11:02	12:02	1:02	2:02	3:02	4:02	SENIOR CENTER	8:29	9:29	10:29	11:29	12:29	1:29	2:29	3:29	4:29
WASHBURN WAY & HILYARD AVE.	8:03	9:03	10:03	11:03	12:03	1:03	2:03	3:03	4:03	ARTHUR ST. & SHATA WAY	8:29	9:29	10:29	11:29	12:29	1:29	2:29	3:29	4:29
WALMART	8:05	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05	SHASTA WAY & CREST ST. CANAL	8:30	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30
LAVERNE ST. & EPICENTER	8:07	9:07	10:07	11:07	12:07	1:07	2:07	3:07	4:07	VANDEMBERG WAY & KLAMATH COUNTY JAIL	8:32	9:32	10:32	11:32	12:32	1:32	2:32	3:32	4:32
LAVERNE ST. & ALTAMONT AVE.	8:08	9:08	10:08	11:08	12:08	1:08	2:08	3:08	4:08	VANDEMBERG WAY & FOOHILLS	8:33	9:33	10:33	11:33	12:33	1:33	2:33	3:33	4:33
ALTAMONT AVE. & BRISTOL AVE.	8:08	9:08	10:08	11:08	12:08	1:08	2:08	3:08	4:08	FOOTHILLS & STEEN SPORTS PARK	8:34	9:34	10:34	11:34	12:34	1:34	2:34	3:34	4:34
ALTAMONT AVE. & ANDERSON AVE.	8:09	9:09	10:09	11:09	12:09	1:09	2:09	3:09	4:09	FOOTHILLS & HOMEDAILE AVE.	8:35	9:35	10:35	11:35	12:35	1:35	2:35	3:35	4:35
ANDERSON AVE. & SUMMERS LANE	8:10	9:10	10:10	11:10	12:10	1:10	2:10	3:10	4:10	PATTERSON AVE. & SPRINGCREST ST.	8:37	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37
SUMMERS LANE & STURDIVANT AVE.	8:11	9:11	10:11	11:11	12:11	1:11	2:11	3:11	4:11	EBERLEIN ST. & CARLSON ST.	8:37	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37
SUMMERS LANE & BRISTOL AVE.	8:12	9:12	10:12	11:12	12:12	1:12	2:12	3:12	4:12	MCCLELLAN AVE. & EBERLEIN AVE.	8:38	9:38	10:38	11:38	12:38	1:38	2:38	3:38	4:38
SUMMERS LANE & MIA & PIA'S	8:13	9:13	10:13	11:13	12:13	1:13	2:13	3:13	4:13	MCCLELLAN AVE. & SHASTA WAY	8:38	9:38	10:38	11:38	12:38	1:38	2:38	3:38	4:38
SUMMERS LANE & MAZAMA SCHOOL	8:13	9:13	10:13	11:13	12:13	1:13	2:13	3:13	4:13	ALVA AVE. & CHINCHILLA WAY	8:39	9:39	10:39	11:39	12:39	1:39	2:39	3:39	4:39
HILYARD ST. & CREST ST.	8:14	9:14	10:14	11:14	12:14	1:14	2:14	3:14	4:14	PATTERSON AVE. & WINEMA WAY	8:41	9:41	10:41	11:41	12:41	1:41	2:41	3:41	4:41
HILYARD ST. & ALTAMONT AVE.	8:14	9:14	10:14	11:14	12:14	1:14	2:14	3:14	4:14	SHASTA WAY & MADISON ST.	8:42	9:42	10:42	11:42	12:42	1:42	2:42	3:42	4:42
HILYARD ST. & WASHBURN WAY	8:15	9:15	10:15	11:15	12:15	1:15	2:15	3:15	4:15	SHASTA WAY & HOMEDAILE AVE.	8:42	9:42	10:42	11:42	12:42	1:42	2:42	3:42	4:42
WASHBURN WAY & CROSBY ST.	8:16	9:16	10:16	11:16	12:16	1:16	2:16	3:16	4:16	SHASTA WAY & KANE ST.	8:43	9:43	10:43	11:43	12:43	1:43	2:43	3:43	4:43
WASHBURN WAY & S.6TH ST.	8:16	9:16	10:16	11:16	12:16	1:16	2:16	3:16	4:16	SHASTA WAY & IVORY ST.	8:43	9:43	10:43	11:43	12:43	1:43	2:43	3:43	4:43
S. 6TH & ROSS	8:17	9:17	10:17	11:17	12:17	1:17	2:17	3:17	4:17	SHASTA WAY & GARY ST.	8:44	9:44	10:44	11:44	12:44	1:44	2:44	3:44	4:44
ARRIVE ALTAMONT & FAIRGROUNDS	8:18	9:18	10:18	11:18	12:18	1:18	2:18	3:18	4:18	SHASTA WAY & DERBY ST.	8:44	9:44	10:44	11:44	12:44	1:44	2:44	3:44	4:44
DEPART ALTAMONT & FAIRGROUNDS	8:28	9:28	10:28	11:28	12:28	1:28	2:28	3:28	4:28	ALAMEDA & YMCA	8:45	9:45	10:45	11:45	12:45	1:45	2:45	3:45	4:45
										AVALON ST. & KLAMATH HOUSING AUTH.	8:46	9:46	10:46	11:46	12:46	1:46	2:46	3:46	4:46
										SENIOR CENTER	8:47	9:47	10:47	11:47	12:47	1:47	2:47	3:47	4:47
										ARRIVE ALTAMONT & FAIRGROUNDS	8:47	9:47	10:47	11:47	12:47	1:47	2:47	3:47	4:47
										DEPART ALTAMONT & FAIRGROUNDS	8:48	9:48	10:48	11:48	12:48	1:48	2:48	3:48	4:48
										S.6TH ST. & DOLLAR TREE	8:48	9:48	10:48	11:48	12:48	1:48	2:48	3:48	4:48
										S.6TH ST. & WASHBURN WAY	8:50	9:50	10:50	11:50	12:50	1:50	2:50	3:50	4:50
										S.6TH ST. & EAST MAIN ST.	8:52	9:52	10:52	11:52	12:52	1:52	2:52	3:52	4:52
										S.6TH ST. & PLUM	8:53	9:53	10:53	11:53	12:53	1:53	2:53	3:53	4:53
										ARRIVE PINE STREET STATION	8:57	9:57	10:57	11:57	12:57	1:57	2:57	3:57	4:57 END
										DEPART PINE STREET STATION AS #3 FEEDER	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	

Note: stops in yellow are transfer stations.

The fares for this service are recorded in Table 1. The reduced fares are available for seniors or people with disabilities who apply and qualify for the reduced fare program. Further, Veterans and passengers aged 18 years and younger ride for free, as well as OIT and KCC students with valid student identification cards. Passes and tokens can either be purchased directly from all bus drivers or with a mail-in form that is available on BTS’s website.

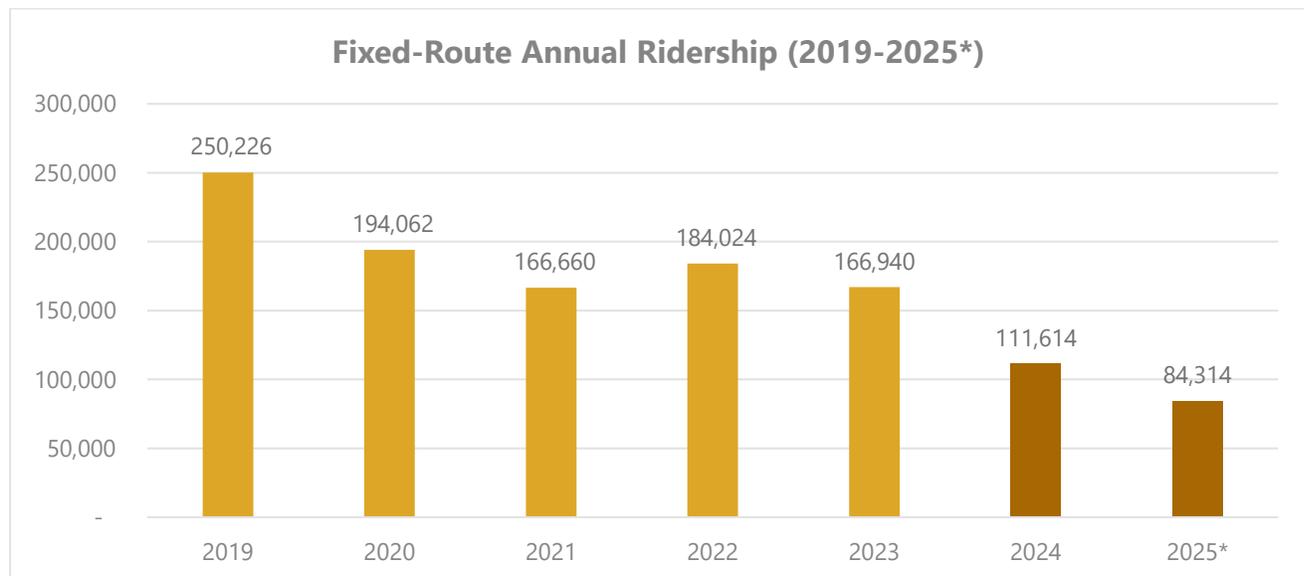
Table 1: BTS Fixed Route Service Fares

Fare	Cash	Day Pass	Token (10)	Monthly Pass
Regular	\$0.75	\$1.50	\$7.50	\$27
Reduced	\$0.50	\$1.25	\$5.00	\$18
Youth/ Students	Riders under 18 and college students with valid student IDs ride free.			

Annual ridership for BTS’s fixed-route service, shown in Exhibit 1, has steadily declined compared to pre-pandemic. Ridership fell from 250,226 rides in 2019 to 194,062 rides in 2020, largely due to reduced service and travel during the COVID-19 pandemic. It continued to fluctuate at lower levels through 2023, ranging between roughly 166,000 and 184,000 rides annually.

In April 2024, BTS implemented a service reduction to right-size their operations due to funding shortages. This included reducing daily service hours from between 6:30AM and 7:30PM to between 8:00AM and 5:00PM and eliminating Saturday service (no previous Sunday service). Exhibit 1 shows ridership numbers in 2024 and 2025 with darker chart bars to highlight the reduced ridership following service reductions. Through October 2025, ridership is down 13% compared to the same period in 2024, reflecting a continued downward trend in fixed-route usage. This continued downward trend is likely due to riders finding alternate transit during the COVID-19 pandemic and continuing to use those routes and services

Exhibit 1. Fixed-Route Annual Ridership (2019-2025*)

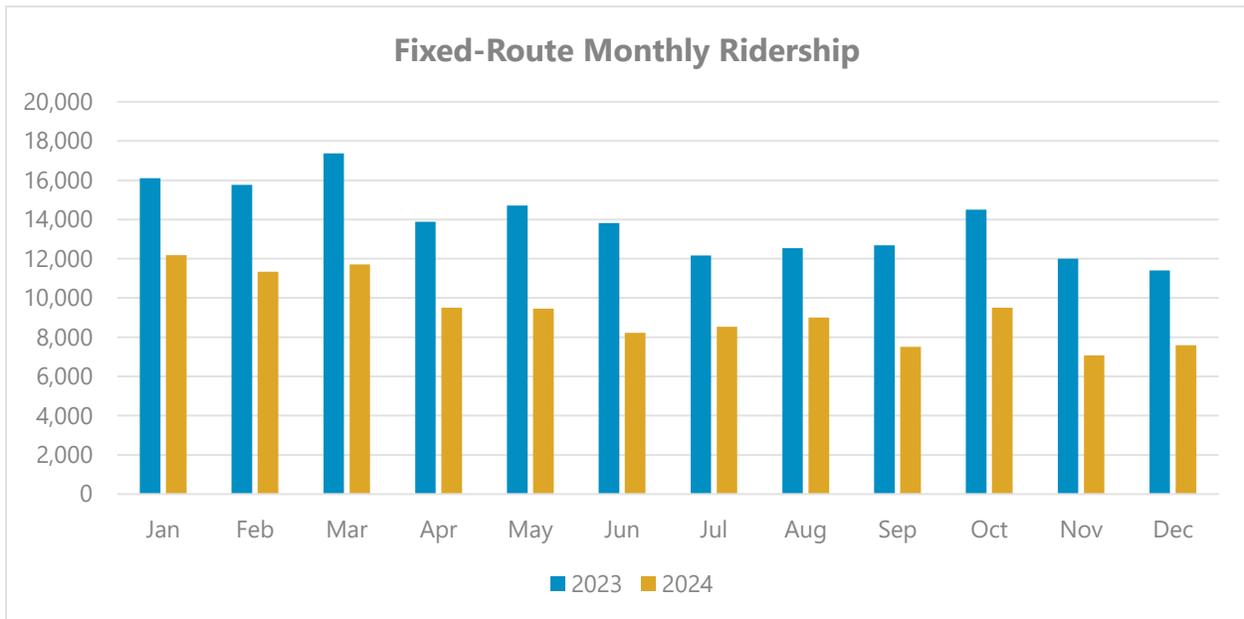


*Data shown is from January 1 through October 31, 2025.

As shown in Exhibit 2, monthly ridership had already declined between 2023 and early 2024, with January to March levels down 32% to 48% compared to the previous year. Following the service reduction, ridership from April to December fell further, ranging from 38% to as much as 70% below the same period in 2023. Average monthly ridership was 13,912 in 2023 and 9,301 in 2024. This downtrend is likely due to riders adjusting to the service reduction and using other transit services.

Seasonal ridership trends in 2024 were consistent with trends in the previous year, with the highest levels in January through March and the lowest in November and December.

Exhibit 2. Fixed-Route Monthly Ridership



Basin Lift

Basin Lift, sometimes referred to as “paratransit” or Basin Life demand response service, provides door-to-door, wheelchair accessible transportation service to those over 65 or who have an Americans with Disabilities Act (ADA) qualifying disability who find it challenging to utilize the fixed route service. Riders who believe they have a disability preventing them from using the fixed route service must submit a Basin Lift eligibility application for review and approval to use Basin Lift; riders aged 65 and older automatically qualify. Riders can complete the applications online or by calling the Basin Life Call Center.

Basin Lift service is available Monday-Friday (except for major holidays) from 8:00AM to 5:00PM (last pick-up is at 4:30 PM) and operates within a ¾-mile radius on either side of the BTS fixed routes. To schedule a trip, riders must call the Basin Lift Call Center by 5:00 PM the day before the requested ride. Trip requests for Monday must be called in on the Friday before as the call center operates Monday-Friday from 8:00AM to 5:00PM.

The standard cash fare is \$1.50 per one-way trip and there are no limitations on ride destinations in the Klamath Falls urban growth boundary. Riders must have exact change for the drivers. A 20-ride punch card pass is available for \$30. Punch card passes can be purchased directly from drivers with cash or

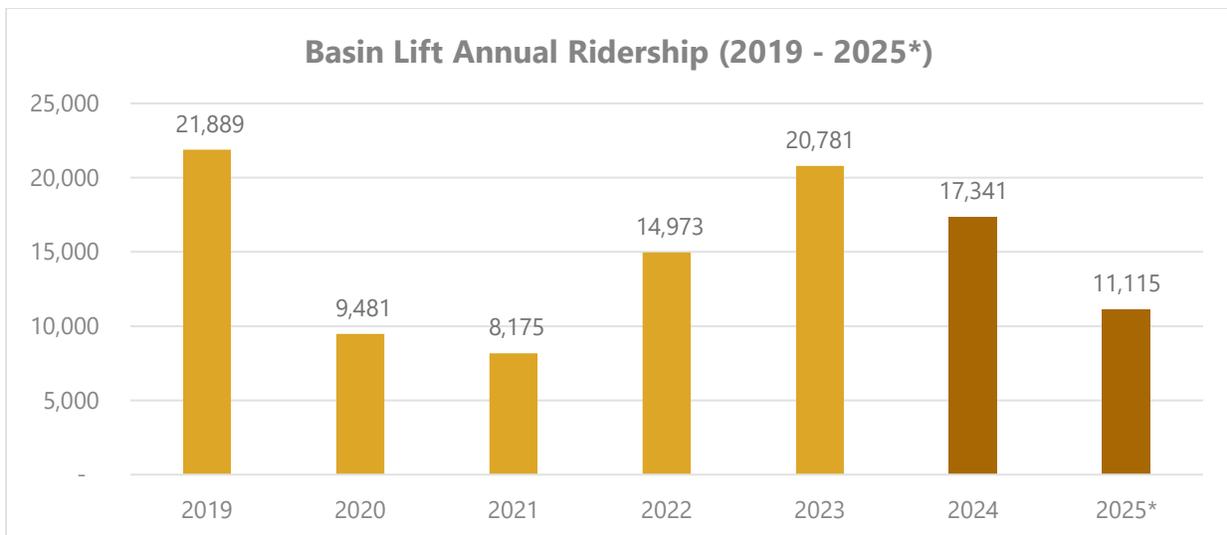
check, or from the Basin Lift Call Center in person or over the phone with debit or credit. Basin Lift eligible riders can also use the fixed route service at the reduced fare prices.

BTS provides additional details for riders of this service, such as personal care attendants/guest riders, pets, take-along items (e.g., groceries), arrival and departure planning, cancelations, etc., in a Basin Lift handbook.

In a 2025 snowstorm that made access to fixed route mainlines difficult, Basin Lift reported 50 rides to crucial medical appointments for their customers.

Annual ridership for Basin Lift has fluctuated since 2019. Ridership fell 57% from 2019 to 2020 largely due to the COVID-19 pandemic, reaching a low of 8,175 riders 2021; this was 65% below pre-pandemic levels. In 2022, ridership increased by 83% compared to 2021 levels, and nearly returned to pre-pandemic levels in 2023. In 2024, ridership declined, and through October 2025, ridership has been down 36% compared to the same period in 2024, indicating a continued downward trend through 2025.

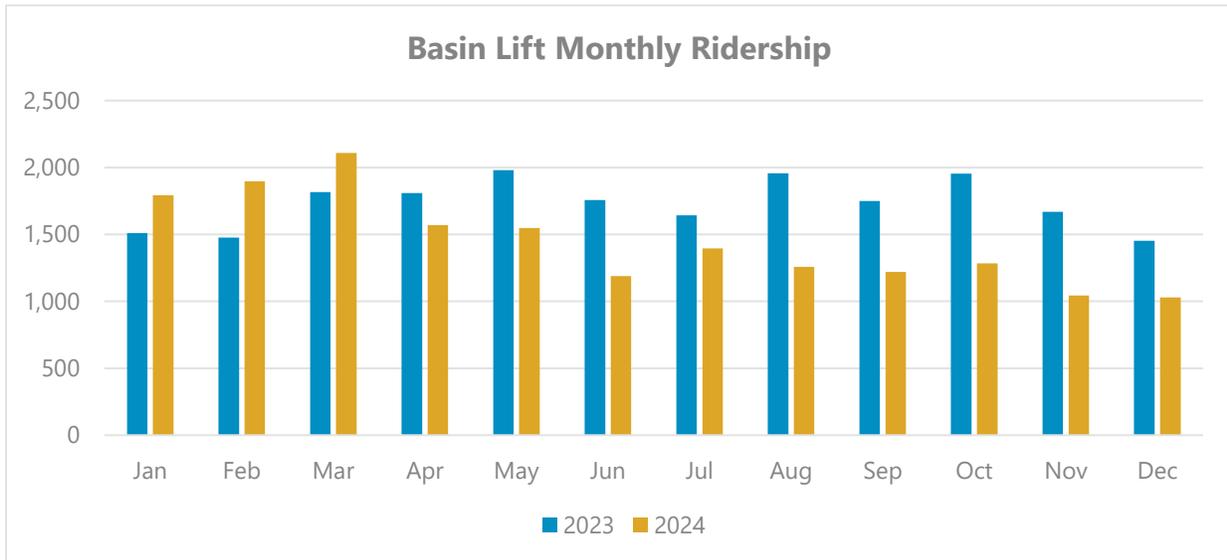
Exhibit 3. Basin Lift Annual Ridership (2019-2025*)



**Data shown is from January 1 through October 31, 2025.*

As shown in Exhibit 4, average monthly ridership in 2024 was approximately 1,445 riders, compared with 1,732 riders per month in 2023. Ridership in 2024 initially exceeded 2023 levels, but following the service reduction in April, ridership dropped below the previous year. While 2023 saw relatively steady monthly ridership, 2024 experienced a decline between March and April, coinciding with the service reduction.

Exhibit 4. Basin Lift Monthly Ridership



Basin Connect

Funded by the Statewide Transportation Improvement Fund (STIF) (payroll transportation tax), the Basin Connect service is a reservation driven demand-based service that connects riders in cities and communities in Klamath County to Klamath Falls. Basin Connect is free of charge but requires calling to reserve a ride the day before. Riders arriving in Klamath Falls will receive a fixed route Day Pass, and seniors 65 years of age and older are permitted to apply to use Basin Lift complementary paratransit services available within BTS district boundaries. In addition, qualified service animals are allowed on board, and each bus is wheelchair accessible and meets ADA specifications. Wheelchairs must be secured to the vehicle with a four-point tie down system.

The schedule for this service is listed below and shown in Figure 3:

- Mondays and Wednesday destinations: Keno, Worden, Falcon Heights, Lake of the Woods.
- Tuesdays and Thursdays destinations: Bly, Beatty, Bonanza, and Merrill.

Figure 3. Basin Connect Schedule and Stop Times

Monday & Wednesday Route Schedules			Tuesday & Thursdays Route Schedules		
SHASTA ROUTE/KENO-WORDEN-FALCON HEIGHTS			BASIN VIEW ROUTE/MERRILL-MALIN		
Stop Location	TIME	TIME	Stop Location	TIME	TIME
Altamont Station	8:00 AM	1:30 PM	Pine ST Station	8:00 AM	2:00 PM
Pine Street Station	8:05 AM	1:35 PM	Altamont Station	8:05 AM	2:05 PM
Keno (Library)	8:25 AM	1:55 PM	Merrill	8:30 AM	2:30 PM
Worden (Worden Café)	8:40 AM	2:10 PM	Malin (Post Office)	8:40 AM	2:40 PM
Midland (Post office)	8:50 AM	2:20 PM	Merrill	8:55 AM	2:55 PM
Falcon Heights	9:00 AM	2:30 PM	Altamont Station	9:20 AM	3:20 PM
Walmart	9:10 AM	2:40 PM	Amtrak	9:25 AM	3:25 PM
Altamont Station	9:15 AM	2:45 PM	Pine Street Station	9:30 AM	3:30 PM
Amtrak	9:20 AM	2:50 PM	GEARHART ROUTE/DAIRY-BONANZA-BEATTY-BLY		
Pine Street Station	9:25 AM	2:55 PM	Pine ST Station	9:35 AM	3:45 PM
MCLOUGHLIN ROUTE/RUNNING Y-ROCKY PT-LAKE OF THE WOODS			Altamont Station	9:40 AM	3:50 PM
Pine Street Station	9:30 AM	3:00 PM	Dairy	10:05 AM	4:15 PM
Running Y	9:50 AM	3:20 PM	Bonanza (City Hall)	10:15 AM	4:25 PM
Rocky Point (Fire Station)	10:15 AM	3:45 PM	Beatty *Quail Trail Connection	10:50 AM	4:50 PM
Lake of the Woods	10:30 AM	4:00 PM	Bly	11:10 AM	5:10 PM
Rocky Point (Fire Station)	10:45 AM	4:15 PM	Beatty (Community Center)	11:30 AM	5:30 PM
Running Y (5500 Running Rd)	11:10 AM	4:40 PM	Bonanza	11:55 AM	5:55 PM
Pine ST Station	11:30 AM	5:00 PM	Dairy	12:05 PM	6:05 PM
Amtrak	11:35 AM	5:05 PM	Altamont Station	12:30 PM	6:30 PM
Altamont Station	11:40 AM	5:10 PM	Amtrak	12:35 PM	6:35 PM
			Pine ST Station	12:40 PM	6:40 PM

In 2024, Basin Connect recorded 763 riders, although service was not provided in January and February. Through the January–October period in 2025, ridership has declined to 277 riders, compared with 678 over the same period in 2024, representing a 59% reduction.

Demand Service

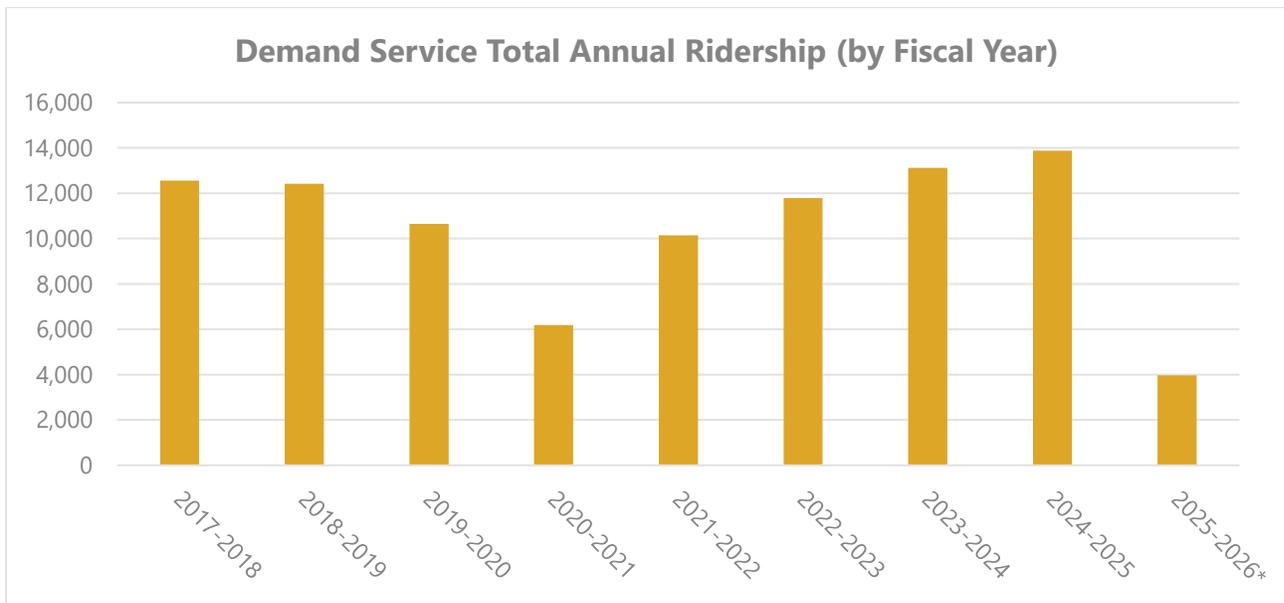
Managed by the Senior Center in Klamath Falls, this service is available to seniors, people with disabilities, and the public if space is available. In 2024, this service reported a total of 10,053 rides. The demand service utilizes priority-based scheduling to manage trip assignments. Priority is given in the following order: Medical appointments, congregate meal sites, employment, grocery shopping, and lastly, non-essential travel. The schedule for this service is listed below.

- Monday – Thursday: 8:30 AM to 3:30 PM
- Friday: 8:30 AM to 12:00 PM

Total annual ridership for Demand Service is shown in Exhibit 5, by fiscal year (FY), which runs from July through June of the following year. Average annual fiscal year ridership has been approximately 10,523 rides, with a low in FY 2020-2021 due to reduced travel and service during the COVID-19 pandemic. Ridership has since recovered and surpassed pre-pandemic levels, with FY 2024-2025 recording the highest ridership in the period beginning FY 2017 at 13,875 rides.

Early data for FY 2025-2026 indicate that ridership from July 1 to September 30, 2025, has already exceeded the same period in 2024, with 637 rides compared to 604, suggesting a potential continued upward trend.

Exhibit 5. Demand Service Total Annual Ridership (by Fiscal Year)



**Data shown is from July 1, 2025, through September 30, 2025.*

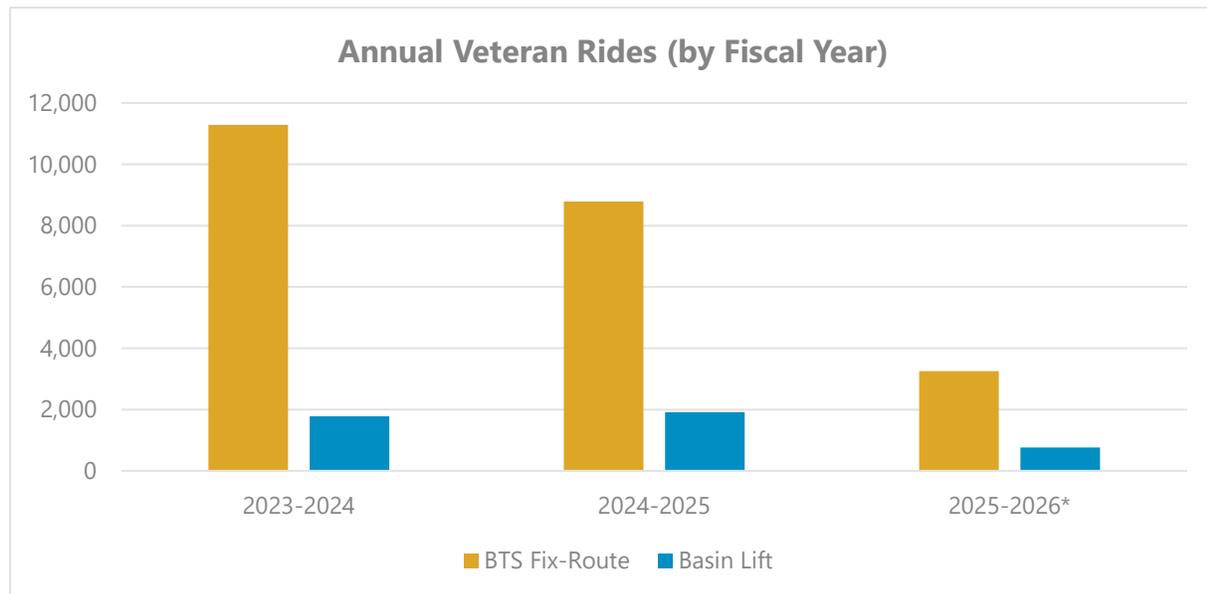
In FY 2024-2025, demand service rides were 23% for medical services, 9% for shopping, 14% for other purposes, and 53% for trips to the Senior Center, which represented the largest share of total trips.

Veterans on The Go

Starting in November 2020, BTS partnered with Klamath County Veteran Services to support the Veteran users of BTS. Veterans with a Klamath County Veterans Card ride free on all services. The addition of this partnership increased monthly rides from 49 to 1,300, including a weekly trip to Medford on Wednesdays. This Medford trip aims to improve transportation accessibility for Veterans traveling to the White City Veterans Affairs Hospital, Social Security Office, and medical specialty offices. Depending on rider status, Veterans may be picked up from their doorstep (if established as Basin Lift Riders) or their most conveniently located bus stop. Additionally, all vehicles are ADA compliant. Recent data from April to September 2024 indicate an average of 10 Medford trips per month.

Annual rides by Veterans holding Klamath County Veterans Cards from FY 2023 through the start of FY 2025–2026 are shown in Exhibit 6. The majority of these veterans are served by BTS fixed-route services.

Exhibit 6. Annual Veteran Rides (by Fiscal Year)



Facilities

BTS runs operations and maintenance out of its main facility in Klamath Falls, at 1130 Adams Street. BTS also acquired 1125 Adams Street for additional administration offices and storage room.

Vehicle Fleet

BTS operates a diverse fleet with a range of vehicle types and seating capacities. The current fleet includes 32 vehicles of varying makes, models, years, mileage, and wheelchair accessibility, comprising buses, one trolley, and support vehicles such as vans, SUVs, and sedans. Details about its vehicle fleet are summarized in Table 2. Excluding the 1996 trolley, the oldest vehicles are two Gillig buses used for fixed-route service, each approaching 25 years of age. These buses also have some of the highest mileage in the BTS fleet, with the highest vehicle exceeding 400,000 miles.

Over the past five years, BTS has added 12 vehicles to the fleet, including five paratransit vehicles. Currently, nine of the 32 vehicles are in need of replacement due to age, high mileage, or maintenance concerns.

Table 2. BTS Vehicle Fleet

Asset #	Department	Year	Make	Model	Condition	Odometer
9601	Support	1996	Chance	Trolley AH-28	Needs Replacement	36,153
2001	Fix Route	2000	Gillig	Low Floor	Needs Replacement	268,364
2005	Fix Route	2001	Gillig	Low Floor	Needs Replacement	135,274
819	Paratransit	2008	Ford	E450	Needs Replacement	236,413
1001	Support	2010	Ford	F350	Needs Replacement	63,726
2011	Paratransit	2011	Chevy	Startrans	Needs Replacement	225,588
2016	Fix Route	2014	Gillig	Low Floor	Good	450,757
2017	Fix Route	2014	Gillig	Low Floor	Good	469,611
16-04	Fix Route	2016	Blue Bird	T3 RE 3510	Good	246,214
16-05	Fix Route	2016	Blue Bird	T3 RE 3510	Good	230,206
2018	Fix Route	2016	Gillig	Low Floor	Good	398,999
2019	Fix Route	2016	Gillig	Low Floor	Good	415,282
1601	Paratransit	2016	Ford	Starlite 20	Needs Replacement	136,705
1602	Paratransit	2016	Ford	Starlite 20	Needs Replacement	131,157
1603	Paratransit	2016	Ford	Starcraft Allst	Needs Replacement	195,549
17-01	Support	2017	Ford	F150	Good	37,371
17-02	Support	2017	Ford	Escape	Good	66,249
19-02	Support	2018	Ford	Fiesta	Good	9,963
19-03	Paratransit	2019	Ford	Transit	Good	44,216
19-01	Support	2019	Ford	Escape	Good	36,756
22-04	Fix Route	2021	Ford	F550	Good	90,369
22-05	Fix Route	2021	Ford	F550	Good	74,934
22-06	Fix Route	2021	Ford	F550	Good	73,036
22-07	Fix Route	2021	Ford	F550	Good	54,682
21-01	Support	2021	Ford	ESCAPE	Good	12,765
22-01	Paratransit	2022	Ford	E450	Good	76,672
22-02	Paratransit	2022	Ford	E450	Good	69,898
22-03	Support	2022	Ford	F450	Good	3,291
22-08	Support	2022	Ford	Transit Connect	Good	10,069

Asset #	Department	Year	Make	Model	Condition	Odometer
24-01	Paratransit	2024	Ford	E450	Good	20,421
25-01	Paratransit	2025	Ford	Transit Connect	Good	25
25-02	Paratransit	2025	Ford	Transit Connect	Good	N/A

Technology

BTS customers rely on the BTS website that offers information on transit services, schedules, and fares. Most services that require a reservation, such as the Basin Lift Demand Service, and Connect require customers calling BTS in advance to schedule a ride. In the future, BTS intends to create a transit application to provide dispatch and riders with reliable, real-time transit service information.

Current Funding

BTS receives a mix of local, state, and federal funding to support transit services in Klamath County, including Statewide Transportation Improvement Fund (STIF) revenues and Federal Transit Administration (FTA) funds. Table 3 and Table 4 summarize BTS’s current revenue sources and expenditures to demonstrate funding needs for maintaining current operations and expanding services, facilities, fleet, and technology.

Over the past nine fiscal years, local tax revenues have been the steadiest funding source, staying around \$1.37 million annually. State revenues have grown significantly, rising from about \$152,000 in FY 2017 to over \$1.1 million by FY 2025, largely due to expanded state transit funding programs.¹ Federal revenues have fluctuated, but have been more consistent in recent years, providing around \$1.31 million in FY 2023, FY 2024, and FY 2025. Overall, total annual revenues have generally increased over time, with average annual revenues at \$5.48 million from FY 2021 to FY 2025. Fare revenues and other local revenues remain a small portion of the overall budget.

These revenue sources support BTS’s personnel, operational, and capital expenses, with personnel costs consistently representing the largest share of annual expenditures.

¹ In 2023, STIF was consolidated with Oregon’s Special Transportation Fund (STF), combining the two revenue sources into a single program. This consolidation expanded the funding available to transit agencies and access to funding.

Table 3. BTS Transportation District Summary of Revenues - Fiscal Years 2017 - 2025

Revenues	Ending Fiscal Year								
	2017	2018	2019	2020	2021	2022	2023	2024	2025
Beginning Balance	\$1,057,569	\$1,034,407	\$1,219,672	\$2,099,915	\$1,833,474	\$2,189,169	\$1,198,435	\$1,025,609	\$1,385,577
Federal Revenues	\$546,266	\$527,144	\$594,652	\$661,952	\$1,639,082	\$559,889	\$1,397,973	\$1,309,581	\$1,313,000
Local Tax Revenues	\$1,111,661	\$1,203,249	\$1,332,940	\$1,264,550	\$1,343,199	\$1,411,055	\$1,464,916	\$1,580,449	\$1,619,918
State Revenues	\$152,260	\$167,082	\$172,053	\$235,379	\$491,940	\$991,270	\$1,281,441	\$1,336,554	\$1,125,994
Fares Revenues	\$276,709	\$281,499	\$307,541	\$209,580	\$75,438	\$95,502	\$132,060	\$93,654	\$100,601
Other Local Revenues	\$142,239	\$31,280	\$101,907	\$53,682	\$105,816	\$25,212	\$5,358	\$5,934	\$18,740
Total Revenues	\$3,286,704	\$3,244,661	\$3,728,765	\$4,525,058	\$5,488,949	\$5,272,097	\$5,480,183	\$5,351,781	\$5,563,830

Table 4. BTS Transportation District Summary of Expenses - Fiscal Years 2017 - 2025

Expenses	Ending Fiscal Year								
	2017	2018	2019	2020	2021	2022	2023	2024	2025
Personnel Expense	\$1,531,811	\$1,715,344	\$1,692,675	\$1,799,299	\$2,285,484	\$2,347,645	\$2,684,985	\$2,778,533	\$2,528,337
Operational Expense	\$431,401	\$486,868	\$590,858	\$831,944	\$915,567	\$1,009,069	\$1,134,671	\$1,109,108	\$1,349,926
Capital Expense	\$46,449	\$32,849	\$73,491	\$77,643	\$128,557	\$508,079	\$621,199	\$68,624	\$231,362
Transfer to Capital Reserve	\$-	\$-	\$65,628	\$-	\$-	\$-	\$-	\$-	\$75,000
Operating Contingency Expense	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-
Reserve for Future Expense	\$-	\$-	\$6,113	\$516,172	\$859,341	\$107,304	\$-	\$95,516	\$79,205
Unappropriated Fund Balance	\$1,277,043	\$1,009,600	\$1,300,000	\$1,300,000	\$1,300,000	\$1,300,000	\$1,039,328	\$1,300,000	\$1,300,000
Total Expenses	\$3,286,704	\$3,244,661	\$3,728,765	\$4,525,058	\$5,488,949	\$5,272,097	\$5,480,183	\$5,351,781	\$5,563,830

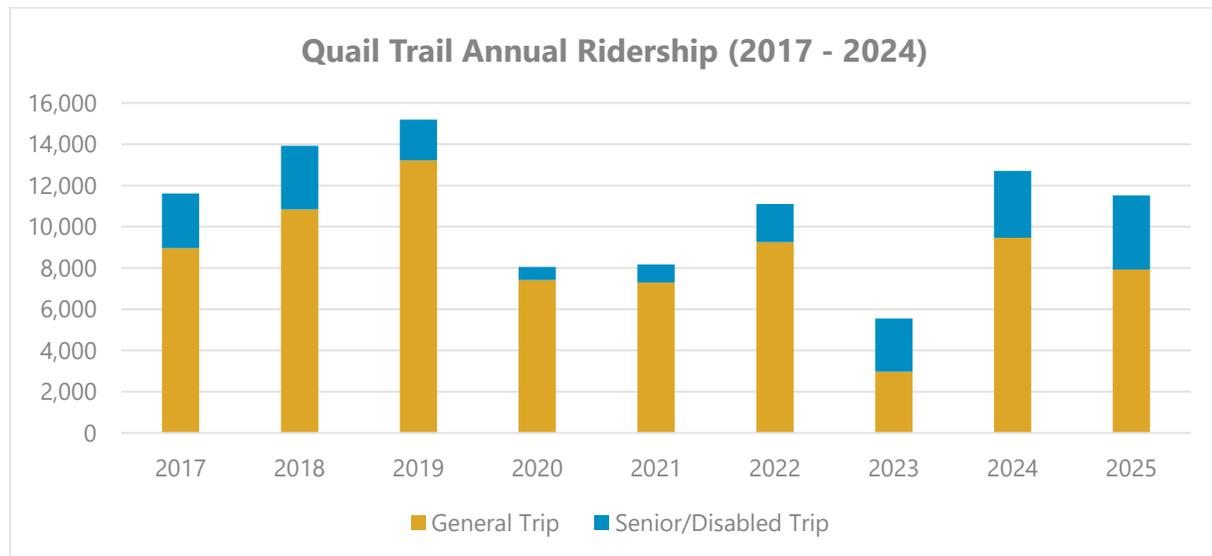
QUAIL TRAIL PUBLIC TRANSIT

The Quail Trail Public Transit is operated by The Klamath Tribes: Klamath, Modoc, and Yahooskin, and aims to provide reliable, fare-free, safe and accessible transportation to enhance livability for the Klamath Tribes community. Based in Chiloquin, where the Tribal Administration is located, the Quail Trail Public Transit connects Chiloquin, Beatty, and Klamath Falls, as shown in Figure 4. This section summarizes its transportation services and vehicle fleet.

Service

Quail Trail Public Transit is partially funded by the Oregon Department of Transportation (ODOT), and therefore, bus routes are available to all people where the bus stops. The organization serves approximately 800–900 clients per month, supporting people with physical, developmental, and cognitive disabilities, senior citizens, homeless individuals, low-income residents, veterans, youth, students, tribal members, and those with chronic medical needs or in recovery. On average, Quail Trail Public Transit serves upwards of 11,000 riders a year, as shown in Exhibit 7. Approximately 20% of these riders on average are either a Senior and/or a person living with a disability. Transportation needs are greatest for community events, medical/dental appointments, elder/senior services, employment, and grocery shopping. Key challenges include limited evening and weekend service, destination proximity to bus stops, and adverse weather conditions.

Exhibit 7. Quail Trail Annual Ridership (2017-2024)



Fixed Route Service

On Monday-Friday, the fixed route service runs from 5:55 AM to 6:40 PM, travelling between Chiloquin and Klamath Falls five times per day on a fixed route. On Thursday, the service additionally provides transportation to Sprague River, Beatty, and Klamath Falls on a fixed route. These routes provide transportation to locations of interest such as the Kla-Mo-Ya Casino and Hotel, Sherm’s Thunderbird Grocery, Klamath Basin Senior Center, the Klamath Tribes Administration Building, and other community centers. Figure 5 details the service schedule.



- Quail Trail Public Transit
- Incorporated Cities
- Census Designated Places
- County Boundary



Figure 4

Figure 5: Quail Trail Bus Schedule

MONDAY THRU FRIDAY	LOCATIONS CHILOQUIN / KLAMATH FALLS SCHEDULE	PICKUP (PU) DROP OFF (DO)	DEPART TIMES
ROUTE 1			
Chiloquin	501 Chiloquin Blvd., Tribal Admin. Bldg.	PU	5:55AM
	502 Charley, Congregate Bus Shelter	PU	5:56AM
	202 Pioneer St. Park Bus Shelter	PU	6:00AM
K-Falls	Corner of Pine & 7th Down Town Transfer Station	PU/DO	6:40AM
	Sherm's Thunderbird Parking Lot/BTS Shelter on Street - 1877 Avalon St.	PU/DO	7:00AM
	2220 Eldorado Ave, KBBH Top Parking Lot *	PU/DO	7:15AM
Chiloquin	Kla-Mo-Ya Casino & Hotel (Sleep Inn & Suites)	PU/DO	7:40AM
	501 Chiloquin Blvd., Tribal Admin. Bldg.	DO	7:45AM
ROUTE 2			
Chiloquin	501 Chiloquin Blvd., Tribal Admin. Bldg.	PU	7:55AM
	502 Charley, Congregate Bus Shelter	PU	7:56AM
	202 Pioneer St. Bus Shelter	PU	8:00AM
	Kla-Mo-Ya Casino & Hotel (Sleep Inn & Suites)	PU/DO	8:10AM
K-Falls	Corner of Pine & 7th Down Town Transfer Station	PU/DO	9:00AM
	Sherm's Thunderbird Parking Lot/BTS Shelter on Street - 1877 Avalon St.	PU/DO	9:15AM
Chiloquin	Kla-Mo-Ya Casino & Hotel (Sleep Inn & Suites)	PU/DO	9:50AM
	501 Chiloquin Blvd., Tribal Admin. Bldg.	DO	9:55AM
	502 Charley, Congregate Bus Shelter	DO	9:56AM
	202 Pioneer St. Bus Shelter	DO	10:00AM
ROUTE 3			
Chiloquin	501 Chiloquin Blvd., Tribal Admin. Bldg.	PU	11:10AM
	502 Charley, Congregate Bus Shelter	PU	11:11AM
	202 Pioneer St. Bus Shelter	PU	11:15AM
	Kla-Mo-Ya Casino & Hotel (Sleep Inn & Suites)	PU/DO	11:25AM
K-Falls	Corner of Pine & 7th Down Town Transfer Station	PU/DO	12:05PM
	Sherm's Thunderbird Parking Lot/BTS Shelter on Street - 1877 Avalon St.	PU/DO	12:20PM
Chiloquin	Kla-Mo-Ya Casino & Hotel (Sleep Inn & Suites)	PU/DO	12:50PM
	501 Chiloquin Blvd., Tribal Admin. Bldg.	DO	1:00PM
	502 Charley, Congregate Bus Shelter	DO	1:01PM
	202 Pioneer St. Bus Shelter	DO	1:05PM

***STOPS ONLY IN EARLY MORNING AND EVENING**

The Quail Trail Bus does not operate on holidays.
 See the Holiday Route Closures flyer.

The Quail Trail Bus may not operate due to adverse weather conditions.
 Listen to 92.5 KLAD FM for closures.

The Quail Trail will never leave a stop early.

Call Planning Department/Transit Program @ 541-783-2219 Ext.134 or 175 for more info.

MONDAY THRU FRIDAY	LOCATIONS CHILOQUIN / KLAMATH FALLS SCHEDULE	PICK UP (PU) DROP OFF (DO)	DEPART TIMES
ROUTE 4			
Chiloquin	501 Chiloquin Blvd., Tribal Admin. Bldg.	PU	2:10PM
	502 Charley, Congregate Bus Shelter	PU	2:11PM
	202 Pioneer St. Bus Shelter	PU	2:15PM
	Kla-Mo-Ya Casino & Hotel (Sleep Inn & Suites)	PU/DO	2:25PM
K-Falls	Sherm's Thunderbird Parking lot/BTS Shelter on Street	PU/DO	3:25PM
	Corner of Pine & 7th Down Town Transfer Station	PU/DO	3:35PM
Chiloquin	Kla-Mo-Ya Casino & Hotel (Sleep Inn & Suites)	PU/DO	4:10PM
	501 Chiloquin Blvd., Tribal Admin. Bldg.	DO	4:15PM
	502 Charley, Congregate Bus Shelter	DO	4:16PM
	202 Pioneer St. Bus Shelter	DO	4:20PM
ROUTE 5			
Chiloquin	502 Charley, Congregate Bus Shelter	PU	4:55PM
	202 Pioneer St. Bus Shelter	PU	4:59PM
	501 Chiloquin Blvd., Tribal Admin. Bldg.	PU	5:05PM
	Kla-Mo-Ya Casino & Hotel (Sleep Inn & Suites)	PU/DO	5:15PM
K-Falls	2220 Eldorado Ave, KBBH Top Parking Lot *	PU/DO	5:35PM
	Sherm's Thunderbird Parking Lot/BTS Shelter on Street - 1877 Avalon St.	PU/DO	5:50PM
	Corner of Pine & 7th Down Town Transfer Station	PU/DO	6:00PM
Chiloquin	Kla-Mo-Ya Casino & Hotel (Sleep Inn & Suites)	PU/DO	6:35PM
	501 Chiloquin Blvd., Tribal Admin. Bldg.	DO	6:45PM
	502 Charley, Congregate Bus Shelter	DO	6:46PM
	202 Pioneer St. Bus Shelter	DO	6:50PM
THURSDAY	ADDITIONAL BUS LOCATIONS CHILOQUIN / BEATTY / KLAMATH FALLS SCHEDULE	PICK UP (PU) DROP OFF (DO)	DEPART TIMES
ROUTE 1			
Chiloquin	501 Chiloquin Blvd., Tribal Admin. Bldg.	PU	9:55AM
	502 Charley, Congregate Bus Shelter	PU	9:56AM
	202 Pioneer St. Bus Shelter	PU	9:57AM
Sprague River	Sprague River Community Center	PU/DO	10:28AM
Beatty	Beatty Community Center, Godowa Springs Rd. - Bus Shelter	PU/DO	11:00AM
K-Falls	Klamath Basin Senior Center, 2045 Arthur St.	PU/DO	11:55AM
	Sherm's Thunderbird Parking Lot	DO	12:00PM
ROUTE 2			
K-Falls	Sherm's Thunderbird Parking Lot	PU	3:20PM
	Klamath Basin Senior Center, 2045 Arthur St.	PU	3:25PM
Beatty	Beatty Community Center, Godowa Springs Rd. - Bus Shelter	DO	4:15PM
Sprague River	Sprague River Community Center	DO	4:45PM
Chiloquin	202 Pioneer St. Bus Shelter	DO	5:20PM
	502 Charley, Congregate Bus Shelter	DO	5:23PM
	501 Chiloquin Blvd., Tribal Admin. Bldg.	DO	5:25PM

Demand-Response

Quail Trail Public Transit provides a variety of demand-response transportation throughout its Klamath County service area. Most trips connect riders from outlying areas within the county to Klamath Falls, with the exception of medical transportation, which offers door-to-door service to destinations as far as Medford, Bend, Madras, and Eugene (the furthest location served). Medical transportation service is scheduled to align with each rider's appointment time and return needs.

The system also supports a growing number of Veterans referred by Veterans Affairs. Quail Trail Public Transit served 68 Veterans' rides in 2024. Since July 2025, the number of Veteran clients has tripled, and recent demand in Fall 2025 has exceeded available driver capacity, resulting in some riders being turned away.

Additional demand-response services include grocery trips for Tribal Elders, older adults, and other residents who cannot access fixed-route stops, twice-weekly transportation for Tribal Elders in Klamath Falls and Chiloquin to mealsites in Beatty and Chiloquin (serving approximately 10–15 Elders per week), trips to the Medford Social Security office for scheduled appointments, and trips to food banks and other essential errands.

Facilities

Quail Trail Public Transit operates out of The Klamath Tribes Planning Department on 116 E. Chocktoot in Chiloquin. A garage is used for tire/supply storage and houses the vehicle that will be completing the route the next day. All vehicles are taken to Lee's automotive for mechanical services.

Vehicle Fleet

Quail Trail Public Transit operates a 14-vehicle fleet with a range of makes, models, years, mileage, and accessibility, shown in Table 3 on the following page. The fleet includes AWD and 4x4 vehicles, with 10 ADA-accessible vehicles. All vehicles run on gasoline and without Commercial Drivers Licenses.

Technology

Quail Trail Public Transit customers primarily rely on the provider website that offers information on transit services, schedules, and fares. They also use the Blaise Scheduling App and notebooks for drivers to track their rides, times, riders, and mileage. Each driver is also provided a cell phone for safety.

Current Funding

The Quail Trail is funded through the Federal Transportation Administration (FTA) and STIF, with opportunities for grants through the Oregon Department of Transportation.

Table 5. Quail Trail Public Transit Fleet

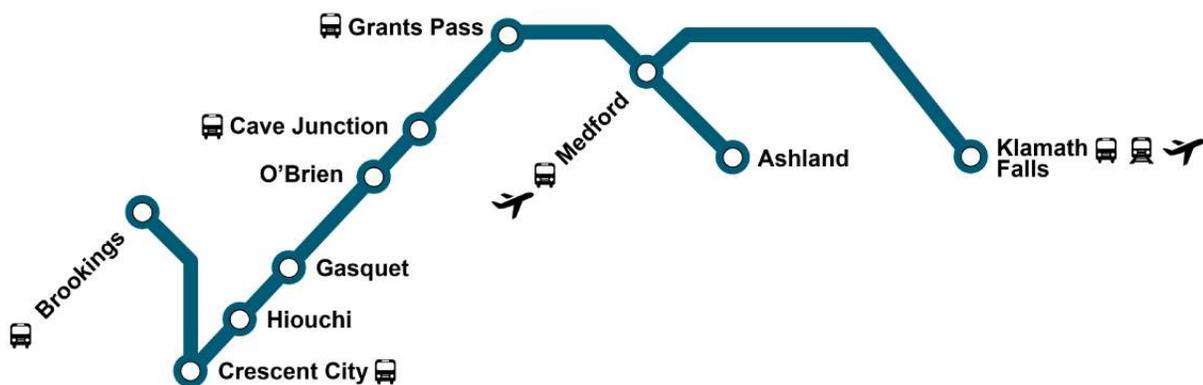
Year	Vehicle	Years Old	Passenger Seats <i>Total Seats (# Seats with Wheelchairs)</i>	Lifts/ Ramps	Used For
05	05 Honda CRV	20	3	None	Demand Response
06	06 Ford E450 Bus	19	14 (12 w/2wc)	Lift	Back-up for Quail Trail Route
10	10 Dodge Caravan Purple	15	5 (3 w/1wc)	Ramp	Demand Response
11	11 Subaru Outback	14	14 (12 w/2wc)	Lift	Demand Response
11	11 Elders Bus	14	3	None	Elders Events
13	13 Dodge Rear "Silver"	12	5 (3 w/1wc)	Ramp	Demand Response
13	13 Dodge Side "Sand"	12	5 (3 w/1wc)	Ramp	Demand Response
19	19 Dodge Caravan "White"	6	5 (3 w/1wc)	Ramp	Demand Response
19	19 Ford Transit Van #27	6	6 (5 w/1wc)	Lift	Demand Response
19	19 Ford Transit Van #28	6	6 & 5w/1wc	Lift	Demand Response
23	23 Ford Explorer	2	5	None	Demand Response
24	24 Ford E450 Bus #2	1	14 (12 w/2wc)	Lift	Quail Trail
24	24 Ford E450 Bus #3	1	14 (12 w/2wc)	Lift	Quail Trail
24	Toyota 4Runner	1	5	None	Demand Response

SOUTHWEST POINT

The POINT is Oregon’s intercity bus service that is funded and managed by ODOT and operated by Pacific Crest Bus Lines, providing a safe, affordable, and environmentally friendly alternative to long-distance driving within the state. The service’s four intercity bus routes are available to the general public and provide important connections between major transportation hubs – Union Station in Portland, Hawthorne Station in Bend, and Front Street Station in Medford – between Amtrak and Greyhound services around the state, between urban and rural communities, and to areas where travel options would otherwise be limited. The service currently operates year-round and every day including holidays.

The SouthWest Route provides service between Klamath Falls and Brookings along OR 140 and US 199 with stops in 10 communities, as shown in Figure 6. This route currently operates with one trip per day in each direction. Table 6 shows the scheduled stops on the one round trip. The POINT makes every effort to coordinate with local and intercity services by sharing bus stops and timing schedules to allow easy transfers between services. Connections to other services and parking information is available on the POINT’s website according to each SouthWest stop.

Figure 6. SouthWest POINT Bus Route



As a contract-operated bus service managed by ODOT, Amtrak, Pacific Crest Bus Lines, Greyhound, and local independent ticket agents sell tickets for the SouthWest Route to provide passengers with options to connect to the national network of trains and buses. Each route uses a reservation system to guarantee rider seats, and tickets must be purchased in advance (up to 30 minutes before the bus departs but buying further in advance is recommended). Bus drivers do not sell tickets.

Table 6. SouthWest POINT Bus Schedule

Stop		Schedule	
		Westbound ¹	Eastbound ¹
Klamath Falls	Amtrak Station Building 1600 Oak Ave. Klamath Falls, OR	10:00 AM (MST)	7:30 PM
Klamath Falls	Running Y Ranch 5500 Running Y Rd. Klamath Falls, OR	10:20 AM (MST)	7:10 PM
Medford	Rogue Valley International Medford Airport 1000 Terminal Spur Rd. Medford, OR	11:45 (MST)	5:50 PM
Medford	Front Street Station 200 S Front Street. Medford, OR	12:05 PM Layover 12:20 PM	2:55 PM Layover 4:40 PM
Ashland	Southern Oregon University Shasta Hall – Stadium St. Ashland, OR	12:55 PM (MST)	5:15 PM
Grants Pass	Newman United Methodist Church 132 N B St. Grants Pass, OR	1:55 PM	2:10 PM
Cave Junction	Grocery Outlet 330 Redwood Hwy. Cave Junction, OR	3:15 PM (MST)	12:55 PM
O'Brien	O'Brien Market 33096 Redwood Hwy. O'Brien Way	3:30 PM (MST)	12:40 PM
Gasquet	Gasquet Market 10350 Hwy. 199, Gasquet, CA	4:15 PM (MST)	11:55 PM
Hiouchi	Hiouchi Café 2100 Hwy. 199, Crescent City, CA	4:30 PM (MST)	11:40 PM
Crescent City	Crescent City Cultural Center & Chamber of Commerce 1001 Front St. Crescent City, CA	4:45 PM (MST)	11:25 PM
Brookings	Bankus Fountain Hwy 101 & 5 th Street, Brookings, OR	5:25 PM (MST)	10:45 AM

Tickets can be purchased online or on mobile applications, over the phone, in the Amtrak or Greyhound App, or in person at select stops and adult fares range from \$3 to \$52 (discounts are available from Amtrak and other ticket sellers).

Free transfer slips are also available for Josephine Community Transit (JCT), Rogue Valley Transportation District (RVTD), and Redwood Coast Transit Authority (RCTA) service.

- **Online/Mobile Apps:** tickets are not purchased on the POINT's website but can be purchased from the Amtrak, FlixBus, Greyhound, Megabus, Pacific Crest Bust Lines, and Wanderu websites or Amtrak and Greyhound mobile applications.
- **Phone:** purchase tickets from Greyhound, Amtrak, or Pacific Crest Bus Lines with the phone numbers listed on the POINT's website.
- **In-Person:** Klamath Falls Amtrak Station or Any Amtrak or Greyhound station nationwide, including other Oregon stations: Albany Amtrak, Eugene Amtrak, Hawthorne Station (Bend), Portland Union Station, and Salem Amtrak

The 21- to 35-passenger buses do not have a restroom but restrooms are available to passengers at several stops. The buses have free Wi-Fi, USB and power outlets, tray tables, cup holders, space for luggage and bikes, and are wheelchair accessible/ADA compliant. Service animals are also allowed on the bus. The POINT also provides an interactive map online of its statewide bus stops. Each bus stop marker on the map shows a photo of the stop, the stop address, links to the bus schedule, and service connections to other local and intercity services.

KLAMATH SHUTTLE

The Klamath Shuttle is an ADA accessible shuttle service from Klamath Falls to Crater Lake during the summer months. The shuttle leaves from the Craker Lake Trolley office at 445 S Spring Street in Klamath Falls, near the Amtrak station.

SAGE STAGE

Modoc County in California operates Sage Stage, an intercity bus service that connects the City of Alturas to Klamath Falls with stops in between. The route operates on Thursdays only and deviated service pickups are available within 1 mile of the route. The bus stops at the Klamath Falls Amtrak station.

PACIFIC CREST BUS LINES

Pacific Crest Bus Lines operates a daily route from Klamath Falls to Redmond. The route begins in Klamath Falls at the Amtrak station and has local stops throughout the route, including Altamont, the Chiloquin Kla-Mo-Ya Casino, Chemult, Crescent, Gilchrist, La Pine, Sunriver, Bend Hawthorne Station, and the last stop at the Redmond Airport.

AMTRAK

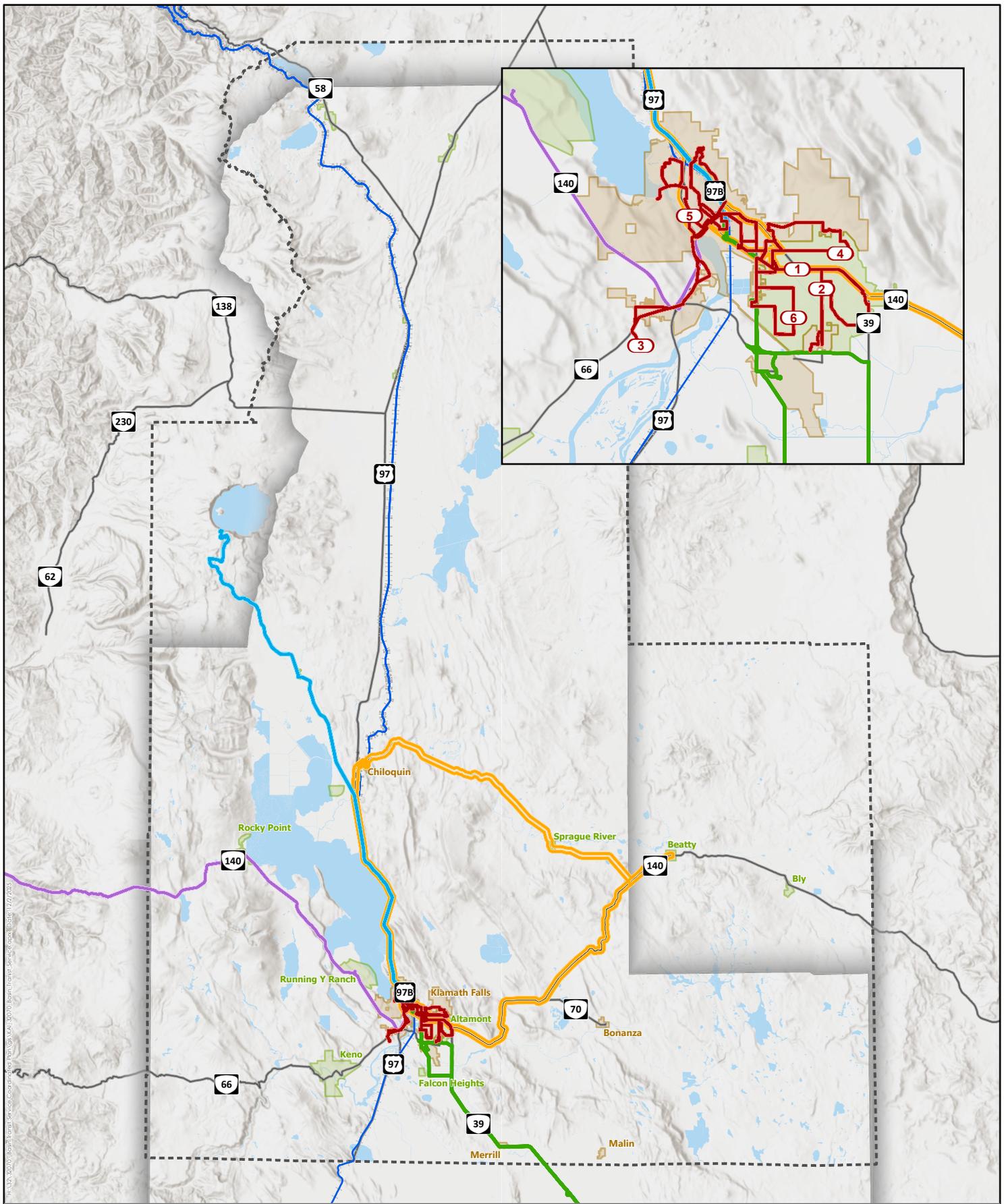
Amtrak's Coast Starlight Train is a long-distance passenger train with daily service between Los Angeles and Seattle, passing through several major cities between southern California and its northern terminus with a stop in Klamath Falls. The Klamath Falls Amtrak station is located on the east side of Downtown Klamath Falls on Oak Avenue near S Spring Street. There are two train arrivals/ departures through Klamath Falls daily, one heading northbound (afternoon) and southbound (morning).

CONNECTIONS BETWEEN PUBLIC PROVIDERS

Figure 7 illustrates the general location of the transportation services described above where route data is available. This helps demonstrate how these providers interline and how riders can connect between services. As shown in the figure and as identified in Table 7, the Basin Downtown Transit Center, Sherm’s Thunderbird, and Sky Lakes Medical Center serve as shared stops for riders to transfer between BTS and Quail Trail Public Transit. The Amtrak Station serves multiple transit services, including BTS fixed route, Klamath Shuttle, SouthWest POINT, and Sage Stage, serving as a major transfer center between local fixed-route with BTS and regional connections.

Table 7. Shared Stops Between Providers

Service	Shared Stops			
	Amtrak Station	Basin Downtown Transit Center	Sherm’s Thunderbird	Sky Lakes Medical Center
BTS	✓	✓	✓	✓
Quail Trail Public Transit		✓	✓	✓
Klamath Shuttle	✓			
Pacific Crest Bus Lines	✓			
SouthWest POINT	✓			
Sage Stage	✓			



- Basin Transit Service Fix Routes
- Klamath Shuttle
- Sage Stage Routes
- Qual Trail Public Transit
- South West POINT Routes
- Coast Starlight Amtrak Line
- Incorporated Cities
- Census Designated Places
- County Boundary



Human Services Providers

Human service providers include non-emergency medical transportation (NEMT) and client-based transportation providers, such as health organizations, senior centers, and those who serve people with disabilities and veterans. They also include health and human service providers that do not operation a transportation service, but coordinate transportation for their clients.

BASIN MEDICAL TRANSPORTATION

Basin Medical Transportation provides specialized non-emergency medical transportation (NEMT) for patients needing service for medical appointments, hospital discharges, dialysis treatments, and other healthcare services. This NEMT service is available 24/7, seven days a week, and aims to address transportation objectives for medical facilities, care homes, and individuals facing mobility challenges throughout the Klamath Basin. Reservations can be made by calling Basin Medical Transportation directly.

Founded in 2019, Basin Medical offers three services depending on customer needs. The sedan service is for ambulatory patients who need minimal assistance entering and exiting a vehicle that includes a professional driver and door-to-door assistance to ensure a safe experience. This service costs \$2.75 for pick-up plus \$2.75 for each mile traveled. The wheelchair service offers wheelchair accessible vans that feature hydraulic lifts and locking mechanisms to safely transport passengers who require a wheelchair. This service also costs \$2.75 for pick-up plus \$2.75 per mile. The stretcher service provides transportation for patients who need to remain lying down and each vehicle features trained medical technicians to monitor patient comfort. This service costs \$200 for pick-up and \$4 per mile. These services are available for both short- and long-term transportation, requiring 24-48 hours and 3-5 business days, respectively. However, urgent, same-day transportation may be accommodated upon availability.

Payment for these services can be made through insurance or by private pay. Private payment options such as credit/debit cards, cash, personal checks, Health Savings Account cards, or electronic payment services are acceptable. Booking a service is dependent upon the payment option. For private pay, customers should contact Basin Medical directly. For insurance, customers should call TransLink, a regionally based brokerage that coordinates insurance-covered medical transportation in the area.

KLAMATH TRIBAL HEALTH & FAMILY SERVICES

Klamath Tribal Health and Family Services provides non-emergency medical transportation and transportation to health- and culture-related events for Klamath tribal members, descendants, and other enrolled members of federally recognized American Indian and Alaska Native tribes. Service operates Monday through Friday from 8:00 AM to 5:00 PM and supports approximately 300–450 clients per month. Riders schedule trips through a dispatcher, and transportation is provided to destinations within Klamath County. Trips outside Klamath County to a specialty provider are available, although individuals living outside the service area are not eligible. The program also coordinates after-hours and holiday trips through contracted providers, offers limited bus tokens, and works with Chiloquin Transit to support access to non-emergency health appointments both within and beyond the county.

Transportation is provided with a fleet of eight General Services Administration (GSA)-leased vans, including two transit vans equipped with wheelchair lifts to accommodate riders with mobility needs. The

agency also contracts for after-hours or holiday rides home, primarily for Sky Lakes Medical Center discharges, for eligible clients living within 40 miles of Klamath County.

Klamath Tribal Health prioritizes service for older adults and seniors, dialysis and cancer treatment patients, disabled individuals, and children. Although most trips are for medical appointments, the service also supports transportation to cultural events and other essential community activities.

THE KLAMATH TRIBES TRANSIT

The Klamath Tribes Transit operates Monday through Friday from 8:00 AM to 5:00 PM and serves approximately 50–60 clients per month. Populations served include people with physical, developmental, and cognitive disabilities, older adults, homeless individuals, low-income residents, youth, students, tribal members, and those in recovery from substance abuse.

The organization directly provides transportation rides on a demand-response service through organization-owned vans. None of the vehicles in the fleet are ADA accessible. Trips supported include medical, wellness, work, school, shopping, senior services, and social activities. Clients must schedule rides in advance. Funding sources include federal and state funding, as well as grants/private funding.

REACH KLAMATH FALLS

REACH Klamath Falls is a non-profit organization providing productive work, rehabilitation, and training opportunities for people with disabilities and others facing barriers to employment. The organization serves more than 100 clients each month, supporting individuals with physical, cognitive, or developmental disabilities, chronic medical needs, as well as older adults, seniors, and low-income individuals.

REACH operates Monday through Thursday from 8:00am to 4:30pm and on Fridays from 10:00am to 3:30pm. Although the organization does not operate its own transportation services, clients typically travel to and from the facility with assistance from Basin Lift, as well as foster providers, or local taxi companies.

OREGON DEPARTMENT OF HUMAN SERVICES

ODHS is a public human services agency that operates Monday through Friday from 8:00 AM to 5:00 PM and primarily serves people with physical, developmental, and cognitive disabilities, older adults, persons experiencing homelessness, persons with low income, veterans, youth, students, tribal members, and those with chronic medical needs or in recovery. Programs include the Self-Sufficiency Programs and Aging People with Disabilities.

ODHS contracts peer mentors with Klamath Basin Behavioral Health and the Transformation Wellness center to provide case-related transport. In addition, ODHS supports clients through bus passes and gas vouchers and contracts services through TransLink for non-emergency medical transportation. No vehicles are owned or leased by ODHS, and therefore no ADA-accessible fleet exists. Trips supported include medical, wellness, work, school, shopping, and social activities. Funding sources include federal and state funds.

VETERANS HEALTH ADMINISTRATION

The Veterans Health Administration in Klamath Falls serves veterans needing transportation to medical and dental appointments, mental health services, and benefits-related visits such as Veterans Affairs (VA) assessments and veteran service organization appointments. The service operates Monday through Friday from 8:00 AM to 4:30 PM, serving approximately 100 clients per month.

The organization provides fixed-route service, non-emergency medical transportation, and also contracts transportation services and other programs. The fleet includes cars/ trucks that are ADA accessible. Clients typically reserve rides in advance by calling a dispatcher who will send a vehicle for a pickup shortly thereafter. The organization also funds services such as taxi vouchers, mileage reimbursement, gas vouchers, and subsidize travel aides/escorts.

DISABLED AMERICAN VETERANS (DAV)

The DAV chapter in Klamath Falls does not directly provide transportation services but relies on the DAV Volunteer Transportation Network coordinated through White City VA. Volunteer drivers pick up veterans at the Klamath Falls VA clinic and transport them to VA-authorized appointments in White City, Medford, or Ashland, then return them to the clinic. Clients schedule rides by calling the VTN coordinator. The organization does not own or operate vehicles locally. Transportation to mental health appointments is the most common trip purpose served by this program.

KLAMATH COUNTY DEVELOPMENTAL DISABILITIES SERVICES

Klamath County Developmental Disabilities Services (KCDDS) is a public human services agency primarily serving individuals with intellectual and development disabilities (I/DD). All clients must complete an eligibility process to participate in KCDDS programs. In addition to experiencing I/DD, many of the clients may also be older adults, tribal members, experiencing homelessness, students, or have significant medical needs.

KCDDS does not directly provide transportation rides but authorizes transportation services through client plans, which are billed to Medicaid. These services include bus passes, Basin Lift, and taxi services. The organization does not own or lease vehicles. Trips supported include medical, work, school, shopping, senior services, and social activities. Clients do not schedule rides directly with KCDDS, as the agency only authorizes services. Funding for transportation comes through Medicaid billing rather than direct organizational funds.

KLAMATH BASIN BEHAVIORAL HEALTH

Klamath Basin Behavioral Health (KBBH) is one of the largest behavioral health providers in Southern Oregon. It directly provides transportation rides, primarily individual client transportation to clients enrolled and active in services. Rides are primarily offered when all other transportation systems fail for the client, and they are at risk of not receiving the services they need.

KBBH serves approximately 200–250 clients per month, operating Monday through Friday from 7:30 AM to 5:00 PM. However, KBBH conducts groups and programming that occur after standard work hours.

Currently, KBBH relies on company vehicles to provide transportation for clients. Their fleet includes 20 vehicles, none of which are ADA-accessible. Trips supported include medical, wellness, work, social/recreational, and program-specific purposes. Clients schedule rides on an ad hoc basis. The organization also funds transit passes, ride-hail credits, taxi vouchers, mileage reimbursement, gas vouchers, and travel training.

PLACE2HEAL

Place2Heal Counseling Services provides mental health and addiction counseling in Klamath Falls. Peer Mentors may provide transportation for treatment-related purposes.

TAYAS YAWKS

Tayas Yawks offers culturally specific peer support and employment resources for individuals struggling with addiction or those returning to the community after incarceration or treatment. Peer Mentors provide transportation for treatment-related purposes.

SKY LAKES MEDICAL CENTER

Medical case managers at Sky Lakes Medical Center may provide transport or arrange transportation for clients.

ADDITIONAL SENIOR TRANSPORTATION SERVICES

Many senior living communities within Klamath Falls offer client-based transportation services for its residents. Those communities include Klamath Falls Senior Living, Crystal Terrace of Klamath Falls, and Pelican Pointe Assisted Living.

NEXT STEPS

The material in this document establishes a baseline understanding of current transportation services in Klamath County and will serve as the foundation for Technical Memorandum #3, which will focus on needs and opportunities. That memo will draw on the challenges reported by providers and riders in their surveys to identify service gaps and opportunities for improvement.