



**Welcome to
South Philadelphia Pediatrics!**

AGENDA

- Introduction to the SPP medical home
- Navigating the SPP website
- Important information for parents with newborns
- What to expect in the hospital
- Coming home from the hospital
- Questions



THANKS FOR CHOOSING OUR MEDICAL HOME!

- We have been caring for children and their families in the South Philadelphia area for over 50 years!
- Think of us first!
- Reach out to us during office hours and contact the physician on call when the office is closed by calling our main number and choosing the prompt
- Use our portal to send us secure messages that are not urgent
- We will help coordinate your care including referring to the most appropriate specialists when indicated
- Unless it is a true medical emergency requiring calling 911, call us first before heading to Urgent Care or the ER



ABOUT OUR TEAM

- 4 board certified/board eligible pediatricians
- 2 board certified nurse practitioners
- Work as a team with our care coordinators and medical assistants
- Follow us on Facebook!



Jodi Kefer MD



Sarah Busis MD



Michelle Prettyman MD



Robert Parker MD



Elizabeth Bowman CRNP



Nicole Sue CRNP

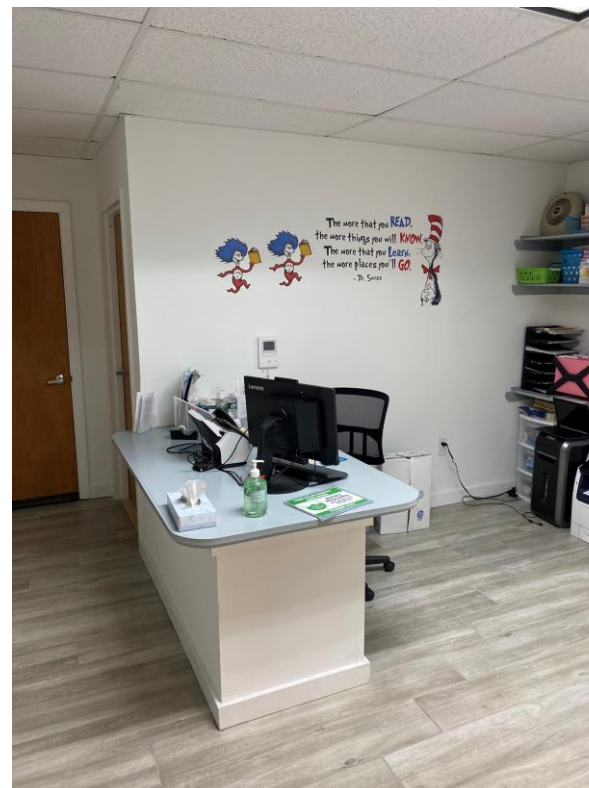
CHOOSE ANY OF
OUR 3 OFFICES!

South Philadelphia:
Broad & Reed Streets



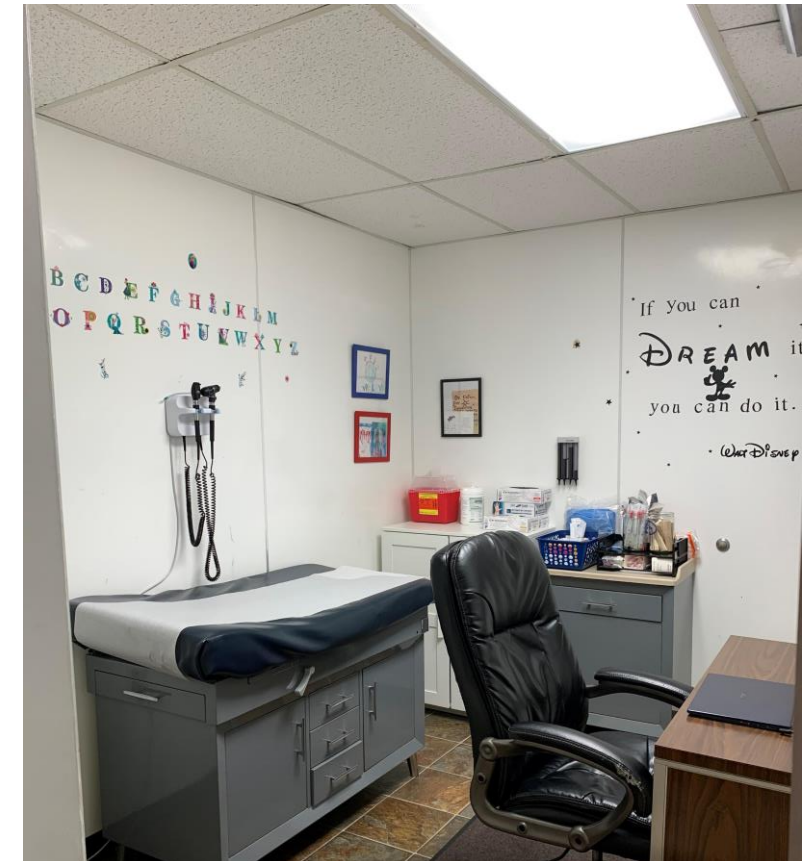
CHOOSE ANY OF OUR 3 OFFICES!

Queen Village: 2nd & South Streets



CHOOSE ANY OF OUR 3 OFFICES!

Whitman: 3rd & Wolf Streets



WE FOLLOW EVIDENCE-BASED GUIDELINES

- We follow standard of care immunization guidelines according to the AAP and ACIP (Advisory Committee on Immunization Practice)
- We try hard not to overuse antibiotics
- We follow American Academy of Pediatrics guidelines for the treatment of common pediatric conditions

NAVIGATING THE SPP WEBSITE



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PEDIATRICS
SOUTH PHILADELPHIA • QUEEN VILLAGE • WHITMAN

COVID-19 Info



South Philadelphia (215) 467-3515
Queen Village (215) 592-0715
Whitman (215) 755-2652

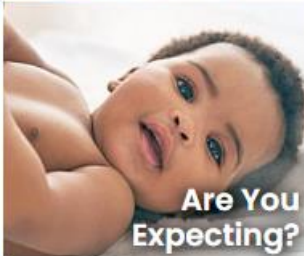
ABOUT US ▾ OUR SERVICES ▾ NEW PATIENTS ▾ FORMS RESOURCES ▾ LOCATIONS/HOURS ▾ PAY MY BILL PATIENT PORTAL



Welcome to South Philadelphia Pediatrics!

Is Your Child Sick?*

- Illnesses and Symptoms... ▾
- Medicine Dosages... ▾
- Medical Conditions... ▾
- Medical Library (choose one) ▾



Are You Expecting?



Visual Symptom Checker



Video Visits/Telehealth

IMPORTANT INFORMATION FOR PARENTS OF NEWBORNS



- Family protection
 - Tdap vaccine
 - Flu vaccine
- Keeping your baby safe
 - Car seats
 - Back to sleep, tummy time to play
- Vitamin D supplements for all babies who are breast fed

WHAT TO EXPECT IN THE HOSPITAL



- Skin to skin immediately after delivery
- Rooming in
- Vitamin K and eye ointment
- Hepatitis B vaccine before you leave the hospital
- Feeding: breast vs bottle
- All babies lose weight... up to 10% of birthweight is NORMAL. It can take up to 2 weeks to regain birthweight.

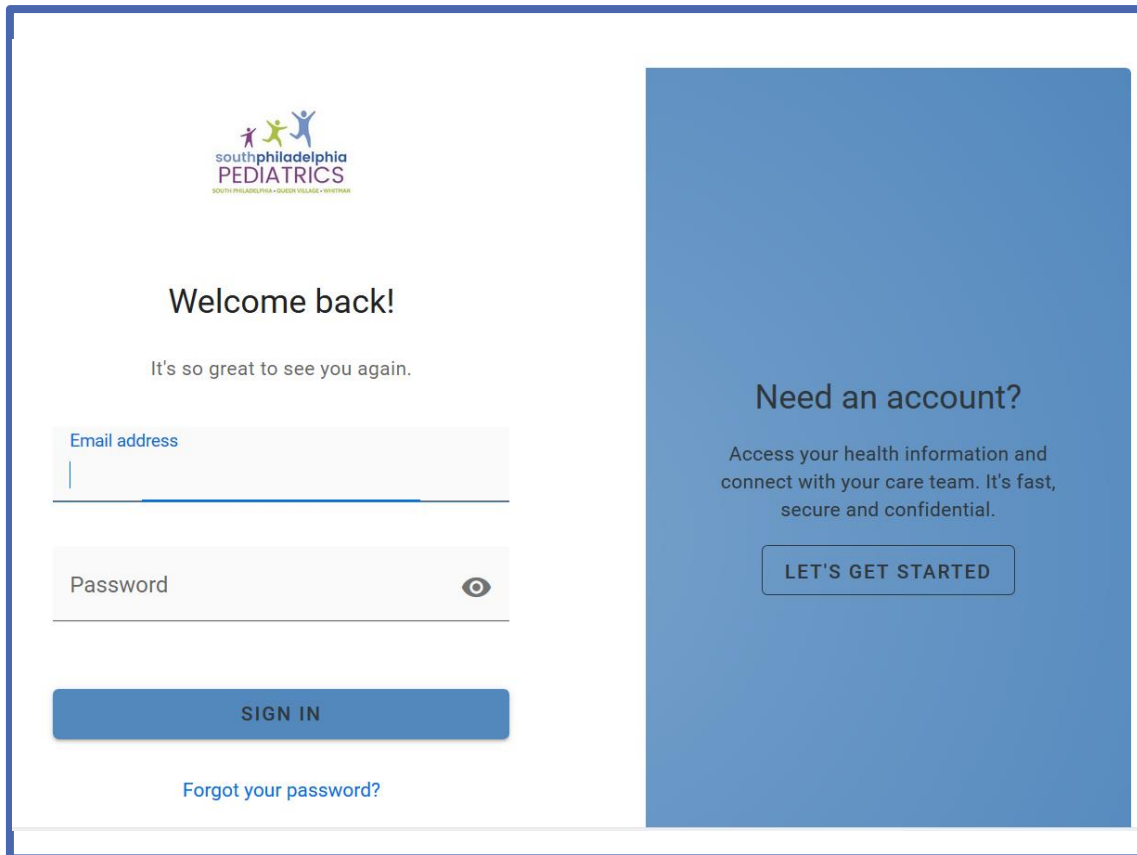
COMING HOME FROM THE HOSPITAL

- Call us to schedule your first appointment in our office, usually within 1-3 days of discharge
 - If your baby will need a repeat bilirubin (the hospital will let you know), please let our front desk staff know. We have a bilirubin machine at the Broad Street location.
 - You will receive a text prior to your appointment with a link to complete the new patient registration on your phone.
- Bring the hospital discharge summary given to you before you leave the hospital to your first visit in our office
- Make sure you understand the car seat and can maneuver it
- Preserve your energy! This is a marathon, not a sprint

OFFICE VISITS

- Choose your clinician and your location!
- We now offer video visits when appropriate
- Insurance
 - Baby will be covered under mother's insurance for the first 30 days
 - Call your HR dept or insurance company to add the baby ASAP
- First visit is within 1-3 days of hospital discharge. We will follow baby closely until back at birthweight.
- We follow the AAP schedule for well child check ups. The schedule is on our website
- Save time in the office by completing surveys on the patient portal at home ahead of time

PATIENT PORTAL



The screenshot shows the login interface for the South Philadelphia Pediatrics Patient Portal. On the left, there is a login section with the hospital's logo at the top, followed by a 'Welcome back!' message and a friendly greeting. Below this are input fields for 'Email address' and 'Password', a 'SIGN IN' button, and a link for 'Forgot your password?'. On the right, there is a blue sidebar with the heading 'Need an account?' and a description of the portal's benefits, accompanied by a 'LET'S GET STARTED' button.


southphiladelphia
PEDIATRICS
SOUTH PHILADELPHIA - CAMDEN - HAVERTY - HENRIETTA

Welcome back!

It's so great to see you again.

Email address

Password 

SIGN IN

[Forgot your password?](#)

Need an account?

Access your health information and connect with your care team. It's fast, secure and confidential.

LET'S GET STARTED

- Print school and camp forms
- View immunization records and growth charts
- Send secure, non-urgent messages to our staff and clinicians
- Request medication refills via messaging
- Complete questionnaires prior to office visits to save time in the office

COVID-19 PRECAUTIONS

Minimizing risk to our patients and staff is our top priority

- Well and sick visits are separated by time and by office
- Video visits for sick kids when appropriate
- Patients and their families are screened prior to appointment and at time of arrival
- Masks are mandatory for ages 2+
- Extra cleaning measures are in place
- Waiting rooms are not being used
- Everyone at SPP is fully vaccinated!

