



*Helping organizations
see improved results*

History of The Partnership for Excellence

As of 1/1/2026

1997 - 1998 Formative Years

RECEIVED
JUL 23 1998
OFFICE OF
QUALITY SERVICES

WEEKLY COMMUNICATION, 07/16/98
Steve Wall, Office of Quality Services

B. Waldron

To Steve - Beth - Pat on list

NGA

I was unable to confirm Eric Burkland as a speaker for the NGA Conference as he is on vacation and unreachable until Monday. According to his Secretary he will be out of town Sunday, August 2, anyway so I will adjust your talking points accordingly.

STATE QUALITY AWARD

I sent you some information on the team developing a state quality award for Ohio based on Malcolm Baldrige criteria, including my recommendation that our office continue to support these efforts and that you endorse it as a great thing for Ohio. In review, the award will recognize organizations with high performance workplaces in the categories of manufacturing, small business, education, health, and state government. The real value is not in winning an award, but in the process of having your organization assessed by knowledgeable auditors. We have been piloting similar but smaller efforts in some state agencies and I think this will be a great benefit to QStP efforts when state agencies choose to apply for the award.

As a side note, 43 other states currently have this type of award, although primarily for the private sector only. The NGA endorsed this activity and did some research on it about three years ago. As I said earlier, previous Ohio efforts have not been complete or worth endorsing but this is truly an Ohio driven, well planned out effort worthy of your support. It will promote quality in Ohio for years to come.

I met with the group this week and they are now ready to announce their plan — and it would be great to hold a press conference as you suggested when you responded to my previous weekly.

Specifically, the group would like your support in the following way:

- * Hold a news conference announcing the award and include the members of private industry who will endow the award. *OK*
- * Endorse this award as Ohio's key single state wide organizational performance excellence award. *OK*
- * Sign a letter that will be sent to Ohio companies to announce the award and encourage participation. *OK*

I also think we should continue to support their efforts with state employees helping, including appointing a cabinet member to serve on their board. Our office is excited about teaming with this group. Hopefully the next governor would consent to presenting the award at the annual awards ceremony.

It would be good to plan the press conference quickly, and I would be glad to provide a more detailed briefing at that time.

*Get it done
- ASP -*

Governor
George
Voinovich's
Comments



Chartered as the
Ohio Award for Excellence
on October 6, 1998

Ohio Award for Excellence

Charter Member Organizations

Endowment Member

- Eaton Corporation

Foundation Members

- American Electric Power
- ABB Industrial Systems Inc.
- Ashland Inc.
- Dana Corporation
- Kent State University
- Liebert Corporation
- Marconi Medical Systems
- NCR Corporation
- Proctor and Gamble
- Small Business Development Centers of Ohio
- The Ohio State University
- Xerox Corporation



Tom Casperson
First Executive Director
Loaned Executive from NCR

NCR



First Award Cycles

First award cycle – 2000

- 30 Applicants
 - 20 Tier 1
 - 6 Tier 2
 - 4 Tier 3
 - No Governor's Award



First Governor's Award Recipients - 2001



Van Dorn Demag Corporation, Strongsville, OH American Electric Power, Conesville, OH



Name legally changed on 12/28/2004

Ohio Partnership for
Excellence



In 2011, Indiana & West Virginia joined Ohio
Name legally changed 7/31/2012

The Partnership for Excellence



Illinois Performance Excellence (ILPEX) joins The Partnership for Excellence (TPE)

TPE expands into Illinois and becomes a 4-state regional program on 1/1/2023

Western Pennsylvania joins The Partnership for Excellence (TPE)

*TPE expands into Western Pennsylvania
and becomes a 5-state regional
program on 5/15/2025*



TPE Leadership through the Years



Tom Casperson

1998 – 2001 Executive Director



Michael DiMonte

2001 Executive Director



Casey Mackert

2003 – 2006 Executive Director



Boris Slogar

2007 – 2008 Executive Director



Dr. Elaine Edgar

2008 – 2011 Executive Director



Colonel (retired) Al Faber

2011 – 2014 President/CEO



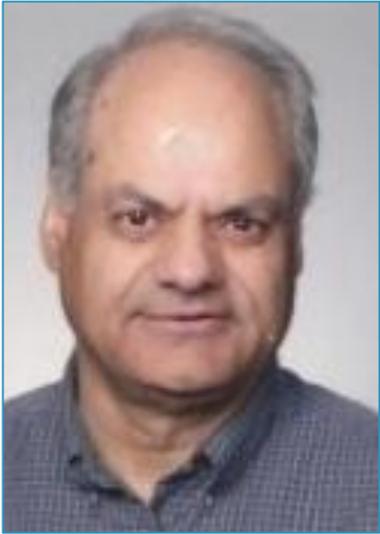
Helping organizations see improved results



Dr. Margot Hoffman

2014 – present President/CEO

TPE Governance – Chairs, Board of Trustees



Dr. Hira Fotedar
2001 - 2002



Dr. Kendall Stewart
2003 - 2005



Jon Yormick
2005 - 2006



Dr. Mark Montoney
2007 - 2008



Dr. Rusty Clifford
2008 - 2011



Frank Perez
2011 - 2013



Bryan Vaughn
2013 - 2016



Paul Worstell
2016 - 2018



Dr. George McAfee
2019 - 2021



Dr. Kurt Schoch
2022 - 2025



Pamela Jensen
2026 - present

TPE Award Cycle (Full Application)



Traditional “Baldrige-based” 50 page Application

- Independent review by trained examiners
- Consensus review by trained examiners
- ★ *Site Visit (3 days) by examiner team*
- Award selections by Panel of Judges
- Awards ratified by Board of Trustees

Awards Presented

- **Platinum – Governor’s Award**
- **Gold – Achievement of Excellence**
- **Silver – Commitment to Excellence**
- **Bronze – Pledge to Excellence**
- **Category Lead Performer**



Blanchard Valley Health System, Findlay, OH - 2019

25 TPE Award Cycles



Since 2000:

- 430 TPE Award Applicants (2000 - 2025)
 - Plus 209 Illinois recipients from 1995 – 2022
 - Plus 27 Western PA recipients from 2006- 2024} 666 Recipients
- Award Applicants Represent (pre-Illinois/W. PA):
 - * 1.7+ million jobs at over 1,800+ work locations
 - * \$ 140+ billion in revenues/budgets
 - * Estimated 229+ million customers served



WVU Medicine Camden Clark Medical Center
Parkersburg, WV 2022



Citizens Energy, Indianapolis, IN – 2012

Top Tier Governor's Award / Excellence Award Recipients



44 Top Tier Award Recipients

- 18 in Ohio
- 14 in Illinois
- 6 in Indiana
- 3 in Western Pennsylvania
- 2 in West Virginia
- 1 in Maryland (*adopted*)



Memorial Hospital and Health Care Center
Jasper, IN - 2016

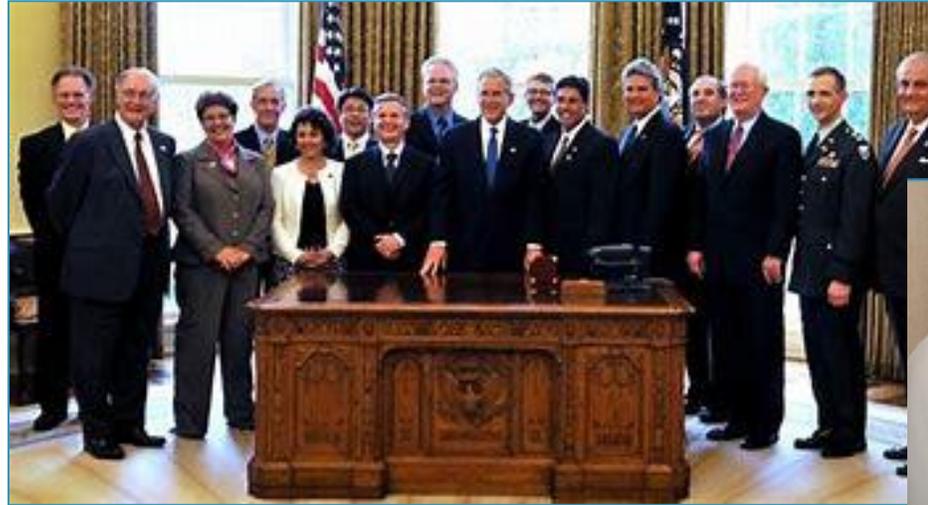


Charleston Area Medical Center
Charleston, WV - 2017



ProMedica Memorial Hospital, Fremont, OH - 2018

National Baldrige Recipients (from 5 states)



PRO-TEC Coating Company, Leipsic, OH - 2007



Schneck Medical Center, Seymour, IN - 2011

- 1988 Global Metallurgical, Inc, Ohio; Motorola, Inc., Illinois; and Westinghouse Electric Corporation Commercial Fuel Division, Pennsylvania
- 1996 Dana Commercial Credit Corporation, Ohio
- 2000 Dana Corporation – Spicer Driveshaft Division, Ohio
- 2002 Motorola Inc., Commercial, Government & Industrial Solutions Sector, Illinois
- 2003 Community Consolidated School District 15, Illinois and MEDRAD, Pennsylvania
- 2007 PRO-TEC Coating Company, Ohio
- 2010 Advocate Good Samaritan Hospital, Illinois and MEDRAD, Pennsylvania
- 2011 Schneck Medical Center, Indiana
- 2015 CAMC Health System, West Virginia
- 2018 Integrated Project Management Company, Inc., Illinois and Memorial Hospital & Health Care Center, Indiana
- 2019 Center for Organ Recovery & Education (CORE), Pennsylvania and Illinois
Municipal Retirement Fund, Illinois

Ohio

4 MBNQA Recipients

- Global Metallurgical, Inc.
- Dana Commercial Credit Corporation
- Dana Corporation – Spicer Driveshaft Division
- PRO-TEC Coating Company

18 Governor's Award Recipients

- American Electric Power
- Van Dorn Demag Corporation
- Eaton Corporation, Van Wert Division
- Southern Ohio Medical Center
- University of Cincinnati – Admin. & Bus. Services
- Dana Corporation, Spicer Outdoor Power Equipment Components
- PRO-TEC Coating Company
- ODOT (2 awards - Districts 10 & 12)
- Riverside Methodist Hospital
- Kettering Health Network
- Eaton NA Financial Services Center
- ProMedica Flower Hospital
- Six Disciplines Consulting Services
- University Hospitals Geauga Medical Center
- ProMedica Memorial Hospital
- Blanchard Valley Health System
- ProMedica



Dana SOPEC, Fredericktown, OH



ProMedica, Toledo, OH



Six Disciplines Consulting Services, Findlay, OH

Indiana



Hendricks Regional Health, Danville, IN



Managed Healthcare Services, Lilly USA
Indianapolis, IN

2 MBNQA Recipients

- Schneck Medical Center
- Memorial Hospital and Health Care Center

6 Governor's Award Recipients

- Union Hospital
- Citizens Energy (2 times)
- Memorial Hospital and Health Care Center
- Managed Healthcare Services, Lilly USA
- Hendricks Regional Health



Clabber Girl Corporation – Spirit Award
Terra Haute, IN

West Virginia



CAMC Health System, Charleston, WV

1 MBNQA Recipient – CAMC Health System

2+ Governor's Award Recipients

- Charleston Area Medical Center
- WVU Medicine Camden Clark Medical Center
- Meritus Health (Maryland & serves WV)

Pioneer Award

- Mon Health



WVU Camden Clark, Parkersburg, WV



Mon Health, Morgantown, WV

Illinois

6 MBNQA Recipients

- Motorola, Inc.
- Motorola Inc., Commercial, Government & Industrial Solutions Sector
- Community Consolidated School District 15
- Advocate Good Samaritan Hospital
- Integrated Project Management Company, Inc.
- Illinois Municipal Retirement Fund

14 Governor's Award Recipients

- Cash Management Services Division, First National Bank of Chicago
- Honeywell's Micro Switch Division
- Community Consolidated School District #15, Palatine
- Swedish American Health System
- St. Mary's Good Samaritan, Inc., Centralia/Mt. Vernon (2 times)
- Methodist Medical Center of Illinois, Peoria
- Advocate Good Samaritan Hospital, Downers Grove
- Sarah Bush Lincoln Health System, Mattoon
- United Cerebral Palsy Land of Lincoln, Springfield
- Advocate Lutheran General Hospital, Park Ridge
- American College of Healthcare Executives, Chicago
- Illinois Municipal Retirement Fund, Oak Brook
- Integrated Project Management, Inc, Burr Ridge



American College of Healthcare Executives, Chicago



Illinois Municipal Retirement Fund, Oak Brook



Integrated Project Management, Burr Ridge

Western Pennsylvania

4 MBNQA Recipients

- Westinghouse Electric Corporation Commercial Nuclear Fuel Division
- MEDRAD, Inc. (2-time recipient)
- Center for Organ Recovery & Education

3 Excellence Award Recipients

- Center for Organ Recovery & Education
- Massaro Construction Group
- Pine-Richland School District





TPE Examiners are Amazing!

*3,831 Total Examiner Years =
\$55.9 million in volunteer services*

26 Quest for Success Conferences



Advising & Partnering

First Awards in 2009

- Spirit Award – 5 Page Organizational Profile
- Pioneer Award – 25 Page Application to Baldrige Excellence Builder

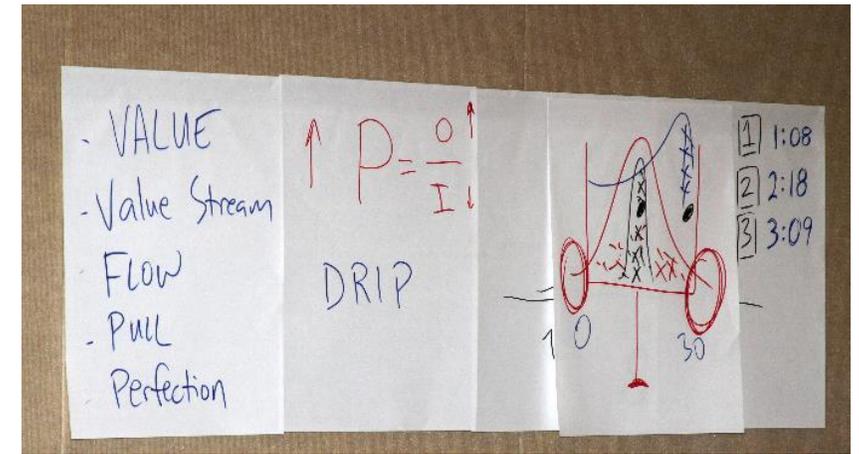


Perry County Board of DD, New Lexington, OH



Braun Ambulance, Van Wert, OH

LeanOhio Boot Camps 2014 - 2016



Leader2Leader Collaborative 2018 – Present

A year-long leadership
development program
grounded in Baldrige Criteria



Frank J. Perez Leadership Award Recipients

- 2014 – Paul Worstell
- 2015 – Tammy Dye & Suki Wright
- 2016 – Dr. Rusty Clifford
- 2017 – Steve Wall
- 2018 – Dr. Glenn Crotty
- 2019 – Brenda Grant
- 2020 – Dr. Kevin Webb
- 2021 – Shane Sommers
- 2022 – Maricris Miller
- 2023 – Pamela Jensen
- 2024 – Kurt Schoch
- 2025 – Dr. William Kose



President's Award for Extraordinary Service & Volunteerism

- 2014 – Brenda Grant
- 2015 – Mike Belter & Kurt Schoch
- 2016 – Maricris Miller
- 2017 – Michael Drake
- 2018 – Lori Persohn
- 2019 – Adriana Pust
- 2020 – Jeff Meyer
- 2021 – Dr. William Kose
- 2022 – Kent Holloway
- 2023 – Michael Everett
- 2024 – Denise Kaetzel
- 2025 – Debra McBride



TPE Advocate Scholarship Recipients

Scholarship to attend Quest
for Success Conference

- 2018 – Leigh Esper
- 2019 – Dr. Chris Ward
- 2020 – Adam Werne
- 2021 – Tricia Valasek
- 2023 – Sarah Klotz
- 2024 – Josh Madden
- 2025 – Milele Kennedy



27 Years of Amazing Volunteers

- Board of Trustees
- Examiners
- Team Leaders
- Advising & Partnering
- Trainers
- Mentors
- Speakers/Presenters
- Panel of Judges
- TPE Committees
- Conference Committees



TPE's Mission, Vision & Values

Mission: **To cultivate organizational performance excellence and continuous improvement in Ohio, Indiana, West Virginia, Illinois, and Western Pennsylvania**

Vision: *To be the partner of choice for creating high-performing organizations that produce exceptional sustainable results*

Values:

- Excellence
- Diversity, Equity & Inclusion
- Integrity
- Visionary Leadership
- Professionalism
- Agility



The only state based program to conduct & submit its own Self-Assessment twice!



To learn more about The Partnership for Excellence, go to thepartnershipforexcellence.org