

Monday, September 8, 2025 - OSU Fawcett Center, Columbus, Ohio

Time	Description	Location
12:00 pm	Registration Open	Lobby by Stairs
1:00 – 4:30 pm	Pre-conference Workshop #1 <i>Being a Coach . . . As An Approach to Leadership</i> , Kurt Schoch, Founder, Performance Improvement Consulting	Hancock
1:00 – 4:30 pm	Pre-conference Workshop #2 <i>LEGO Game: Learn the power of Lean Six Sigma through an interactive simulation game</i> , Edwin Boon, CEO, The Lean Six Sigma Company USA (Limited to 15 attendees)	Highland
5:15 pm	Reception – (Cash Bar, Credit Card Only)	Alumni Lounge
6:00 – 8:00 pm	2025 TPE Awards Banquet <i>Improve Your Health Like You Improve Your Organization</i> , Jim Steffen, America's Fun Fitness Coach & Owner of Jim's Gym	Alumni Lounge

Tuesday, September 9, 2025 - OSU Fawcett Center, Columbus, Ohio

Time	Description	Location
8:00 am	Registration	Lobby at Entrance
8:00 am	Breakfast	Alumni Lounge
9:00 am	Welcome, Opening Comments	Alumni Lounge
9:15 - 10:00 am	Plenary Session <i>Built to Last: How Five Foundational Practices Drive Excellence and Continuity</i> , Robert Kleiner, Director of External Operations, Northeast Delta Dental, 2024 national Baldrige Recipient	Alumni Lounge
10:00 – 10:15 am Break & Travel to Concurrent Sessions		
10:15 - 11:00 am	<i>Leading with Vision: A Baldrige Approach to Strategic Thinking and Continuous Improvement</i> , Elias Koulouriotis, Project Management Specialist, Mid America Transplant, 2021 & 2015 Baldrige recipient	Monroe
10:15 – 11:00 am	<i>Heartwired Transformation: From Strategy to Heart in Valuing People and Achieving Excellence</i> , Carol Shields, Director of Performance Excellence, Community Health Network, 2025 TPE Gold Award Recipient	Jefferson
10:15 – 11:00 am	<i>Power Up Your Team: Tools and Perspectives for Smart Workforce Management</i> , Kim Adelman, Principal & David Murdock, Principal, ECG Management Consultants	Highland
10:15 – 11:00 am	<i>2025 – 2026 Leader2Leader Collaborative</i> *Separate Event for 2025 – 2026 Leader2Leader Participants Only*	Fairfield
11:00 – 11:15 am Break & Travel to Concurrent Sessions		
11:15 am - 12:00 pm	<i>Don't wait for AI, the Baldrige Excellence Framework and Lean are here now</i> , Margaret Dospiljulian, Dospil & Associates	Monroe
11:15 am - 12:00 pm	<i>Designing Systems That Serve: A Lean, Human-Centered Approach to Building New Processes</i> , Katherine Bosma & Mark Ryan, The Green Dot Group and Jerry Landers, Turning Point System of Care	Jefferson
11:15 am - 12:00 pm	<i>GOSE in Action: Turning Service Standards into Everyday Excellence</i> , Robert Kleiner, Director of External Operations, Northeast Delta Dental, 2024 national Baldrige Recipient	Highland
11:15 am - 12:00 pm	<i>2025 – 2026 Leader2Leader Collaborative</i> *Separate Event for 2025 – 2026 Leader2Leader Participants Only*	Fairfield

12:00 pm	Travel to Lunch	
12:00 -1:00 pm	Lunch Recognize Examiners & Judges	Alumni Lounge
1:00 – 1:45 pm	Plenary Session <i>Leading with Stewardship: Revolutionizing Tissue Donation Through Baldrige and Lab Innovation</i> , Amber Carriker, Director of Laboratory Services, Mid America Transplant, 2021 & 2015 Baldrige recipient	Alumni Lounge
1:45 – 2:00 pm	Travel to Concurrent Sessions	
2:00 – 2:45 pm	<i>Easy Tools to Accelerate Improvement</i> , Glenn Bodinson, Founder & Principal and Kay Kendall, CEO & Principal, BaldrigeCoach	Jefferson
2:00 – 2:45 pm	<i>Generations of Excellence: Engaging a Multigenerational Workforce to Drive Continuous Improvement</i> , Alexandra Calingo, Executive Education Project Manager, American College of Healthcare Executives	Monroe
2:00 – 2:45 pm	<i>From Big Idea to Successful Implementation</i> , Tom Kress, Owner, Strategic Accelerator, LLC	Highland
2:45 – 3:00 pm	Travel to Concurrent Sessions	
3:00 – 3:45 pm	<i>Pecha Kucha Presentations of Process Improvement Projects</i> , 2025 Leader2Leader Collaborative Cohort	Monroe
3:00 – 3:45 pm	<i>The Value of being an Examiner</i> , Mike Belter, Budget Analyst Staff - Appalachian Power Company (retired)	Jefferson
3:00 – 4:00 pm	<i>Deming's Red Bead Experiment</i> , Bill Soller, Principal, Corporate Advantage Network, LLC Note: This session will be 1-hour long	Highland
3:45	Travel to Closing Session	
4:00 – 4:30 pm	Closing Session <i>Baldrige Enterprise Update</i> , Dr. Margot Hoffman, President & CEO, The Partnership for Excellence	Monroe

Schedule subject to change. Updated 8/20/2025.