

Monday, September 8, 2025 - OSU Fawcett Center, Columbus, Ohio

| Time | Description | Location |
|----------------|---|------------------|
| 12:00 pm | Registration Open | Lobby by Clinton |
| 1:00 – 4:30 pm | Pre-conference Workshop #1 <i>Being a Coach . . . As An Approach to Leadership</i> , Kurt Schoch, Founder, Performance Improvement Consulting | Hancock |
| 1:00 – 4:30 pm | Pre-conference Workshop #2 <i>LEGO Game: Learn the power of Lean Six Sigma through an interactive simulation game</i> , Edwin Boon, CEO, The Lean Six Sigma Company USA (Limited to 15 attendees) | TBD |
| 5:30 pm | Reception – (Cash Bar, Credit Card Only) | Alumni Lounge |
| 6:00 – 8:00 pm | 2025 TPE Awards Banquet | Alumni Lounge |

Tuesday, September 9, 2025 - OSU Fawcett Center, Columbus, Ohio

| Time | Description | Location |
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| 8:00 am | Registration | Lobby by Clinton |
| 8:00 am | Breakfast | Alumni Lounge |
| 9:00 am | Welcome, Opening Comments | Alumni Lounge |
| 9:15 - 10:00 am | Plenary Session <i>Built to Last: How Five Foundational Practices Drive Excellence and Continuity</i> , Robert Kleiner, Director of External Operations, Northeast Delta Dental, 2024 national Baldrige Recipient | Alumni Lounge |
| 10:00 – 10:15 am | Break & Travel to Concurrent Sessions | |
| 10:15 - 11:00 am | <i>Leading with Vision: A Baldrige Approach to Strategic Thinking and Innovation</i> , Mid America Transplant, 2021 & 2015 Baldrige recipient | Monroe |
| 10:15 – 11:00 am | <i>Heartwired Transformation: From Strategy to Heart in Valuing People and Achieving Excellence</i> , Carol Shields, Director of Performance Excellence, Community Health Network, 2025 TPE Gold Award Recipient | Jefferson |
| 10:15 – 11:00 am | <i>Power Up Your Team: Tools and Perspectives for Smart Workforce Management</i> , Kim Adelman, Principal & David Murdock, Principal, ECG Management Consultants | Highland |
| 10:15 – 11:00 am | 2025 – 2026 Leader2Leader Collaborative <i>*Separate Event for 2025 – 2026 Leader2Leader Participants Only*</i> | Fairfield |
| 11:00 – 11:15 am | Break & Travel to Concurrent Sessions | |
| 11:15 am - 12:00 pm | <i>Don't wait for AI, the Baldrige Excellence Framework and Lean are here now</i> , Margaret Dospiljulian, Dospil & Associates | Monroe |
| 11:15 am - 12:00 pm | <i>Coming soon!</i> | Jefferson |
| 11:15 am - 12:00 pm | <i>GOSE in Action: Turning Service Standards into Everyday Excellence</i> , Robert Kleiner, Director of External Operations, Northeast Delta Dental, 2024 national Baldrige Recipient | Highland |
| 12:00 pm | Travel to Lunch | |
| 12:00 -1:00 pm | Lunch Recognize Examiners & Judges | Alumni Lounge |
| 1:00 – 1:45 pm | Plenary Session <i>Leading with Stewardship: Revolutionizing Tissue Donation Through Baldrige and Lab Innovation</i> , Amber Carriker, Director, Laboratory Services, Mid America Transplant, 2021 & 2015 Baldrige recipient | Alumni Lounge |

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| 1:45 – 2:00 pm | Travel to Concurrent Sessions | |
| 2:00 – 2:45 pm | <i>Easy Tools to Accelerate Improvement</i> , Glenn Bodinson, Founder & Principal and Kay Kendall, CEO & Principal, BaldrigeCoach | Jefferson |
| 2:00 – 2:45 pm | <i>Coming soon!</i> | Monroe |
| 2:00 – 2:45 pm | <i>From Big Idea to Successful Implementation</i> , Tom Kress, Owner, Strategic Accelerator, LLC | Highland |
| 2:45 – 3:00 pm | Travel to Concurrent Sessions | |
| 3:00 – 3:45 pm | <i>Pecha Kucha Presentations of Process Improvement Projects</i> , 2025 Leader2Leader Collaborative Cohort | Monroe |
| 3:00 – 3:45 pm | <i>The Value of being an Examiner</i> , Mike Belter, Budget Analyst Staff - Appalachian Power Company (retired) | Jefferson |
| 3:00 – 4:00 pm | <i>Deming's Red Bead Experiment</i> , Bill Soller, Principal, Corporate Advantage Network, LLC Note: This session will be 1-hour long | Highland |
| 3:45 | Travel to Closing Session | |
| 4:00 – 4:30 pm | Closing Session <i>Baldrige Enterprise Update</i> , Dr. Margot Hoffman, President & CEO, The Partnership for Excellence | Monroe |

Schedule subject to change. Updated 7/24/2025.