

## Monday, September 8, 2025 - OSU Fawcett Center, Columbus, Ohio

| Time           | Description   | Location         |
|----------------|---|------------------|
| 12:00 pm       | Registration Open   | Lobby by Clinton |
| 1:00 – 4:30 pm | <b>Pre-conference Workshop #1</b><br><i>Being a Coach . . . As An Approach to Leadership</i> , Kurt Schoch, Founder, Performance Improvement Consulting   | Hancock          |
| 1:00 – 4:30 pm | <b>Pre-conference Workshop #2</b><br><i>LEGO Game: Learn the power of Lean Six Sigma through an interactive simulation game</i> , Edwin Boon, CEO, The Lean Six Sigma Company USA (Limited to 15 attendees) | TBD              |
| 5:30 pm        | <b>Reception – (Cash Bar, Credit Card Only)</b>   | Alumni Lounge    |
| 6:00 – 8:00 pm | <b>2025 TPE Awards Banquet</b>  | Alumni Lounge    |

## Tuesday, September 9, 2025 - OSU Fawcett Center, Columbus, Ohio

| Time                | Description  | Location         |
|---------------------|--|------------------|
| 8:00 am             | Registration   | Lobby by Clinton |
| 8:00 am             | Breakfast  | Alumni Lounge    |
| 9:00 am             | Welcome, Opening Comments  | Alumni Lounge    |
| 9:15 - 10:00 am     | <b>Plenary Session</b><br><i>Built to Last: How Five Foundational Practices Drive Excellence and Continuity</i> , Robert Kleiner, Director of External Operations, Northeast Delta Dental, 2024 national Baldrige Recipient            | Alumni Lounge    |
| 10:00 – 10:15 am    | <b>Break &amp; Travel to Concurrent Sessions</b>   |                  |
| 10:15 - 11:00 am    | <i>Leading with Vision: A Baldrige Approach to Strategic Thinking and Innovation</i> , Mid America Transplant, 2021 & 2015 Baldrige recipient  | Monroe           |
| 10:15 – 11:00 am    | Carol Shields, Director Performance Excellence, Community Health Network, 2025 TPE Gold Award Recipient  | Jefferson        |
| 10:15 – 11:00 am    | <i>Power Up Your Team: Tools and Perspectives for Smart Workforce Management</i> , Kim Adelman, Principal & David Murdock, Principal, ECG Management Consultants   | Highland         |
| 10:15 – 11:00 am    | <i>2025 – 2026 Leader2Leader Collaborative</i><br><b>*Separate Event for 2025 – 2026 Leader2Leader Participants Only*</b>  | Fairfield        |
| 11:00 – 11:15 am    | <b>Break &amp; Travel to Concurrent Sessions</b>   |                  |
| 11:15 am - 12:00 pm | <i>Don't wait for AI, the Baldrige Excellence Framework and Lean are here now</i> , Margaret Dospiljulian, Dospil & Associates   | Monroe           |
| 11:15 am - 12:00 pm | TPE Award Recipient  | Jefferson        |
| 11:15 am - 12:00 pm | <i>GOSE in Action: Turning Service Standards into Everyday Excellence</i> , Robert Kleiner, Director of External Operations, Northeast Delta Dental, 2024 national Baldrige Recipient  | Highland         |
| 12:00 pm            | <b>Travel to Lunch</b>   |                  |
| 12:00 -1:00 pm      | <b>Pledge of Allegiance, Lunch</b><br>Recognize Examiners & Judges   | Alumni Lounge    |
| 1:00 – 1:45 pm      | <b>Plenary Session</b><br><i>Leading with Stewardship: Revolutionizing Tissue Donation Through Baldrige and Lab Innovation</i> , Amber Carriker, Director, Laboratory Services, Mid America Transplant, 2021 & 2015 Baldrige recipient | Alumni Lounge    |
| 1:45 – 2:00 pm      | <b>Travel to Concurrent Sessions</b>   |                  |

|                       |   |           |
|-----------------------|---|-----------|
| <b>2:00 – 2:45 pm</b> | <i>Easy Tools to Accelerate Improvement</i> , Glenn Bodinson, Founder & Principal and Kay Kendall, CEO & Principal, BaldrigeCoach               | Jefferson |
| <b>2:00 – 2:45 pm</b> | <i>Coming soon!</i>   | Monroe    |
| <b>2:00 – 2:45 pm</b> | <i>From Big Idea to Successful Implementation</i> , Tom Kress, Owner, Strategic Accelerator, LLC  | Highland  |
| <b>2:45 – 3:00 pm</b> | <b>Travel to Concurrent Sessions</b>  |           |
| <b>3:00 – 3:45 pm</b> | <i>Pecha Kucha Presentations of Process Improvement Projects</i> , 2025 Leader2Leader Collaborative Cohort                                      | Monroe    |
| <b>3:00 – 3:45 pm</b> | <i>The Value of being an Examiner</i> , Mike Belter, Budget Analyst Staff - Appalachian Power Company (retired)                                 | Jefferson |
| <b>3:00 – 4:00 pm</b> | <i>Deming's Red Bead Experiment</i> , Bill Soller, Principal, Corporate Advantage Network, LLC<br><b>Note:</b> This session will be 1-hour long | Highland  |
| <b>3:45</b>           | <b>Travel to Closing Session</b>  |           |
| <b>4:00 – 4:30 pm</b> | <b>Closing Session</b><br><i>Baldrige Enterprise Update</i> , Dr. Margot Hoffman, President & CEO, The Partnership for Excellence               | Monroe    |

Schedule subject to change. Updated 7/14/2025.