

# POULSBO PET CLUB SERVICE AGREEMENT

THIS DOCUMENT AFFECTS YOUR LEGAL RIGHTS. PLEASE READ CAREFULLY AND SIGN.

This is an AGREEMENT between Poulsbo Pet Club, LLC. Doing business as "Poulsbo Pet Club," and the Owner, whose signature appears at the end of the document (hereinafter called "Owner"). The following are the terms of service for the stay of the Owner's pet: lodging, stay, guest, daycare, fitness, training, grooming, club member, or guest at Poulsbo Pet Club. By signing below, in consideration of the services rendered by Poulsbo Pet Club to the pet(s), Owner acknowledges reading, understanding, and accepting the statements herein.

## Owner:

I represent that I am the owner of my pet and I am fully authorized to enter this agreement. Owner agrees to provide accurate and complete information about their pet and update Poulsbo Pet Club as necessary.

## Refusal of Service:

I understand that Poulsbo Pet Club reserves the right to deny admittance to any pet for any reason at any time.

## Pet Requirements:

I represent that my pet meets all the following requirements:

- Is current on their required vaccinations.
- Is on a monthly flea and tick preventative medication.
- Has been in good health for the last 30 days before check-in.
- My pet is neither aggressive nor shows signs of aggression to dogs or humans.
- I have completed the Owner Profile and read the Poulsbo Pet Club Guidelines.
- My dog will enter and exit Poulsbo Pet Club on a non-retractable leash
- Lodging, Daycare, and training dogs must be spayed or neutered after 6 months of age.

## Veterinarian Liability and Care:

If the pet is ill or injured while participating in activities at Poulsbo Pet Club, we will make every reasonable effort to contact the owner in accordance with the emergency contact information provided to us. However, if Poulsbo Pet Club cannot reach the Owner, the Owner grants consent to Poulsbo Pet Club to seek appropriate veterinary care. The Owner accepts responsibility for any and all associated expenses. All veterinary costs and expenses will be the sole

responsibility of the pet's owner. Medical treatment may require transportation of my pet to receive care, and I hereby authorize such transit.

**Fleas and Ticks:**

I agree that if any fleas or ticks are discovered on my pet during Check-in or at any other time while my pet is receiving services at Poulsbo Pet Club, I understand that Poulsbo Pet Club will require my pet to be picked up. If a flea bath is administered, it will be at the owner's expense.

**Contagious Diseases:**

Owner specifically represents to Poulsbo Pet Club that, to the owner's knowledge, the pet has not been exposed to any contagious diseases within the 30 days prior to check-in. Owner understands that each time the pet is brought to Poulsbo Pet Club, Owner is certifying that the pet is in good health and has not had any communicable illness of any kind for 30 days before check-in.

**Daycare:**

I understand that Poulsbo Pet Club has off-leash playgroups where multiple dogs will interact. I understand that dogs often play with their mouth and paws, which can result in nicks and scratches on pets. While Poulsbo Pet Club provides reasonable care, trained professionals, and 100% supervision in the playgroups, I understand and agree that it's possible that Poulsbo Pet Club employees may not notice these nicks or scratches before my pet's departure, and, therefore, I might not be notified.

**Duty to Disclose**

I represent that I have disclosed and shall continue to disclose any and all medical conditions or any other conditions, including, but not limited to, personality concerns or behaviors that may affect, limit, or prevent my pet's ability to participate in services provided by Poulsbo Pet Club. I understand that Poulsbo Pet Club relies on and will continue to rely on those representations to provide a safe environment for both humans and animals.

**Service Fees:**

I agree to pay for all fees, services, and products with a credit card, cash, or Poulsbo Pet Club gift certificate at the time of my pet's pickup from each visit. I furthermore agree to pay for any additional services requested during the pet's extended stay at Poulsbo Pet Club. Pets picked up after 11:00 AM will be charged an additional boarding day fee.

**Cancellations:**

Cancellations must be made at least 72 hours before the event. For peak and holiday periods, cancellations must be made at least one week in advance to avoid forfeiture of the deposit.

**Abandonment Policy:**

Pets not picked up within 14 days of the end of the reservation will be considered abandoned, and Poulsbo Pet Club will take appropriate measures as outlined in the civic code.

**Photo and Video Release:**

I agree to allow Poulsbo Pet Club to use my pet's name and any images or videos taken. At the same time, they are in the care of Poulsbo Pet Club in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade, or promotional materials.

**Agreement to Participate and Liability Waiver:**

Owner understands certain activities that the pet may participate in, including Fitness Club, grooming, training, lodging, one-on-one play, and movement within and outside the facility, involve risk and possible injury, including but not limited to: exposure to parasites, viruses, and other medical conditions passed from dog-to-dog or person-to-dog; sprains, strains, bites, broken bones, fatigue, dehydration, nicks, cuts and loss of dog or death. Owner further understands that not every potential risk can be listed above, but agree that the benefits associated with dog socialization outweigh the possible risks; therefore, Owner hereby voluntarily releases, forever discharges and agrees to hold harmless and indemnify Poulsbo Pet Club, ITS OWNERS, EMPLOYEES, AND AGENTS from any and all liability, claims, demands, actions, or rights of action, which are related to, arise out of, or are in any way connected with the dog's participation in activities at Poulsbo Pet Club, including those allegedly attributable to the negligent acts or omissions of Poulsbo Pet Club or their staff. Furthermore, the Owner understands that they may be exposed to certain risks when bringing the dog to participate in activities at Poulsbo Pet Club or when picking up the dog after participating in such activities. Such risks may include property damage and/or physical injury, both inside and outside the building, such as falls, slips, illnesses, and dog bites. Owner is responsible for any damage or injuries caused by their pet to another pet, staff member, or property.

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OWNER PRINTED NAME

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OWNER SIGNATURE, AND DATE