



CUSTOMER SERVICE AGREEMENT

VETERAN HOME WATCH

Protecting Your Home. Providing Peace of Mind.

We appreciate the opportunity to provide you with professional property oversight and home watch services. Please review the service options below and select the package that best meets your needs.

CHOOSE YOUR SERVICE OPTION

Please select one of the following service packages:

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SILVER

EXTERIOR HOME WATCH SERVICE



\$199
PER MONTH

INCLUDES:

- ★ Exterior property inspection
- ★ Check for visible exterior water leaks
- ★ Storm damage inspection
- ★ Biweekly inspections with reporting and pictures
- ★ See checklist of included services

Start Date: _____

End Date: _____

☐

GOLD

INTERIOR & EXTERIOR HOME WATCH SERVICE



\$299
PER MONTH

INCLUDES ALL SILVER SERVICES, PLUS:

- ★ Interior inspections
- ★ Check for visible interior water damage
- ★ Verify designated appliances are working
- ★ Check designated detectors
- ★ Inspect for visible evidence of rodents or insects
- ★ Vendor/Contractor coordination
- ★ See checklist of included services

Start Date: _____

End Date: _____

TERMS & DISCLAIMER

Veteran Home Watch provides property oversight and home watch services to help protect your home while you are away. Our services are limited to visual inspections and preventative measures as outlined in the selected package.

VETERAN HOME WATCH SHALL BE HELD HARMLESS FOR INCIDENTS CAUSED BY ACTS OF GOD OR NATURE, INCLUDING BUT NOT LIMITED TO STORMS, FLOODING, FIRE, EARTHQUAKES, POWER OUTAGES, OR OTHER NATURAL EVENTS. VETERAN HOME WATCH SHALL ALSO BE HELD HARMLESS FOR RESPONSE TIMES DURING STORMS OR OTHER EMERGENCY CONDITIONS THAT MAY DELAY ACCESS TO THE PROPERTY.

Veteran Home Watch shall only be held liable for damages or losses resulting solely from its own malicious, reckless, or gross negligence, or intentional misconduct.

By signing below, you acknowledge that you have read, understand, and agree to the services, terms, and conditions set forth above.

CUSTOMER INFORMATION & AUTHORIZATION

Customer Name (Printed): _____ Date: _____
 Customer Signature: _____
 Property Address: _____
 Phone: _____ Email: _____

VETERAN HOME WATCH REPRESENTATIVE

Representative Name (Printed): _____ Date: _____
 Representative Signature: _____

★★★ *Thank you for trusting us with your home.* ★★★



VETERANS HOME PROTECTION

* CLIENT INFORMATION *

Client Name _____

Community _____

Service Address _____

City and State _____ Zip Code _____

Billing Address _____

City and State _____ Zip Code _____

Contact Number _____

Mobile _____

HOME _____ Email _____

Gate Code _____

Lock Box Code: _____

Entry door code: _____

Alarm Code: _____

Alarm Phone Number: _____

Alarm Safe Word: _____

Garage Code: _____

Mailbox Number: _____



LANDSCAPING WITH
HONOR. SERVICE. PRIDE.

★ VETERAN OWNED & OPERATED ★

- ☑ LAWN CARE
- ☑ LANDSCAPE DESIGN
- ☑ MULCH & CLEANUPS
- ☑ SNOW REMOVAL

☎ 609-335-3259

☎ 609-335-1657



CHECKLIST OF INCLUDED SERVICES



VETERAN HOME PROTECTION

Protecting Your Home. Providing Peace of Mind.

This checklist outlines the services included with your selected package to help protect your home while you are away.



SILVER PACKAGE

EXTERIOR PROPERTY INSPECTION

WALK AROUND THE PROPERTY

- ☐ Check for signs of forced entry or vandalism
- ☐ Make sure all doors and windows are securely locked
- ☐ Look for broken glass or damaged screens
- ☐ Check for excessive gutter debris
- ☐ Look for standing or leaking water

STORM DAMAGE INSPECTION

- ☐ Inspect fencing for visible damage
- ☐ Check gates and latches
- ☐ Look for visible wind damage
- ☐ Check decks and railings for visible damage
- ☐ Check for downed trees or large fallen limbs

DOCUMENTATION & REPORTING

- ☐ Take photographs of the front, sides, and rear of the home
- ☐ Photograph any areas of concern
- ☐ Note visible repairs that may be needed
- ☐ Send a biweekly inspection report with photographs

OUTDOOR FAUCET PROTECTION

- ☐ Cover all outdoor faucets with protective faucet covers to help guard against freezing temperatures and wind exposure



GOLD PACKAGE

INTERIOR & EXTERIOR PROPERTY INSPECTION

Includes all Silver Package services, plus the following interior inspection services:

SECURITY

- ☐ Verify all doors and windows are securely locked
- ☐ Check for visible signs of forced entry or vandalism

WATER & PLUMBING

- ☐ Look for visible water leaks under all sinks
- ☐ Inspect around toilets for visible leaks
- ☐ Check showers and tubs for signs of moisture
- ☐ Inspect ceilings for visible water stains
- ☐ Check around windows for signs of water intrusion or leaks
- ☐ Check water heaters for visible leaks
- ☐ Ensure there is no visible standing water
- ☐ Check for mildew or musty odors

HVAC

- ☐ Verify thermostat is set correctly
- ☐ Check that air conditioning is cooling properly during summer months
- ☐ Check that heating is operating properly during winter months
- ☐ Listen for unusual noises from the HVAC system

ELECTRICAL & SAFETY

- ☐ Test interior lighting
- ☐ Check GFCI outlets/switches
- ☐ Ensure smoke detectors are functioning
- ☐ Test carbon monoxide detectors
- ☐ Replace detector batteries if needed

WINDOWS & DOORS

- ☐ Check windows for visible leaks or excessive condensation
- ☐ Check that all windows lock properly
- ☐ Ensure screens are intact

PEST INSPECTION

- ☐ Look for signs of ants or other insects
- ☐ Check for rodent droppings or other signs of rodent activity
- ☐ Inspect pantry areas for insects
- ☐ Check under sinks for signs of pest activity

DOCUMENTATION & REPORTING

- ☐ Take photographs, when necessary, of interior rooms and areas of concern
- ☐ Document any visible damage
- ☐ Note maintenance items that may require attention
- ☐ Send a biweekly inspection report with photographs

THANK YOU FOR TRUSTING US WITH YOUR HOME.

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