

**KLEVA RANGE®**

# HOT WATER DISPENSER



Please Read this User Guide carefully before use  
& keep it handy for future reference

# SAFETY WARNINGS

To ensure your safety and the correct use of this appliance, always follow these safety guidelines:

## IMPORTANT GENERAL USE:

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not a toy, please make sure the children do not play with it.
- Please ensure the appliance is used on a flat and firm surface out of reach of children, to avoid being overturned in a sudden and result in scalding or hitting injury.
- Before using the appliance, make sure the voltage indicated on the rating plate corresponds to the wall outlet socket.
- Ensure the voltage on the rating plate matches your household power supply. Do not operate if it differs. Contact the Kleva Range.
- Before use, always inspect the power cord, plug, and control panel. Do not use the Hot Water Dispenser if the unit is damaged or if the unit is cracked or deformed. Contact the Kleva Range.
- Do not use the Hot Water dispenser if the power cable is damaged. Contact the Kleva Range.
- Do not operate with insufficient water, as it may damage the heating element.
- While the Hot Water Dispenser is in working mode, do not touch or block the steam outlet/ water spout by hand or other stuff. Do not open the water tank lid in a rush, in order to avoid any scalding by hot steam or cause any other malfunctions.
- Do not touch the steam or hot water with any part of your body.
- Do not let the cord hang over edges or touch hot surfaces.
- Do not place near gas or electric burners or inside a heated oven.
- Do not place the appliance in a disinfection cabinet, fridge or freezer.
- Do not tilt or operate the appliance upside down.
- Always use the Hot Water Dispenser on a flat, stable surface to avoid tipping and injury.
- Do not immerse the appliance in water or any liquid.
- Do not touch hot surfaces or the spout during operation.
- Do not block the steam outlet or open the lid while in use to avoid burns or malfunction.
- Only to be used to heat water. Do not fill above the "MAX" line or operate with water below the "MIN" line.
- Unplug and allow the unit to cool before cleaning.
- Do not disassemble or repair the unit yourself.
- For indoor use only. This appliance is intended to be used in household and similar locations such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments.
- Misuse can cause injury.
- The heating element may remain hot after use.
- Retain this manual for future reference.

# 1. Main Parts

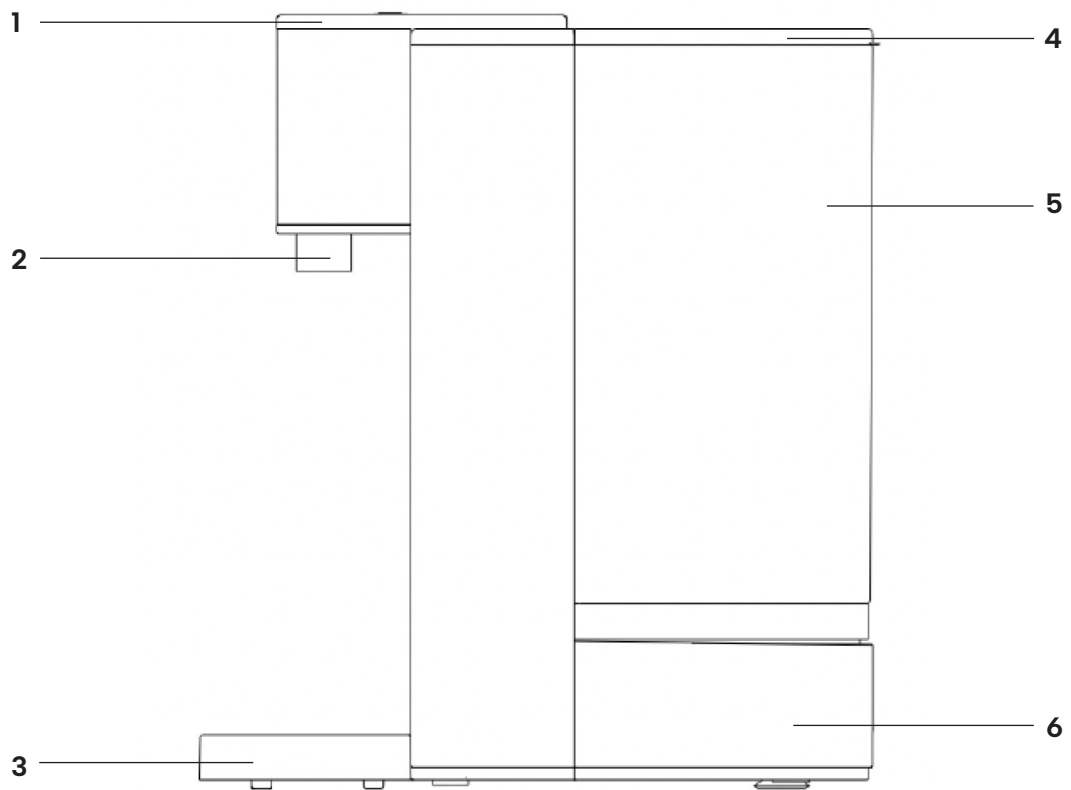


Fig 1

## 1.1 Component Breakdown:

- |                         |                   |
|-------------------------|-------------------|
| 1. Power Button         | 4. Water Tank Lid |
| 2. Water Spout          | 5. Water Tank     |
| 3. Detachable Drip Tray | 6. Base           |

## 2. How to Use The Hot Water Dispenser



Before using the appliance for the first time, clean the water tank.

### 2.1 Before First Use:

1. Ensure the unit is not plugged in at first. Wipe the inside of the water tank using a damp cloth, follow up by polishing the tank with a soft, dry cloth.
2. Fill the tank with clean water.
3. Plug the Hot Water Dispenser power cable into a wall socket.
4. Push down on the button (Fig 2) to turn "ON" to let all the water flow out into a jug or cup.
5. Repeat steps 4–5 a few times to make sure the tank is clean.
6. Refill the tank with fresh water,
7. The appliance is now ready to use.

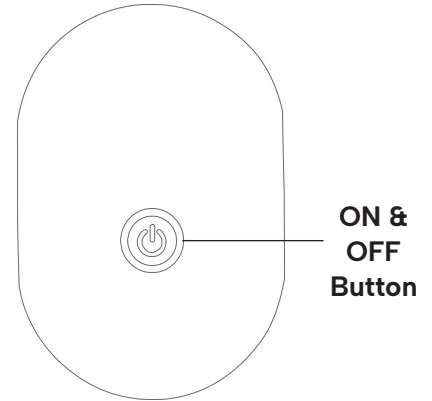


Fig 2

### 2.2 How To Fill The Water Tank:

There are two easy ways to refill the water tank, please see the below:

#### Option 1:

1. Lift the lid on top of the water tank (Fig 3).
2. Fill the tank with clean water using a jug or cup.
  - Do not fill past the MAX line (2.5L capacity).
  - Check the water level on the left side of the tank.
3. Put the lid back on once you're done.

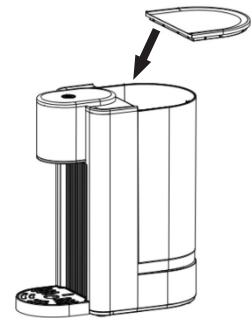


Fig 3

#### Option 2:

1. Stand in front of the hot water dispenser. Place one hand on each side of the water tank. Hold the dispenser steady with your thumbs and gently lift the water tank up to remove it (Fig 4).
2. Fill the tank with clean water using a jug or cup.
  - Do not go above the MAX line (2.5L capacity).
  - You can see the water level on the left side of the tank.
3. Put the lid back on and slide the filled tank back into place from the back of the dispenser until it is securely seated.

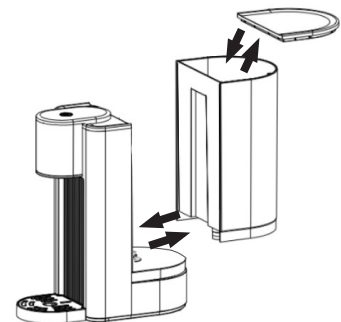


Fig 4

## 2. How to Use The Hot Water Dispenser



- **Keep away from Children**
- **The whole unit can be very hot whilst and after it is in use and can cause injury and burns. Ensure that you handle it with care. Do not touch the unit when it is in use. Allow the unit to cool down before touching. Do not touch hot water or steam.**
- **The appliance must never be placed on or next to a hot surface (e.g. hot plate). The appliance must only be used on a flat, stable and temperature resisting surface and kept away from any liquids. Always ensure that there are no inflammable items near the appliance.**

### 2.3 How To Dispense Hot Water:

1. Place the appliance on a flat, dry surface. Plug the power cord into the wall socket and switch it ON. **WARNING:** Make sure the power cord stays away from any water.
2. Fill the water tank using a jug or cup. Do not fill past the MAX line (2.5L capacity).
3. Place your cup on the drip tray.
4. Press the power button once. The blue light will turn on. After 10 seconds approximately, 200ml of hot water will dispense.
5. Press the power button twice. The green light will turn on. A continuous flow will start, and to stop press power button once.
6. If the water tank is low, the blue and green lights will flash. Refill the tank to continue using the appliance.

**Disclaimer:** After dispensing has stopped, a small amount of water may spit out. Keep hands and face away from the spout to avoid burns.

### 2.4 How To Reset The Thermostat:

The appliance is designed with a manual thermostat to recover the heating function for abnormal operation. If the unit has no power, stops working, and does not produce hot water, you can reset the thermostat.

1. Ensure the Hot Water Dispenser does not contain any water. The unit must be powered OFF and not plugged into the wall socket.
2. Lift the drip tray to locate the reset Key (Fig 5). Using your thumb slide the reset key down to retrieve.
3. Remove the water tank. The reset hole is located under the water sprout on the top right corner.
4. Insert the reset key into the reset hole and hold down for up to 3-5 seconds.

**Note:** You may need to push down with a bit of force.

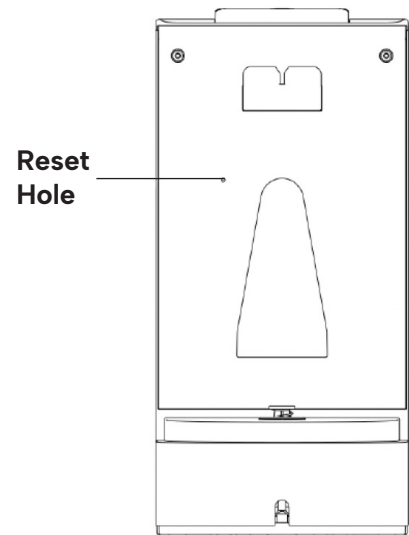


Fig 5 Back of Dispenser

### 3. Cleaning and Maintenance:



- Do not immerse the appliance into any liquids.
- Do not use any chemical, metal, wood or abrasive detergent to clean the appliance housing, always use a damp cloth.
- Always handle the appliance gently, do not place it near the edge of the table and the counter, to protect against the deform or function damage in case it falls down from the table accidentally.

#### 3.1 How To Drain Excess Water From Dispenser:

1. Ensure the unit is Powered OFF and remove the power cord from the wall socket.  
**WARNING:** Ensure that the unit is completely cool before handling. Keep the power cord away from liquids.
2. Remove the water tank from the Hot Water Dispenser. Bring the unit to the sink and tilt it halfway over the edge.
3. On the bottom of the Hot Water Dispenser you will see a clear circular drainage stopper (Fig 6). Lift the stopper to remove/open, from there the water will empty into the sink.
4. Once completed, place the drainage stopper back on. Make sure to push it firmly into the Hot Water Dispenser after draining to prevent any leakage.

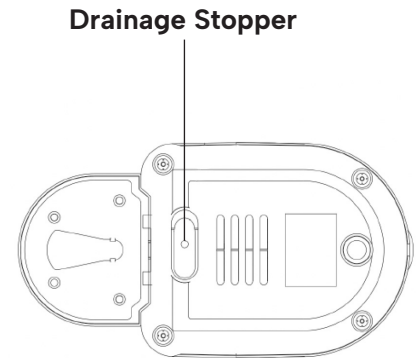


Fig 6

#### 3.2 How To Descale The Hot Water Dispenser:

To maintain the performance of your Hot Water Dispenser, it is recommended to descale the appliance at least once every month.

1. Using a non-toxic descaling solution or detergent of your choice, mix it into water.
2. Dispense the water until the tank is empty, operating the appliance two or three times during this process.
3. For a deeper clean, prepare a mixture of equal parts water and white vinegar. Unplug the dispenser, empty the tank, and pour the mixture into the tank.
4. Allow the solution to sit for 15–30 minutes.
5. Open the drain valve over a sink and let the solution flow out.
6. Refill the tank with clean water and drain it several times to remove any residue.
7. Pour out any remaining water and wipe the inside with a dry cloth.
8. Refill the tank with fresh water and run the appliance once before drinking.
9. Reassemble the unit, restore power, and check for any leaks to ensure normal operation.

**Cleaning Tip:** When the appliance has been used for a total of 10 hours, the green light will flash to remind you to descale.

**Reset:** After descaling, press and hold the on/off button for 5 seconds to reset. The green light will stop flashing, and the appliance will be ready for use.

#### 3.3 General Cleaning:

**How To Clean the Drip Tray:** Hold the appliance with one hand. Lift and remove the tray with the other hand. Empty, clean, and reinsert with gentle pressure. Clean the housing with a damp cloth—avoid chemicals, abrasives, or metal tools

## 3. Cleaning and Maintenance:

### 3.4 How To Store:

If you are not using the appliance for an extended period, unplug it, clean it, and then store it in its original packaging to prevent moisture or damage to the electrical components. Keep in a dry, safe place to prevent damage to electrical components.

**WARNING:** Ensure that the power cord is kept away from any liquid

### 3.5 For More Help & Tips:

Scan the QR code to visit our online Help & Tips page for step-by-step videos, user guides, and answers to common questions about your Kleva Instant Hot Water Dispenser.



SCAN ME!

## 4. Warranty:

We hope you enjoy your KLEVA® Hot Water Dispenser. Please scan the QR code below to view the terms and conditions of the product warranty provided by KLEVA Brands Pty Ltd (“KLEVA”) for your KLEVA product purchased in Australia.

KLEVA® may update the warranty from time to time to reflect operational changes or regulatory requirements. The latest version will always be available on our website—simply scan the QR code to view.



SCAN ME!

### Manufacturer’s Warranty

KLEVA® Brands Pty Ltd (“KLEVA”) provides the following voluntary warranty for your **KLEVA® Hot Water Dispenser** purchased in Australia.

### Warranty Period

This product is covered by a 1 year limited warranty from the date of original purchase.

### What This Warranty Covers

During the warranty period, KLEVA® warrants that this product will be free from:

- manufacturing defects in materials; and
- defects arising from faulty workmanship.

### What This Warranty Does Not Cover

This warranty does not cover defects or damage caused by misuse, accidental damage, failure to follow product instructions, unauthorised modification, or normal wear and tear.

### How to Make a Warranty Claim

To make a claim, contact KLEVA® on the below details with proof of purchase. KLEVA® will assess your claim and, where the warranty applies, will at its election and in line with Australian Consumer Law repair or replace the product or faulty part within a reasonable time and at no cost to you.

### Your Australian Consumer Law Rights

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This manufacturer’s warranty is provided in addition to, and does not exclude, restrict, or modify, any rights or remedies available to you under the Australian Consumer Law or any other applicable law.

### Contact Details

For product service, spare parts, or warranty claims, please contact:

#### KLEVA® Customer Support

Phone: (02) 9387 4100

Email: [support@klevarange.com.au](mailto:support@klevarange.com.au)

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