



# Queensland Mobility Solutions

## Queensland Mobility Solutions – Hire Terms & Conditions

At Queensland Mobility Solutions, we aim to provide flexible, affordable, and safe hire solutions to support your mobility and comfort needs. Please read the following Terms and Conditions carefully before hiring any equipment.

### 1. Minimum Hire Period

- All hires are subject to a **minimum 2-week rental period**.
- Extensions can be arranged upon request with adequate notice.

### 2. Hire Equipment Covered

These terms apply to the hire of:

- Adjustable Beds
- Pressure Care Mattresses & Pressure Overlays
- Adjustable Bed Accessories
- Lift Recline Chairs
- Daily Seating Chairs
- Bathroom & Toilet Aids (e.g. shower chairs, over toilet frames, commodes)
- Daily Living & Mobility Aids (e.g. walkers, wheelchairs, cushions)

### 3. Security Deposit

- A **refundable security deposit** is required at the start of the hire period.
- The bond amount may vary depending on the item.
- Bonds are refunded upon safe return of the equipment in clean, working condition.

### 4. Payment

- **Full payment for the initial hire period and bond is due prior to or upon delivery or collection.**
- Ongoing hire charges will be invoiced weekly unless otherwise agreed.

### 5. Condition of Equipment

- All equipment is cleaned, sanitised, and maintained to high standards.
- Equipment must be returned in the same condition as supplied (fair wear and tear accepted).
- Additional cleaning or repair fees may apply if the item is returned in poor condition.

## 6. Delivery & Collection

- Delivery and collection services are available and charged separately.
- Delivery fees may vary depending on location.
- Please notify us if the equipment is no longer needed so collection can be arranged.

## 7. Liability & Use

- The hirer is responsible for the safe use of the equipment and must follow all instructions provided.
- Equipment must not be tampered with, altered, or repaired by anyone other than Queensland Mobility Solutions.
- Queensland Mobility Solutions is not liable for injuries or damage resulting from misuse or failure to follow usage instructions.

## 8. Loss or Damage

- The hirer is responsible for any loss, theft, or significant damage to hired equipment.
- Costs for replacement or repair may be charged.

## 9. Cancellation Policy

- Cancellations made before delivery are eligible for a full refund.
- Cancellations after delivery may incur a fee equal to the first week's hire and delivery cost.

## 10. Ownership

- All hire equipment remains the property of Queensland Mobility Solutions at all times.

## 11. Termination of Hire

Queensland Mobility Solutions reserves the right to terminate the hire agreement and retrieve equipment if:

- Payment terms are not met
- Equipment is being misused
- Terms and conditions are breached

For questions or to request a copy of your hire agreement, please contact us:

☎ (07) 5479 5918 | ✉ [info@qldmobilitysolutions.com.au](mailto:info@qldmobilitysolutions.com.au)

🌐 [www.qldmobilitysolutions.com.au](http://www.qldmobilitysolutions.com.au)