



Salcombe Crabfest
Sunday 2nd May 2027
Exhibitors Terms & Conditions

The Rotary Club of Salcombe (the Organisers) are once again hosting Salcombe Crabfest, supported by a line-up of celebrity chefs with national and regional publicity in the lead-up to the event.

Our priority is to offer visitors a diverse and high-quality selection of local; regional and artisan produce. Crabfest continues to attract a very high level of interest from exhibitors, with applications significantly exceeding the number of pitches available in recent years.

While we greatly value long-standing exhibitors, it is also important that we introduce new businesses and products each year to keep the festival varied, interesting and fresh for our visitors. Unfortunately, this means that we are unable to offer a place to every applicant and previous attendance at Crabfest does not guarantee a pitch in a subsequent year.

1. Applications and Selections

- 1.1. A fully completed application form must be received before an Exhibitor will be considered for a trading pitch at Crabfest.
- 1.2. Applications for Crabfest 2027 will remain open until 31 December 2026. The Organisers reserve the right to close applications earlier if a particularly high volume of applications is received.
- 1.3. Applications are **not accepted on a first come, first served basis**.
- 1.4. The Organisers' priority is to provide visitors with a wide range of high quality local, regional and national produce. Preference is generally given to businesses and products from the South West, particularly those using locally sourced ingredients or materials where possible. However, high-quality, distinctive or unique products from outside the region will also be considered.
- 1.5. Following the application period, applications will be reviewed and Exhibitors selected with consideration given to factors including;
 - the quality and suitability of the products or services offered;
 - local, regional or national provenance;
 - originality or uniqueness;
 - the overall balance and variety of the festival;
 - the number of similar products or businesses already represented; and
 - the suitability of the proposed stand for the festival.
- 1.6. Submission of an application does not guarantee a pitch. Previous attendance at Crabfest does not guarantee selection for a subsequent year.
- 1.7. The organisers reserve the right to accept or decline applications to achieve an appropriate balance of Exhibitors across the festival.
- 1.8. All applicants will be contacted once the selection process has been completed and informed whether their application has been successful.

2. Payment and Confirmation

- 2.1. Successful applicants will receive confirmation of their pitch together with an invoice.
- 2.2. Payment in full for the pitch and any additional requirements, including electricity points, **must be received by the 28th of February 2027.**
- 2.3. If payment is not received by this date, the Organisers reserve the right to withdraw the offer of a pitch and allocate the space to another applicant.
- 2.4. A pitch is not considered fully confirmed until the required payment has been received.
- 2.5. Pitches may not be transferred, shared, sold or sub-let to another business or individual without prior written agreement of the Organisers.

3. Cancellation by Exhibitors

- 3.1. If an Exhibitor is unable to attend Crabfest after accepting a pitch, they must notify the Organisers as soon as possible.
- 3.2. Cancellations received **more than 60 days before the festival** will receive a full refund of the pitch fee.
- 3.3. Cancellations received **60 days or less before the festival will not be eligible for a refund.**
- 3.4. The organisers reserve the right to reallocate any cancelled pitch to another applicant.

4. Cancellation or Alteration of the Festival

- 4.1. The Organisers reserve the right to alter the layout, location, opening hours or arrangements of the festival where reasonably necessary for operational, safety, or other event-management reasons.
- 4.2. If the festival is cancelled by the Organisers before the event takes place, Exhibitors will be offered the choice of either:
 - a full refund of the pitch fee and any additional charges paid to the Organisers; or
 - transferring the amount paid to the next Crabfest.
- 4.3. If the festival is postponed to a later date, Exhibitors will be given the option to transfer their booking to the rescheduled event. Where an Exhibitor is unable to attend the rescheduled date, they may request a full refund of the pitch fee and any additional charges paid to the Organisers.
- 4.4. If the festival is abandoned, interrupted or curtailed after it has commenced due to circumstances beyond the reasonable control of the Organisers, including severe weather, public safety concerns, emergencies or circumstances affecting the safe operation of the event, refunds will be considered at the discretion of the Organisers, taking into account the circumstances and the costs already incurred in staging the event.
- 4.5. The Organisers will not be responsible for any additional costs, losses or expenses incurred by an Exhibitor as a result of the cancellation, postponement, alteration, abandonment or curtailment of the festival, including travel, accommodation, staffing, stock or preparation costs, except where liability cannot lawfully be excluded.

5. Insurance and Required Documentation

- 5.1. All Exhibitors must hold appropriate Public Liability Insurance with minimum cover of £2 million for any one event, or such other minimum level as may be specified by the Organisers.
- 5.2. Exhibitors must also hold Employers' Liability Insurance where legally required.

- 5.3. By submitting an application, the Exhibitor confirms that they hold, or will obtain prior to the festival, all documentation applicable to their business, include:
- Appropriate Public Liability Insurance;
 - Employers' Liability Insurance, where applicable;
 - A business-specific risk assessment;
 - Evidence of registration as a food business, where applicable;
 - Current PAT documentation for electrical equipment, where applicable;
 - Any licences, permissions, certificates or registrations legally required for their activities; and
 - Any additional safety documentation requested by the Organisers.
- 5.4. The Organisers may request copies of relevant documentation before the festival or require Exhibitors to produce documentation on the day.
- 5.5. Failure to provide required documentation may result in the Exhibitor being refused permission to trade.

6. Environmental Requirements

- 6.1. Crabfest is committed to reducing the environmental impact of the festival. All Exhibitors are expected to support this commitment and comply with Crabfest's environmental requirements.
- 6.2. Exhibitors must comply with all current legislation relating to single-use plastics, packaging and waste, together with any additional environmental requirements imposed by the Organisers.
- 6.3. In particular, Exhibitors must:
- Use compostable, biodegradable or reusable serve-ware where required instead of conventional single-use plastic or polystyrene;
 - Not issue single-use plastic carrier bags to visitors;
 - Not provide single-use plastic sachets for sauces, salt, pepper, sugar or similar;
 - Not provide plastic straws;
 - Not sell or serve drinks in single-use plastic bottles where prohibited by the Organisers; and
 - Use reusable, recyclable, compostable or otherwise environmentally appropriate cups and glasses in accordance with the festival's requirements.
- 6.4. The Organisers' environmental team may check Exhibitor's compliance with these requirements during the festival.
- 6.5. Exhibitors who fail to comply may be required to remove prohibited items or cease using them.

7. Trading Hours and Attendance

- 7.1. Crabfest trading hours are 10:00am to 6:00pm.
- 7.2. All Exhibitors are required to remain open and trading for the full advertised opening hours unless otherwise instructed or agreed by the Organisers.
- 7.3. Exhibitors must not dismantle their stand or leave the festival before the official closing time without prior permission from the Organisers.

8. Set-Up, Breakdown and Vehicles

- 8.1. Set-up of stalls is permitted from 7:00am on the day of the festival.
- 8.2. Set-up on the previous evening is permitted between 7:00pm and 8:00pm, at the Exhibitor's own risk.
- 8.3. Vehicles may not remain alongside trading stands during festival opening hours.
- 8.4. All vehicles must be removed from the festival trading area by the time specified by the Organisers.
- 8.5. Vehicle movement within pedestrianised or closed festival areas during public opening hours is prohibited unless expressly authorised by the Organisers or required in an emergency.
- 8.6. Exhibitors are responsible for ensuring that their stand is fully set up and ready to trade by the opening time.
- 8.7. Exhibitors are encouraged to use the Crabfest Park and Ride facility with the first bus running from 9:00am.
- 8.8. No trailers are allowed to be left in the boat park.
- 8.9. Exhibitors must not park vehicles along Gould Road while breaking down their pitch where this would obstruct or interfere with the operation of festival buses. Any Exhibitor doing so will be required to move their vehicle immediately.

9. Pitches and Stand Boundaries

- 9.1. Exhibitors must operate only from the pitch allocated to them by the Organisers.
- 9.2. All stock, equipment, tables, chairs, signs, displays and other items must remain within the Exhibitor's allocated pitch unless prior permission has been given.
- 9.3. Exhibitors must not obstruct pedestrian routes, highways, emergency access routes, neighbouring pitches, shop entrances or other premises.
- 9.4. The Organisers reserve the right to require an Exhibitor to reposition or remove any equipment, display or other item which causes an obstruction or presents a safety concern.
- 9.5. Exhibitors may not materially alter the size, layout or nature of their stand without prior approval.

10. Products and Services

- 10.1. Exhibitors are expected to exhibit and sell only the products or services detailed within their accepted application.
- 10.2. Any material change or addition to the products or services offered must receive prior written approval from the Organisers.
- 10.3. The Organisers reserve the right to require the removal from sale or display of products which were not included within the accepted application or which are considered inappropriate for the festival.
- 10.4. Acceptance of an Exhibitor does not grant exclusivity over a particular product, service or category.

11. Food and Drink Exhibitors

- 11.1. All food and drink Exhibitors are responsible for complying with applicable food safety, food hygiene, food information and allergen requirements.
- 11.2. Food businesses must be appropriately registered with their relevant local authority and comply with all requirements applicable to their business.
- 11.3. Exhibitors must maintain appropriate standards of cleanliness and food hygiene throughout the festival.
- 11.4. Spillages, grease, waste material, food debris and litter must be cleaned up promptly and

appropriately.

- 11.5. If the Organisers consider it necessary to have a pitch professionally cleaned as a result of an Exhibitor's activities, the Exhibitor may be invoiced for the reasonable cost of that cleaning.
- 11.6. Exhibitors are responsible for the cost of repairing damage caused by their stand, equipment, staff or activities.

12. Alcohol

- 12.1. Exhibitors wishing to sell or supply alcohol must declare this clearly on their application.
- 12.2. Exhibitors are responsible for ensuring that all necessary licences, permissions or Temporary Event Notices required for their alcohol sales are in place before the festival.
- 12.3. Where an individual Temporary Event Notice (TEN) is required, the Exhibitor is responsible for obtaining it from South Hams District Council and providing evidence to the Organisers on request. Postcode for the event is TQ8 8DP.
- 12.4. Exhibitors must bring copies of any relevant authorisation or licence with them on the day of the festival.
- 12.5. Exhibitors must comply with all licensing requirements relating to the sale and supply of alcohol, including age-verification requirements.
- 12.6. Cups, glasses and other serve-ware used for alcoholic drinks must comply with Crabfest's environmental requirements.

13. Electricity

- 13.1. Exhibitors requiring electricity must declare their requirements fully on the application form.
- 13.2. Standard electricity provision is limited to a **10 AMP SUPPLY** unless otherwise agreed.
- 13.3. Equipment with higher power requirements must be declared on the application form. Any additional cost of providing the required supply will be quoted separately.
- 13.4. All electrical equipment brought onto the festival site must be safe, suitable for its intended use and, where applicable, supported by a current PAT certificate.
- 13.5. Electrical equipment and documentation may be checked by the Organisers or their appointed representatives.
- 13.6. Exhibitors must not use their own generators unless this has been agreed with the Organisers in advance.

14. LPG, Cooking Equipment and Fire Safety

- 14.1. Exhibitors intending to use LPG, naked flames, cooking appliances, heating equipment or other equipment presenting an increased fire risk must declare this on their application.
- 14.2. Exhibitors are responsible for ensuring that all equipment is installed, maintained and operated safely and complies with applicable legal and safety requirements.
- 14.3. Exhibitors must provide appropriate fire-fighting equipment suitable for the activities undertaken at their stand.
- 14.4. Any certificates or safety documentation requested by the Organisers must be supplied before the festival or produced on the day.
- 14.5. The Organisers reserve the right to prohibit the use of equipment considered unsafe or unsuitable.

15. Waste and Cleaning

- 15.1. General waste and recycling facilities will be provided around the festival site primarily for

waste generated by visitors during the event.

- 15.2. Exhibitors are responsible for managing and disposing of waste generated by their own business and trading activities.
- 15.3. **All Exhibitors must take their own trade waste away with them at the end of the festival.** This includes, but is not limited to, cardboard boxes, bottles, packaging, containers, stock packaging and other waste brought onto or generated at their stand.
- 15.4. Exhibitors must not leave trade waste beside, in or around public litter and recycling bins, on their pitch, or elsewhere within the festival site at the end of the event.
- 15.5. Exhibitors must keep their pitch and the area immediately surrounding it clean and tidy throughout the festival and must leave the pitch completely clear of waste at the end of trading.
- 15.6. Waste oils, fats, food waste, chemicals, wastewater or other substances must not be poured into drains, onto the highway or disposed of in public litter bins. Exhibitors are responsible for arranging the lawful disposal of any such waste generated by their activities.
- 15.7. Where the Organisers are required to remove or dispose of waste left by an Exhibitor, or to undertake additional cleaning as a result of an Exhibitor's activities, the Organisers reserve the right to charge the Exhibitor for the reasonable costs incurred.
- 15.8. Failure to comply with the festival's waste requirements may be taken into consideration when assessing future applications.

16. Conduct

- 16.1. Exhibitors must behave in a professional and responsible manner towards members of the public, other Exhibitors, volunteers, event staff, local businesses and the Organisers.
- 16.2. Exhibitors must not do anything which may reasonably be considered to cause a nuisance, obstruction, danger or unreasonable annoyance to the Organisers, neighbouring Exhibitors, nearby premises or members of the public.
- 16.3. Exhibitors must comply with reasonable instructions given by the Organisers, event staff, safety personnel or other authorised representatives.
- 16.4. The Organisers reserve the right to require an Exhibitor to cease trading and/or leave the festival site where the Exhibitor:
 - fails to comply with these Terms & Conditions;
 - fails to comply with applicable legal or safety requirements;
 - refuses to follow a reasonable instruction from the other Organisers;
 - presents a risk to the public or event safety; or
 - behaves in a manner considered seriously disruptive, inappropriate or detrimental to the festival.

17. Raffles and Collections

- 17.1. Exhibitors are not permitted to operate their own raffles at Crabfest unless expressly agreed in advance by the Organisers.
- 17.2. Any Exhibitor operating an unauthorised raffle will be required to cease doing so.
- 17.3. Charity collection buckets must remain within the charity's allocated stand or Exhibitor space.
- 17.4. Exhibitors and charities must not approach visitors elsewhere within the festival to solicit donations or "rattle buckets", as this may conflict with Crabfest's own charitable fundraising activities.

17.5. Exhibitors who fail to comply with these requirements may be required to cease collecting and, in serious or repeated cases, may be asked to leave the festival.

18. Website and Publicity

18.1. Exhibitors may be listed on the official Salcombe Crabfest website.

18.2. Information used for listings, publicity or promotional purposes may be taken from the details supplied by the Exhibitor on their application form.

18.3. Exhibitors are responsible for ensuring that the information supplied within their application is accurate and up to date.

19. Liability and Property

19.1. Exhibitors are responsible for safeguarding their own property, stock, equipment, vehicles and personal belongings.

19.2. The Organisers accept no responsibility for loss of, theft of or damage to an Exhibitor's property except to the extent that such loss or damage results from negligence, breach of statutory duty or other liability which cannot lawfully be excluded by the Organisers.

19.3. Exhibitors participate in and trade at the festival at their own risk and are responsible for ensuring that their activities, equipment and stand are appropriately insured.

19.4. Exhibitors will be responsible for loss or damage caused by their own acts or omissions, or those of their employees, contractors or representatives, subject to applicable law.

20. Compliance with Terms & Conditions

20.1. Submission of an application constitutes confirmation that the Exhibitor has read and agrees to comply with these Terms & Conditions if selected to attend Crabfest.

20.2. Exhibitors are responsible for ensuring that their employees, volunteers, contractors and anyone working from their stand are aware of and comply with these Terms & Conditions.

20.3. Failure to comply with these Terms & Conditions may result in the Exhibitor being required to cease trading or leave the festival and may be taken into consideration when assessing future applications.

20.4. The Organisers reserve the right to make reasonable amendments to these Terms & Conditions where necessary for legal, licensing, safety, environmental or operational reasons. Exhibitors will be informed of any material changes affecting their participation.