

ISO 9001, 14001 Approved Company
**FAR-INFRARED HEATER
USER'S MANUAL**

FIR1300-A, FIR2000-A

USER REGISTRATION

Please scan QR code or visit the site below and complete the registration and questionnaire in order to activate warranty. This also allows you to download the owner's manual and/or parts list from our website.



<https://www.shizuoka-seiki.co.jp/english/login>



- Thank you for purchasing Far-Infrared Heater FIR1300-A, FIR2000-A. For safety, please carefully read the User's Manual and fully understand each function before using it correctly. After reading the manual, please do not throw away it and store it in a safe and well-visible place.
- Even without any faults in the product, please conduct regular inspection for once a year so you can use the product safely and longer.

Shizuoka Seiki Co., Ltd.

Updated on 22/07/2025

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Warnings for Safety

Sign explanation

| | | |
|--|--|--|
| | | Warning sign for dangers that may cause death or injury. |
| | | Caution sign for dangers that may cause damage in the product and property or injury. |
| | | This is a prohibition sign. In the middle of the sign will be diagram of detailed activities that must be banned. (Left sign means "Do Not Disassemble") |
| | | This is a forced or directions sign. In the middle of the sign will be diagram of detailed activities that must be followed. (Left sign means "Please unplug the plug from power") |



- The State of California requires the following warning:
⚠WARNING: COMBUSTION BY-PRODUCTS PRODUCED WHEN USING THIS PRODUCT CONTAIN CARBON MONOXIDE, A CHEMICAL KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER AND BIRTH DEFECTS (OR OTHER REPRODUCTIVE HARM).
- This product can expose you to chemicals including ceramic fiber, which is known to the State of California to cause cancer. For more information, go to www.P65Warnings.ca.gov.

Warnings for Safety



Warning

Power/Installation place

★ Following information is prepared for user's safety and loss in property.
 ★ Please read the following carefully to use the product properly.

- As the heater will be extremely hot when it is used, do not let any child get close to the heater and touch or hang on the heater.

| | | |
|--|--|---|
| <p>Do not use damaged or loosed plug and socket. ▶ There are risks of electric shock and fire.</p> | <p>Do not pull out the cord line to unplug or touch the plug with wet hands. ▶ There are risks of electric shock and fire.</p> | <p>When the heater is not used for a long time (when you sleep and leave the site), please unplug. ▶ It can cause fire due to electrical short from insulation aging.</p> |
| <p>Please use it at the socket of 120V (FIR1300-A, FIR2000-A) that is grounded properly. ▶ There are chances of damage and electric shock.</p> | <p>Do not plug many power lines at the same time. ▶ It may cause overheat and fire.</p> | <p>Do not connect or touch the plug with wet hands. ▶ There are causes of electric shock.</p> |
| <p>Do not install the heater in unstable place and spaces with lots of dust moisture. ▶ If the heater falls down, it may cause fire or burn.</p> | <p>Since it is dangerous to cover or place the heater improperly, do not connect timer, programmer, or other equipments to automatically control the power. ▶ There are risks of fire.</p> | |

Warnings for Safety



Special Warnings

★ Following information is prepared for user's safety and loss in property.
★ Please read the following carefully to use the product properly.

Warning

- When the heater is used inside a building, please connect stovepipe to the outside of building and install air ventilation opening before usage_
- Stovepipe should be made with stainless steel, total length less than 4m and curves can be made up to 2 times.



Do not touch the heater during combustion or immediately after when the heater is off.

- ▶ It may cause burn.



Do not let infants, toddlers or children play around the heater. Install separate safety net to keep out of reach of children.

- ▶ Child may fall down and get burnt.



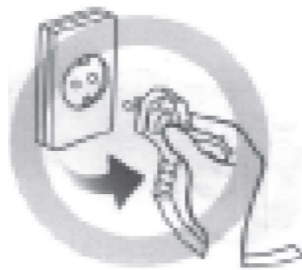
Never move the heater during combustion. Please move the heater when it is perfectly cooled down.

- ▶ It may cause fire or burn.



When the heater makes strange sound or smoke, immediately unplug the power and inquire to the service center.

- ▶ There are risks of electric shock and fire.



Do not cover the heater with inflammable clothes or towels.

- ▶ There are risks of fire.



Do not use the heater right under the power outlet.

- ▶ There are risks of fire.



Warnings for Safety



Special Warnings

★ Following information is prepared for user's safety and loss in property.
★ Please read the following carefully to use the product properly.

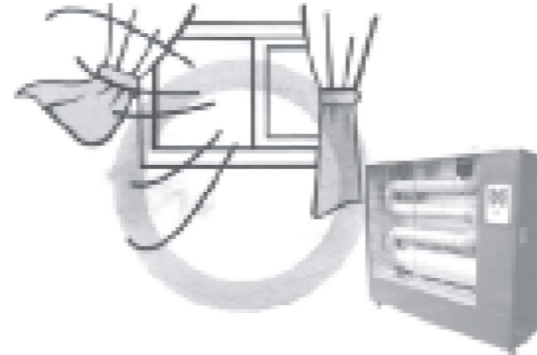
Warning

- This product has purpose of heating only. When the heater breaks down and starts fire due to wrong usage of the heater with other purposes such as cooking and drying, we do not take any responsibilities.



Ventilate the room once or twice in every hour when the heater is on.

- ▶ This can be reason for indoor air pollution or oxygen deficiency.



Do not repair, disassemble and remodel the heater.

- ▶ There are risks of fire, electric shock and injury due to wrong operation, and if it is remodelled voluntarily, the company do not take any responsibilities for accidents or breakdowns.

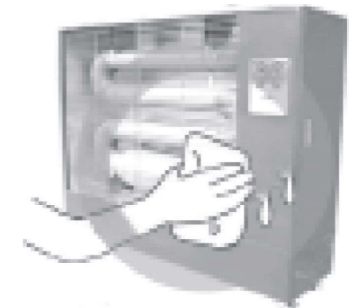


Do not place other inflammables such as chemicals and combustible materials nearby the heater. (Do not use explosiveness such as hair spray, benzene and propane gas or combustibles such as sofa chair or curtain)

- ▶ There are risks of explosion and fire.



During refuelling, do not let the fuel flow around the heater. If it leaks around the heater, please close the fuel filler cap, and wipe off the fuel immediately.



Do not use fuels with high volatility such as gasoline, benzene and thinner. Please use high quality and clean fuel.

- ▶ There are risks of breakdown and fire.



Never refuel the heater when it is used. Please put in the fuel when the heater is turned off.

- ▶ There are risks of fire.



Warnings for Safety



Special Warnings

★ Following information is prepared for user's safety and loss in property.
★ Please read the following carefully to use the product properly.

Warning

- When the heater is used outdoor, install the heater at the place that is independent of influence by rain and wind. Also, put on the brake for the wheel, so it would not move easily.
- When the heater is used in an altitude higher than 1000m(3000 ft) above sea level, some adjustments will be required. Please contact the store you have purchased the heater about the adjustment. The heater, if not duly adjusted, may cause a fire.



Please maintain the safety distance.

- ▶ Install the heater 2.5m from materials that can be burnt easily such as curtain, wood or plywood and 2.5 m from top as well.



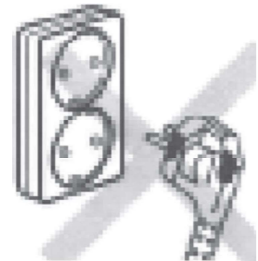
Do not use at the place, where it is exposed to rain, strong wind or raindrops.

- ▶ It may cause abnormal combustion or influent insulation of electrical parts.
- ▶ There are risks of electric shock and fire.



When the power cable is damaged (when it is disconnected or sheath is peeled off) please exchange it with the manufacturing company or repair center.

- ▶ It may start fire or electric shock as the power cable is damaged.



When the heater is not used for a long time, do not store the heater with the fuel inside. When it is not used for a long time or thrown away, completely empty the fuel.

- ▶ There are risks of explosion.

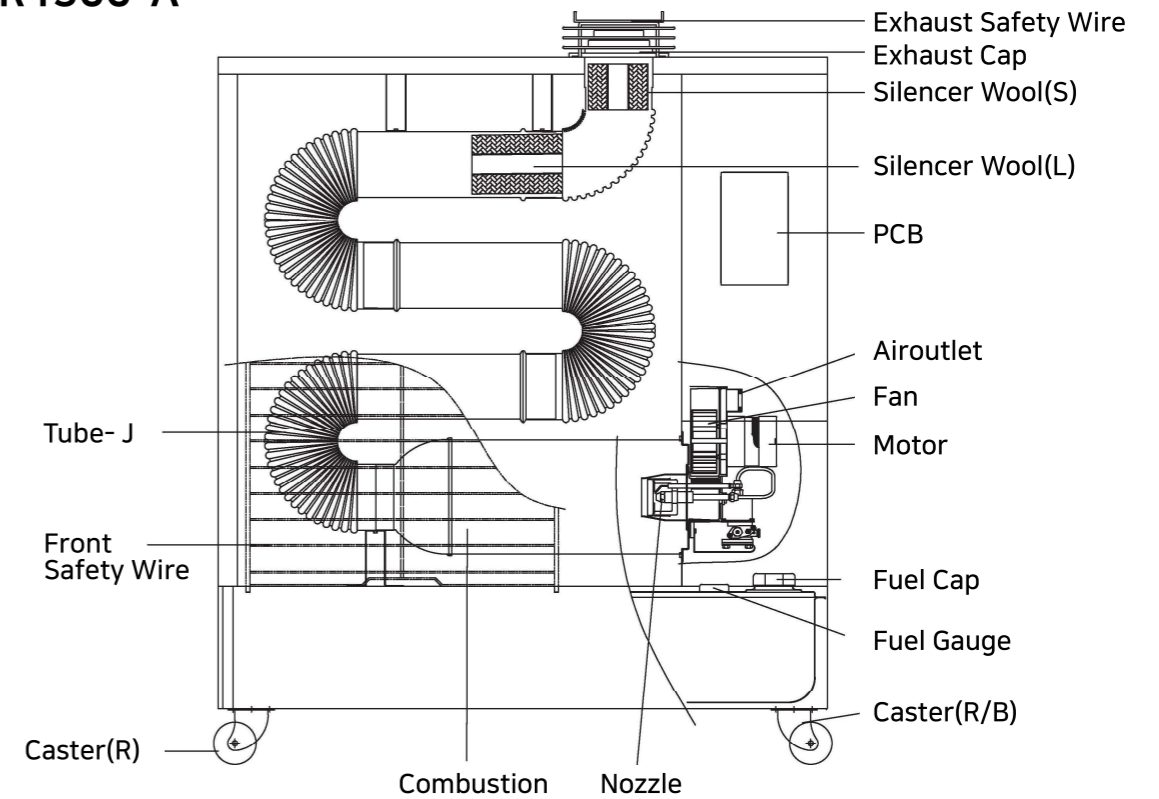


Do not leave the heater unattended while it is in operation or cooling down so that unexpected problems, such as fire, can be dealt with immediately.

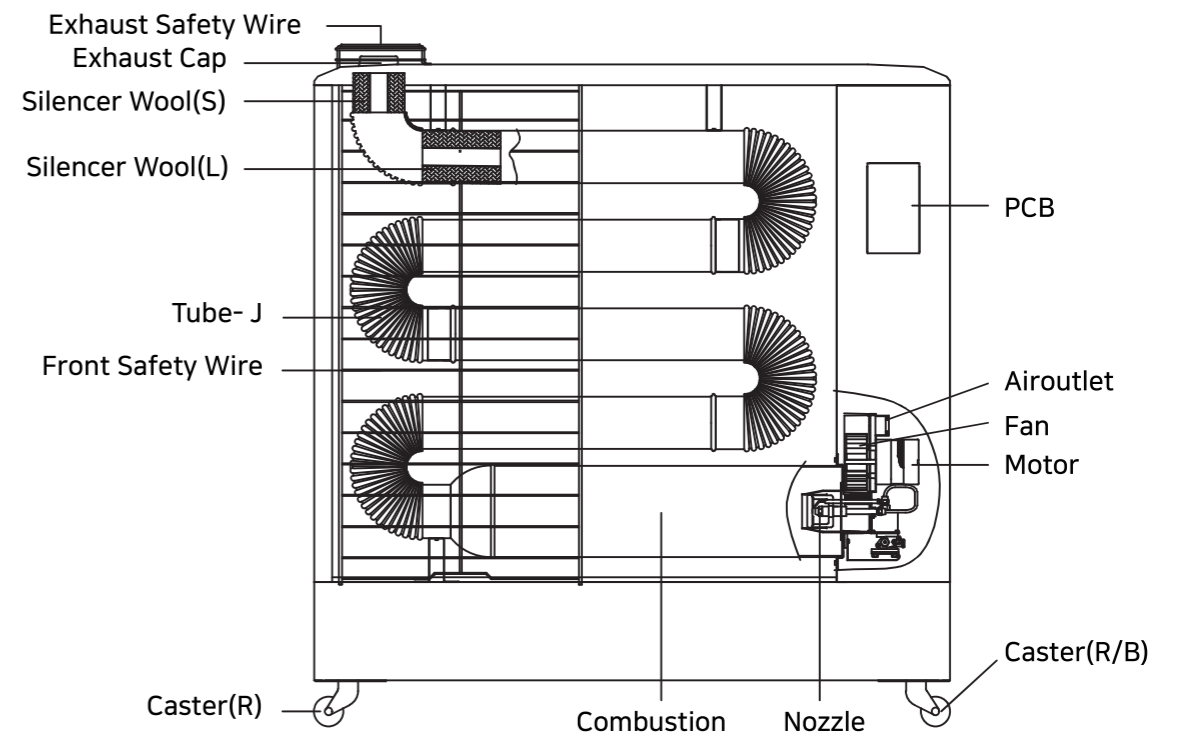
Name of Each Part

<FRONT>

• FIR1300-A

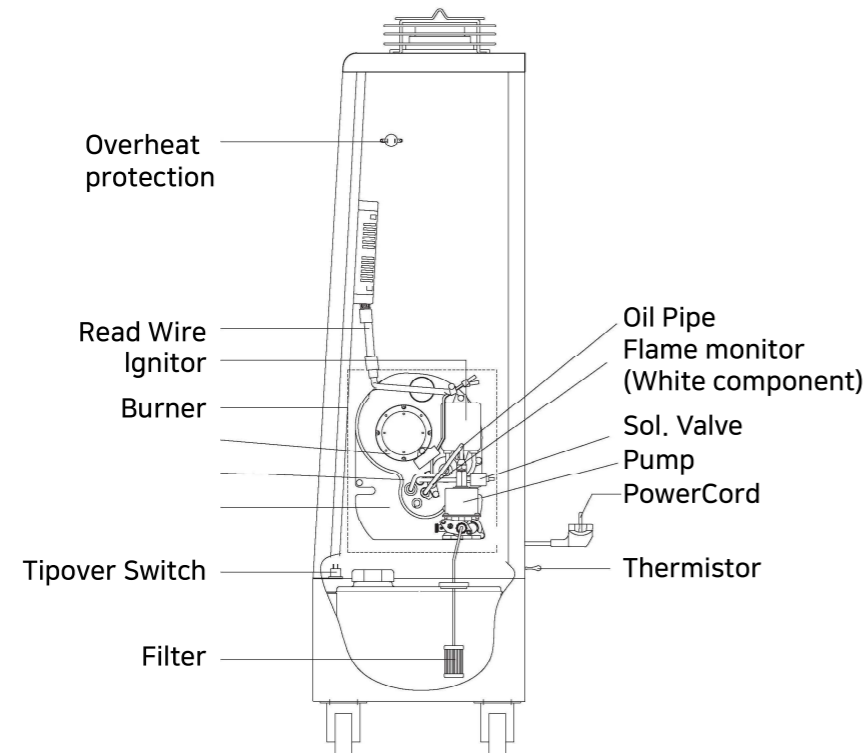


• FIR2000-A

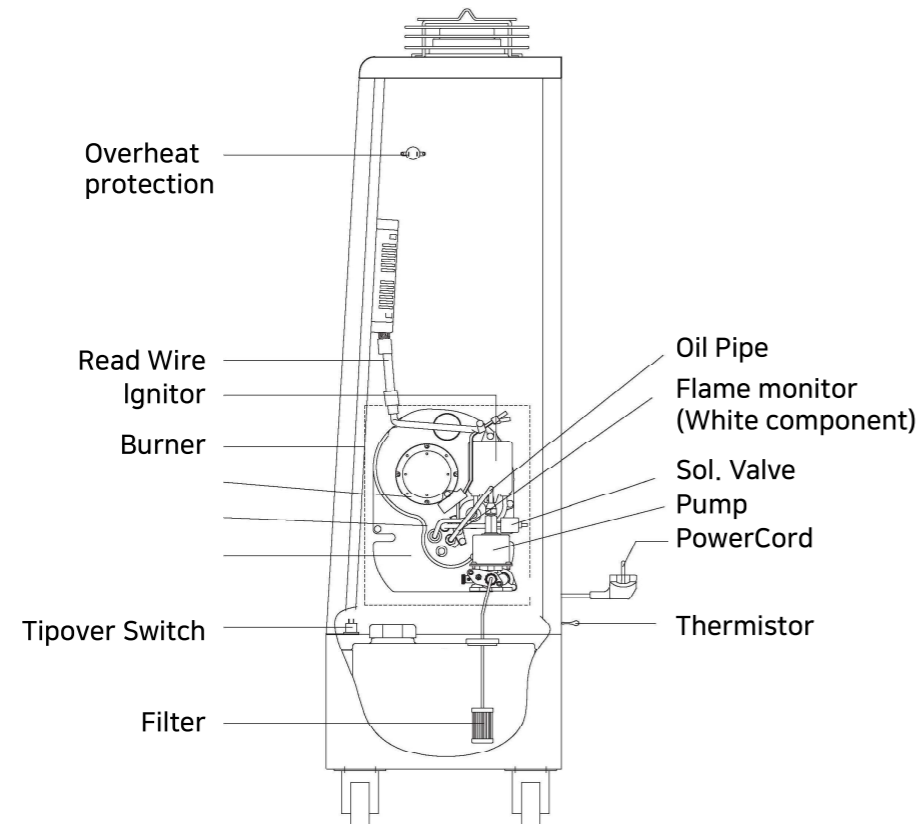


Name of Each Part

• FIR1300-A



• FIR2000-A



Fuelling

1) Fuelling Step

- ① Open the fuel inlet cap for the fuel tank.
- ② Carefully put in the fuel, trying not to leak the fuel.
- At this time, fill in the fuel until the flow-meter reaches "F."
- ③ Tightly close the inlet cap.
- ④ Check if fuel has leaked around fuel tank or each part of the heater.
If it is leaked, clean it.



2) Warnings of ignition for the first time

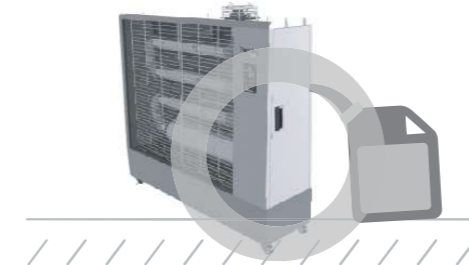
- ① When the heater is used for the first time, fuel that is used during the manufacturing process and other substances can combust, so please ignite at the outside of the building.
- When the heater is used for the first time, it might have some smell due to above reasons. As you use it for a while, smell will be gone. (Takes about 1 ~2 hours)
As it is not a breakdown, do not worry and continue to use the heater.



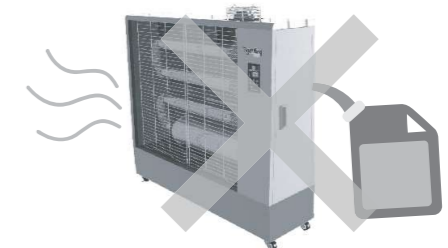
warnings for fuelling



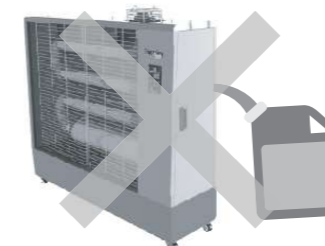
Please fuel at the place with flat and balanced floor.



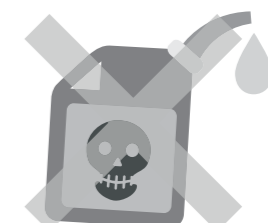
Never refuel the heater when it is used. Refuel it when the power is turn off and fire is completely out.



Do not put too much fuel until it overflows. Fuel until the flow-meter reaches "F."
▶ It may cause fire.



Do not put low-quality fuel. Always use high-quality and clean fuel.
▶ It may cause breakdown.



Fuel usage



Banned

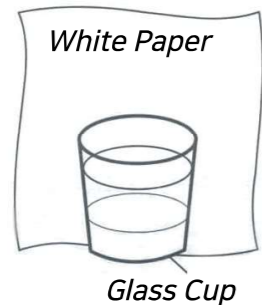
Never use low-quality kerosene

Any breakdowns due to usage of low-quality kerosene cannot get free service even under the warranty period.

▶▶ These are low-quality kerosene!!

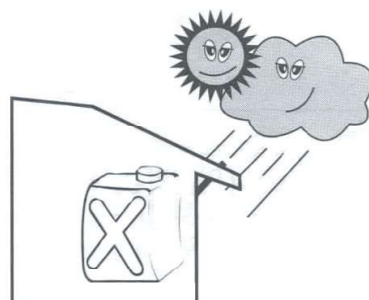
- If it has sour smell, or changed color into yellow.
- Kerosene that is used last year or exposed to direct sunlight for a long time.
- **Fuels other than kerosene/diesel (such as gasoline) or if it is mixed with combustion improver or deodorizer.**
- When the lid of storage unit is opened or other foreign substances such as water or dust.

▶▶ How to distinguish low-quality kerosene



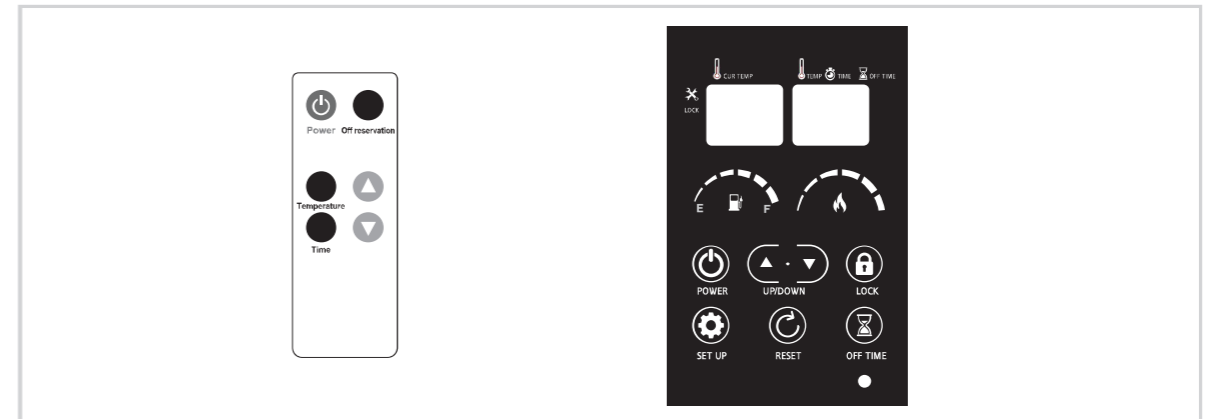
- ① In a clear glass cup, fill in kerosene for up to middle, then put white paper at the back.
- ② If kerosene has layers or changed its color to yellow, it means "low-quality kerosene," and if it does not have layers or clear as water, it is "clean kerosene."

▶▶ How to store kerosene



- ① Tightly close the lid and store in area without high temperature, inflammables or dust.
- ② Store in the area without raindrops or direct sunlight.
- ③ Store in the area with shadow and cool temperature.

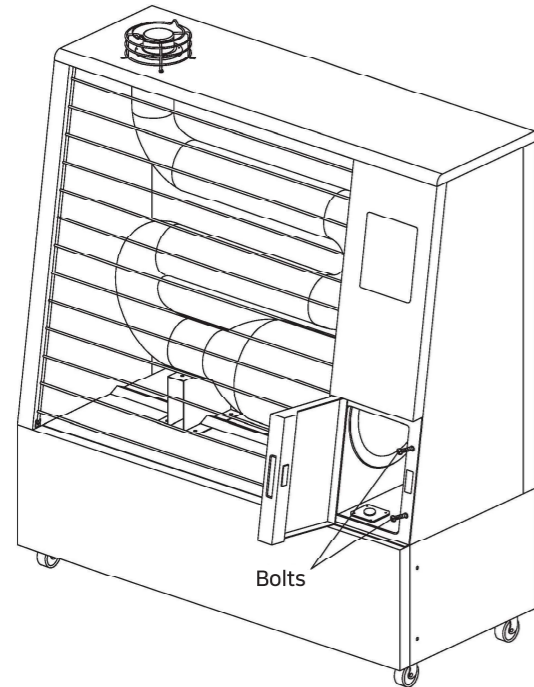
How to use correctly



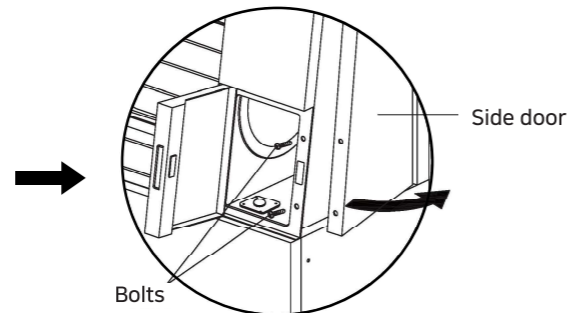
- ◆ Put the plug into an outlet
 - ▶ Current temp and setting temp are displayed during operation.
 - ▶ The setting temp must be higher than the current temp for the heater to operate.
- ◆ Press the power button
 - ▶ In case of initial usage after the installation, please flow out air in accordance with the method on page 12.
- ◆ Select temperature or time control mode by pressing settings button
 - ▶ When the temperature control icon lights up:
 - Set the desired temperature between) 32~104°F(0~40 °C) by pressing up/down button
 - The heater will stop operating when the desired temp. is lower than the current temp.
 - ▶ When the time control icon lights up:
 - The heater will operate and stop every 30 mins.
 - Repetition cycle can be set from 5-25 mins. by 5 min. increments.
 - Ex) When the cycle is set at 15 mins., heater will operate for 15 mins. and stop for 15 mins.
 - *Time will decrease in 1 min. increments (15→14→13...1)
- ◆ Press Off Time button to activate off timer mode
 - ▶ When off timer icon lights up :
 - Press the up/down button to change the set time by 1 hour increment (up to 24 hours)
 - Set temp. or Set time will be indicated 2 seconds after the setting.
 - Remaining time will flicker 10 times every 5 mins.
 - Ex) When the off timer is set for 5 hours, remaining time will be indicated as shown on the right (5hr→4hr→3hr ... 55min→50min ... 5min)
 - To cancel the off timer function, press the Off Timer button one more time.
- ◆ When Fuel icon lights up :
 - ▶ When fuel is low, melody will play for 1 min. and the heater will shut off. Refill the fuel tank with fuel.
- ◆ When Check icon lights up:
 - ▶ Please refer to page 16.
- ◆ Child Safety Lock
 - ▶ Press and hold the lock button for 5 seconds to activate child safety lock function.
 - ▶ While the function is activated, control on the heater such as temp control will be restricted.
 - ▶ To turn off the safety lock, press and hold the lock button for 5 seconds.
- ◆ Reset Function (Applies to WI-FI models only)
 - ▶ Models with WI-FI control function : used to update the WI-FI software
 - ▶ Models without WI-FI control function : no change in function when the button is pressed

The method to flow-out air

Way to flow-out air



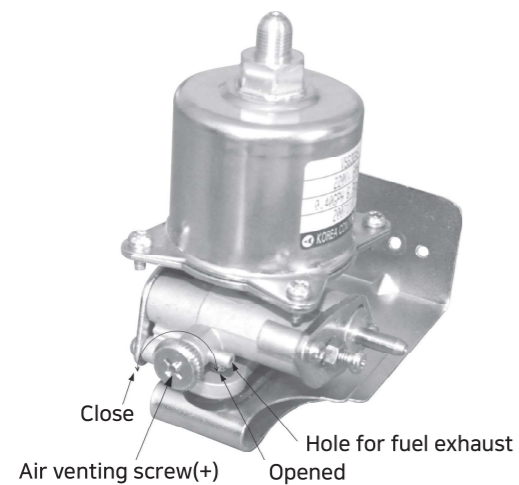
- Flow-out air is required for following case.
 1. When the product is used for the first time, when ignition fails.
 2. When it is used for the first time every year, when ignition fails.
- How to open front door
If you need to flow-out air from electronic pump, loosen the bolts as shown below.
When you open the door as shown in the picture, there is a electronic pump.



- Way to flow-out air from the electronic pump
- In case that Electric pump so noisy and. burner no ignition, main cause of the problem is air flow into the electric pump and not distribute oil. If oil is all consumed without remaining in the tank, air can be flow into inside electric pump.

[The method to flow-out air]

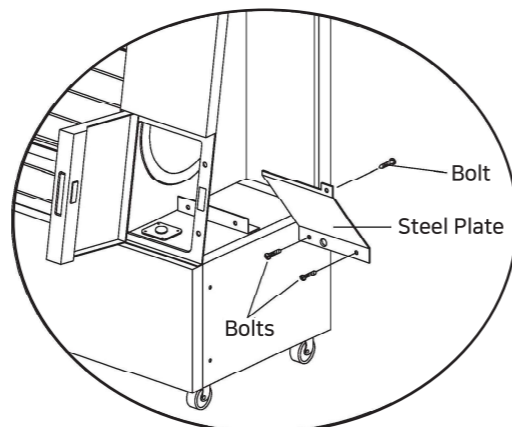
1. Turn the air venting screw (+) counter-clockwise for 2 to 3 time.
2. Press on power button once.
3. Air Bubbles will escape from the air hole into the clear return line.
(After 10 seconds)
4. Make sure the air in the line has been expelled, and close the air vent by turning air venting screw clockwise.
5. If it dose not work, try again.
(When it does not work after 4 times, contact the service center)



(Electronic Pump)

How to disassemble the burner partition plate

- As shown in the picture next to, you can disassemble the burner part by loosening three bolts.



Daily check-up

⚠ Warning

- Check-up and cleaning must be done after stopping "combustion" of the heater.
- Check if fuel leaks from any place near the fuel tank.
- Check if combustion furnace or heating tube is corroded and damaged.
- If heat-reflecting board is dusted, clean it perfectly.
- Check if the heater makes soot from the exhaust pipe.
- Burner is adjusted to be suitable for function of the heater.
User should not control it voluntarily.
If it is controlled voluntarily, please inquire to the store you have purchased the heater.

⚠ Warning

- External part of the heater should be done after unplugging the cable and when it is completely cooled down. It should be cleaned with cloths soaked in neutral detergent or dried cloths.
- Pouring water to the heater for cleaning can cause electric accidents or break down of the heater.

Regular inspection and fire extinguisher placement

■ Regular Inspection

- Combustion furnace and heating tube (heat exchanger): once a year, check for soot and then clean it (when it is polluted).
- Combustion furnace and reflection board: once a year, check for corrosion and pollution and then clean it (when it is corroded too much, exchange it).
- Fuel filter (inside the tank): once a year, check for pollution with naked eyes and then exchange it.

■ Fire Extinguisher Placement

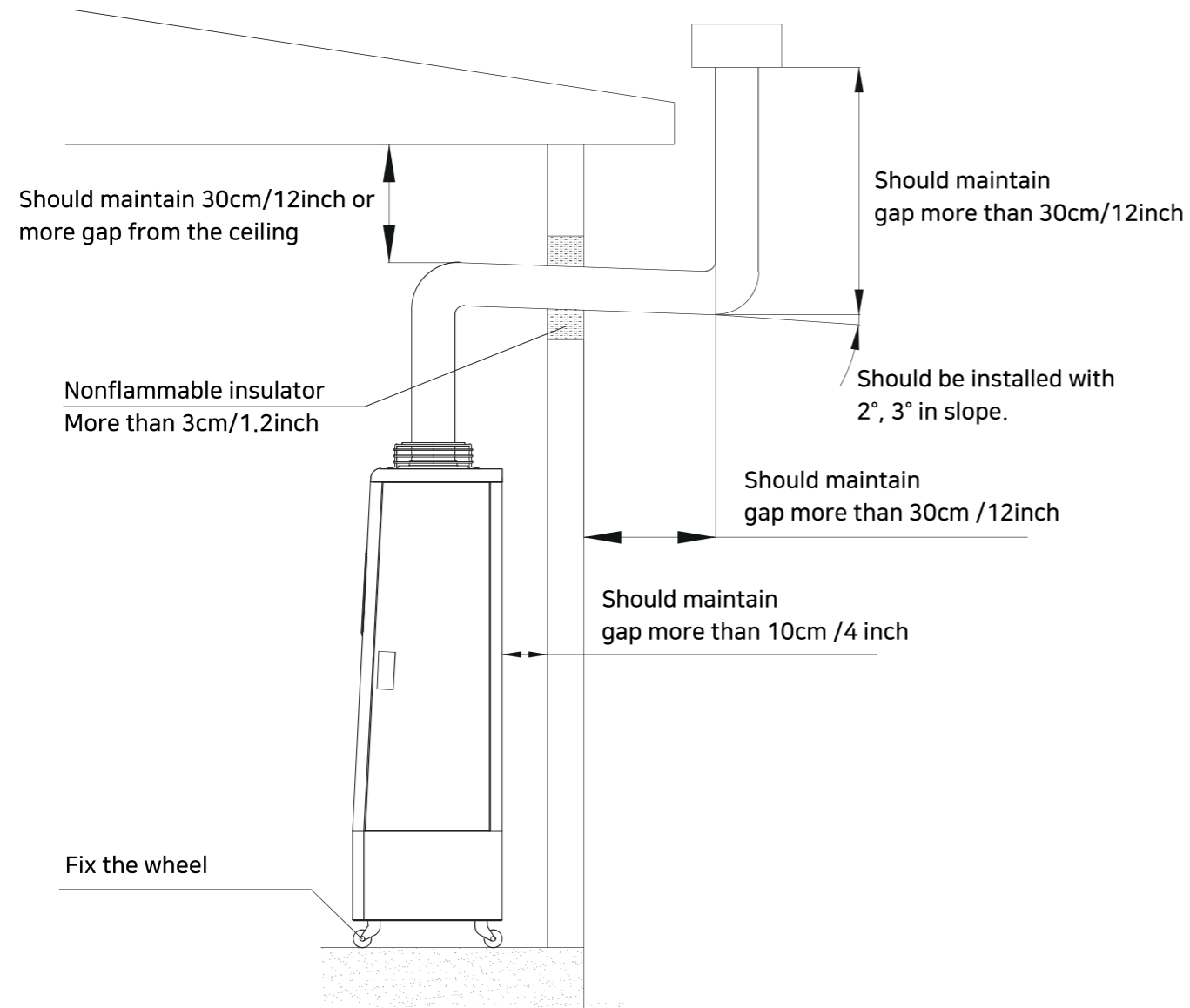


Warning

- Please place fire extinguisher where there is inflammable, and check its contents frequently.
- For emergency, place fire extinguisher to use it usefully in emergencies.
- It is the most effective extinguishing tool for initial fire fighting.
- Fire extinguisher should be stored in a place, where it can easily found.

Tips before installation

- The ground surface and surrounding should be plain and non-flammable, and solid. It may cause failure in case of use on inclined place due to imperfect combustion .
 - You need to have sufficient space surrounding the heater at least 1.5m/60 inch from the wall and the left & right side, at least 1.5m/60 inch distance from the ceiling and the front side without any obstacle .
 - After you fix the installation, lock the caster for avoiding unexpected movement.
 - It is recommended to install exhaust duct for small room. (※ 1)
 - Especially, Over 3cm/1.2 inch insulated material is required to apply for the duct.
 - Please use stainless duct.
- (Recommended Duct specification For FIR1300-A, FIR2000-A long-stainless duct
Max. Length 4m/158 inch/Max. Bend 2 times.)
(※1)Small room is defined as less than 192m³ : 8m x 8m x 3m(H) / 6780ft³ : 26ft x 26ft x 9ft(H)



[Example of standard stovepipe installment]

Specifications

| Item | Model | FIR1300-A | FIR2000-A |
|----------------------------|--------------|--|---------------------|
| Fuel | | Kerosene or Diesel | |
| Fuel Consumption | | 0.38 gal./h | 0.45 gal./h |
| Heat Output | | 52,000 Btu/h | 62,000 Btu/h |
| Power Source | | 120V 60Hz | |
| Power Consumption | in ignition | 85W | 87W |
| | in operation | 60W | 65W |
| External Dimension (HxWxD) | | 45.3x36.2x12.6inch | 52.0x48.6x12.6 inch |
| Tank Capacity | | 8 gallons | 12 gallons |
| Exhaust Pipe Diameter | | 3 inch | |
| Continuous Operation Time | | 20 hours | 22 hours |
| Safety Device | | Flame monitor, Overheat protection, Tip-over switch, Motor overheat protection, Fuse | |

Check list before applying for After Service

When the front control panel displays as follows;

| Displayed signals | Reasons of default | Check-ups and actions to take |
|------------------------|--|---|
| E1 : Ignite Failure | Burner does not ignite. | - Out of fuel - Oil pipe is filled with air (→ Ventilate air) - Phototube is polluted (→ Clean it) |
| E3: Temperature Sensor | Temperature sensor is broken down | - Temperature sensor connection terminal is disconnected. (→ Connect the terminal) |
| E4: Overheat Sensor | Overheat sensor is broken down | - Check for combustion trace due to flame inside the burner (→ Inquire for service) - Check if overheat controller wiring is disconnected. (→ Reconnect, then restart) |
| E5: Unbalanced | Heater is unbalanced | - Check if the heater is moving (It can happen if the heater is shaken→ restart) - Conduction switch is disconnected (→ Connect the switch and restart) |
| E6 | No fuel | - Refuel (→ Restart) |
| Hi | Temperature is more than "122°F(50°C)" | - Check if temperature sensor detector is placed inside (→ Put the sensor outside) |

☞ When E1 - E5/Fuel happen, reasons of error should be arranged before starting it again.
Press "Power" button twice to restart the heater.
Air ventilation procedure is clearly explained in page 12. Please refer to it.

If following errors are made and measures are taken but the heater does not work, inquire for the service.

| Errors | Check list | Measures |
|--|---|--|
| All the lamps in front control panel are turned off. | - Power failure - Power cable is unplugged - Fuse is disconnected | - Connect to power - Change the fuse |
| The heater turns on and off regularly. | - Operation setting is selected as "Time" | - Select "Temperature" |
| Flow-meter does not work but the heater operates | - Flow-meter is disconnected. | - Connect the line. |
| Smoky smell is made during initial operation | - The smell is made as the foreign substance in inside the gasket burns | - No smell will be made 1-2 hours later |
| Fuel smell is too strong | - As the heater turns off after the operation, it might have some smell - Fuel is leaked during refuelling | - Operate more than 15 minutes. - Clean out leaked fuel |
| Internal temperature displays higher than normal | - Check for location of temperature sensor at the back of the heater (If sensor is placed inside the heater). | - Fix the sensor in the right place. |

FIR Series Heaters by SHIZUOKA SEIKI

WARRANTY POLICY

Far Infrared Heater series

SHIZUOKA SEIKI warrants that its heaters and component parts will be free from defects in material and workmanship for a period of 24 months from date of purchase, when properly installed, operated, and maintained in accordance with the installation and Maintenance Instructions, safety guides and labels contained with each unit. If any component proves defective in either material or workmanship during the limited warranty period, Shizuoka Seiki, at its option, repair the defective part or equipment, or replace it with a new part or equipment.

Proof of purchase and warranty qualification must be established at time of return.

*A copy of the bill of sale must be provided at time of return.

Claim Procedure

All claims are to be submitted to the warranty processing center at 1-360-226-3637 (in the USA) and 1-424-286-0111 (in Canada). After the initial evaluation by phone discussion, the most appropriate agent or specific procedure will be informed.

This limited warranty does not apply to heater, component or replacement part damage resulting from incorrect installation, misuse, abuse, accident, act of God, neglect, mishandling, contaminated fuel, modification, incorrect environments, or wear from ordinary use.

The warranty set forth above is the exclusive warranty provided by Shizuoka Seiki and all other warranties, including any implied warranties or merchantability or fitness for a particular purpose, are expressly disclaimed. In the event any implied warranty is not hereby effectively disclaimed due to operation of law, such implied warranty is limited in duration to the duration of the applicable warranty stated above. The remedies set forth above are the sole and exclusive remedies available hereunder. Shizuoka Seiki will not be liable for any incidental or consequential damages directly or indirectly related to the sales, handling or use of the equipment, and in any event Shizuoka Seiki in connection with the equipment, including for claims based on negligence or strict liability, is limited to the purchase price.

Some states do not allow limitation on how long and implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

SHIZUOKA SEIKI CO., LTD. 1300 Moroi, Fukuroi, Shizuoka-pref 437-1121 Japan
Contact in U.S.A 1-360-226-3637
Contact in Canada 1-424-286-0111